



**Town of Arnprior  
Regular Meeting of Council: August 23, 2021**

**Correspondence Package No. I-21-August-14**

**Recommendation:**

That the Correspondence Package No. I-21-August-14 be received as information and filed accordingly.

**General Information Items:**

**1. Correspondence from the Province of Ontario**

- a) Ontario Expanding Support for Children and Youth with Special Needs
- b) Governments of Canada and Ontario invest over \$362 million to bring high-speed internet to Eastern Ontario
- c) Canada and Ontario Invest More than \$2.1 Million in Active Transportation Infrastructure to Respond to the Impacts of Covid-19
- d) Ontario Partners with World-class Satellite Operator to Bring High-Speed Connectivity Across Province
- e) Canada and Ontario Invest Over \$2 Million in Improved Community, Culture and Recreational Infrastructure in Eastern Ontario
- f) Ontario Further Improving School Ventilation
- g) Canada and Ontario Invest over \$37.8 Million in 35 Community Infrastructures Projects Across Ontario
- h) Ontario Supports Manufacturing Sector in McNab Braeside
- i) Ontario Building Capacity to Support Children on the Autism Spectrum
- j) Ontario Making it Easier to Renew Documents
- k) Ontario Release 2021 Ontario Highways Program

- l) Ontario Bolstering Supports for African Canadian and Black Children and Youth in Care
  - m) Ontario Helping Small Businesses Establish Online Presence
  - n) Ontario Investing in Green Infrastructure to Help Smaller Communities
- 2. Correspondence from Renfrew County And District Health Unit (RCDHU)**
- a) Roadmap to Reopen
  - b) New Covid-19 Cases in Renfrew County and District Bring Stark Reminder About Importance of Getting Vaccinated
  - c) Municipality Table of Cumulative Number of Cases
  - d) Renfrew County and District Covid-19 Vaccine News Brief
  - e) Renfrew County and District (RCD) Covid-19 Vaccine Rollout at a Glance
  - f) RCDHU Confirms Positive Covid-19 Cases at Tim Horton's in Barry's Bay
  - g) Providing Proof of Vaccination for Residents who Received Vaccination Outside of Ontario
  - h) How to Access Your Proof of Covid-19 Vaccination
  - i) Blue Green Algae Bloom
- 3. Correspondence from Renfrew County**
- a) Renfrew County Communique
  - b) Fundraising Committee of Victim Services - Letter and Poster
  - c) Hometown Olympians in Tokyo
- 4. Correspondence from Terry Fox Run**
- a) Virtual Run
- 5. Correspondence from Concerned Citizens Group (CCG)**
- a) Letter to Health Stakeholder Leaders Regarding Arnprior Community Health Concerns
- 6. Correspondence from David Chen**
- a) Thank you Card – Bursary

- 8. Correspondence from Federation of Canadian Municipalities**
  - a) [President's Corner](#)
- 9. Correspondence from Greater Arnprior Chamber of Commerce**
  - a) [Newsletter](#)
- 10. Correspondence from Ontario Power Generation**
  - a) [OPG Partnership Helps First Nations in Northwestern Ontario](#)
- 11. Correspondence from Ombudsman Ontario**
  - a) [Annual Report](#)
- 12. Correspondence from Canadian Nuclear Laboratories**
  - a) [Acceptance of the Final Environmental Impact Statement for the Near Surface Disposal Facility Project](#)
- 13. Correspondence from Eastern Ontario Officials**
  - a) [Media Release](#)
- 14. Correspondence from The Association of Municipal Managers, Clerks and Treasurers of Ontario (AMCTO)**
  - a) [Strengthening Municipal Codes of Conduct Submission](#)
- 15. Correspondence from Association of Municipalities of Ontario (AMO)**
  - a) [Watch File – July 8, 2021](#)
  - b) [Watch File – July 29, 2021](#)
  - c) [Watch File – August 5, 2021](#)
  - d) [Watch File – August 12, 2021](#)
- 16. Correspondence from Ottawa Valley Business**
  - a) [Newsletter – July 20, 2021](#)
  - b) [Newsletter – August 3, 2021](#)
  - c) [Newsletter – August 17, 2021](#)

## NEWS RELEASE

# Ontario Expanding Support for Children and Youth with Special Needs

Province investing \$240 million to increase access to critical rehabilitation services

August 10, 2021

[Children, Community and Social Services](#)

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**BELLEVILLE** — The Ontario government is investing \$240 million over four years to increase access to critical rehabilitation services for children and youth with special needs and help them live happier and healthier lives. This investment is part of the [2021 Budget](#), [Ontario's Action Plan: Protecting People's Health and Our Economy](#).

Dr. Merrilee Fullerton, Minister of Children, Community and Social Services and Todd Smith, Minister of Energy, and MPP for Bay of Quinte, announced the details of this new investment today at the Quinte Children's Treatment Centre. As part of this investment, \$60 million in new funding will be provided to [Children's Treatment Centres](#) and [Preschool Speech and Language programs](#) annually starting this year, to enable more children to have access to services when they need them and improve access to critical services like early intervention.

"We know early intervention leads to better long-term outcomes for children and youth. By improving access to assessments and early intervention services, children can begin receiving the services they need sooner," said Minister Fullerton. "We are making these investments, so every young person has the best opportunity to achieve their life goals and be set up for success."

This funding will build additional service capacity and reduce wait times in the children's services sector, enabling providers to serve up to 10,000 more preschool-aged children with speech and language needs and up to 47,000 more children and youth with rehabilitation needs annually. It will also support equitable access to service by addressing local challenges to recruitment and retention of clinical staff in northern, remote and/or rural communities.

"Increasing access to rehabilitation services will ensure children and youth with special needs in our community have access to supports when they need them," said Todd Smith, MPP for Bay of Quinte. "This funding recognizes the incredible work done by clinicians and staff at the Quinte Children's Treatment Centre, and at Children's Treatment Centres across the province, that are helping our young people reach their full potential."

"I want to acknowledge the tremendous provincial leadership in understanding, and investing in, children and youth with special needs. \$240 million is an unprecedented investment for this hardworking sector and there is no better investment than in the future potential of children and youth right across the Province. Our dedicated team at the Quinte Children's Treatment Centre are remarkably innovative and focused on the children, youth and families they serve. These additional dollars are vital to helping our team meet the growing demand for these services in our area."

– Stacey Daub, President and CEO, Quinte Health Care

"Empowered Kids Ontario and our members thank the Government of Ontario for this commitment to kids with disabilities and their families. This support helps ensure the high-quality care they deserve will reach more kids and will begin to address the significant and growing wait times for care at home, in schools and in communities across the province."

– Jennifer Churchill, CEO, Empowered Kids Ontario-Enfants Avenir Ontario

Healthy people are essential for a healthy economy. With vaccination, hope is on the horizon. Ontario's Action Plan: Protecting People's Health and Our Economy provides the resources necessary to finish the battle with COVID-19, by building on the government's record investments to protect health and jobs during the global pandemic.

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## Quick Facts



- When children in Ontario begin school, almost 30 per cent have at least one developmental vulnerability that could pose a risk to their lifelong health, learning, and behaviour.
- Children's early intervention and rehabilitation services are provided through [Ontario's Preschool Speech and Language Program](#), [community-based rehabilitation services](#) or the School-Based Rehabilitation Services program.
- In 2019-20, more than 53,000 children received services through Ontario's Preschool Speech and Language Program.
- Children's Treatment Centres provided School-Based Rehabilitation Services for 71,000 students in publicly-funded schools in 2019-20. Over 110,000 children and youth received rehabilitation services (occupational therapy, physiotherapy and speech-language pathology) through Children's Treatment Centres in community-based settings.
- This investment builds on our government's significant investments that are already supporting the construction of new facilities at Grandview Children's Centre in Ajax, the Children's Treatment Centre at CHEO's campus in Ottawa and the Health Sciences North Children's Treatment Centre in Sudbury, and a new Children's Treatment Centre of Chatham Kent.
- Ontario's Action Plan: Protecting People's Health and Our Economy, brings total investments to \$16.3 billion to protect people's health and \$23.3 billion to protect our economy. Ontario's COVID-19 action plan support now totals \$51 billion.

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## Additional Resources

[2021 Budget - Ontario's Action Plan: Protecting People's Health and Our Economy](#).

[Learn more about supports for children and youth with special needs.](#)

[Learn more about children's rehabilitation services.](#)

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## Related Topics

### Health and Wellness

Get help navigating Ontario's health care system and connecting with the programs or services you're looking for. [Learn more](#)

### Home and Community

Information for families on major life events and care options, including marriage, births and child care. Also includes planning resources for municipalities. [Learn more](#)

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## NEWS RELEASE

# Governments of Canada and Ontario invest over \$362 million to bring high-speed internet to Eastern Ontario

August 06, 2021

[Infrastructure](#)

The COVID-19 pandemic has highlighted how much we rely on our internet connections, making access to fast and reliable internet service even more critical. For too long, many rural Canadians have lacked access to high-speed internet, impacting their ability to work, learn and keep in touch with family and friends. The pandemic has made addressing this divide even more urgent. That's why the governments of Canada and Ontario are accelerating their investments in broadband infrastructure.

Today, the Honourable Maryam Monsef, Minister for Women and Gender Equality and Rural Economic Development and Member of Parliament for Peterborough–Kawartha; together with François Drouin, Member of Parliament for Glengarry—Prescott—Russell, and the Honourable Kinga Surma, Minister of Infrastructure and Member of Provincial Parliament for Etobicoke Centre, highlighted a joint investment of over \$362 million to bring high-speed internet to 90,124 rural Ontario households in Eastern Ontario.

This investment is being made as part of a [joint federal-provincial agreement](#) through which the Government of Canada and the Government of Ontario have partnered to support large-scale, fibre-based projects that will provide high-speed internet access to all corners of the province by 2025.

In addition, the Canada Infrastructure Bank is assessing opportunities proposed through the Universal Broadband Fund to provide additional financing on a project-by-project basis toward significant expansion of broadband in partnership with private and institutional investors.

Canada-wide, more than 890,000 rural and remote households are on track to be connected to high-speed internet as a result of federal investments. At the end of March 2021, 175,000 rural and remote households had been connected to high-speed internet under projects supported by the Government of Canada. By the end of this year, over 435,000 households will be connected thanks to support from the federal government.

This investment represents a concrete step forward that will move Ontario almost 40 per cent of the way in its ambitious plan to bring high-speed internet to everyone in the province by the end of 2025. This investment builds on Ontario's recently announced [investment of up to \\$14.7 million](#) for 13 new projects under the [Improving Connectivity for Ontario \(ICON\) program](#). This will provide up to 17,000 homes and businesses with access to reliable high-speed internet and builds on a range of provincial initiatives under way that will connect another 70,000 homes and businesses.

Also part of Ontario's plan to achieve 100 per cent connectivity is a recently announced [innovative procurement process](#) that is being used to help connect the vast majority of the remaining underserved and unserved communities. Procurement under this delivery model, led by [Infrastructure Ontario](#), will begin later this summer. Together, these initiatives are part of Ontario's plan to help bring reliable high-speed internet to more communities across Ontario.

Today's announcement builds on the progress the governments of Canada and Ontario have already made to improve critical infrastructure in Ontario. This includes leveraging over \$30 billion in federal, provincial and partner funding for the Investing in Canada Infrastructure Program (ICIP). This investment supports over 265 local transit projects; 140 projects in rural and northern areas; over 70 green infrastructure projects; and over 270 community, culture and recreation projects. Also, as part of ICIP, Ontario launched the COVID-19 Resilience Infrastructure stream with combined federal and provincial funding of \$1.05 billion. This includes up to \$250 million in federal and provincial funding for municipalities to address critical local infrastructure needs to improve health and safety.

## Quick Facts

- Since 2015, Government of Canada investments have helped more than 175,000 rural and remote households across Canada gain access to high-speed internet.

- The Government of Canada has committed \$7.2 billion to broadband internet infrastructure, including \$2.75 billion through the [Universal Broadband Fund](#) (UBF).
- These investments will help ensure that 98 per cent of Canadians will have high-speed internet access by 2026, and 100 per cent will have access by 2030.
- The Government of Ontario is helping to [improve connectivity across the province](#). This is supported by a commitment of nearly \$4 billion to ensure all Ontarians have access to high-speed internet by the end of 2025.
- The Ontario government has invested in initiatives to improve connectivity across [Eastern](#) and [Southwestern Ontario](#). It has also invested in high-speed internet projects in rural and Northern Ontario, such as through the [Northern Ontario Heritage Fund Corporation](#) and the [Next Generation Network Program](#).
- The Ontario government is also helping to speed up construction of broadband projects through the *Supporting Broadband and Infrastructure Expansion Act, 2021*, which received royal assent this spring.

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## Quotes

"Access to high-speed internet will create jobs, improve health and safety for all, and help bridge the rural-urban divide. The pandemic added urgency to this work, and the Government of Canada responded with the Universal Broadband Fund. Our government's investments to date have helped connect 175,000 households to high-speed internet. By this Christmas, 435,000 households that didn't have high-speed internet last Christmas will be connected. That number will grow to more than 700,000 by the end of 2022 and more than 800,000 by the end of 2023. The agreement announced today will help nearly 280,000 households benefit from this essential service, including 90,124 households in eastern Ontario. On behalf of the Prime Minister and the Government of Canada, I would like to thank all our partners for their hard work. We won't stop until every Canadian has access to high-speed internet."

- The Honourable Maryam Monsef  
Minister for Women and Gender Equality and Rural Economic Development and Member of Parliament for  
Peterborough-Kawartha

"The COVID-19 pandemic has shown us that internet access is essential for our communities and for our sustainable economic recovery. Today we are announcing that more than 90,000 homes will be connected. This is the result of many years of work with our partners, and today, the residents of Eastern Ontario are reaping the benefits."

- François Drouin  
Member of Parliament for Glengarry—Prescott—Russell

"Our government is taking another step forward in its bold plan to bring high-speed internet to every community in the province by the end of 2025. Our latest investment to make high-speed internet accessible to more homes and businesses will make a positive difference in the lives of countless families and individuals in eastern Ontario. By working together with our federal partners, we've achieved another important milestone in building a stronger, more connected, Ontario."

- The Honourable Kinga Surma  
Ontario's Minister of Infrastructure and Member of Provincial Parliament for Etobicoke Centre

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## Additional Resources

- [Ontario and Canada Bringing High-Speed Internet to Eastern Ontario](#)

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## Media Contacts

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Office of the Minister for Women and Gender Equality and Rural Economic Development

## NEWS RELEASE

# Canada and Ontario Invest More than \$2.1 million in Active Transportation Infrastructure to Respond to the Impacts of COVID-19

August 06, 2021

[Infrastructure](#)

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MARATHON — The governments of Canada and Ontario are investing more than \$2.1 million to protect the health and well-being of residents in 16 communities across Ontario.

Today, the Honourable Patty Hajdu, Minister of Health, on behalf of the Honourable Catherine McKenna, Federal Minister of Infrastructure and Communities, and the Honourable Kinga Surma, Ontario's Minister of Infrastructure, announced joint support to improve access to active transportation options, including trails, pathways, bike paths, and sidewalks in Ontario.

Communities across Canada are on the frontlines of the COVID-19 pandemic and need immediate assistance to ensure their public infrastructure is safe and reliable.

That is why both orders of government have been taking decisive action to support families, businesses and communities, and continue to look ahead to see what more can be done in these unprecedented times.

The Government of Canada is investing over \$1.7 million in Ontario communities through the COVID-19 Resilience Infrastructure Stream of the Investing in Canada Infrastructure Program. The Government of Ontario is contributing more than \$427,000.

The majority of funding will support the rehabilitation of active transportation infrastructure and networks in 16 communities throughout Ontario, improving the quality and amount of active transportation options for residents and visitors, including those with limited mobility.

Investments in the Town of Marathon will improve pedestrian access to Lake Superior by installing a new accessible kayak dock, wooden trails, a foot bridge, and remediating the shoreline. These improvements and new trail structures will remedy accessibility concerns allowing all members of the community to reach the water's edge, increasing opportunities to stay fit, and to connect with family, friends, and the environment.

The COVID-19 Resilience Infrastructure Stream, implemented in response to the pandemic, allows the Government of Canada to invest up to 80% of eligible costs for projects in provinces, and up to 100% for projects in territories and Indigenous communities. The Province of Ontario will invest 20% of the eligible costs for projects across the province.

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## Quick Facts

- Through the Investing in Canada Infrastructure Plan, the Government of Canada is investing more than \$180 billion over 12 years in public transit projects, green infrastructure, social infrastructure, trade and transportation routes, and Canada's rural and northern communities.
- The Government of Canada has invested over \$14.4 billion in more than 3,800 infrastructure projects across Ontario under the Investing in Canada plan.
- Ontario is investing \$10.2 billion under the Investing in Canada Infrastructure Program to improve public transit; community, culture and recreation; green, and rural and northern community and other priority infrastructure.
- Through the COVID-19 Resilience Infrastructure Stream, over \$3 billion is available to provide provinces and territories with added flexibility to fund quick-start, short-term projects.
- To support Canadians and communities during the COVID-19 pandemic, the over \$33-billion Investing in Canada Infrastructure Program now includes a COVID-19 Resilience Infrastructure Stream to help fund pandemic-resilient infrastructure. Existing program streams have also been adapted to include more eligible project categories.
- The COVID-19 Resilience Infrastructure Stream funding stream guarantees a minimum of \$100,000 to each of the province's 444 municipalities. Additional funding has been allocated to municipalities based on a variety of factors,

including the value of infrastructure and median household income in each municipality.

- Across Canada, since the beginning of the COVID-19 pandemic the Government of Canada has contributed \$9.7 billion to 3,500 infrastructure projects.
- Across the province and over the next 10 years, Ontario is investing approximately \$320 million and Canada is investing approximately \$407 million under the Community, Culture and Recreation Infrastructure Stream of the Investing in Canada Infrastructure Program. This stream supports the construction of new facilities and upgrades to existing facilities that improve community infrastructure (community centres, libraries), recreational venues (arenas, recreational spaces) and cultural spaces (theatres, museums).

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## Quotes

"The COVID-19 pandemic has had a major impact on the health and well-being of all Canadians. Now more than ever, we understand that access to outdoor spaces, including trails, bike paths, and waterways, is essential to maintaining healthy lifestyles, and ensuring Canadians get out, get active, and can better connect with public transportation. That's why we're investing over \$1.7 million – 80 cents on every dollar of total funding – through the COVID-19 Resilience Infrastructure Stream to improve active transportation options in 16 communities across Ontario. Canada's infrastructure plan invests in thousands of projects, creates jobs across the country, and builds cleaner, more inclusive communities."

**- The Honourable Patty Hajdu**  
**Minister of Health, on behalf of the Honourable Catherine McKenna, Federal Minister of Infrastructure and Communities**

"Access to active transportation options, including trails, pathways, bike paths, and sidewalks is vital to residents across Ontario. These investments will expand and revitalize lifestyle infrastructure and will create new networks, helping to build healthy, active and prosperous communities. The COVID-19 pandemic has highlighted the importance of having recreational resources nearby, not only for physical health but also mental health."

**- The Honourable Kinga Surma**  
**Ontario's Minister of Infrastructure**

"This funding will allow us to create another opportunity for our residents and visitors alike to access and experience the tremendous outdoor recreation we have on the north shore of Lake Superior here in Marathon. Thank you to the governments of Canada and Ontario for supporting this project."

**- Rick Dumas**  
**Mayor, Town of Marathon**

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## Additional Resources

- [Canada and Ontario Invest More than \\$2.1 million in Active Transportation Infrastructure to Respond to the Impacts of COVID-19](#)
- [Investing in COVID-19 Community Resilience](#)
- [Investing in Canada: Canada's Long-Term Infrastructure Plan](#)
- [Federal infrastructure investments in Ontario](#)
- [Investing in Canada Plan Project Map](#)
- [Ontario Builds Project Map](#)

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## Media Contacts

**Emelyana Titarenko**

Press Secretary

Office of the Minister of Infrastructure and Communities



## NEWS RELEASE

# Ontario Partners With World-Class Satellite Operator to Bring High-Speed Connectivity Across Province

Investment in the largest space program in Canadian history to meet future connectivity needs and support strategic high-tech sector

August 06, 2021

[Economic Development, Job Creation and Trade](#)  
[Infrastructure](#)

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HANOVER — The Ontario government is continuing to meet the rapid rise in demand for high-speed connectivity at home and around the world by investing more than \$109 million in Telesat's next-generation Low Earth Orbit (LEO) satellite Network, Telesat Lightspeed.

Telesat Lightspeed is the largest space program ever undertaken in Canada and represents a \$6.5 billion capital investment by Telesat. Ontario's investment secures dedicated high-speed satellite bandwidth for local internet service providers to purchase at reduced rates, enabling them to provide affordable, high-speed connectivity services, including LTE and 5G, to various communities across the province. The program will also bring to the province about \$20 million in capital expenditures including a new, state-of-the-art gateway landing station at Telesat's Allan Park teleport near Hanover as well as the expansion of the company's operations in Ottawa.

"Supporting Telesat is an investment in economic growth and good jobs in Ontario now and on the horizon," said Vic Fedeli, Minister of Economic Development, Job Creation and Trade. "This is an investment in continued research and development, and the commercialization of satellite technologies in Ontario with economic benefits that will resonate in communities across the province."

Ontario's investment is aimed at futureproofing and diversifying the province's broadband infrastructure. The satellite network is expected to go into service in the first half of 2024.

Ontario's investment will help further the government's ongoing commitment to ensure all regions in Ontario have access to high-speed internet, while spurring greater innovation in the province, increasing Ontario's competitive advantage, and advancing the province's commitment as an international leader in this increasingly important high-tech industry.

"The COVID-19 pandemic has highlighted just how important high-speed internet and reliable cellular services are to participate in today's digital world," said Kinga Surma, Minister of Infrastructure. "Our investment in satellite today will help ensure our future demands for connectivity are met in communities across the province, and for generations to come."

"Access to affordable and reliable high-speed Internet connectivity is essential in today's digital economy," said Dan Goldberg, Telesat's President and CEO. "This partnership with the Government of Ontario will not only achieve the province's goal of connecting everyone, regardless of where they live, to affordable high-speed Internet, but also positions Ontario at the forefront of the highly strategic New Space Economy through Telesat's local investments in jobs and technology innovations."

Ontario's investment to meet future connectivity needs also builds on the government's [existing initiatives to expand high-speed internet](#) in communities across the province, many of which are already connecting homes and businesses today.

Ontario announced in March its bold commitment of nearly \$4 billion to connect every region to high-speed internet by the end of 2025. This commitment is the largest single investment in high-speed internet, in any province, by any government in Canadian history. Ontario is now one of the few jurisdictions in Canada with its own comprehensive and proactive plan to achieve full connectivity.

On July 29, 2021, the Province announced a joint provincial and federal investment of up to \$1.2 billion in 58 new projects to bring high-speed internet to up to 280,000 rural households in hundreds of communities through the provincial Improving Connectivity for Ontario (ICON) program and the federal Universal Broadband Fund programs.

Ontario also announced an [investment of up to \\$14.7 million in 13 projects](#) to expand high-speed internet in more communities, from Belleville to Bancroft, Muskoka Lakes to Puslinch, and Sioux Narrows-Nestor Falls to Moose Cree First Nation.

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## Quick Facts

- Ontario is committing \$109.2 million to set aside 40 gigabits of broadband capacity on Telesat Lightspeed for local service provider use for five years.
  - Low Earth Orbit satellites have much lower latency (signal travel time between Earth and the satellites) compared to current communications satellites, allowing for faster internet speeds.
  - Following a signed agreement, Telesat and Ontario would determine how the dedicated capacity would be used based on the connectivity needs of the day.
  - Ontario recently announced a [new innovative procurement process](#) to help connect underserved and unserved communities. Over the coming months, the Province plans on announcing more details on how it will help ensure every region in Ontario has access to high-speed internet.
  - The Province has invested in initiatives to improve connectivity across [Eastern](#) and [Southwestern Ontario](#). It has also invested in high-speed internet projects in rural and Northern communities through other initiatives, such as the [Northern Ontario Heritage Fund Corporation](#) and the [Next Generation Network Program](#).
  - Expanding access to high-speed internet is part of [Ontario Onwards: Ontario's COVID-19 Action Plan for a People-Focused Government](#), which includes more than 30 projects that are changing the way people and businesses interact with government.
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## Additional Resources

- [Learn how Ontario is helping to improve connectivity across the province.](#)
  - [Ontario Taking Action to Expand Access to Reliable Broadband](#)
  - [Ontario Builds map](#)
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## Related Topics

### Business and Economy

Information about Ontario's economy and how to do business here. Includes economic development opportunities, research funding, tax credits for business and the Ontario Budget. [Learn more](#)

### Government

Learn about the government services available to you and how government works. [Learn more](#)

### Jobs and Employment

We've got the resource and supports to help connect job seekers with employers. [Learn more](#)

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## NEWS RELEASE

# Canada and Ontario Invest Over \$2 million in Improved Community, Culture, and Recreational Infrastructure in Eastern Ontario

August 04, 2021

[Infrastructure](#)

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KINGSTON — The safety and well-being of Canadians are top priorities for the governments of Canada and Ontario. Investments in Ontario's infrastructure during this extraordinary time provide an opportunity to create jobs, economic growth, and make our communities more sustainable and resilient.

Today, Mark Gerretsen, Member of Parliament for Kingston and the Islands, on behalf of the Honourable Catherine McKenna, Federal Minister of Infrastructure and Communities; and John Yakabuski, Member of Provincial Parliament for Renfrew—Nipissing—Pembroke, on behalf of the Honourable Kinga Surma, Ontario's Minister of Infrastructure, announced joint funding for improvements to community, culture, and recreational infrastructure for three projects in three communities in Eastern Ontario.

The Government of Canada is investing more than \$1.1 million in these projects through the Community, Culture and Recreation Infrastructure Stream of the Investing in Canada plan. The Government of Ontario is providing over \$941,000, with the remainder of project funding to be provided by recipients.

In Kingston, funding will support the renovation of the Youth Campus Cultural Community Centre, operated by the Home Base Housing organization, to provide increased access to a safe, supportive and healing community centre for vulnerable and homeless youth, 16 to 24 years old. Work includes converting a church sanctuary into a community centre by removing pews, building a stage, and updating audio visual, lighting, and sound systems, as well as flooring and HVAC requirements. Further renovations to the existing community centre will add 2,500 square feet for new washrooms, a larger kitchen, and a multi-use meeting area. These upgrades will provide area youth with increased opportunities for cultural healing, skill development, socialization, and self expression.

A project in the Township of McNab/Braeside will replace aging recreation infrastructure to accommodate the growing demand for a larger and modern support facility for four baseball diamonds. The new building will include more washrooms, increased storage space, and a tournament room for umpires and tournament officials. In the Township of Head, Clara and Maria, funding will support upgrades to windows, lighting, and the heating and cooling systems in the township's community centre and library.

These projects will provide safe, comfortable, and inclusive community spaces for residents and vulnerable populations, while also providing greater access to social and physical programming.

All orders of government continue to work together for the people of Ontario to make strategic infrastructure investments in communities across the province when needed most.

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## Quick Facts

- Through the Investing in Canada plan, the federal government is investing more than \$180 billion over 12 years in public transit projects, green infrastructure, social infrastructure, trade and transportation routes, and Canada's rural and northern communities.
- Ontario is investing \$10.2 billion under the Investing in Canada Infrastructure Program to improve public transit; community, culture and recreation; green, and rural and northern community and other priority infrastructure.
- Across Ontario, the Government of Canada has invested more than \$14.4 billion in over 3,800 infrastructure projects.
- Across Canada, since the beginning of the COVID-19 pandemic the Government of Canada has contributed \$9.7 billion to 3,500 infrastructure projects.
- Across the province and over the next 10 years, Ontario is investing approximately \$320 million and Canada is investing approximately \$407 million under the Community, Culture and Recreation Infrastructure Stream of the Investing in



Canada Infrastructure Program. This stream supports the construction of new facilities and upgrades to existing facilities that improve community infrastructure (community centres, libraries), recreational venues (arenas, recreational spaces) and cultural spaces (theatres, museums).

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## Quotes

"Community, cultural, and recreational infrastructure is vital to the well-being and success of Canadian communities. Today's investments mean that Ontario youth, seniors and families will have better access to the quality social and recreational programming that they need to maintain healthy lifestyles, build skills, and develop strong community connections for years to come. Canada's infrastructure plan invests in thousands of projects, creates jobs across the country, and builds cleaner, more inclusive communities."

- Mark Gerretsen

**Member of Parliament for Kingston and the Islands, on behalf of the Honourable Catherine McKenna, Federal Minister of Infrastructure and Communities**

"Access to recreational and social activities is vitally important to our residents in across Ontario. These investments will ensure that the residents of both urban and rural communities are provided that access, helping to build healthy, active and prosperous communities."

- John Yakabuski

**Member of Provincial Parliament for Renfrew—Nipissing—Pembroke, on behalf of the Honourable Kinga Surma, Ontario's Minister of Infrastructure**

"On behalf of Home Base and the youth who will benefit from this investment in the Kingston community, thank-you to all orders of government for their support in this project. The Kingston Youth Services Campus will bring a holistic approach to offering young people a number of important services including supportive housing, counselling services, and employment opportunities. The Cultural and Community Centre is a vital part of this overall project."

- Tom Greening

**Executive Director, HomeBase**

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## Additional Resources

- [Canada and Ontario Invest Over \\$2 million in Improved Community, Culture, and Recreational Infrastructure in Eastern Ontario](#)
- [Investing in Canada: Canada's Long-Term Infrastructure Plan](#)
- [Federal infrastructure investments in Ontario](#)
- [Investing in Canada Plan Project Map](#)
- [Ontario Builds Project Map](#)

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**Hayley Cooper**

Press Secretary

Office of the Honourable Kinga Surma, Ontario's Minister of Infrastructure

## NEWS RELEASE

# Ontario Further Improving School Ventilation

New funding builds on previous investments to keep schools as safe as possible

August 04, 2021

[Education](#)

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THORNHILL — The Ontario government announced additional funding of \$25 million to further improve ventilation in schools as students return for in-person learning this fall. This additional funding, which brings the net new investments in school ventilation to \$600 million, will ensure that all occupied classrooms, gyms, libraries and other instructional spaces without mechanical ventilation have standalone high-efficiency particulate air (HEPA) filter units in place when students are back in class, including Junior and Senior Kindergarten classrooms in mechanically ventilated schools to recognize that the youngest learners will not be wearing masks in the classroom.

“With yesterday’s release of health and safety measures for schools, students have a safe path to return to a more normal, in-person, full-time learning environment, which is critical to their mental and physical health,” said Stephen Lecce, Minister of Education. “We are following the best expert advice by ensuring all schools have improved air ventilation, including deploying an additional 20,000 HEPA units, in total over 70,000 ventilation devices, to help ensure schools remain as safe as possible. With the work we have done, I am confident we will keep students and staff safe in our schools as we reopen for the 2021-22 school year.”

Ontario’s Science Advisory Table, as part of its science brief on school-based measures, identified the use of standalone HEPA filter units as a strategy for classrooms and spaces with challenges in achieving adequate ventilation. Approximately 20,000 standalone HEPA filter units have been procured through the Ministry of Government and Consumer Services and will be deployed to school boards where needed. Remaining funding will be allocated to school boards to procure additional standalone HEPA filter units.

To support students, parents and staff in access to information on school ventilation in their communities, Ontario will also provide school boards with a standardized reporting tool on ventilation improvements. This tool will communicate school-level ventilation measures online to ensure that information is publicly available across the province, including inspection, use of standalone HEPA filter units, use of higher grade filters and more frequent filter changes.

“We appreciate the Ontario government’s evidence-based investment in ventilation and air filtration to help reduce COVID-19 transmission in schools. I have always maintained reopening schools is the utmost priority to support children’s learning development and mental health,” said Dr. Karim Kurji, York Region’s Medical Officer of Health. “There is benefit to improving ventilation in indoor settings to enhance both overall indoor air quality and COVID-19 risk reduction in schools. We must also continue to follow all other public health measures and I encourage everyone eligible to receive their vaccines to help avoid a resurgence of cases.”

Today’s investment builds on significant action the government has taken over the past year to support immediate ventilation and filtration improvements in schools, while also upgrading school ventilation infrastructure where needed. Every year, Ontario also invests \$1.4 billion to maintain and renew school facilities, including HVAC systems and windows.

Ventilation enhancements are one part of Ontario’s plan to advance and protect public education for the 2021-22 school year. Ontario’s safer return to school is supported by significant investments, including \$1.6 billion in targeted COVID-19 supports and \$80 million in funding for mental health supports.

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## Quick Facts

- In the 2020-21 school year, over 50,000 air ventilation devices were purchased to keep Ontario classrooms safe.
- The COVID-19 Resilience Funding stream of the Investing in Canada Infrastructure Program is supporting 2,052 projects in over 1,670 schools and co-located childcare facilities across 70 school boards throughout Ontario.

## NEWS RELEASE

# Canada and Ontario invest over \$37.8 million in 35 community infrastructure projects across Ontario

August 03, 2021

[Infrastructure](#)

[Education](#)

[Long-Term Care](#)

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**THUNDER BAY** —The safety and well-being of Canadians are top priorities for the governments of Canada and Ontario. Investments in Ontario's infrastructure during this extraordinary time provides an opportunity to create jobs, economic growth, and make our communities more sustainable and resilient.

Today, the Honourable Patty Hajdu, Minister of Health, on behalf of the Honourable Catherine McKenna, Minister of Infrastructure and Communities; the Honourable Ross Romano, Ontario's Minister of Government and Consumer Services and Member of Provincial Parliament for Sault Ste. Marie, on behalf of the Honourable Kinga Surma, Ontario's Minister of Infrastructure; and Robinson Meshake, Board of Directors President for the Matawa First Nations Management, on behalf of the Matawa First Nations, announced funding for 35 community infrastructure projects across Ontario.

The Government of Canada is investing \$65,880 in the wastewater planning study and detailed design, and flow meter purchase project in Kiashke Zaaging Anishinaabek through the Clean Water and Wastewater Fund. Additionally, the Government of Canada is investing over \$1.4 million in the Ka-Na-Chi-Hih Treatment Centre Sioux Lookout Program expansion in Sioux Lookout and the Health and Safety Coolant System, Roof Hatch, and Flooring Upgrade project for the N'Swakamok Native Friendship Centre in Sudbury through the Community, Culture, and Recreation Stream of the Investing in Canada Program. The Government of Canada is also investing over \$28.7 million in the remaining 32 projects through the COVID-19 Resilience Stream of the Investing in Canada Program. The Government of Ontario is providing over \$7.5 million to these projects, while the Ka-Na-Chi-Hih Treatment Centre is investing \$121,061, and the N'Swakamok Native Friendship Centre is investing \$9,776 in their respective projects.

Among the projects announced is the Matawa Education and Care Centre gymnasium upgrade project in Thunder Bay. The project involves the construction of a new gymnasium at the facility. Once completed, this project will provide a dedicated space for health and physical education programming and will support the Matawa Education and Care Centre's holistic approach to well-being, providing residents with a space to do activities where they can stay fit and healthy.

In Thunder Bay, renovations and retrofits to the Dennis Franklin Cromarty First Nation High School will provide students access to a more reliable and safe space to learn. Work includes repairs to the leaking roof, the replacement of the sewage and water pipes, upgrades to the HVAC, electrical, and sprinkler systems, and asbestos abatement. Further work includes the installation of new flooring, the reconstruction of one of the entrance ramps to the school and repairs to the service elevator.

Also being announced is the expansion of the Ka-Na-Chi-Hih Treatment Centre located in Sioux Lookout. The scope of the project involves renovations to a former school which will provide a safe and welcoming healing space that supports land-based and traditional practices and will support the Centre's expansion of its treatment program in order to increase the number of youth served. Once completed this will allow the Ka-Na-Chi-Hih Treatment Centre to provide a long-term residential treatment program for Indigenous and Northern Ontario communities.

Additional investments in other community infrastructure projects across Ontario include the installation of portable classrooms in a number of Indigenous communities including Eabametoong First Nation, Aroland First Nation, Fort Severn First Nation, Webequie First Nation, Marten Falls First Nation, Long Lake First Nation, Neskantaga First Nation, and Nibinamik First Nation. Other projects include upgrades to Alternative Secondary Schools in Ottawa, Hamilton, Red Lake, Sudbury, Sault Ste. Marie, Timmins, Fort Frances, Kenora, and Fort Erie. Meanwhile, a Clean Water and Wastewater Fund project in Kiashke Zaaging Anishinaabek will upgrade the community's sewage lagoon which will improve the environment and receiving water source.

The COVID-19 Resilience Infrastructure Stream, implemented in response to the pandemic, allows the Government of Canada to invest up to 80 per cent of eligible costs for projects in provinces, and up to 100 per cent for projects in territories and Indigenous communities. The Government of Ontario will invest 20 per cent of the eligible costs for projects across the province.

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### Quick Facts

- Through the Investing in Canada plan, the federal government is investing more than \$180 billion over 12 years in public transit projects, green infrastructure, social infrastructure, trade and transportation routes, and Canada’s rural and northern communities.
- Across Ontario, the Government of Canada has invested more than \$14.4 billion in over 3,800 infrastructure projects.
- Across Canada, since the beginning of the COVID-19 pandemic the Government of Canada has contributed \$9.7 billion to 3,500 infrastructure projects.
- Ontario is investing \$10.2 billion under the Investing in Canada Infrastructure Program to improve public transit; community, culture and recreation; green, and rural and northern community and other priority infrastructure
- To support Canadians and communities during the COVID-19 pandemic, a COVID-19 Resilience Infrastructure Stream has been added to the over \$33-billion Investing in Canada Infrastructure Program to help fund pandemic-resilient infrastructure. Existing program streams have also been adapted to include more eligible project categories.
- The COVID-19 Resilience Infrastructure Stream funding stream guarantees a minimum of \$100,000 to each of the province’s 444 municipalities. Additional funding has been allocated to municipalities based on a variety of factors, including the value of infrastructure and median household income in each municipality.
- Through the COVID-19 Resilience Infrastructure Stream, over \$3 billion is available to provide provinces and territories with added flexibility to fund quick-start, short term projects.
- Across the province and over the next 10 years, Ontario is investing approximately \$320 million and Canada is investing approximately \$407 million under the Community, Culture and Recreation Infrastructure Stream of the Investing in Canada Infrastructure Program. This stream supports the construction of new facilities and upgrades to existing facilities that improve community infrastructure (community centres, libraries), recreational venues (arenas, recreational spaces) and cultural spaces (theatres, museums).

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### Quotes

"Ensuring our communities have access to reliable infrastructure is vital for community development and well-being. Today's announcement for 35 community infrastructure projects will provide both Indigenous and Ontario communities with better drinking water, better access to community infrastructure, and safer and better maintained schools. Canada's infrastructure plan invests in thousands of projects, creates jobs across the country, and builds cleaner, more inclusive communities."

- The Honourable Patty Hajdu, Minister of Health, on behalf of the Honourable Catherine McKenna, Minister of Infrastructure and Communities

"Our government is committed to building a resilient future for our province, and these investments in key projects across Ontario are an important step to achieving that goal. This initiative will provide individuals, families and workers with reliable and resilient public infrastructure that will serve their communities for years to come. As we move forward in our pandemic recovery plan, investments in our communities' infrastructure will continue to provide substantial growth for local economies while also protecting the health and safety of Ontarians."

- The Honourable Ross Romano, Ontario's Minister of Government and Consumer Services and Member of Provincial Parliament for Sault Ste. Marie, on behalf of the Honourable Kinga Surma, Ontario's Minister of Infrastructure

## NEWS RELEASE

# Ontario Supports Manufacturing Sector in McNab/Braeside

Minister's Zoning Orders will cut red tape and help create up to 600 new jobs

July 30, 2021

[Municipal Affairs and Housing](#)

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**MCNAB/BRAESIDE** — The Ontario government is cutting red tape in the Township of McNab/Braeside to help support the manufacturing sector and create hundreds of new jobs.

At the request of the township, the Minister of Municipal Affairs and Housing issued two Minister's Zoning Orders (MZOs) that will speed up approvals to allow manufacturing facilities to be built in the township. Firms involved in the construction and fabrication of modular agricultural buildings are expected to locate at the two sites, which would create up to 600 new full-time local jobs.

"MZOs are a fantastic tool we are using, in partnership with municipalities, to get important projects like these manufacturing buildings open for business quickly," said Steve Clark, Minister of Municipal Affairs and Housing. "We are proving time and time again that our government is taking swift action to address growth and bring good jobs online."

Ontario is balancing responsible growth with protecting the environment for future generations. These Minister's Zoning Orders will only apply to parts of the land that do not include environmentally significant features, such as streams. The Minister of Municipal Affairs has also committed to adding two acres of protected and enhanced greenspace for every acre of land developed through the use of a Minister's Zoning Order.

Municipalities are expected to complete all due diligence, including any consultations with communities and stakeholders, before requesting a Minister's Zoning Order.

"We are bringing up to 600 jobs to McNab/Braeside, and I am proud to be part of the government that is making that happen more quickly," said John Yakabuski, MPP for Renfrew–Nipissing–Pembroke. "I am thankful to Minister Clark for supporting our council's request, and for helping to cut red tape and enable this important investment in our community."

"I cannot overestimate the importance of these MZOs in expediting getting this important project underway," said Tom Peckett, Mayor, Township of McNab/Braeside. "The proposed agricultural manufacturing plants will go a long way in helping bring economic prosperity to McNab/Braeside and will have a long-lasting positive impact on the quality and quantity of jobs in our community."

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## Quick Facts

- The sites for the potential manufacturing facilities are located at 664 Campbell Drive and 2424 Russett Drive in the Township of McNab/Braeside.
  - A recent third-party study conducted by Deloitte found that projects helped with an MZO are contributing up to \$3.1B into Ontario's GDP and are helping to create up to 26,000 full-time jobs.
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## Related Topics

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## NEWS RELEASE

# Ontario Building Capacity to Support Children on the Autism Spectrum

New action plan includes grant program to improve access to clinical services

July 28, 2021

[Children, Community and Social Services](#)

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TORONTO — The Ontario government is investing more than \$62 million this year to build capacity among service providers to deliver high quality clinical services for children and youth receiving support through the needs-based Ontario Autism Program (OAP).

The Autism Workforce Capacity Action Plan, part of the province's \$600 million annual investment in the program, will expand access in rural and remote communities, provide new training for clinicians and allow service providers to hire and train new staff and support more families. These investments will enable the province to continue inviting and onboarding more children and youth into the needs-based OAP.

"Since becoming minister last month, I've heard from families and service providers about the need to continue building capacity in the sector to deliver a needs-based Autism program," said Dr. Merrilee Fullerton, Minister of Children, Community and Social Services. "This investment will enable a stable, efficient, and skilled workforce so more families can access the core clinical services they need."

The [capacity action plan](#) builds on the strong foundation of public and private providers who are currently serving children and youth with special needs across the province. The plan was developed with input from the [autism advisory panel](#), the [implementation working group](#), service providers and families, and focuses on four objectives:

- **Stabilizing the workforce** through new initiatives like the \$14 million Workforce Capacity Fund which will support projects led by public and private service providers that improve access to [core clinical services](#) such as hiring new clinical staff, increasing hours for existing clinical staff or supporting service provider travel to serve children in rural or remote communities.
- **Enhancing skills and training** by investing in new opportunities for more than 7,000 clinicians, including Indigenous Cultural Competency Training and mental health training to help build the workforce and enhance the knowledge and skills of clinicians.
- **Strengthening oversight** by regulating behaviour analysts as a new profession under the College of Psychologists of Ontario and expanding the OAP Providers List of qualified clinicians which will promote consistency, professionalism, and safe, high-quality service delivery across the province.
- **Expanding access** for rural, remote, Indigenous and francophone populations including funding for pilot projects that are building service capacity in northern Ontario. This will build on a new partnership between 15 public and private agencies in the north who are coordinating services to ensure children in the region are receiving support based on their needs.

"As a long-standing service provider organization and collaborative community partner in the region, we applaud the Minister's recognition of the unique needs of the North and the commitment to make substantial investments in building capacity for both public and private providers, so that children and families impacted by Autism will have improved access to the services and support they need to live a full life," said Liz Hathazi and Melanie Maunula, Directors at Creative Therapy Associates in Thunder Bay. "The investments will create opportunities not only to be innovative and shape a system that is tailored for the region but to allow for adequate representation and engagement to ensure that cultural safety is a priority."

"The capacity action plan is another example of our commitment to transforming the Ontario Autism Program," said Minister Fullerton. "Expanding the workforce will further support the delivery of core clinical services under the new needs-based program, ensuring families can work with a clinician of their choice to develop a treatment plan based on their child's individual needs and goals."

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## Quick Facts

## NEWS RELEASE

# Ontario Making it Easier to Renew Documents

Digital reminders will make it more convenient to renew licence plate stickers, driver's licences and health cards

July 21, 2021

[Government and Consumer Services](#)

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TORONTO — The Ontario government is making it easier to renew important documents by introducing the option for people to receive digital reminders – including email, text or voicemail – to renew their licence plate stickers, driver's licences and health cards. The new service will allow Ontarians the option to receive digital reminders 30 and 60 days in advance of their renewal date.

“To serve Ontarians better, our government has introduced this fast and user-friendly option that will help Ontarians stay on top of the renewal dates for their driver's licences, licence plate stickers and health cards,” said Ross Romano, Minister of Government and Consumer Services. “For the first time, most Ontarians can get reminders and renew their driver's licences, licence plate stickers and health cards without any wasted paper or time spent waiting in line. For those Ontarians who must complete their transactions in person, ServiceOntario has introduced [online appointment booking](#) for many of its busiest locations to ensure people aren't waiting unnecessarily in lines.”

Once they receive digital reminders, Ontarians can renew their documents through [ServiceOntario.ca](#) – where over 40 transaction services are available online, 24/7.

“Our government continues to ramp up delivery of in-demand digital services and drive online uptake of ServiceOntario's highest performing transactions,” said Kaleed Rasheed, Associate Minister of Digital Government. “We have a plan to deliver seamless digital services and are committed to make it easier for people to interact with government online, from the comfort of home during the COVID-19 pandemic and beyond.”

Enhancing ServiceOntario's online services is part of Ontario's plan to improve the way people and businesses interact with government. Signing up for digital reminders is simple and fast at [Ontario.ca/Reminders](#).

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## Quick Facts

- In response to the COVID-19 pandemic, expiry dates were extended on many products offered through ServiceOntario on March 18, 2020, including licence plate stickers, driver's licences, health cards, and Ontario Photo Cards. As a result, the government has paused sending courtesy email and paper renewal reminders.
  - The more than [40 services offered online by ServiceOntario](#) are easy-to-use and deliver products right to your door.
  - Digital Reminders is part of [Ontario Onwards: Ontario's COVID-19 Action Plan for a People-Focused Government](#), which includes more than 30 projects that are changing the way people and businesses interact with government.
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## Additional Resources

- [Eligible Ontarians Can Subscribe for Digital Renewal Reminders for Important Documents](#)
  - For more information on the Action Plan, please visit [Ontario.ca/onwards](#).
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## Media Contacts

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## NEWS RELEASE

# Ontario Releases 2021 Ontario Highways Program

## View Current and Planned Highway Projects and Investments Across the Province

July 21, 2021

[Transportation](#)

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TORONTO — The Ontario government has released the 2021 Ontario Highways Program, an online resource that provides information on highway investments and projects that are planned and underway. Delivering on its commitments, the province is improving transportation infrastructure and creating thousands of good paying jobs for Ontarians.

“This valuable information allows people to see highway projects that are being built or planned in their communities and across the province,” said Caroline Mulroney, Minister of Transportation. “It also helps the construction industry by providing a multi-year outlook of planned projects to help them better prepare for the future.”

Ontario has allocated approximately \$2.6 billion in funding for 2021-22 to expand and repair provincial highways and bridges, which will also spur economic growth. In fact, it is estimated that every \$100 million invested in Ontario’s highway infrastructure will create \$70 million of real provincial GDP in addition to direct and indirect economic benefits to highway users in 2021.

The Ontario Highways Program includes data on over 580 expansion and rehabilitation projects that have committed construction funding and are either underway or currently planned. All expansion projects with construction funding are identified, while rehabilitation projects are focused on a four-year period (2021-2024).

“Our government understands the importance of reliable, accessible transportation for the movement of essential goods and services in our northern communities,” said Greg Rickford, Minister of Northern Development, Mines, Natural Resources and Forestry. “A strong transportation system makes a strong economy. Today’s announcement is great news for the people and businesses who live in the North.”

The 2021 program is viewable to everyone on the [Ontario Highways Program website](#). Beginning this year, the published program will include more detailed project information, such as the engineering status, value range, and where known, delivery model. The program will also be updated twice per year.

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### Quick Facts

- Ontario is investing more than \$21 billion over the next 10 years to expand and repair highways and bridges.
  - The Ministry of Transportation delivers the Northern Highways Program jointly with the Ministry of Northern Development, Mines, Natural Resources and Forestry to plan and prioritize new construction and repair projects in Northern Ontario.
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### Additional Resources

- [Ontario Highways Program](#)
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### Related Topics

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#### Travel and Recreation



## NEWS RELEASE

# Ontario Bolstering Supports for African Canadian and Black Children and Youth in Care

New annual funding to combat anti-Black racism within the child welfare system

July 20, 2021

[Children, Community and Social Services](#)

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HAMILTON — The Ontario government is investing \$800,000 annually in One Vision, One Voice, a community-led initiative with a focus on anti-Black racism. The project supports the delivery of culturally appropriate services to address the disproportionate representation of African Canadian and Black children and youth in the child welfare system, as well as significant disparities they face compared to other groups.

“One Vision, One Voice gives African Canadian and Black children and youth in care a much stronger voice,” said Jane McKenna, Associate Minister of Children and Women’s Issues. “Ensuring Black families have access to culturally appropriate supports when they are needed is essential as we redesign child welfare in Ontario and work to build a better, more inclusive system.”

The purpose of the One Vision One Voice project is to support the delivery of safe and suitable services for African Canadian and Black children, youth and families to improve outcomes in Ontario’s child welfare system. Some significant achievements include:

- An anti-Black racism training program for child welfare leaders
- *Aunties and Uncles*, a unique initiative offering Black and African Canadian youth in care a Black mentor, or an “auntie or uncle,” who can provide a sense of cultural self-identity
- An African Canadian service delivery model to help children’s aid societies support Black and African Canadian children, youth and families
- A mentoring program for African Canadian child welfare staff to advance to senior level positions, and
- Multiple youth symposiums for African Canadian and Black Youth in Care and symposiums for all-Black staff.

“This important work being done by the child welfare sector will provide Black children and youth with the supports they need to achieve their full potential,” said Dr. Merilee Fullerton, Minister of Children, Community and Social Services. “These new supports will build on the incredible work of community organizations through the enhanced Ontario Black Youth Action Plan.”

Providing high quality, culturally appropriate and responsive community-based services with a focus on prevention and early intervention is a key component of Ontario’s child welfare redesign strategy. This includes investing in initiatives to better serve Indigenous, Black, racialized and LGBTQ2S children and youth.

“We commend the government for recognizing the damaging impact of the overrepresentation of African Canadians in the child welfare system,” said Nicole Bonnie, Chief Executive Officer of the Ontario Association of Children’s Aid Societies. “This funding will help support the dismantling of anti-Black racism as it requires consistent, urgent and focused attention. The One Vision One Voice practice frameworks will provide societies with the tools to embed culturally relevant supports to help examine systemic issues related to anti-Black racism, policies and practices that create disparate outcomes for Black families.”

“We recognize that Black and racialized children and families are overrepresented in the child welfare system, including at our agency,” said Bryan Shone, Executive Director from the Children’s Aid Society of Hamilton. “One Vision One Voice continues to provide us with an opportunity to adjust our practices, engage communities, and reinvent a system that ensures Black children, youth and families in the community, and in care, have access to services that will support, promote and enhance their overall health and well-being.”

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## Quick Facts

## NEWS RELEASE

# Ontario Helping Small Businesses Establish Online Presence

Government's investment will help businesses expand their digital presence and market their services online

July 19, 2021

[Economic Development, Job Creation and Trade](#)

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TORONTO — The Ontario government is investing \$10 million towards the Digital Main Street program for 2021-22 to help over 13,000 small businesses expand their digital presence and market their services online. As businesses enter Step 3 of the Roadmap to Reopen, the renewed program will provide small businesses with \$2,500 grants, technical training, and digital resources to help them reach more customers in person and online, positioning them for a stronger recovery.

"Ontario small businesses are the heart of our neighbourhoods and the economic foundation of our communities," said Nina Tangri, Associate Minister of Small Business and Red Tape Reduction. "Our government is committed to being there for them as they reopen. This additional support will give these businesses the digital boost they need to raise their profile and rebuild better than ever."

Small businesses across Ontario with a brick-and-mortar location and one to 50 employees can apply for \$2,500 Digital Transformation Grants, which they can use to purchase new technology and digital services.

With this additional funding, Digital Main Street will continue to support diverse small business owners throughout the province. To date, the program has provided over 20,000 businesses with support for their digital expansions, while generating jobs for more than 1,600 students and recent graduates.

"Ontario's small businesses are the backbone of our economy and our communities," said Vic Fedeli, Minister of Economic Development, Job Creation and Trade. "Through Digital Main Street, we're giving business owners and operators the tools they need to strengthen their online presence, enhance technical skills and help them recover from the COVID-19 pandemic."

In addition to Digital Main Street, the government is working to gather information on how to best continue supporting small businesses through a Memorandum of Understanding (MOU) with Ontario-based accounting software company FreshBooks. The MOU will help small businesses and entrepreneurs by using its data to help identify weaknesses and gaps that government programs can address to help more small businesses recover and grow. The extensive FreshBooks database provides information across a variety of sectors and regions in Ontario.

"We're excited to provide this valuable line of sight for Ontario's policymakers into what's happening in the small business sector," said Paul Cowan, Chief Marketing Officer, FreshBooks. "Access to timely, quality data makes all the difference when it comes to making good decisions both in government and in business. We're glad to share our lens and insights and play an important part in this next phase of small business recovery."

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## Quick Facts

- Beyond the grants, [Digital Main Street](#) – a partnership between the Ontario and federal governments – equips businesses with ShopHere support for opening online stores and access to Digital Service Squads offering one-on-one help.
- Small businesses with a brick-and-mortar location and one to 50 employees, including those in shopping malls, can apply for Digital Transformation Grants on the [Digital Main Street](#) portal.
- As of March 2021, over 10,000 independent businesses and artists have already received support to create online stores through ShopHere, with 42 per cent outside the GTA and more than 370 in Northern Ontario. About 56 per cent of these businesses are operated by women entrepreneurs. In addition, 54 per cent of the 608 students and recent graduates hired by ShopHere are women, with 75 per cent self-identifying as ethnic minorities.
- The Memorandum of Understanding between FreshBooks, an Ontario-based accounting software company, and the Associate Minister of Small Business and Red Tape Reduction will deliver to the Province anonymized, aggregated

## NEWS RELEASE

# Ontario Investing in Green Infrastructure to Help Smaller Communities

New projects will focus on critical drinking water needs

July 13, 2021

[Infrastructure](#)

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TORONTO — Ontario is protecting people's health by bringing infrastructure investments to small communities to help them improve the quality of their drinking water.

Starting today, Tuesday, July 13, eligible municipalities, First Nation communities and Local Services Boards can begin applying for funding through the second intake of the Green Infrastructure stream.

The Green Stream is part of the joint federal and provincial Investing in Canada Infrastructure Program (ICIP). Up to \$240 million in joint federal and provincial funding is available for this intake, including \$110 million from the Ontario government.

"The people of Ontario need and deserve reliable and safe drinking water," said the Honourable Kinga Surma, Ontario's Minister of Infrastructure. "The first intake of the Green Infrastructure Stream was heavily over subscribed. We heard the demand for more investments in drinking water infrastructure in small communities, and we are taking action to support residents living in those communities."

Across the province, funds will target projects that address critical health and safety needs in communities by making local drinking water infrastructure safer and more reliable.

"Investing in cleaner infrastructure is key to our economic recovery and tackling climate change," said the Honourable Catherine McKenna, Federal Minister of Infrastructure and Communities. "Federal funding through the Green Infrastructure Stream will support community projects such as clean energy, energy efficient retrofits, and waste-water upgrades. Canada's infrastructure plan invests in thousands of projects, creates good jobs across the country, and builds cleaner, more inclusive communities."

The Green Infrastructure Stream follows federal guidelines to support the reduction of greenhouse gas emissions or enable greater adaptation and resilience to the impacts of extreme weather and disaster mitigation. It also helps ensure communities have clean air and safe drinking water for everyone.

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## Quick Facts

- The current application intake for the Green Infrastructure Stream opened on July 13, 2021 to 408 eligible municipalities with populations under 100,000, 127 First Nations and eight Local Services Boards with eligible drinking water infrastructure assets.
- Eligible applicants will have up to 8 weeks with a deadline of September 9, 2021 to submit applications for provincial review and nomination to the federal government through the [Transfer Payment Ontario website](#).
- The Investing in Canada Infrastructure Program (ICIP) is a \$33-billion, 10-year infrastructure program, cost-shared between the federal, provincial and territorial governments, and other partners.
- Under ICIP, Ontario is investing over \$10.2 billion to improve public transit; community, culture and recreation; green; rural and northern communities; and other priority infrastructure.
- To date, ICIP includes provincial funding of more than \$1.06 billion for over 265 local transit projects; \$116.5 million for 140 rural and northern projects; more than \$40 million for over 70 green infrastructure projects through the first intake; and more than \$300 million for over 270 community, culture and recreation projects.
- As part of ICIP, Ontario launched the COVID-19 Resilience Infrastructure stream with combined federal and provincial funding of \$1.05 billion. This includes up to \$250 million in federal-provincial funding for municipalities to address critical local infrastructure needs to improve health and safety.
- Through the Ontario Community Infrastructure Fund (OCIF), Ontario also provides funding to help 424 small, rural and northern communities build and repair critical local infrastructure, including roads, bridges, water and wastewater

# Step 3: Roadmap to Reopen

Effective July 16, 2021

**Friday, July 16, 2021**, Ontario will move into **Step 3** of the *Roadmap to Reopen*. This is a **three-step plan** to safely and cautiously reopen the province and gradually lift public health measures. In Step 3, the following is **now permitted**:



- ✓ Indoor social gatherings and organized public events for **up to 25 people**.
- ✓ Outdoor social gatherings and organized public events of **up to 100 people**.
- ✓ Indoor dining permitted with **no limits** on the number of patrons per table, with physical distancing and other restrictions still in effect.
- ✓ Essential and non-essential retail with capacity limited to the number of people that can maintain a physical distance of 2 metres.
- ✓ Indoor religious services, rites, or ceremonies, including wedding services and funeral services permitted with physical distancing.
- ✓ Indoor sports and recreational fitness facilities can open with a maximum of **50% capacity** in the indoor space. Capacity for indoor spectators is 50% of the usual seating capacity, with outdoor spectator capacity set to 75%.
- ✓ Museums, galleries, historic sites, aquariums, zoos, landmarks, botanical gardens, science centres, casinos/bingo halls, amusement parks, fairs and rural exhibitions, festivals, with capacity limited to not exceed **50% capacity indoors** and **75% capacity outdoors**.
- ✓ Concert venues, cinemas and theatres permitted to operate at up to 50% capacity indoors (or up to 1,000 people) and 75% capacity outdoors (or up to 5,000 people) for unseated events or 75% capacity outdoors (or up to 15,000 people) for events with fixed seating.
- ✓ Personal care services, including services requiring the removal of a face covering, with capacity limited to the number of people that can maintain physical distancing.
- ✓ Real estate open houses with capacity set to number of people that can maintain physical distancing.



**Renfrew County and District Health Unit**

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*"Optimal Health for All in Renfrew County and District"*

## For Immediate Release

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(Pembroke, Ontario, 8:30 a.m., July 23, 2021)

### **New COVID-19 Cases in Renfrew County and District Bring Stark Reminder About Importance of Getting Vaccinated**

Today, Renfrew County and District Health Unit (RCDHU) is reporting three new COVID-19 cases in Renfrew County and District (RCD). This has led to at least 20 high-risk contacts and 4 suspect workplace outbreaks.

RCDHU and partners want to remind residents that the best protection against COVID-19 and associated variants of concern, is to get vaccinated.

As mass immunization clinics are decreasing in number and frequency over the next month, Dr. Robert Cushman, Acting Medical Officer of Health, RCDHU, is urging residents to take advantage of COVID-19 vaccine appointments as soon as possible. Many walk-in and pop-up clinics are being held to accommodate residents across RCD to expand access and reduce barriers to the COVID-19 vaccine. To view walk-in and/or pop-up clinics dates and times visit the [COVID-19 Walk-In Clinics Schedule](#) and the [COVID-19 Pop-up Clinic Schedule](#) (July 19-24); [COVID-19 Pop-up Clinic Schedule](#) (July 26-30).

Residents are being asked to book online at [Renfrew County – COVID Vaccination Clinic Portal](#), as this is the fastest way. Please book only one appointment per person. To find a pharmacy offering COVID-19 vaccinations near you visit [COVID-19 pharmacy vaccine locations](#).

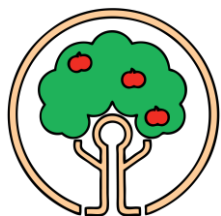
ONLY if a person is unable to register online, they can call RCDHU at 613-732-3629 or 1-800-267-1097, ext. 201. Residents are asked to leave one message with their name and phone number, and someone will return their call as soon as possible.

For more information, visit [RCDHU's website](#) or call 613-732-3629 or 1-800-267-1097.

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Renfrew County and District Health Unit  
Fax: 613-735-3067  
[media@rcdhu.com](mailto:media@rcdhu.com)  
[www.rcdhu.com](http://www.rcdhu.com)





# Renfrew County and District Health Unit

July 27, 2021

Municipality	Cumulative Number of Cases
Township of Admaston/Bromley	10
Town of Arnprior	79
Township of Bonnechere Valley	16
Township of Brudenell, Lyndoch, Raglan	10
Town of Deep River	28
Township of Greater Madawaska	34
Township of Head, Clara, Maria	1-4
Township of Horton	31
Township of Killaloe, Hagarty, Richards	6
Township of Laurentian Hills	14
Township of Laurentian Valley	93
Township of Madawaska Valley	44
Township of McNab/Braeside	70
Nipissing, Unorganized, South Part (Algonquin Park)	0
Township of North Algona Wilberforce	11
City of Pembroke	77
Town of Petawawa	89
Pikwakanagan	0
Town of Renfrew	46
Township of South Algonquin	1-4
Township of Whitewater Region	94
<b>Total</b>	<b>755</b>

To protect the privacy of residents living in smaller communities in Renfrew County and District, RCDHU has chosen to suppress all numbers less than 5.

Visit us at [www.rcdhu.com](http://www.rcdhu.com) or call 613-732-3629 or 1-800-267-1097

*"Optimal Health for All in Renfrew County and District"*

# COVID-19 VACCINE NEWS BRIEF

AUGUST 11, 2021 | EDITION 23



Pop-up Clinic in Golden Lake

## Providing Proof of Vaccination

If you received your first dose outside of Ontario and are due to receive your second dose locally, we ask that residents please submit their proof of first dose to us at least three business days prior to attending your second dose appointment.

Residents can submit proof of vaccination by contacting Renfrew County and District Health Unit (RCDHU) at 613-732-3629 ext. 200. Please leave one message with a name and phone number, and someone will return the call as soon as possible.

Residents will also be asked to provide a physical copy of vaccination documentation by either bringing it to the health unit in-person or sending it via email.



**There are MANY COVID-19 vaccination appointments currently open!**

Receiving two doses of the vaccine is the best way to protect yourself from COVID-19 and variants of concern. **It is important to be fully vaccinated as quickly as possible.**

Approximately **16,500** residents across RCD are still eligible to receive their COVID-19 vaccine.

**REMINDER:** Residents are encouraged to take advantage of COVID-19 vaccine appointments as soon as possible, as mass immunization clinics will be decreasing in number and frequency over the next month.

## Pop Up Clinic Update



Pop up clinics will be open to all residents 12 years of age and over for first or second doses of the COVID-19 vaccine. No appointment necessary.



Continue to monitor [www.rcdhu.com](http://www.rcdhu.com) and RCDHU's Facebook and Twitter for clinic announcements.



**We want to hear from you!**

**Contact [media@rcdhu.com](mailto:media@rcdhu.com) to let us know where the next COVID-19 Vaccination Pop-Up Clinic should take place!**

## Local Update

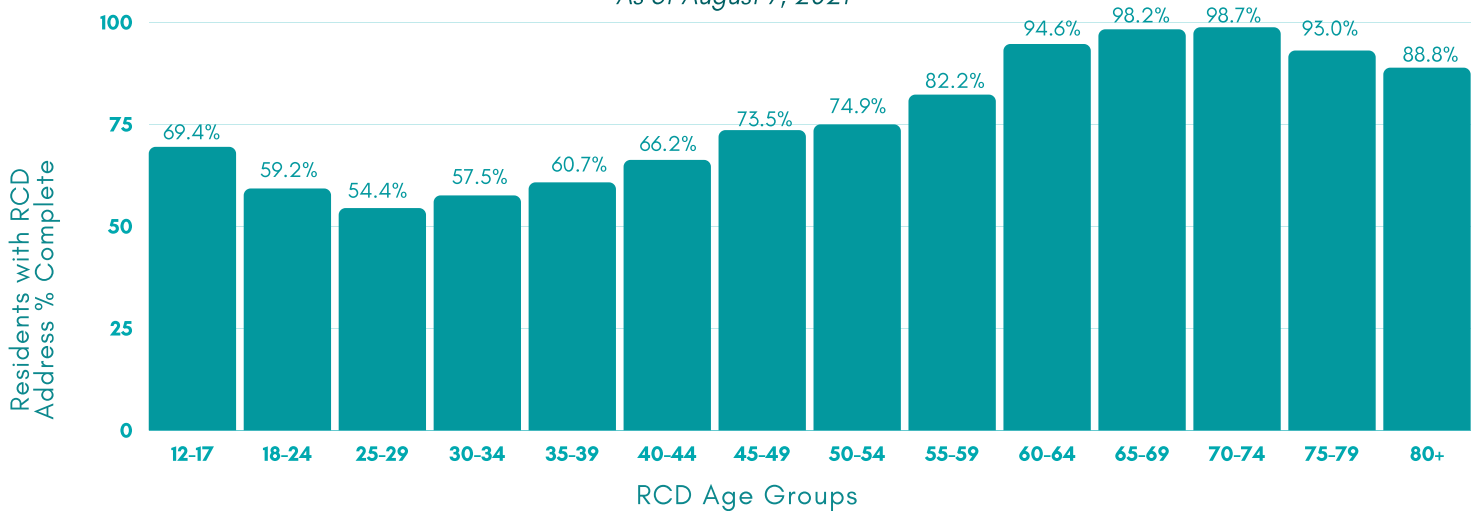
As of 8:00 a.m. August 7, 139,387 doses of COVID-19 vaccine have been administered through one of several COVID-19 vaccination clinics across Renfrew County and District (RCD) with 82.1% of RCDHU adults (aged 12+, including Canadian Armed Forces Members) having received at least 1 dose (74.6% have received 2 doses). This means that there are roughly 16,500 eligible residents that have not received at least 1 dose.

**Remember:** Even if you have been vaccinated, it is important to continue following public health measures, such as physical distancing, wearing a mask and hand hygiene.



### Percentage of RCD residents that have received at least one dose of the COVID-19 vaccine, by age groups

As of August 7, 2021



Note: Total includes doses administered at clinics organized by RCDHU, pharmacies in RCD, and primary care. Total does not include doses that have been administered to Canadian Armed Forces (CAF) members that reside in RCD.

## Youth Corner (ages 12-17)



Youth 12 to 17 years of age are eligible to book their COVID-19 vaccination appointment for the **Pfizer** COVID-19 vaccine.

Youth **second dose** appointments must be scheduled **at least 28 days after the first dose**. Indigenous youth may book a second dose appointment three weeks after their first.

For more information visit:

- [COVID-19 Vaccine Youth \(Ages 12-17\) Information](#)
- [What Youth Need to Know About their Appointment](#)
- [COVID-19 Vaccine Youth \(Age 12-17\) Consent Form](#)
- [COVID-19 Vaccine Information Sheet](#)



# First & Second Dose Booking Information

Individuals can book a vaccination appointment at either link: [www.rcdhu.com](http://www.rcdhu.com) OR [Ontario.ca/bookvaccine](http://Ontario.ca/bookvaccine).

Booking an appointment online is the fastest way. Individuals are encouraged to ask a family member or friend to assist if they are unable to book online themselves.

If a person is unable to book online, they can call RCDHU at 613-732-9724 or 1-800-267-1097 extension 200. Residents are asked to only leave **one message** with their name and phone number, and someone will return their call as soon as possible.

## Second Dose Highlights

Due to increased vaccine supply and shortened second dose intervals, we urge residents to book an **early second dose appointment as soon as possible**. This will help protect our communities and provide the best defense against variants of concern.

- ➔ Click [here](#) for instructions on cancelling a previously booked appointment.
- ➔ It is safe and effective to get any mRNA vaccine as your second dose.
- ➔ Review the [Your Second Dose of the COVID-19](#) fact sheet for more information.

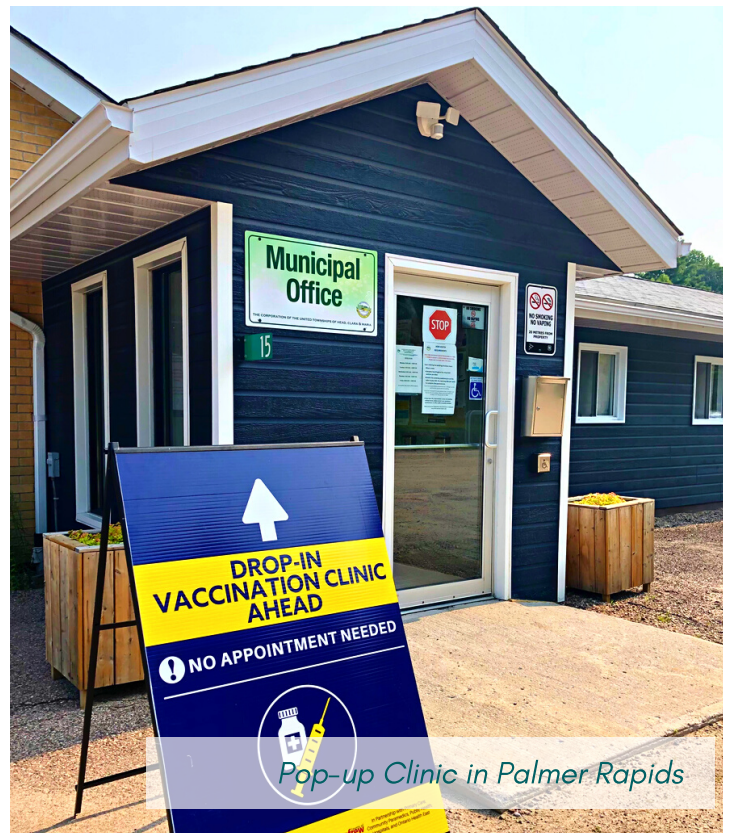
# First & Second Dose Eligibility List



All residents aged **12 and older** are now eligible to book a first and second dose appointment for vaccination (must be 12 years of age as of the date of vaccination)



Resident receives COVID-19 Vaccine



Pop-up Clinic in Palmer Rapids

## Partner Websites



# Renfrew County and District (RCD) COVID-19 Vaccine Rollout at a Glance

Updated: August 11, 2021



## Key Messages

- **Pop-up clinics are available for first and second doses.** To view the latest schedules, visit: <https://www.rcdhu.com/novel-coronavirus-covid-19-vaccine-rollout/> or stay tuned to Renfrew County and District Health Unit's (RCDHU) social media platforms (Facebook and Twitter).
- **RCDHU wants to hear from you! Where should the next pop-up clinic take place?** Email your suggestions to [contact@rcdhu.com](mailto:contact@rcdhu.com). This will help us, help you get your vaccine!
- **All previously scheduled appointments after July 18th were cancelled.** Look for a pop-up clinic or book an appointment at a local participating pharmacy, as the reduction in the amount of mass community clinics continues.

## Local Snapshot

As of 8:00 a.m. August 07, 2021

Total doses administered to date\*

**139,387**

Percentage of population (aged 12+) with at least 1 dose\*\*

**82.1%**

Percentage of population (aged 12+) with 2 doses\*\*

**74.6%**

## Eligible people who can book first dose and early second dose appointments:

- ✓ Anyone who is 12 years of age or older who has had an mRNA vaccine (Pfizer or Moderna) at least 28 days ago, or for those who have had an AstraZeneca vaccine at least 8 weeks ago.



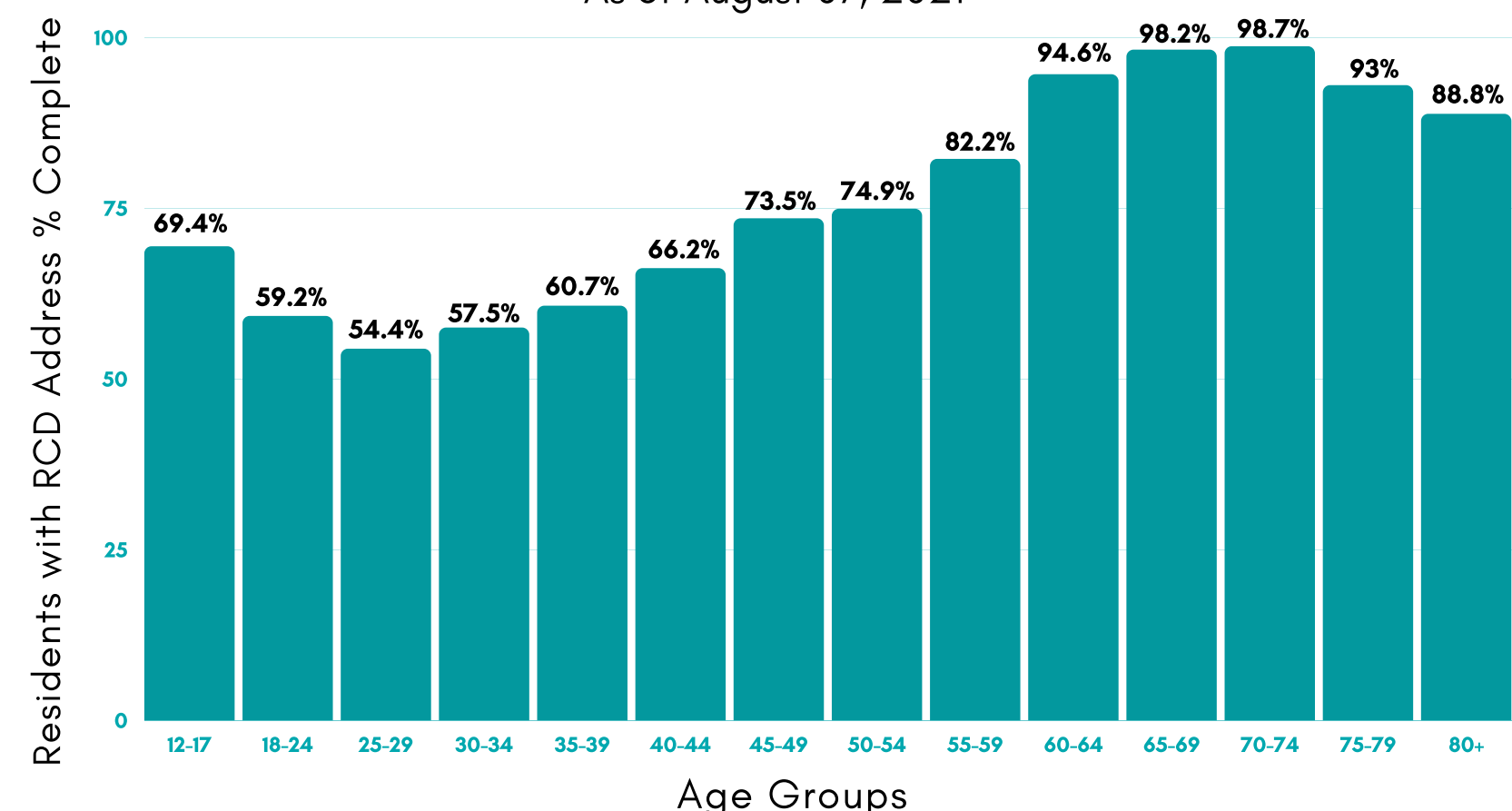
Receiving two doses of the vaccine is the best way to protect yourself from COVID-19 and variants of concern. **It is important to be fully vaccinated as quickly as possible.**

\*Does not include the number of doses that have been administered to Canadian Armed Forces (CAF) members.

\*\*Includes Canadian Armed Forces (CAF) members residing in RCD, according to Garrison Petawawa medical services.

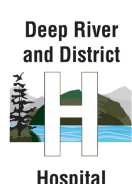
## Percentage of RCD residents that have received at least 1 dose of the COVID-19 vaccine, by age groups

As of August 07, 2021



Notes: This age demographic breakdown does not include Canadian Armed Forces (CAF) members residing in RCD.

**To book a COVID-19 vaccination appointment or to get the latest COVID-19 vaccine information visit:**  
**[www.rcdhu.com](http://www.rcdhu.com) or call 613-735-9724 or 1-800-267-1097 Ext. 200**







Renfrew County and District Health Unit  
"Optimal Health for All in Renfrew County and District"

## For Immediate Release

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(Pembroke, Ontario, 11:00 a.m., August 1, 2021)

### **RCDHU Confirms Positive COVID-19 Cases at Tim Horton's in Barry's Bay**

Today, Renfrew County and District Health Unit (RCDHU) is confirming that positive COVID-19 cases have been recently identified at the Tim Horton's location in Barry's Bay. Renfrew County and District Health Unit and Tim Horton's have been working closely to identify all contacts and have referred them for testing. Due to the recent positive cases and exposures, the Tim Horton's location in Barry's Bay is temporarily closing on a voluntary basis.

#### **If you have been identified as a contact:**

- High-risk contacts who are not fully immunized need to isolate for 14 days from last exposure and seek testing.
- Fully immunized contacts are asked to seek testing but do not need to isolate while test results are pending. If fully immunized clients develop symptoms, then they must isolate and seek another test. **Remember, fully immunized means you have received the full series of a vaccine or a combination of vaccines accepted by the Government of Canada and received your last dose at least 14 days prior to exposure.**
- Low-risk contacts are asked to monitor for symptoms for 14 days. If symptoms develop, then low-risk contacts must book a test and isolate while results are pending.

**A pop-up COVID-19 testing clinic will be available for anyone who has symptoms of COVID-19 or has been identified as having an exposure to a person who is positive for COVID-19. The clinic will be held at the Paramedic Base on 18 Billings Street, Barry's Bay, and will run from 10-11 a.m.** To schedule a COVID-19 test, you must book online at [Renfrew County Virtual Triage Assessment Centre's \(RC VTAC\) website](#). Please note that the 24/7 RC VTAC phone line at 1-844-727-6404 continues to be available for those who cannot access online booking.

For more information, visit RCDHU's website at <https://www.rcdhu.com/novel-coronavirus-covid-19-2/> or call 613-732-3629 or 1-800-267-1097.

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Renfrew County and District Health Unit  
Fax: 613-735-3067  
[media@rcdhu.com](mailto:media@rcdhu.com)  
[www.rcdhu.com](http://www.rcdhu.com)

# RCD COVID-19 Vaccine Communications Committee

## For Immediate Release

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(Pembroke, Ontario, 4:00 p.m., July 15, 2021)

### **Providing proof of vaccination for residents who received vaccination outside of Ontario**

All residents of Renfrew County and District who received either a first dose of COVID-19 vaccine outside of Ontario, or a full two dose vaccine series, are asked to submit their proof of vaccination by contacting Renfrew County and District Health Unit (RCDHU) at 613-732-3629 extension 200. Please leave one message with a name and phone number, and someone will return the call as soon as possible.

RCDHU staff will then collect required information and enter a record of vaccination into the provincial COVaxON Vaccination Management System. Residents will also be asked to provide a physical copy of vaccination documentation by either bringing it to the health unit in-person or sending it via email.

If you received your first dose outside of Ontario and are due to receive your second dose locally, we ask that residents please submit their proof of first dose to us **at least three business days prior to attending your second dose appointment.**

For more information, visit [RCDHU's website](#) or call 613-732-3629 or 1-800-267-1097.

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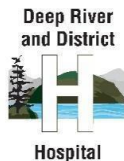
### **Committee Spokesperson: Carolyn Levesque**

Public Affairs and Communications Coordinator

Pembroke Regional Hospital

(613) 732-3675, extension 6165

[Carolyn.levesque@prh.email](mailto:Carolyn.levesque@prh.email)



Arnprior & District  
Family Health Team

# How to Access Your Proof of COVID-19 Vaccination

## Step 1: Visit Ontario's Online COVID-19 Vaccination System

- Visit <https://covid19.ontariohealth.ca> or get a family member or friend to do so on your behalf.

## Step 2: Verify Your Identity

- Next step is to verify your identity so that you can be provided with your proof of vaccination. You will need the following to complete this step:

1. Health Card (including health card number, 2-letter version code and the 9-character code on the back of the card)
2. Date of birth (YYYY-MM-DD)
3. Postal code (Example A2A 2A2)



## Step 3: Access and Print Off Your Proof

- You will now be able to access proof of your first and second vaccination. You can print this proof of vaccination, or take a picture to have it available if needed.



If you are unable to get a family member to assist you or do not have access to the internet, you can call RCDHU at **613-732-3629 ext 200** and a staff member will print off your proof. RCDHU will either mail it to you, or you can pick it up at RCDHU's office. Ensure you have your health card handy during the call.

**For COVID-19 vaccine information visit [www.rcdhu.com](http://www.rcdhu.com)**

*Renfrew County and District COVID-19 Vaccine Communications Committee*



Renfrew County and District Health Unit  
"Optimal Health for All in Renfrew County and District"

## For Immediate Release

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(Pembroke, Ontario, 3:35 p.m., July 15, 2021)

### **Blue-Green Algae Bloom Found – Muskrat Lake**

Renfrew County and District Health Unit (RCDHU) and the Ministry of Environment Conservation and Parks investigated the discovery of a substance floating on and around the shore at Muskrat Lake. The substance has been confirmed to be a blue-green algae bloom. The water sample was collected on July 12, 2021, and results received last night on July 14, 2021.

Blue-green algae blooms are a natural seasonal phenomenon that may appear in lakes, rivers and ponds. Some species have the potential to produce toxins which may be harmful to people and animals. Toxins are released into the water when the algae cells are damaged or begin to decay. Direct contact with the toxin can cause skin irritation and if ingested in higher concentrations, may result in vomiting, nausea, diarrhea and abdominal pain.

RCDHU recommends that people using Muskrat Lake, or any waterbody for recreational or drinking water purposes, should become familiar with blue-green algae so they can make informed decisions about using the water. Although algae blooms degrade with time, the length of time potential toxins remain in the area is dependent upon local water movement characteristics.

RCDHU advises people using Muskrat Lake to be on the lookout for algae blooms. **If a bloom is visible**, please take the following precautions:

- Avoid direct contact with the bloom.
- Avoid using the water in the vicinity of a bloom for drinking, bathing or showering and do not allow children, pets or livestock to drink or swim in the water.
- Boiling the water for drinking purposes should be avoided because boiling may release more toxins into the water.
- Toxins that may be released by blue-green algae are not removed by small scale residential treatment systems such as filtration, chlorination or ultraviolet light disinfection. Surface water is never a safe source of drinking water without effective treatment.
- Residents should not rely on water jug filtration systems as they do not protect against the toxins.

- Avoid cooking with the water because foods may absorb the toxin during the cooking process.
- Caution should be exercised with respect to eating fish caught in water where blue-green algae blooms have occurred. Avoid eating the liver, kidneys and other organs of fish caught in the water.
- On lakes and rivers where blue-green algae blooms are confirmed, people who use the surface water for their private drinking water supply should consider an alternate, protected source of water.

RCDHU will continue to monitor the water conditions on Muskrat Lake.

For more information, please visit the Ministry of the Environment Parks and Conservation website at <http://www.ontario.ca/environment-and-energy/blue-green-algae> or RCDHU's website at <https://www.rcdhu.com/healthy-living/safe-water/>.

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**Health Unit Contact:**

David Tantalo, Manager of Healthy Environments  
Renfrew County and District Health Unit  
[dtantalo@rcdhu.com](mailto:dtantalo@rcdhu.com)  
613 735-8654 Ext. 569



# COUNTY COMMUNIQUE

## *Municipal News for Municipalities*

Vol. 1, No. 1

August 2021

## News and Features

Planning  
For  
Success

1

Delivery of  
Client-Focused  
Services

2

Corporate  
Services,  
Locally  
Focused

3

Capital  
Works  
Program

4

## Planning For Success

In March of this year, the County of Renfrew completed a Strategic Review of our Planning Services. The report clearly outlined a framework for modernizing and improving how the County of Renfrew will deliver land use planning services across the County and on behalf of the lower tier municipalities. Included amongst the twelve recommendations: addressing capacity issues and succession planning opportunities, redefining the County's role with the local municipalities by way of memorandums of understanding, a review of friction and bottlenecks in the planning process and workflow, and establishment of service levels and timelines including the exploration of digital applications and similar digital assets.

The Planning Division is working to create an environment for all applicants that is streamlined and efficient, while examining staffing levels and capacity building in the near future after recent retirements. The County looks forward to continuing our strong working relationship with local municipalities and providing the highest level of service and collaboration.

“streamlined  
and efficient...”

Concurrent to the review, Planning division staff worked tirelessly on an Official Plan Amendment that will create a development-ready approach for local zoning by-laws.

The required public meeting for the Official Plan Amendment will be held virtually on August 19th, with a proposed final date of adoption shortly thereafter. The County will then begin the process of working with local municipalities to update their zoning by-laws with this new list of available planning options.

This follows extensive feedback from County Councillors and Local Municipalities. The public process and meeting are the last prescribed steps towards approval. For more information on County planning services or to book a presentation at your local Council contact Craig Kelley: [ckelley@countyofrenfrew.on.ca](mailto:ckelley@countyofrenfrew.on.ca).





“

*We've pivoted where needed to find efficiencies, implement modernization, and adjust to the realities of a world in a pandemic; all with a focus on serving Local Municipalities.”*

– SENIOR LEADERSHIP TEAM

## Delivery of Client-Focused Services

The Service Delivery Improvement Project at the County Administration Buildings will soon be completed. This project will result in bringing all County administration resources under one roof. This \$4.5m endeavour will create a unified workforce with a greater ability for collaboration, and efficiency to serve our residents and Local Municipalities.

This extensive renovation project will look to fully recoup costs from realized efficiencies in less than 7 years, with an approximate annual savings of \$475,000 to rate payers.

In addition, this project has created an opportunity to share limited resources in an ever-changing workforce.

The County's Service Delivery Review continues to move forward with a host of departmental specific recommendations that have and will continue to establish a higher level of service to both residents and Local Municipalities.



Vol. 1, No. 1  
August 2021

# COUNTY COMMUNIQUE

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## Human Resources

In early 2021, the Human Resources Division was realigned as a component of the Corporate Services Department. A new manager was hired to lead the transformation of the Department. The Department completed hiring in June of 2021, and is now comprised of a staff compliment of trained Human Resource Coordinators (HRC's) capable of providing advice and services to County Departments. The new Human Resources team is developing a series of service offerings, and beginning in September 2021 the team will begin providing services to Local Municipalities. The HR Department looks forward to meeting with and working with all member municipalities.

For more information on service offerings for your municipality, please contact: Greg Belmore, Manager of Human Resources at [gbelmore@countyofrenfrew.on.ca](mailto:gbelmore@countyofrenfrew.on.ca)

*The Human Resources Team will be launching a series of service offerings to Local Municipalities beginning in September*

## Digital Strategy

The Corporate Services Department is moving forward with the Digital Strategy and has issued a request for proposal. The Digital Strategy with the support of funding received from the Ministry of Municipal Affairs and Housing will allow the County to leverage technology to promote greater efficiency, collaboration, streamlining government, best practices, municipal modernization, and shared services.

The Digital Strategy will expand into a larger project through the involvement of the Eastern Ontario Wardens' Caucus (EOWC) and the Eastern Ontario Regional Network (EORN). The County will look at technologically advanced products, innovative thinking and new approaches to solving

problems in connectivity. Utilizing the combined knowledge of the County, Local Municipalities and the EOWC, and EORN; the intent is to have a significant connectivity impact across Eastern Ontario. Find out more about this exciting initiative in upcoming editions of the County Communique.

For more info contact Jeff Foss: [jfoss@countyofrenfrew.on.ca](mailto:jfoss@countyofrenfrew.on.ca)

*The Digital Strategy is a major step forward in supporting the County's Strategic Plan priority of "Technology Acceleration", and will grow to support initiatives of the EOWC, EORN and Local Municipalities.*



Vol. 1, No. 1  
August 2021

# COUNTY COMMUNIQUE

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## 2021 Capital Works Program

The County of Renfrew's Department of Public Works & Engineering's Capital Program contains all of the Capital Projects planned on the County's linear assets for the year. Linear assets are roads, bridges, major (or structural) culverts, communication networks, and other assets that contribute to the overall travelled road network of the County. For a project to be considered 'Capital' it must meet a certain cost threshold, which is \$25,000 or greater for linear assets. The County is responsible for 816 km of roads, 75 bridges, and 176 major culverts. Bridges and major culverts are those structures that have a span greater than 3m, regardless of whether they are on a Local Municipal or County Road. Projects on these assets can range in complexity from investigations, design, repairs, rehabilitation, reconstruction, or (more than likely) a combination of different types of tasks. County staff are committed to having the best design alternative constructed on every project. The 2021 Public Works & Engineering Capital Program is projected to total approximately \$16,306,000 investment on the County's roads, bridges, and major culverts. Plans are already in the works for 2022. We hope to roll this plan out at a meeting of local road supervisors in the fall of 2021.



For a complete list of projects taking place this year in different areas contact Taylor Hanrath, Acting Manager of Infrastructure: [thanrath@countyofrenfrew.on.ca](mailto:thanrath@countyofrenfrew.on.ca).

### County Communique

The County Communique has returned with a new look and new focus. The Communique will be distributed on a quarterly basis to Local Municipalities, and local media partners to provide an update and highlight of newsworthy items from the County of Renfrew. [mbarber@countyofrenfrew.on.ca](mailto:mbarber@countyofrenfrew.on.ca) or [communications@countyofrenfrew.on.ca](mailto:communications@countyofrenfrew.on.ca)

### In the Next Issue:

- A Feature on What's New in the Community Services Department
- A Look at the Newly Renovated County Administration Building

9 International Drive  
Pembroke, ON  
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613.735.7288  
800.273.0183  
[info@countyofrenfrew.on.ca](mailto:info@countyofrenfrew.on.ca)

@CountyofRenfrew





## Renfrew County

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July 26, 2021

Dear Community Member:

On behalf of the Fundraising Committee of Victim Services of Renfrew County, we are writing to once again invite you to participate in our 15<sup>th</sup> Annual Victim Services Golf Tournament on Friday, September 24<sup>th</sup> at the Oaks of Cobden Golf Course.

As you are aware, Victim Services is a non-profit, community-based organization that works in partnership with police and fire agencies to meet the immediate and short-term needs of individuals who have been victimized by crime, tragic life events and disaster. We also provide referrals for ongoing and longer-term support. Victim Services of Renfrew County strives to reduce the negative impact of victimization by providing emotional and practical support to individuals on-site at the time of the incident. This 24/7 support is provided through police and fire identified referrals by a network of well-screened and highly trained volunteers throughout Renfrew County.

The proceeds from this golf tournament will go directly towards the direct service work/needs of the Volunteer Crisis Responders and the people they are supporting. Please note that all money raised from this fundraiser will remain in Renfrew County for the benefit of those living therein.

*Supporting those victimized by crime and tragedy in  
Renfrew County since 2002*

*Aider ceux victimes de la criminalité et de la  
tragédie dans le comté de Renfrew depuis 2002*

[www.victimservicesrenfrewcounty.ca](http://www.victimservicesrenfrewcounty.ca)

1766 Barr Line, RR # 1, Douglas, ON K0J 1S0 ~ 613-649-2852 / 1-877-568-5730

To that end, we would invite you to once again, support our Golf Day. There are several ways to support our efforts. They include:

- Being a Corporate Sponsor for this tournament at the cost of \$100.00. Each sponsor will have their name prominently displayed on a sign indicating their support of Victim Services of Renfrew County and on our website.
- Making a financial donation in the amount of your choice. Each donation will be publicly acknowledged.
- Donating items for door prizes
- Registering a team and joining us on the greens for the day
- Assisting us to spread the news about this tournament with work and personal contacts by displaying our poster prominently in your community/office spaces.

We thank you for your past support and welcome your continued support with our major fundraiser.

We look forward to hearing from you and seeing you on the greens. If you have any questions, please do not hesitate to contact the office at 613-649-2852.

Sincerely,

*Faye*

Faye Cassista  
Program Coordinator

*Casey*

Casey Dodge  
Executive Director

*Supporting those victimized by crime and tragedy in  
Renfrew County since 2002*

*Aider ceux victimes de la criminalité et de la  
tragédie dans le comté de Renfrew depuis 2002*

[www.victimservicesrenfrewcounty.ca](http://www.victimservicesrenfrewcounty.ca)

1766 Barr Line, RR # 1, Douglas, ON K0J 1S0 ~ 613-649-2852 / 1-877-568-5730





15th ANNUAL  
VICTIM SERVICES  
GOLF TOURNAMENT!!

OAKS OF COBDEN GOLF COURSE  
FRIDAY SEPTEMBER 24<sup>th</sup>, 2021

**GOLF AND DINE**

T-Off times to be determined/ Four Person Scramble

**\$300.00 per team / \$75.00 per person**  
**(Includes 18 holes golf, cart and meal)**

**Paid RSVP by Friday, September 17<sup>th</sup>, 2021**

Proceeds to benefit the direct service work of

***Victim Services of Renfrew County***

For further information call the Victim Services Office at  
613-649-2852 / 1-877-568-5730





## Registration Form

# 15th Annual Victim Services Golf Tournament

Friday September 24th, 2021

Oaks of Cobden Golf Course

T-Off times to be determined / 4 Person Scramble

---

**Paid Registration to be received by Friday, September 17<sup>th</sup>**

### **Team:**

Team Name: \_\_\_\_\_

Contact Name and Number: \_\_\_\_\_

E-Mail Address: \_\_\_\_\_

NAME	PHONE NUMBER	CELL NUMBER
1.		
2.		
3.		
4.		

**Note:** Please make cheque payable to **Victim Services of Renfrew County Inc.** and include with your registration form.

**Mail to:** Victim Services of Renfrew County  
ATTN: Golf Tournament Committee  
1766 Barr Line, RR#1  
Douglas, ON K0J 1S0

Inquiries: Faye at 613-649-2852 or e-mail us at:

[info@victimservicesrenfrewcounty.ca](mailto:info@victimservicesrenfrewcounty.ca)



9 INTERNATIONAL DRIVE  
PEMBROKE, ON, CANADA  
K8A 6W5  
(613) 735-7288

[www.countyofrenfrew.on.ca](http://www.countyofrenfrew.on.ca)

Media Relations

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NEWS RELEASE

FOR IMMEDIATE RELEASE

---

July 27<sup>th</sup>, 2021

## Hometown Olympians in Tokyo

**Pembroke:** In Tokyo, two of our local athletes are preparing for the upcoming 800-meter event this Thursday at the Japan National Stadium. For our newest Olympian, Madeleine Kelly, it's her first Olympics, for Melissa Bishop-Nriagu it is her third; both call Renfrew County 'home'.

"We are extremely proud of these exceptional athletes. We will be watching and cheering along with the rest of the residents of Renfrew County on Thursday night," shared Warden Debbie Robinson. "Both of these women proudly represent not only their country, but also the determination and dreams of the people who live in their hometowns of Pembroke and Eganville, and across Renfrew County. We wish both these Olympians the best of luck and success in Tokyo."

Melissa Bishop-Nriagu returns to the track for her third Olympic Games, and the Town of Eganville is ecstatic with hometown pride. Melissa started running laps for fun at school when she was 10 and began training and competing at age 13. She had her Olympic debut at the 2012 games in London, and in Rio 2016 where she lowered her own national record to 1:57.02 and finished fourth in the 800m.

Madeleine Kelly makes her Olympic debut this Thursday night during the 800m where she will run along with her teammate and idol, Bishop-Nriagu. Madeleine started running track when she was 12, and while she grew up as a downhill skier, she had a true passion to run. She wanted to represent Canada ever since watching Melissa Bishop compete at the London 2012 games.

For Media Inquiries please call:

Paul Moreau      Chief Administrative Officer/Clerk, County of Renfrew      613 735-7288

Michael Barber      Media Relations/Grants Coordinator, County of Renfrew 613-735-7288

## Web Case: Terry Fox Run Arnprior 2021 Virtual Run

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**Debra-Lee**

CATEGORY

**Other**

ASSIGNED TO

Clerk's Office

STATUS

PRIORITY

OPENED DATE

LAST MODIFIED

FOLLOW UP DATE / TIME

---

### NOTES

Terry Fox Run Arnprior 2021

Virtual Run

ONE DAY - YOUR WAY

Please join in the virtual run and help us raise money for this great cause - Walk, Run, Jog, Bike or any activity

Collect pledges and support by purchasing a t-shirt

Sunday, September 19, 2021

To preorder t-shirts text Debra-Lee @

613-447-5113

Pledge sheets are available online or can be picked up by calling 613-447-5113

Hope to see our town supporting Terry Fox Run Arnprior 2021 Virtually

Take some photos of how you are supporting virtually and submit to [mommabear14@hotmail.com](mailto:mommabear14@hotmail.com) and they will be displayed on our local Terry Fox Arnprior Run Facebook page.

Our goal again this year is to raise \$1.00 for each resident of Arnprior and the population is 10,500.

## **Report from a voluntary Concerned Citizens Group (CCG) in Arnprior and McNab Braeside to the decision makers and leaders at all levels.**

### **Topic: Arnprior Regional Health (ARH) and issues around executive/leadership priorities and strategic planning at the regional and community level:**

Four months ago five citizens from Arnprior/McNab Braeside, came together and realized we shared similar concerns about some critical issues in ARH and the Health Care Model in our community,.

We agreed the social and economic effects of the Pandemic will continue to have a huge impact on health care. We set out to stimulate dialogue and seek the information we felt would allow us to either support the steps and direction being taken by ARH or confirm our concerns.

Our mission continues to be to ensure open and transparent thought leadership, ensure the public is informed, all options are presented and considered and the public has a voice,

Over a 4-week period we drafted three letters requesting information from the Board.

When there was a refusal to even attempt to answer our questions or to meet with our members informally, this only heightened our concerns. We then asked the Mayors of McNab Braeside and Arnprior to facilitate a meeting with the Chair of the ARH Board and the outgoing CEO. Again they refused to meet if our representatives were present.

We believe our region is not alone in the types of issues communities are dealing with and the importance of community going forward. It is our hope that by sharing our experiences we can drive positive change and open up dialogue on the best options to support the health of the people where they want and need to be supported ---In Their Home and community!

The OHT's, Primary care, acute care and all publicly funded illness care will continue regardless of what acronym or geographic boundaries the politicians come up with. However, our community must be more involved in the path forward and be involved in defining the community they will function in for the 99% of their health journey that happens outside of publicly funded illness care.

To summarize our concerns after the experiences of the past 4 months:

- 1. The lack of transparency, communication and a refusal to share critical data and information regarding the future of community care in Arnprior and region.**
- 2. The refusal of the ARH board to share the strategic plan and vision on which we will choose a new leader to take us into our preferred future?** The need for innovative visionary leaders will be essential as communities find their path forward in the post covid realities. Do we need a CEO/COO, an integrated management model or some new reality for leadership?  
As the ARH board goes thru the process of selecting a new Leader, we believe that consultation with the public must be foundational to governance and the role of new leadership.
- 3. Has Arnprior Regional Health evolved to being West Carleton Regional Health in the eyes of the ARH Board.** A member of ARH has shared that 60% of the citizens served in ARH come from West Carleton. The community should have access to the data needed to determine whether we continue to be ARH or have we evolved to being West Carleton Regional Health.
- 4. The need for the existing board, the new chair, the incoming leader, elected officials and the public to develop a strategic plan for the future of community governance.** It is time to seriously consider how we as a community can more effectively, efficiently and sustainably manage care in our region



and all regions. Is it time for the community to rethink their role and the importance of elected officials ensuring there are strong community voices on the Health Board? The selection of new leaders (CEO's and board members) represents an opportunity to be involved in our future.

5. **The need for dialogue on how the proposed OHT health team will support the community.**

Considering Arnprior's geographic position with both Four Rivers and The Renfrew County Health Team we need information as to the pros and cons of where we will be best served.

The CCG is sending this as an information document to get attention on critical issues.

1. We would appreciate active feedback and/or validation regarding these thoughts.
2. If there is concern amongst the community, we would value and appreciate help in obtaining the information we need to influence sound leadership for the future.
3. We need our community leaders to participate in being a voice for the public.

We are sharing this letter with selected health leaders including members of ARH board – local Mayors and councils – – Primary and acute care leaders – relevant provincial health leaders.

We look forward to hearing your perspectives

Best regards,

Vaughan Glover, Anne Graham, Rick Malloch, Don DiSalle (members of Concerned Citizens Group)

“Never doubt that a small group of thoughtful, committed, citizens, can change the world; Indeed, it's the only thing that ever has” Margaret Mead

Please send all feedback to [robert.vaughan.glover@gmail.com](mailto:robert.vaughan.glover@gmail.com)

To Mayor + Members of  
Arnprior Council



attention - Dear Ms. Maureen Spratt,

Thank you for the bursary award.  
Your support will help me to  
pursue the things that I am  
passionate about in university.  
I hope that I can continue to  
meet your expectations moving  
forward.

Sincerely,  
David Chen

David Chen



20651713



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*A Little Note of Thanks*





# PRESIDENT'S CORNER

## FCM Canada's voice of local government



### FCM is standing up for rural communities

I love being from a rural community. My hometown of Strathroy-Caradoc is full of kind, hard-working people—farmers and teachers, entrepreneurs and small business owners. Just like you'd find in communities across the country.

As FCM president, I also get to see how integral smaller communities are to Canada's economy, and to our quality of life. Rural Canada is home to 10 million people, supports key industries from agriculture to tourism, and drives nearly a third of our GDP. That makes them essential to our country's future.

I'm proud of the gains FCM has made on behalf of smaller communities. When COVID-19 exposed the urgency of closing Canada's digital divide, FCM stepped up and secured \$2.75 billion for the Universal Broadband Fund. This was a big win for rural and remote communities, and it wouldn't have happened without the advocacy of FCM and our Rural Forum.

That's not all. Last February's [landmark national transit plan](#) responded to our call for funding for rural and regional transit links—even more important after the devastating loss of Greyhound. And our advocacy helped drive a one-year doubling of the [Canada Community-Building Fund](#) (formerly the federal Gas Tax Fund), which will directly empower local leaders to bring our main streets back to life.

FCM also secured critical new commitments for rural communities in [Budget 2021](#). That includes \$1.4 billion more for the Disaster Mitigation and Adaptation Fund, with \$670 million set aside for projects in smaller communities who were often left behind by the fund's original project-size minimum. And it includes \$100 million to help support farmers in provinces where the federal carbon tax applies.

This progress makes it clear: FCM's message to the federal government about the importance of rural communities is being heard.

#### Bringing a rural lens to Canada's recovery

Throughout the COVID-19 crisis, rural communities have shown such strength, resilience and innovation. They're protecting their most vulnerable residents and keeping vital services going strong—even in the face of unique challenges and major demographic shifts.

At the same time, rural and remote leaders are also driving important conversations about growth and conservation, about inclusion and equity, about infrastructure and economic development. In other words, about the kind of Canada we want to build on the other side of the pandemic.

The fact is, there can be no recovery from this pandemic without strong and thriving communities of all sizes—rural towns, mid-sized communities, and urban centres. So with a federal election approaching as early as this fall, FCM's call for a "rural lens" has never mattered more.

Applying a rural lens means adapting federal programs and policies to account for rural needs. It means prioritizing issues that matter to rural leaders. And it means bringing rural expertise to the table more often. After all, as the

governments closest to daily life, local leaders know what our communities and our residents need. And we know how to deliver.

COVID-19 has changed so much. What hasn't changed are the unique strengths and values that rural communities bring to our national fabric. That's why FCM remains committed to bringing prosperity and opportunity to rural communities. Canada's future depends on it.



Joanne Vanderheyden is the mayor of Strathroy-Caradoc, ON. She was elected FCM President in June, 2021.

## SEND ME YOUR THOUGHTS

Please send me your comments. I would love to hear from you.

[president@fcm.ca](mailto:president@fcm.ca)

613-241-5221

## @MAYORJOANNEVDH

July 19: Rural [#cdnmuni](#) are key to any economic recovery. That is why delivering strong and reliable broadband Internet to remote communities is key to securing a lasting post-COVID19 financial future. [#cdnpoli](#)

June 16: An exciting day for communities in Nova Scotia, thanks to GMF's Community Efficiency Financing Initiative, helping homeowners fight [#climatechange](#) and save on energy bills at the same time.

July 21: Thank you to all of the Jewish community leaders who participated in today's [#AntiSemitismSummit](#) and engaged w/ [@CaroleSaab](#) + FCM members today. Our Committee on Anti-Racism and Equity is leading our work to end antisemitism and build safe, diverse and welcoming communities.

► [MORE](#)



FEDERATION  
OF CANADIAN  
MUNICIPALITIES

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MUNICIPALITÉS

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Welcome to Stage 3 - be sure to update your business details on our website!

[Click Here](#) to update your Chamber Profile

## In the Know

COVID-19 RAPID SCREEN INITIATIVE

**Rapid tests available for  
small- to medium-sized  
businesses!** *\*up to 150 employees*

*Contact us to place your order*

*In partnership with the*



**FREE Rapid Screening Tests**

Now is the time to order your free Rapid Screening Tests for your business with under 150 employees.

For this program we have partnered with the Upper Ottawa Valley & Renfrew and Area Chambers of Commerce, the Ontario Chamber of Commerce and the governments of Canada and Ontario.

It is another tool for your tool-kit to help curb the spread of COVID-19 in your business by confirming your employees are safe and in turn keeping their families and your customers/clients safe.

Please join the other businesses in our area that have already started the program!

[Link to Order your Free Test Kits.](#)

### **Purolator is Offering Small Business Grants**

Purolator is offering small business grant of \$20,000 to be awarded to three businesses across the country, in addition there will be over \$15,000 in additional prizeing.

Customers, employees, and/or general supporters may nominate their favourite small business separately and have a chance to win a \$500 Visa gift card (conditions apply – see FAQ on the website).

A small business owner/founder is also able to self-nominate their business.

[Link to More Information](#)

### **Stage 3 - Roadmap to Reopening Ontario**

Ontario hit another milestone last week in the road map to reopening as we entered stage 3.

To read what that means to businesses please go to: [Step 3 - Roadmap to Re-opening](#)

Like us on Facebook

## Tip of the Month

### DO THIS INSTEAD OF THAT



Plan what you want to accomplish each day before you start. Create a list writing down everything you need to do before you forget it.

Now prioritize that list having no more than 2 primary goals a day.



Don't get distracted when you are trying to work. Set a time to check email & phone messages so you can get your work done while staying up to date.

[#GACctipofthemoth](#)

## Coming Events

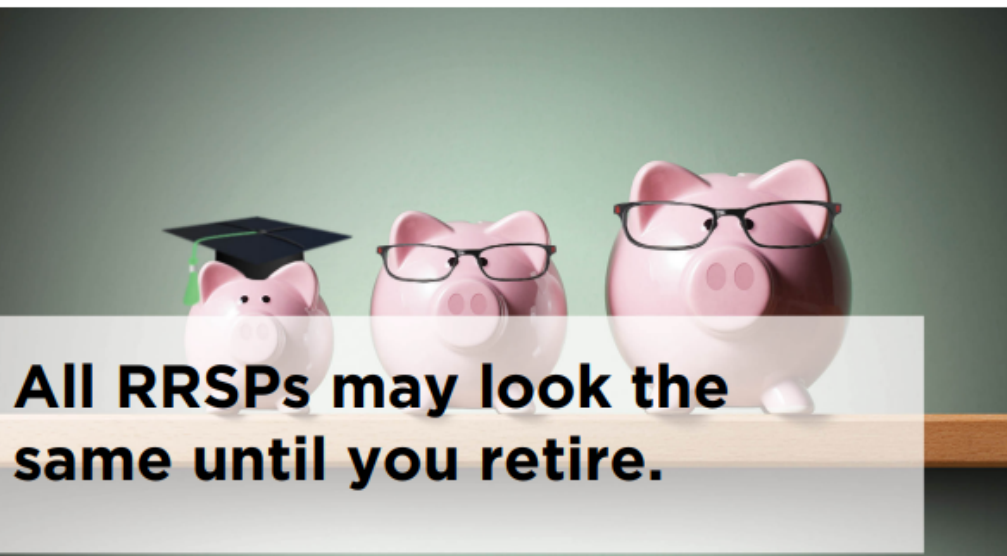
### ANNUAL GOLF TOURNAMENT

Friday August 20th -  
Mountain Creek Golf

### GACC LIVE WEBINAR

Annoucement Coming Soon

[GOLF REGISTRATION HERE](#)



## All RRSPs may look the same until you retire.

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**Gabriel Y Leclerc, CFP®**

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Arnprior, ON K7S 0A3  
613-622-5996

[gabriel.leclerc@edwardjones.com](mailto:gabriel.leclerc@edwardjones.com)

[edwardjones.ca](http://edwardjones.ca)

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# Smile Worthy News

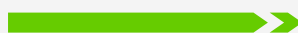


**2021 Brings Exciting Things.**

Let's give a warm welcome to some of our newest members.

- [Parachute Ottawa](#)
- [Stacey White Photography](#)





## MEDIA RELEASES

# OPG partnership helps First Nations in northwestern Ontario

**Funds will provide food and storage**

[Home](#) > [News and media](#) > [Media releases](#) > OPG partnership helps First Nations in northwestern Ontario

JULY 26, 2021

**Thunder Bay, ON** – Ontario Power Generation (OPG) is once again partnering with the Regional Food Distribution Association (RFDA) of Northwestern Ontario to provide COVID-19 food relief support to First Nation communities in the region.

OPG's \$200,000 donation will be used to help during this time of increased need. Cost and access to food in northern and remote First Nation communities is a challenge at the best of times and has been worsened by the COVID-19 crisis. RFDA has received increased requests for assistance since the pandemic began.

***"We are proud to partner once again with the RFDA. This donation will help provide food for the short to medium term, but also ensures savings, which can be re-invested by RFDA in much-needed food supplies over the longer term."***

*Ken Hartwick, OPG President and CEO*

The OPG's donation will provide:

- \$150,000 for bulk food purchasing (perishable and non-perishable) and distribution to First Nation communities in the region.
- \$50,000 to help the RFDA buy two electric insulated refrigerated containers for food storage.

The new refrigerated containers will save the RFDA as much as \$25,000 each year in leased refrigerated space and other associated costs. It will also allow RFDA to replace an existing diesel refrigeration unit with these more environmentally friendly and efficient units. The annual savings will also allow the RFDA to buy and distribute more food to communities over the longer-term.

## Quick Facts

- This is the second year OPG has supported the RFDA's food relief efforts.
- OPG's 2020 COVID-19 food relief support allowed RFDA to provide 413,000 pounds of healthy food to Indigenous communities in the region.
- OPG has [taken an active role in supporting communities](#) since the start of the pandemic.

## Quotes

"OPG is mindful of the ongoing impact of COVID-19 and the increased demand for food relief by Ontario residents facing hunger and hardship," said Ken Hartwick, OPG President and CEO. "We are proud to partner once again with the RFDA. This donation will help provide food for the short to medium term, but also ensures savings, which can be re-invested by RFDA

in much-needed food supplies over the longer term.”

“This is yet another example of OPG being a dedicated community partner while keeping the power on in our hospitals, care facilities, businesses and homes,” said Todd Smith, Minister of Energy. “From securing food donations for First Nations in the Northwest, to providing specialized protective gear and respirators for healthcare and frontline workers in the fight against COVID-19, the OPG team has gone above and beyond during the pandemic to help people and communities during their time of need.”

“I am deeply grateful for the work that OPG does not only as custodians of our energy infrastructure, but also as dedicated community leaders,” said Greg Rickford, Minister of Northern Development, Mines, Natural Resources and Forestry. “OPG’s generous donation means that despite COVID-19, RFDA can continue with their mission of putting food on the tables of Ontario’s families.”

“The RFDA’s ability to serve northern First Nation communities is made possible thanks to valuable partners like OPG,” said Volker Kromm, RFDA’s Executive Director. “OPG supports our commitment to mitigate the negative impacts of the pandemic, to search for sustainable solutions to food insecurity, and to re-invest in environmentally friendly technologies. The future of community wellness begins with healthy individuals and families.”

## About OPG

As a global climate change leader and the largest, most diverse electricity generator in the province, OPG and its family of companies are helping lead the charge to a post-carbon economy.

## About the Regional Food Distribution Association

The RFDA was formed in June 2003 to develop and implement a coordinated strategy for the delivery of donated food to community organizations who provide for those with food shortage. Its current membership includes a diverse collaboration of emergency food distribution, nutrition education, and hand-up agencies across Northwestern Ontario. To support their efforts, visit [www.foodbanksnorthwest.ca](http://www.foodbanksnorthwest.ca)

- 30 -

For further information, please contact:

OPG Media Relations  
416-592-4008 or 1-877-592-4008  
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ONTARIO'S WATCHDOG  
CHIEN DE GARDE DE L'ONTARIO

Greetings,

I am pleased to send you two hard copies of my latest Annual Report (one English, one French). This report covers the 2020-2021 fiscal year.

This is our Office's fifth full fiscal year of reporting on our oversight of municipalities, universities and school boards, in addition to provincial government organizations. It is also our second year of reporting on children and youth in care, and French language services. I hope that you and all stakeholders in these areas will find the information in this report of interest. (The French Language Services Commissioner also published a separate Annual Report in December 2020, and her next report will be released later this year.)

We encourage you to read the chapters of the report that relate to the topic areas relevant to your interests. In each chapter, we discuss the most common issues and the types of cases we have resolved across the province. Please feel free to share this information with any interested colleagues and stakeholders.

You can find the entire report, media materials and backgrounders, and statistics on our website here: <https://www.ombudsman.on.ca/resources/reports-and-case-summaries/annual-reports>. As well, we would be happy to provide more copies upon request.

Should you have any questions about the report or cases related to your organization, please do not hesitate to contact us. We are also happy to assist you with any general questions about our work. Our staff can be reached via email at [info@ombudsman.on.ca](mailto:info@ombudsman.on.ca).

Sincerely,

A handwritten signature in black ink, appearing to read 'Paul Dubé', written over a large, stylized 'D'.

Paul Dubé,  
Ombudsman of Ontario



ONTARIO'S WATCHDOG  
CHIEN DE GARDE DE L'ONTARIO

Madame / Monsieur,

J'ai le plaisir de vous envoyer deux copies papier de mon tout dernier Rapport annuel (un exemplaire en anglais, un exemplaire en français). Ce rapport couvre l'année financière 2020-2021.

C'est le cinquième rapport de notre Bureau qui couvre une année financière complète de notre surveillance sur les municipalités, les universités et les conseils scolaires, en plus des organismes du gouvernement provincial. C'est aussi le deuxième rapport annuel qui englobe nos deux nouveaux domaines de compétence : les Services en français et les Enfants et les jeunes pris(es) en charge. J'espère que vous-même et tous(tes) les intervenant(e)s de ces secteurs de surveillance trouverez de l'intérêt aux renseignements donnés dans ce rapport. (La Commissaire aux services en français a aussi publié un Rapport annuel distinct en décembre 2020, et son prochain rapport sera présenté plus tard cette année.)

Nous vous encourageons à lire les chapitres de ce rapport qui traitent de votre secteur, où nous discutons des problèmes les plus courants et des types de cas que nous avons réglés dans la province. Nous vous encourageons également à partager le rapport avec tout(e) collègue ou partie prenante intéressé(e)s.

Vous pouvez voir le rapport complet, les documents pour les médias et les statistiques sur notre site Web ici : <https://www.ombudsman.on.ca/ressources/rapports-et-cas-selectionnes/rapports-annuels>

Nous pourrions également fournir d'autres exemplaires sur demande.

Si vous avez la moindre question à propos du rapport ou de cas relatifs à votre organisme, n'hésitez pas à communiquer avec nous. Nous serons aussi heureux(es) de répondre à toute question générale à propos de notre travail. Vous pouvez contacter notre personnel à [info@ombudsman.on.ca](mailto:info@ombudsman.on.ca).

Cordialement,

Paul Dubé  
Ombudsman de l'Ontario

**From:** LeBlanc, Nicole <[nicole.leblanc@cnl.ca](mailto:nicole.leblanc@cnl.ca)>

**Sent:** Tuesday, July 13, 2021 2:21 PM

**To:** LeBlanc, Nicole

**Cc:** >ERM Stakeholder Relations; MacKay, Mitch; Quinn, Pat

**Subject:** CNSC has accepted the Final Environmental Impact Statement for the Near Surface Disposal Facility Project | La CCSN a accepté l'énoncé final des incidences environnementales du projet d'installation de gestion des déchets près de la surface

UNRESTRICTED / ILLIMITÉE

Good afternoon Elected Officials,

The Canadian Nuclear Safety Commission (CNSC) has announced acceptance of the Final Environmental Impact Statement for the Near Surface Disposal Facility (NSDF) Project from Canadian Nuclear Laboratories. This is a key step in the environmental assessment process for the Project.

The 2021 Final Environmental Impact Statement for the NSDF Project is now available, along with the Federal-Provincial Review Team and Public and Indigenous Groups' comment tables, on the [Impact Assessment Agency \(IAA\) website](#). The Final Environmental Impact Statement can also be found on the [CNL website](#).

The next step in the environmental assessment process is the CNSC's preparation of the *Canadian Environmental Assessment Act, 2012* Environmental Assessment Report on the NSDF Project. The report will be available for Indigenous and public review prior to the public Commission hearing.

CNSC staff have deemed all environmental assessment and licensing application documents acceptable, and therefore have notified CNSC Commission Secretariat, who will now proceed with scheduling public hearing dates. Further details regarding how to participate will be provided once the Commission Secretariat has announced the two-part hearing dates.

Please reach out to us with your questions. We encourage you to share this information with others who may be interested.

Regards,

**Nicole LeBlanc**

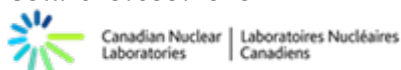
Communications Specialist

Environmental Remediation Management (ERM) Stakeholder Relations

Canadian Nuclear Laboratories (CNL)

[nicole.leblanc@cnl.ca](mailto:nicole.leblanc@cnl.ca)

Cell: 613.633.1375







July 19, 2021

## Media Release

### Eastern Ontario Officials Respond to Provincial Broadband Funding

Elected officials across Eastern Ontario are hopeful that the Government of Ontario's new \$4-billion broadband program will help deliver Gig level speeds across the region.

The Province announced that the program, [Ontario Connects](#), will connect every home, community and area to high-speed internet by the end of 2025. The program will provide funding directly to Internet Service Providers, who will be selected to serve different geographic areas through a series of reverse-bid auction events.

The substantial investment is applauded by the Eastern Ontario Regional Network, along with the Eastern Ontario Wardens' Caucus and the Eastern Ontario Mayors' Caucus.

EORN, which has been leading improved connectivity across the rural region for more than a decade, has proposed a regional project to deliver broadband speeds of one gigabit (1G) across the region. This project would deliver ultra-fast internet to at least 95 per cent of the region, including some areas that have little service today. The organization offers its support to ensure that its residents get access to Gig-level speeds wherever possible. It is also encouraging the federal government to continue investing eastern Ontario.

EORN is currently delivering on a \$300 million Cell Gap Project to improve cell service coverage and capacity. The project is jointly funded by federal and provincial governments, and Rogers Communications.

"We appreciate that the federal and provincial governments heard EORN, the EOWC and the EOMC about the urgent need for broadband expansion in our region. Public investment is critical to expanding broadband in rural areas," said Debbie Robinson, Chair of the EOWC.

"We congratulate the Minister and the provincial government on this historic \$4 billion investment. EORN is prepared to lend our expertise to deliver our Gig Project in support of the Government's commitment to connect 100% of eastern Ontarians. Our work has demonstrated that collaborative, publicly funded broadband projects can deliver results," said J. Murray Jones, Chair of EORN.

"EORN's analysis demonstrated the economic value of connecting our communities to future-proof, Gig-speed internet and we are hopeful that Ontario Connects and federal funding

programs will ultimately help deliver this level of service to our communities,” said Diane Therrien, Chair of the EOMC.

### **About EORN**

EORN, a non-profit created by the Eastern Ontario Wardens’ Caucus (EOWC), works with governments and community organizations to improve and leverage broadband access to fuel economic development and growth.

EORN is currently working on a \$300 million project, funded by public and private sector partners, to improve and expand cellular services across the region. Building on that project is beginning in 2021.

From 2010 to 2014, EORN helped to improve broadband access to nearly 90 per cent of eastern Ontario through a \$175 million public-private partnership. The network was funded by federal, provincial and municipal governments and private sector service providers. As a result of the project, 423,000 homes and businesses are now able to access services of up to 10 Mbps download. It also spurred more than \$100 million in additional private sector investment in the region, over and above their initial commitments.

### **About the EOWC**

Since its inception, the Eastern Ontario Wardens' Caucus (EOWC) has worked to support and advocate on behalf of the 750,000 property taxpayers across rural eastern Ontario. The EOWC covers an area of 45,000 square kilometres from Cobourg to the Quebec border, and includes 13 upper-tier and single-tier municipalities as well as 90 local municipalities. All members work together as a team, striving to ensure that conditions are in place to make Eastern Ontario the greatest place in the world to reside and do business.

### **About the EOMC**

The Eastern Ontario Mayors’ Caucus (EOMC) is made up of the mayors of the 11 urban municipalities (separated, single tier) of Eastern Ontario. The committee meets quarterly as a group with the municipal CAOs in attendance to discuss common issues relevant to municipalities in eastern Ontario.

30-

Learn more about the provincial program: <https://www.infrastructureontario.ca/Ontario-Connects/>

For more information contact:

J. Murray Jones  
Chair, EORN

Warden, Peterborough County

Debbie Robinson  
Chair, EOWC

Warden, Renfrew County

Diane Therrien  
Chair, EOMC

Mayor, City of Peterborough

[warden@ptbocounty.ca](mailto:warden@ptbocounty.ca)  
(705) 743-0380

[warden@countyofrenfrew.ca](mailto:warden@countyofrenfrew.ca)  
(613) 735-7288

[DTherrien@peterborough.ca](mailto:DTherrien@peterborough.ca)  
(705) 742-7777



July 14, 2021

The Honourable Jane McKenna  
Associate Minister for Children and Women's Issues  
Ministry of Children, Community and Social Services  
438 University Ave, 7<sup>th</sup> Floor  
Toronto, ON M5G 2K8

Dear Associate Minister McKenna:

We thank you for the opportunity to provide input into the Government's consultation on Strengthening Municipal Codes of Conduct.

The Association of Municipal Managers, Clerks and Treasurers of Ontario (AMCTO) represents excellence in local government management and leadership. With more than 2000 members working in municipalities across Ontario, AMCTO is Ontario's largest voluntary association of local government professionals and the leading professional development organization for municipal professionals.

We appreciated the opportunity to meet with your predecessor, Minister Dunlop, during the roundtable in May along with our colleagues from the Ontario Municipal Administrators' Association.

In addition to responding to the survey, we offer this submission for your consideration with additional input on the topics raised through the consultation and the accountability and transparency framework in Ontario more broadly.

Our input is based on our first principle - that protecting the health, safety and well-being of municipal staff, elected officials and the public is paramount.

We look forward to continuing to work with you and your staff on areas of common interest and concern. Please do not hesitate to contact David Arbuckle, Executive Director ([darbuckle@amcto.com](mailto:darbuckle@amcto.com)) should you wish to discuss our submission further.

Sincerely,

Sandra MacDonald, CMO, AMCT, AOMC  
President, AMCTO



Cc: Steve Clark, Minister of Municipal Affairs and Housing  
Kate Manson-Smith, Deputy Minister, Ministry of Municipal Affairs and Housing  
Marie-Lison Fougère, Deputy Minister, Women's Issues, Ministry of Children,  
Community and Social Services  
Jonathan Lebi, Assistant Deputy Minister, Local Government and Planning Policy  
Division, Ministry of Municipal Affairs and Housing  
Association of Municipalities of Ontario  
Ontario Municipal Administrators' Association  
Municipal Integrity Commissioners of Ontario





**AMCTO's Submission to the Strengthening Municipal Codes of Conduct  
Consultation**

**July 2021**

AMCTO appreciates the opportunity to provide input into the Government's consultation on Strengthening Municipal Codes of Conduct. After taking time to hear from our membership and in consult with our Legislative and Policy Advisory Committee and Board members, who work in a variety of roles across Ontario municipalities, we are pleased to share with you our recommendations and additional considerations.

The AMO submission identifies five guiding principles – subsidiarity and accountability to the electorate, mature municipal governments, clear link to municipal governance, practicality and respect for other legal processes. We agree with these guiding principles and add that our submission also framed by our first principle – that protecting the health, safety and well-being of municipal staff, elected officials and the public is paramount. That said, we also note that improvements to the accountability and transparency framework should be broader than the scope of this review as it presents an opportunity to look at some of the other aspects beyond the surface that present challenges for municipalities.

Moreover, given the sensitive and often political nature of the enforcement of codes, we would also like to re-highlight that municipal staff should not be put in the uncomfortable position of enforcing codes whether that be the use of penalties or other remedial mechanisms.

As an organization representing excellence in municipal administration, with members whose responsibilities include administering policy, we also highlight the importance of planning for operational implications of any changes and believe implementation must be considered.

### **What changes or mechanisms are needed to better hold council members accountable for municipal code of conduct violations?**

#### **Recommendation 1: Require enhanced training on the Code of Conduct for Members of Council**

Code of Conduct violations would be reduced through proactive augmented training for elected officials. This training should be standardized, and legislatively mandated each term as is done in Alberta. The training could be provided by the Ministry of Municipal Affairs and Housing or an authorized provider, in consultation with municipal staff.

Enhanced content in training would assist elected officials in understanding their responsibility to ensure a respectful workplace. Consideration can also be given to mandating training for candidates during the Campaign Period, so that potential council members understand the commitment to the Code prior to taking office.

#### **Recommendation 2: Require continued commitment to the Code**

Councillors should be required to confirm, on an annual basis, their commitment to their Code to refresh their understanding. This would also provide municipal staff and council an opportunity to review their Code frequently and evaluate if there is a need to update or enhance its provisions.

### Recommendation 3: Expand O. Reg. 55/18 to include minimum standards

O.Reg. 55/18 prescribes certain subject matters that a municipality is required to include in their Code of Conduct; however, this should be augmented. Municipalities should continue to have the ability to alter their Code to suit local circumstances with minimum standard requirements.

This would assist Integrity Commissioners in reaching consistent decisions across the province, as they could better draw on precedents set by others. Councillors would also have a sense of their obligations because of the standards set by these decisions.

Some jurisdictions (e.g., the States of Western Australia and New South Wales) have provided municipalities with a model code; others have set additional minimum standards (e.g., Alberta, Quebec). In each case, municipalities can still augment the code as suited to their local circumstances. Still other jurisdictions have worked together with the sector to develop guidance and template codes (e.g., British Columbia). Should the Government choose to adopt a model code, additional consultation with municipalities as to its benefits would be required.

### **How can codes be more effectively enforced?**

### Recommendation 4: Integrity Commissioners should not be accountable to Councils

Integrity Commissioners should be independent from Council, as the current framework represents an inherent conflict in Council appointment and removal. Several municipalities have had issues where a Council is not satisfied with the report of an Integrity Commissioner, does not accept the report, and fires the Integrity Commissioner. While we are not suggesting that Integrity Commissioners are infallible and should have a secured permanent position within the municipality, there must be assurances of accountability and transparency in their independent role. Some options that might be worth considering:

- Fixed terms for Commissioner appointment;
- A stipulated 2/3 majority vote threshold to meet in order to remove the Integrity Commissioner; and
- Legislation should also make clear that Integrity Commissioners report to Council as a whole.

Moreover, separating the hiring process could also reduce the inherent conflict. For instance, some larger municipal Councils have delegated authority for an Integrity Commissioner appointment to municipal staff or to a panel though this is not a common practice.

Recommendation 5: Integrity Commissioners should have the ability to make binding decisions and the power to apply sanctions

Integrity Commissioner decisions should be binding and Integrity Commissioners should have the power to apply remedies and sanctions, not just recommend them to Council.

We have heard from our membership that since Integrity Commissioners' reports are not binding and they cannot apply sanctions, there is often a feeling amongst complainants that filing a complaint is not worth it, especially if the complaint is of a nature where the complainant may be identified. This means that serious breaches of Codes of Conduct may be going unreported because potential complainants feel defeated before the process begins.

**Are a broader range of penalties for violations of the codes of conduct needed?**

Recommendation 6: Create a standard suite of progressive penalties for certain violations of the Code

A broader range of penalties for violations of Codes of Conduct that are meaningful and reflective of the seriousness of Code breaches are needed. There should be a standardized, progressive hierarchy or range of penalties for violations of the Code. However, there should be inherent flexibility in this regime to allow the Integrity Commissioner to take into account unique circumstances of the local municipality.

This should include a mechanism for suspension and/or removal from office for egregious conduct. Consideration must be given, however, for Members who sit on both an upper and lower tier council and what the procedures should be for dealing with such a matter. It is currently unclear whether a violation of a lower-tier code automatically impacts the work of a councillor at the upper tier.

For instance, if they are suspended or possibly removed from one council, are they/should they be removed from both? There are other aspects that should be considered when imposing sanctions for Code breaches, such as harm or costs incurred in terms of lost wages (some councillors are part-time, receive small salaries, honorarium or stipends) as well as costs to the ratepayers related to code violations, and escalated repercussions on the municipality related to the timing of the Code breaches, such as during a crisis situation.

Whatever the progressive penalization and removal mechanism, due consideration must be given to the ease of implementation and operationalization to ensure timely remediation and avoid administrative burden.

Applying sanctions should not be the responsibility of municipal staff.

**What circumstances would additional or stronger penalties for violating a code be appropriate?**

Stronger penalties could be appropriate in cases where a Member of Council has multiple violations of the same provisions of the Code of Conduct.

Upon the recommendation of the Integrity Commissioner or another body, an egregious act should also be met with stronger penalties.

It is important to differentiate between serious breaches of the Code of Conduct which should be dealt with through strong penalties by the Integrity Commissioner, criminal matters that should be referred to the proper authorities, and matters related to Occupational Health and Safety and Ontario Human Rights issues. Further guidance is needed from the Province to assist in developing proper procedures to handle matters that may be addressed by multiple parties, such as those investigated by Integrity Commissioners and independent investigations conducted by a Human Resources department or third parties.

#### [Other Considerations for Strengthening Accountability and Transparency:](#)

Beyond the questions posed by the consultation survey, AMCTO offers several other insights on the accountability and transparency framework for your consideration. We believe that as an organization ....

#### **Council-Staff Relations**

##### Recommendation 7: Ensure staff are not responsible for enforcement of Codes of Conduct and have adequate support.

As mentioned above, municipal staff should not be responsible for the enforcement of Codes of Conduct, especially with regards to suspension or removal from office. As AMCTO and other staff associations have raised previously, matters related to Council-staff relations can continue to pose a challenge and working relationships can be significantly affected. Moreover, municipal staff require a place to turn for advice and support when it comes to problematic or troublesome interactions with members of council. In the current system, senior municipal staff are particularly vulnerable as they have nowhere to turn except Council, who they are accountable to and may be unable to seek the remedy required in these situations.

While there are processes at the provincial level for public servants to turn to for advice and support, there is no body or advisor to which municipal staff can seek advice on these or other ethical matters. The Integrity Commissioner's role is strictly for members of council and have a responsibility for education, but not to provide advice to staff.

##### Recommendation 8: Review the definitions and descriptions of 'administration' and 'council,' and remove the 'CEO' title from the description of the head of council

In previous submissions to review of the Municipal Act, AMCTO has recommended clarifying the roles and responsibilities of council and staff in the Act, including enhancing the distinction between the Head of Council as CEO and the CAO. As we indicated in



our submission to the last Municipal Act review in 2015, the head of council is not responsible for the administrative policies, practices and procedures of the municipality, which the Municipal Act places with the CAO, who sits atop the administrative structure.

The CEO definition creates confusion and misrepresents the role of both council and its head. This is similar to recommendations by Justice Bellamy and more recently Justice Marrocco. We would continue to recommend to the Province that this be reviewed and amended as part of strengthening and clarifying roles and responsibilities and enhancing accountability.

### **Municipal Operational and Administrative Burden**

#### Recommendation 9: Clarify the ability of the Integrity Commissioner to dismiss frivolous requests and find informal mechanisms for resolution

The current Integrity Commissioner framework is placing a significant financial burden on municipalities. In some municipalities, many complaints come from the same handful of complainants, whether a resident or another member of council. By clarifying the ability of the Integrity Commissioner to either dismiss frivolous requests or explore alternative mechanisms for resolution, municipalities could most easily contain the large cost of Integrity Commissioner investigations.

There should also be regulation surrounding what Integrity Commissioners charge for their services to help standardize across the province, with consideration given to municipalities who have considerably smaller budgets.

#### Administrative Monetary Penalties

While we agree with AMO that legislation and regulations are needed to enhance the Integrity Commissioner's role to enforce Codes of Conduct and give it more tools to do so, we would need to better understand how the proposed application of Administrative Monetary Penalties would be implemented in order to provide meaningful feedback. Without this understanding, AMCTO is not in a position to be for or against this proposal. However, we offer the below considerations as the use of Administrative Monetary Penalties continues to be explored:

- Would members of council be able to use existing appeal processes currently available to members of the public?
- Hearing and screening officers may be members of municipal staff appointed to the role, while others may be contracted by municipalities and others still are appointed by council which could exacerbate issues around council-staff relations and impartiality/conflict of interest.
- There are typically procedures in place to collect the penalty fee from members of the public that would need to be applied to members of council. Would existing remedies for failing to pay a fine also apply to members of council who refuse to pay?

- Not all municipalities have implemented AMPS for existing offence types allowed under the Municipal Act and there would likely be administrative costs in implementing and preparing staff to operationalize such a system.

## **Integrity Commissioners**

Recommendation 10: Set standards for Integrity Commissioners to promote greater consistency in investigations, including required qualifications, more guidance on how investigations are conducted and reported, and how Integrity Commissioners fulfill their role in providing education.

Integrity Commissioners are important to the existing accountability and transparency framework, but there is still work to be done to increase their impact and improve consistency across the province. The Integrity Commissioner mechanism should be further standardized. Across the province, there is much discrepancy surrounding the qualifications for Integrity Commissioners. Our members would like to see set standard qualifications for Integrity Commissioner as well as enhanced training, perhaps offered by the Ministry of Municipal Affairs and Housing.

Though municipalities are required to appoint an Integrity Commissioner to provide educational information to Members of Council, the municipality and the public about the Code of Conduct and the Municipal Conflict of Interest Act, this role is not always fulfilled and when it is, there are often significant costs applied.

Recommendation 11: Promote greater knowledge of municipal issues in the judicial system, and explore the creation of a specific provincial tribunal to handle local government issues

Given that some of the recommendations put forward during this consultation would potentially increase the use of the courts to adjudicate issues around removal of a member of council, we would draw attention to our submission to the last [Municipal Act Review in 2015](#). Specifically:

The government should look for ways that it can increase knowledge of municipal issues in the judicial system. This is an initiative that AMCTO would support and be willing and interested in partnering with the government to achieve. However, the government should also go further and consider what other actions it could take to ensure that the principles of good governance are being upheld in the judicial system. One option worth exploring would be the creation of a specific tribunal to handle local government adjudication.

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July 8, 2021

### In This Issue

- AMO's Land Use Compatibility submission posted.
- Updates to Ontario's *Drainage Act* now in effect.
- Consultation launched on Projection Methodology Guideline.
- Provincial deadline extended for Land Use comments to August 6.
- Two upcoming AMO waste webinars on July 21, 2021.
- AMO 2021 training: *Human Rights and Equity*.
- AMO membership training: *Leading Through Crisis*.
- Special programming added to AMO Conference.
- Submit your Ministers' Forum questions by Friday, August 6, 12 noon.
- Spam Alert regarding AMO 2021 delegates list.
- Joint Health and Safety Committee eLearning bundle training.
- Canada's first net-zero fire station.
- New HISA with Scotiabank.
- OMHRA Webinar on reopening: Safeworkplaces/Vaccines.
- Careers: AMO, Markham, Northumberland County.

### AMO Matters

On July 2nd, AMO formally submitted [comments](#) to the Ministry of the Environment, Conservation and Parks on their "Strengthening the Environmental Compliance Approach" consultation (ERO 019-3268).

### Provincial Matters

New *Drainage Act* amendments took effect June 30, 2021 which provide a simplified process for those undertaking minor changes to drainage projects. For details, see the [COVID-19 Economic Recovery Act, 2020](#) (Schedule 4).

On June 23rd, the Ministry of Municipal Affairs launched a 90-day consultation on a proposed approach to review and update the [Projection Methodology Guideline](#).

On July 2nd, the Ministry of Environment, Conservation and Parks extended the deadline for comments on their Strengthening Environmental Compliance Approach to August 6. For more details, consult the [Environmental Registry](#).

### Eye on Events

AMO and CIF will host a [Blue Box Update webinar](#) on July 21, 2021 from 10:00 am - 11:30 am. AMO, RPRA, CIF will host a [Hazardous and Special Products webinar](#) on July 21, 2021 from 12:00 pm - 2:30 pm. Register today!

The necessity to honestly and transparently face the issues of human rights, diversity, equity and inclusion should be a top priority of all councils. AMO has developed training to help members better understand these important and complex issues along with their roles and obligations. [Join us](#) for this important discussion. Space is limited.

On, September 16, 2021, AMO and the Loomex Group is offering training that provides tools for elected officials to build resilience and strength in providing leadership through and beyond COVID-19. This important training has limited capacity, [register today](#).

AMO, in partnership with the [Woodland Cultural Centre](#), is presenting a special screening of a virtual tour of the Mohawk Institute Residential School as part of the AMO 2021 Conference program. The special screening will occur at 3:15 PM on Wednesday, August 18 at the conclusion of the Conference and will be open to all conference delegates. [Register today](#) for this special opportunity.

AMO 2021 includes 3 Ministers Forums focused on issues that matter to your council and communities. Registered delegates who are municipal councillors or Heads of Council are invited to submit questions through this [on-line form](#). Do so by noon on Friday, August 6.

AMO is aware that **spam** is circulating promising to sell the 2021 conference delegates list. Be advised, that this is not something AMO does and that each year at this time the benefits of the AMO conference are exploited through spam offering some kind of scam.

4S Consulting Services, AMO's occupational health and safety service partner, is offering [JHSC online training](#) at member [preferred pricing](#). Use the code **AMO2021** at checkout.

## **LAS**

The Municipality of Middlesex Centre guest blogs about a little village that could: Did you know that Coldstream is home to the first Net-Zero Fire Station in Canada? It opened in 2017, but building it didn't come without any challenges. Read our latest blog [here](#).

## **ONE Investment**

ONE's Scotiabank [HISA](#) provides municipalities high interest on their money, more than a typical savings account. The account is fully liquid with no transactional or monthly fee. For inquiries, contact us at [one@oneinvestment.ca](mailto:one@oneinvestment.ca).

## **Municipal Wire\***

On July 16, 2021, OMHRA is offering a webinar on considerations and approaches to reopening the workplace. You can [register here](#).

## **Careers**

[Information Services Analyst - AMO](#). AMO is a non-partisan, non-profit, membership organization representing Ontario's municipal governments. The IS Analyst works in a dynamic, results-oriented environment. The position provides operational support in the development and implementation of the Association's overall information services, including systems, member database, websites, job posting, content management and records. This person is a key resource in records management and data integrity. Please send your application in pdf format, including a cover letter, directly to [hr@amo.on.ca](mailto:hr@amo.on.ca), referencing in the subject line "IS Services 2021" by July 14, 2021.

[Manager, Executive Operations & Strategic Initiatives - City of Markham](#). Reporting to the Chief Administrative Officer, the incumbent will excel at issues management, stakeholder and inter-governmental relations and the nurturing of strategic

partnerships. For more information on this role and to apply online, please visit City of Markham [Employment](#) by Wednesday, July 21, 2021.

**Community Services Coordinator - Northumberland County.** You will contribute to the implementation of the provincially legislated Community Safety & Wellbeing Plan (CSWB). Position Status: Contract, Temporary full-time (up to 12 months). Please submit your cover letter, résumé and any other supporting documents in one file, preferably MS Word (.doc or .docx) or Adobe (.pdf) by 4:30 pm, Friday, July 23, 2021 to: Human Resources, County of Northumberland, 555 Courthouse Road, Cobourg, ON K9A 5J6. Email: [hr@northumberland.ca](mailto:hr@northumberland.ca); Fax: 905.372.3046.

**Chief Information Officer (CIO) - City of Markham.** Reporting to the Commissioner of Corporate Services, you will be a key influencer and business leader, continuing to build Markham's reputation as a digital innovator. To apply to this mission-critical executive position in municipal government, submit your application to [Phelps](#), specifying the job title in the subject line of your e-mail. Application deadline: July 30, 2021.

### About AMO

AMO is a non-profit organization representing almost all of Ontario's 444 municipal governments. AMO supports strong and effective municipal government in Ontario and promotes the value of municipal government as a vital and essential component of Ontario's and Canada's political system. Follow [@AMOPolicy](#) on Twitter!

### AMO Contacts

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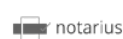
[MEPCO Municipal Employer Pension Centre of Ontario](#)

[ONE Investment](#)

[Media Inquiries](#) Tel: 416.729.5425

[Municipal Wire](#), [Career/Employment](#) and [Council Resolution Distributions](#)

### AMO's Partners



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July 29, 2021

### In This Issue

- Final reminder - Land Use comments due August 6.
- AMO 2021 Training: AMO is working to bring members what they need.
- Deadline to submit your questions for the Ministers' Forums is August 6.
- Joint Health and Safety Committee eLearning bundle training.
- Risk Management Symposium - (em)Powering Change.
- Canoe vendor spotlight: Roth IAMS.
- Careers: Kelowna and Credit Valley Conservation Authority.

### Provincial Matters

AMO submitted [comments](#) on their *Strengthening Environmental Compliance Approach* to the Ministry of Environment, Conservation and Parks on July 2nd. Submissions are due August 6th. For more details, consult the [Environmental Registry](#).

### Eye on Events

AMO has been piloting a number of training offerings in 2021. You can [see what we have developed](#) with you in mind. Spaces are filling fast.

AMO 2021 includes 3 Ministers Forums focused on issues that matter to your council and communities. Registered delegates who are municipal councillors or Heads of Council are invited to submit questions through this [on-line form](#). **Do so by noon on Friday August 6.** Don't miss this year's incredible program line-up. There is still time to [register](#) for AMO 2021.

We have booked our keynote speaker for the virtual [Risk Management Symposium](#) this October. Dr. Blair Feltmate is the Head of the Intact Centre on Climate Adaptation. We have many sessions and panel discussions, all to help empower your decision-making in relation to climate change and your municipality.

4S Consulting Services, AMO's occupational health and safety service partner, is offering [JHSC online training](#) at member [preferred pricing](#). Use the code **AMO2021** at checkout.

### LAS

Our [Canoe Procurement Group](#) has a new vendor and category! Looking for a facility condition assessment, energy assessment, or some help with recommissioning or asset management planning? Roth IAMS from Oakville is your go-to for Facility Assessment and Planning. [Contact Tanner](#) for more information.

### Careers

[General Manager, Infrastructure - City of Kelowna](#). Part of the senior leadership team (SLT), this position provides critical leadership to Infrastructure Delivery, Integrated

Transportation, Infrastructure Operations, and Utility Services departments. First Resume Review: August 20, 2021. To apply, please email a cover letter & resume (PDF or Word Document only) to [Vancouver@leadersinternational.com](mailto:Vancouver@leadersinternational.com) and indicate the role title in the subject line.

Chief Administrative Officer/Secretary-Treasurer - Credit Valley Conservation Authority (CVC). As CAO / Secretary-Treasurer, you will provide visionary leadership and direction to achieve CVC's mission to work with our partners to protect, restore and positively impact the management of the watershed through the establishment of environmental programs. To explore this opportunity further, please send an email or apply by submitting your cover letter and resume to [hr@cvc.ca](mailto:hr@cvc.ca). Please quote "Chief Administrative Officer/Secretary-Treasurer" in the subject line of your application email. Closing date: August 27, 2021

## About AMO

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August 5, 2021

## In This Issue

- Consultations ongoing for Notice of Project Requirements / Head Protection.
- AMO 2021 Training: AMO is working to bring members what they need.
- The countdown to AMO 2021 - 5 days left to register!
- Only one day left to submit your Ministers' Forum questions!
- Joint Health and Safety Committee eLearning bundle training.
- Risk Management Symposium - (em)Powering Change.
- Canoe Vendor Spotlight: Doosan Industrial.
- New High Interest Savings Account (HISA) with National Bank.

## Provincial Matters

MLTSD has posted consultations on [Proposal to Amend Ontario Regulation 213/91 - Construction Projects to Modernize the Notice of Project Requirements and Harmonization of Head Protection Requirements under the \*Occupational Health and Safety Act\*](#). Municipalities are encouraged to participate by September 10, 2021.

## Eye on Events

AMO has been piloting a number of training offerings in 2021 including: Human Rights and Equity, Indigenous Cultural Competency, leadership through crisis and more! You can [see what we have developed](#) with you in mind. Spaces are filling fast.

On August 16th AMO will launch its 2021 Conference. Hosted by the City of London this year's incredible program line up brings you the conversations addressing your most pressing issues. Haven't [registered](#) yet? You have until noon August 12th to do so.

AMO 2021 includes 3 Ministers' Forums focused on issues that matter to your council and communities. Registered delegates who are municipal councillors or Heads of Council are invited to submit questions through this [on-line form](#). **Do so by noon on Friday August 6.** Don't miss this year's incredible program line-up. There is still time to [register](#) for AMO 2021.

We have booked our keynote speaker for the virtual [Risk Management Symposium](#) this October. Dr. Blair Feltmate is the Head of the Intact Centre on Climate Adaptation. We have many sessions and panel discussions, all to help empower your decision-making in relation to climate change and your municipality.

4S Consulting Services, AMO's occupational health and safety service partner, is offering [JHSC online training](#) at member [preferred pricing](#). Use the code **AMO2021** at checkout.

## LAS

[Canoe Procurement Group](#) has added Doosan Industrial as a vendor under the Public

Utility Equipment category. Forklifts and other material handling equipment covered by this contract can handle between 3,000 and 55,000 lbs. Keep your community working safely and efficiently with the right equipment for the job. Contact Tanner for more information.

### ONE Investment

ONE brings another HISA provider onboard: National Bank in the coming weeks. Submit your interest and questions today by emailing [one@oneinvestment.ca](mailto:one@oneinvestment.ca). The account is fully liquid with no transactional or monthly fee that provides higher interest on deposits than a typical savings account.

### About AMO

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August 12, 2021

## In This Issue

- 2021 annual emergency exercises requirements.
- Consultations ongoing for Notice of Project Requirements / Head Protection.
- You are registered for AMO 2021! Now what?
- AMO Caucus Meet Ups - Monday, August 16.
- AMO Blue Box webinar on August 24, 2021.
- Virtual risk management: Shore erosion.
- Joint Health and Safety Committee eLearning bundle training.
- Canoe vendor spotlight: New Way Trucks, ReCollect.
- New High Interest Savings Account (HISA) with National Bank.

## Provincial Matters

The Ministry of the Solicitor General has announced that there will be no exemption in 2021 for annual emergency exercises under O. Reg 380/04 of the *Emergency Management and Civil Protection Act*.

MLTSD has posted consultations on Proposal to Amend Ontario Regulation 213/91 - Construction Projects to Modernize the Notice of Project Requirements and Harmonization of Head Protection Requirements under the Occupational Health and Safety Act. Municipalities are encouraged to participate by September 10, 2021.

## Eye on Events

All registered delegates will receive their Conference platform log-in credentials the afternoon of **Friday, August 13**. The email will come from **chime.ca**. Check your junk folder if you do not see it. The Conference platform opens Sunday, August 15.

Meet with your AMO Caucus colleagues on Monday August 16, 11:30 am - 12:30 pm. It's a great opportunity to connect and network. Once you log into the Conference platform check the menu bar for details.

Join AMO, CIF, and RPRA from 12:30 - 4:30 pm for an update on The Blue Box program. There will be presentations from prospective Producer Responsibility Organizations to assess program impacts. [Register now!](#)

Recent erosion events in Southern Ontario have shone a light on the many concerns municipalities face, as well as the citizens who live in those communities. [Register for the Risk Management Symposium](#) this October to learn how you can repair and prevent erosion.

4S Consulting Services, AMO's occupational health and safety service partner, is



offering [JHSC online training](#) at member [preferred pricing](#). Use the code **AMO2021** at checkout.

**LAS**

Two new waste management vendors have been added to the [Canoe Procurement Group](#). ReCollect offers digital solutions to empower residents manage their waste, and New Way Trucks offers a range of vehicles to collect it. [Contact Tanner](#) for more information.

**ONE Investment**

ONE brings another [HISA provider](#) onboard: National Bank in the coming weeks. Submit your interest and questions today by emailing [one@oneinvestment.ca](mailto:one@oneinvestment.ca). The account is fully liquid with no transactional or monthly fee that provides higher interest on deposits than a typical savings account.

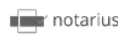
**About AMO**

AMO is a non-profit organization representing almost all of Ontario's 444 municipal governments. AMO supports strong and effective municipal government in Ontario and promotes the value of municipal government as a vital and essential component of Ontario's and Canada's political system. Follow [@AMOPolicy](#) on Twitter!

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- [MEPCO Municipal Employer Pension Centre of Ontario](#)
- [ONE Investment](#)
- [Media Inquiries](#) Tel: 416.729.5425
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## Dealing With Negative Comments

### Some tips to handle online and in-person frustrations

By: Jennifer Layman  
[jenn@ovbusiness.com](mailto:jenn@ovbusiness.com)

Have you noticed that people on social media seem to be ramping up the mean comments more frequently? According to research by Kantar, there has been a 63 per cent increase in social media engagement during COVID-19. The government-forced lockdowns and restrictions have impacted people in many ways, and some are taking that frustration out on social media, complaining about pretty much anything.

The University of Pennsylvania's Penn Medicine News reported that "The impact of increased screen time reaches far beyond those struggling with social anxiety. Because the pandemic provides fewer opportunities for in-person interaction, many feel less connected than they did in the pre-pandemic world, despite their intentions to use social media for more connectivity. In fact, in the first experimental study of Facebook, Snapchat,



and Instagram use, psychologist Melissa G. Hunt, PhD, associate director of clinical training in Penn's Psychology department, found that social media use actually increases depression and loneliness."

So what happens when that unhappiness results in a poor commentary for your business?

The Canadian Public Relations Society (Hamilton) identifies four types of negative social media interactions and how to handle them:

- Question: directly answer it, regardless of the tone the question is posed in.

- Complaint: fix it and apologize.
- Misinformation: correct it.
- Rant: ignore it; assess and respond; or wait for your supporters to enter the conversation.

#### Responding On Social Media

In responding on social media, keep the following things in mind:

- What is the key issue being addressed?
- Do not respond right away to any negatively charged interaction. Give yourself time to calm down and respond more

objectively later.

- Respond publicly so that everyone can see that you did respond.

- Be empathetic in your response. This is a spectator sport and people will always support the little guy.

- Only answer up to two times.

In a blog post, Restaurants Canada noted that restaurants are very prone to negative online reviews. The options to complain now are so robust that "Handling feedback, whether positive or negative, is now part of everyday brand management."

Restaurants Canada recommends having a strategy to deal with a negative review or comment. Responding to negative feedback lets people know that you care and while the tendency may be to ignore it, this organization suggests you address negative comments.

Among their suggestions are "respond and resolve the issue" even if you are not sympathetic; just do something to make the situation better.

*Continued on Page 3*

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# Ottawa Valley BUSINESS

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Ottawa Valley Business (OVb) publishes on the first and third Tuesday of every month. OVb covers business news and events throughout Renfrew, Lanark and Pontiac counties as well as the surrounding areas. OVb is published by Forward Thinking Marketing Agency.

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Ottawa Valley Business is delivered by email to 3,600 subscribers in businesses, organizations and local and regional government.

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## MAILING ADDRESS

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## Events

### July 22, 2021

How An Online Store Can Boost Your Business: Free Ontario Program. Hosted by Digital Main Street. To register, visit: [www.digitalmainstreet.ca/shophere](http://www.digitalmainstreet.ca/shophere)

### July 27, 2021

Social Media For Your Business. How to leverage the power of social media. Free webinar. 10:00am-11:30am. Hosted by Digital Main Street. [www.digitalmainstreet.ca](http://www.digitalmainstreet.ca)

### July 27, 2021

Legal Considerations For Growing Your Small Business. Growing your business can be a very exciting, positive time but it also presents challenges. By taking some key legal considerations into account, you can make sure any growth plans are built on a sound legal foundation. 12:00pm-1:00pm. Free. Invest Ottawa. Register at [www.goodlawyer.ca](http://www.goodlawyer.ca) or [katie@goodlawyer.ca](mailto:katie@goodlawyer.ca)

### July 28, 2021

Basics of Starting a Small Business in Ontario. Do you have an idea for a small business, but aren't sure where to start? Find out how to register your business, different business structures, expenses you need to keep track of and how to do it, government support programs,

and free services available to you. St. Clair College Genesis Entrepreneurship Centre. Free webinar. 2:00pm-3:00pm.

### July 29, 2021

How To Start A Podcast From Scratch. Join Goodlawyer Show hosts, Brett and Matt, as they walk you through the basics of how to get started with podcasting and why you should create a podcast. They'll cover everything from the technical to the abstract of podcasting concepts. 4:00pm-5:00pm. Free webinar. Call 613-828-6274 or [clientservices@investottawa.ca](mailto:clientservices@investottawa.ca) to register.

### August 4, 2021

A Successful Return To work: Strategies to ensure the well-being of your team. 11:30am-12:30pm. Hosted by Volunteer Ottawa. \$145. Contact Monja at [education@volunteerottawa.ca](mailto:education@volunteerottawa.ca).

### August 5, 2021

How To: Master LinkedIn. Free webinar. 1:00pm-2:30pm EST. During this masterclass, you will learn how to develop an ongoing engaged audience with the LinkedIn community using status updates, LinkedIn publishing platform, groups, etc. <https://tinyurl.com/ytkvcvhy>

### August 6, 2021

Employee Engagement. One day training. Define and recognize employee engagement. Design jobs to motivate and engage. Create an engaging work environment. Retain your talent. Use employee engagement strategies. Prevent

disengagement. 9:00am-5:00pm. \$620.96.

<https://tinyurl.com/7r355b7k>

### August 10, 2021

eCommerce 101: What, why and how. Why eCommerce is important, platform options, basics of inventory management and more. 10:00am-11:30am. Hosted by Digital Main Street. [www.digitalmainstreet.ca](http://www.digitalmainstreet.ca)

### August 12, 2021

Bookkeeping 101: What Business Owners Need to Know. 9:00am-11:00am. Lynn Marsh of HealthyBooks. Free. The difference between bookkeeping and accounting, setting up filing systems, payroll best practices a Q&A period and more. Small Business Advisory Centre. Phone: 613-283-7002 ext.108 or [cjames@smallbizcentre.ca](mailto:cjames@smallbizcentre.ca)

### August 12, 2021

Volunteer Ottawa Workshop on Volunteer Recruitment. 9:30am-12:00pm. This workshop will take you through the recruitment process, from developing good job descriptions, to identifying motivation, getting out your message, and the application process. \$145. Contact Monja at [education@volunteerottawa.ca](mailto:education@volunteerottawa.ca).

### September 1, 2021

Going Back to the Office: Compliance checklist for a safe reopening. 10:00am-11:00am. Hosted by Volunteer Ottawa. \$145. Contact Monja De Luca at [education@volunteerottawa.ca](mailto:education@volunteerottawa.ca).

Send us your business event:  
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## Our 25th Anniversary Event!

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# Handling Negative Comments

## Keep your cool, even when it's hurtful

*Continued from Page 1*

Avoid being drawn into an online battle - if something went wrong, acknowledge it and apologize and be as positive as possible. Take any tricky situations offline.

Overall, Restaurants Canada reminds entrepreneurs that they are going to have negative comments at some point in their business life, but it can be dealt

with using a good communications strategy and keeping your cool.

It is difficult to see someone comment negatively on your business, especially when the reason for it is something beyond your control (ie: manufacturing delays due to COVID-19 government-imposed restrictions.) Understand that most people who take to social media to complain as opposed to

dealing directly with the business or organization are less interested in an actual truthful response; they want some attention for being a "victim" of a situation that isn't going the way they want it to go.

Addressing the concern is necessary, and being compassionate about it will help alleviate your own anxiety in these situations.

# RCDHU Could Go Door-To-Door To Target Unvaccinated Homes

## Cushman says 20-45 years olds are not invincible and will give COVID to their kids

Renfrew County's Medical Officer of Health, Dr. Robert Cushman, is considering sending public health workers door-to-door to unvaccinated homes as part of a "hard slog" to encourage vaccination. In an interview with CBC on July 18, Cushman noted that 72 per cent of Renfrew County residents have had a first dose, though that number does not include any Canadian Forces members. Cushman noted that people in the 20 to 45 age group who had not been vaccinated were "going to suffer the most, they're going to get it and they're going to give it to their kids. We really have to motivate them even though they're young and they may think they're invincible." The health unit is planning pop-up clinics in smaller communities but Cushman said he estimates that 10 per cent of the local residents won't get the vaccination.

"There's a real dig-in-your-heels anti-vax crowd and you have distrust of government, libertarianism, anti-science and all these things," he said in the CBC interview. Cushman also acknowledged there are others

who are not "fiercely opposed" to getting the vaccination, but do have concerns about side effects, suffer from needle-related phobias or have anxiety about the pace at which the vaccines were developed. Cushman also says there is a perception that rural areas have a lower risk of infection than urban areas given the caseload numbers.

The article noted that Dr. Theresa Tam had initially suggested a target of 75 per cent of people with a single

vaccination, but now says that is not enough. In the U.S., Dr. Anthony Fauci said herd immunity would develop at 75 to 80 per cent of vaccination, but now says that is not going to happen due to the variants.

You can read the full CBC story addressing urban and rural vaccinations at: <https://tinyurl.com/e5rmattk>

## Book Club

WALL STREET JOURNAL BESTSELLER

10 Rules  
to Fuel Your Life, Work, and Team  
with Positive Energy

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ENERGY  
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JON GORDON

Foreword by Ken Blanchard  
Coauthor of *The One Minute Manager* and *Leading at a Higher Level*

It's Monday morning and George walks out of the front door to his car and a flat tire. This is the least of his problems. His home life is in shambles and his team at work is in disarray. With a big product launch coming in two weeks, he has to find a way to get it together or risk losing his marriage and job. Forced to take the bus to work, George meets a unique bus driver and an interesting cast of characters who, over the course of two weeks, share the ten rules for the ride of his life. In the process, they help him turn around his work and life, saving his job and marriage from destruction.

*The Energy Bus*, an international bestseller, takes readers on an enlightening and inspiring ride that reveals 10 secrets for approaching life and work with the kind of positive, forward-thinking that leads to true accomplishment - at work and at home.

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# Business News Around The Valley

## Arnprior Receives Transportation Funding

The Government of Ontario is extending the Community Transportation (CT) grant program for an additional two years to continue supporting communities across Ontario until the 2024-25 fiscal year. As part of this two-year extension, the Town of Arnprior is eligible to receive provincial funding of up to \$59,303.02 per year in 2023-24 and 2024-25 for a total of up to \$118,606.03 over two years.

## Arnprior Lions Anniversary

The Arnprior Lions Club is celebrating its 75th anniversary this year. They plan to have an event on October 16 at the Nick Smith Centre.

## Building Permits

The Township of Greater Madawaska has issued 102 building permits through the end of June 2021. The total construction value is \$18,343,465.00. This is nearly

\$3 million more than all permit values for 2020. Horton Township has issued 38 building permits through the end of June 2021 for a total construction value of \$6,155,300. The 2020 annual total for Horton permits was \$7,339,000. Laurentian Valley has issued 87 building permits through the end of June 2021 with a total construction value of \$5,874,936.00. North Algona Wilberforce has issued 22 permits through to July 2, 2021. Total permit income has been \$6,395.05.

## People News

Robin Emon is the new Deputy Clerk for the Township of Greater Madawaska. Emon started her position on May 31, 2021. Andrea McIntyre is the new Seniors Liaison Coordinator for the Township of Whitewater Region.

## Kushys Opens In Petawawa

Kushys Cannabis has opened in Petawawa. The business is

located at 3025 Petawawa Boulevard, Unit 11. Owner Chris Travis is from a military family and also owns a store at 100 Pembroke Street East in Pembroke. A ribbon-cutting for the business was held July 16.

## McDougall Insurance

### Opens In Petawawa

McDougall Insurance & Financial has opened an office in Petawawa. The company has 39 offices in Ontario. Their Petawawa location is 1024B Victoria Street.

## Pikwakanagan Purchases

### Stake In Wind Farm

The Nation Rise Wind Farm in North Stormont is fully operational and producing energy and now has new owners: the Algonquins of Pikwakanagan First Nation (AOPFN). The 100-megawatt project was constructed by EDP Renewables and they recently sold 50.1 per cent of the project to AOPFN. There are 29 wind turbines in the

project. In a news release on their website, AOPFN says they have been actively investing in renewable clean technology.

## MPP Yakabuski To Serve As Parliamentary Assistant

MPP John Yakabuski has a new role in the Ontario government: parliamentary assistant to the premier. While he has never held this position in government before, his father, Paul Yakabuski, was a parliamentary assistant when he was an MPP. The local MPP says he will be busy with a provincial election called for June 2, 2022.

## Glenview Iron & Metal Coming To Pembroke

The Daily Observer is reporting that Glenview Iron and Metal of Smiths Falls will be opening a new facility on Mackay Street in Pembroke. Five councillors voted in favour of a rezoning to allow the facility while two council members voted against it.

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# Capital Gains Tax On Primary Residence?

## Fort Erie circulating resolution to remove it as a consideration

In a March 24, 2021, RBC Economics Robert Hogue, suggested that the federal government might wish to remove the capital gains exemption on primary residences of Canadians as a way to address the housing market issue in Canada.

"One of the more significant proposals would be to revisit the principal residence exemption from capital gains tax," he wrote. "With many Canadians having built their wealth (and retirement plans) on realizing the full value of their home, any amendments would have to carefully balance the impact on the housing market and the financial security of Canadians, and apply only on a go-forward basis."

Currently, the sale of a primary property is exempt from capital gains taxes, which are applied



only to secondary residences such as cottages.

According to the Government of Canada, you have a capital gain "when you sell, or are considered to have sold, a capital property for more than the total of its adjusted cost base and the outlays and expenses incurred to

sell the property."

That suggestion has been picked up in many media stories with considerable concern that this will impact Canadians who rely on the proceeds of their home to fund their retirement.

The Town of Fort Erie has passed a resolution requesting

that the federal government not consider applying a capital gains tax on primary residences. The resolution has been circulated to all municipalities in Ontario.

Fort Erie notes that Canadians who have only one primary residence with no additional non-primary homes count on their home equity as financial aid and a tax to the primary residence would be a serious financial blow to Canadians. It would also create a two-tiered taxation which could lead to depleted savings, intergenerational disparities, disparities among diverse groups such as seniors who may have a significant portion of their savings invested in their primary residence. Fort Erie advises the government to look at other means to slow down the rapidly escalating housing costs and to improve housing affordability.

## Sale Of Small Business To Family Rules: 2022

The Canadian Press is reporting that a parliamentary committee will hold a summer meeting this week about when Ottawa plans to change tax rules on the sale of small businesses between family members.

Conservative MP Larry Maguire put forth a private member's bill that amended the Income Tax Act so business owners could pass on companies to their children or relatives at the same tax rate as if they were selling to a stranger. Maguire and others who backed the legislation said the change would no longer make it more expensive for someone to sell a family-owned small business to a relative.

The legislation received royal assent in June before the House of Commons broke for its summer recess, but didn't include a specific date for when

it would come into force. The finance department announced the government would bring forward legislation to clarify that the changes would apply starting January 1, 2022. Conservative critics say the new rules should be in effect immediately.

"When this bill was passed by Parliament, only the Liberals voted against it. Now that it is signed into law, Trudeau is simply choosing not to implement it," reads a joint statement from Conservative small business critic Pat Kelly and Luc Berthold, who focuses on the Treasury Board.

The Canadian Chamber of Commerce agrees, saying the uncertainty of when the legislation will come into effect leave business owners unable to plan for their futures.

## Business Signage



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# Tender Results Around The Region

## Engineering Quote - Curling Club Project. Bonnechere Valley.

Councils is considering approval of an \$18,000 quote from Jp2g Consultants.

## Tender 16-2021 Hot Mix Asphalt - Ginza Rink and Sand Shed Floor. Greater Madawaska.

No bids were received.

## Tender PW17-2021 Tandem Cab & Chassis with Sand and Salt Spreader. Greater Madawaska.

Rush Truck - \$253,388.52

## RFP 2021-PW06 Rehabilitation on Royal Pines Road. North Algona Wilberforce.

Greenwood - \$475,662.20  
RGT Clouthier - \$456,633.00

## Horton Single Source

Council of the Township of Horton is being asked to approve staff's recommendation to single-source and award of the Job Evaluation and Pay Equity Project to Cornerstone Management Solutions Limited at an upset cost of \$11,470.

## Whitewater Region Single Source

Council of the Township of Whitewater Region is being asked to approve the single source award for four sets of rectangular rapid flashing beacon to Fortran Traffic Systems Limited at a cost of \$28,908.80.

## Single Surface Treatment - Mask and Turner Roads. Killaloe, Hagarty and Richards.

Greenwood Paving - \$78,166.62

## Hot Mix Paving - Sunrise Road and Albert Street. Killaloe, Hagarty and Richards.

Greenwood - \$108,329.71  
H&H Const. - \$118,625.28  
BEI Excavating - \$123,678.50

## Remove and Replace Asphalt - Church Street. Killaloe, Hagarty and Richards.

Greenwood - \$329,508.00  
BEI Excavating - \$343,593.45  
H&H Const. - \$412,026.66

## Forced Road Storm Sewer Reconstruction - Tender Contract No. 21-2627. Pembroke.

Bonnechere Ex. - \$938,189.36  
RGT Clouthier - \$1,322,123.89

## Pembroke Street West Reconstruction - Phase 2 - Tender Contract No.20-0264-2. Pembroke.

H&H Const. - \$1,586,404.28  
Greenwood - \$1,644,524.10

## Tender 2021-30 Double Surface Treatment - Various Roads. Whitewater Region.

Greenwood - \$428,089.20

## Upgrade Locker Room Floor at P118. Defence Construction Canada.

Awarded to Wade General Contracting of Petawawa in the amount of \$69,000.00.

## Tender 2021-22 Harmony Bay Stormwater Outlet. Whitewater Region.

Do-All Const. - \$87,460.87  
William Sons - \$118,055.14  
McCrea Ex. - \$132,560.30  
Indepth Cont. - \$311,654.00

## Replacement of Siding, Windows and Doors. Defence Construction Canada.

Awarded to The Golden Car Corporation (CertaPro) of Ottawa in the amount of \$787,000.00.

## Co-Gen Combustion Air Coding System. Defence Construction Canada.

Awarded to Architecture49 of Ottawa in the amount of \$39,990.00.

## Lead Contamination Soil Remediation. Defence Construction Canada.

Awarded to Cambrium Indig. Professional Services of Victoria, BC in the amount of \$870,000.00.

## 2021-PW-O4 Engineering Services - Richardson Road Culvert. Montague.

Keystone Bridge - \$30,785.00  
Remisz Engineers - \$61,780.00  
Dillon Consulting - \$75,697.65  
Jewell Engineering - \$49,320.00  
WSP Canada - \$61,565.00  
HP Engineering - \$31,400.00  
Ainley Graham - \$36,630.00  
Jp2g Consultants - \$77,735.00  
Planmac Eng. - \$64,702.00

-----  
For all tenders, visit:  
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## Biz Quiz

- 1) What is the Bank of Canada interest rate?
- 2) The inflation rate is currently at its highest level in a decade. What is it?
- 3) CBC's *Marketplace* said in 2017 this restaurant's chicken was found to only contain 50% of chicken DNA and 50% soy. What restaurant is it?
- 4) Some US farm groups want a return of regulations that the US repealed in 2015 after the World Trade Organization ruled they violated international trade law. What are they called?
- 5) Rental car agencies are experiencing a car rental shortage for what reason?
- 6) For every \$1.00 a Canadian male earns in a salary, how much does a Canadian female earn?
- 7) Regarding the above, the federal government introduced the *Pay Equity Act* requiring federally regulated sectors to identify pay discrepancies. How long will they have to do this?
- 8) A drought in Brazil caused a 60% increase in the price of this product compared to 2020.
- 9) Canada's economy added 264,000 part-time jobs in June but lost 33,000 full-time jobs. How many fewer positions are there available now when compared to February 2020?
- 10) A vacant lot on Lake Erie near Windsor that is available for \$99,000. But, there is a unique feature. What is it?

Answers on Page 10

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# Alcohol, Cannabis Consumption On The Rise

## Pandemic stress, boredom and loneliness are key impacts for increase

**Source: Statistics Canada**

A January 2021 survey by Statistics Canada focussing on alcohol and cannabis use in the pandemic has found an increase in consumption.

Current results show that the habits of the majority of Canadians who had previously consumed alcohol or cannabis (54 per cent in both cases) did not change compared with the pre-pandemic period. While more people are not becoming consumers, those who are consumers are increasing their consumption. Of those who had previously consumed alcohol, 24 per cent said their consumption had increased. Of those who had previously consumed cannabis, 34 per cent said their consumption had increased. Respondents indicated that stress, boredom and loneliness contributed to increases in both alcohol and cannabis.

### Alcohol Consumption

In January 2021, 66 per cent of Canadians aged 15 or older (nearly 21 million people), reported consuming alcohol at least once in the previous 30 days. Overall, 32 per cent had one drink on the days they consumed alcohol and 31 per cent had two drinks. However, 18 per cent consumed five or more drinks - the equivalent of a bottle of wine. This was higher than what was recorded before the pandemic (11 per cent).

Ontario (30 per cent) had the greatest increase in reported alcohol consumption, followed by Prairie provinces (27 per cent), British Columbia (22 per cent), Quebec (17 per cent) and Atlantic provinces (16 per cent).

Although alcohol consumption among many Canadians has increased since the onset of the pandemic, 22 per cent reported a decrease in consumption during the same period.

### Impacts Of Boredom And Stress

For some, social isolation, stress and a decline in mental health may have led to an increase in alcohol consumption. A study on Canadians' mental health and cannabis, alcohol and tobacco use, conducted in March and April 2020, showed that those who reported lower self-perceived mental health during the COVID-19 pandemic were more likely to report increased consumption of cannabis, alcohol and tobacco.

The results of this survey also showed that Canadians who have experienced stress and social isolation since the onset of the pandemic were more likely to have increased their alcohol consumption. For example, 41 per cent of respondents who described the situation since the start of the pandemic as very stressful said their alcohol consumption had increased,

compared with 16 per cent of those who described the situation as minimally stressful.

Among those who said they often felt isolated from others since the start of the pandemic, 33 per cent increased alcohol consumption, compared with 12 per cent of those who increased consumption but who did not feel isolated.

The most common reasons provided for the behaviour changes to increase alcohol consumption included boredom (60 per cent), stress (58 per cent), and convenience (53 per cent) due to lack of a regular schedule, at home more often and access to alcohol). Loneliness (37 per cent) and insomnia (17 per cent) were also mentioned as reasons for increased alcohol consumption.

*Continued on Page 9*



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Phone: 613-732-7774  
[employers@ovjobs.ca](mailto:employers@ovjobs.ca)



# Alcohol, Cannabis Consumption During The Pandemic

*Continued from Page 8*

For those who decreased their alcohol consumption 58 per cent said it was due to decreased opportunities for socialization. This was followed by personal choice (e.g., weight control, health concerns, dislike of the effects of alcohol), cited by 46 per cent of respondents.

## One-Third of Cannabis Uses Increased Consumption

A recent study about what has changed since cannabis was legalized in October 2018, found that the legalization of cannabis was associated with an increase in overall consumption, especially among people aged 25 and older. The pandemic may have accelerated this trend.

In the January 2021 survey, 16 per cent of Canadians reported consuming cannabis at least once during the previous 30 days. Of this group, 34 per cent said their consumption had increased, compared with the pre-pandemic period.

Young people were more likely to have increased their consumption since the start of the pandemic. Among those aged 15 to 29 who had previously consumed cannabis, 43 per cent reported increasing their consumption. By comparison, 20 per cent of respondents aged 50 to 64 and 22 per cent of those aged 65 or older reported a consumption increase.

The majority (54 per cent) of people who had previously consumed cannabis did not increase their consumption during the pandemic with 25 per cent consuming cannabis five or more days per week.

Increased social acceptance of cannabis, and the increased number of outlets and range of products available were among factors thought to have led to increased consumption over the past year. Recent data on cannabis sales have shown a 120.5 per cent increase in sales from 2019 to 2020.

Factors that contributed to

increased cannabis consumption during the pandemic included stress (65 per cent), boredom (58 per cent) and loneliness (39 per cent). These were similar to those provided by respondents who increased their alcohol consumption.

Among those who increased their consumption, 38 per cent indicated convenience (e.g., lack of a regular schedule, at home more often) as a factor, and 29 per cent mentioned ease of access (e.g., increase in retail stores and online shops, delivery, curbside pickup).

Among the 12 per cent of cannabis users who decreased their use during the pandemic, the three most frequently cited reasons were personal choice, such as dislike of the effects of cannabis (64 per cent), followed by decreased opportunities for socialization (28 per cent) and personal responsibilities such as family or work obligations or being too busy (16 per cent).

## Tenders

### EXPRESSION OF INTEREST

APN – Petawawa Construction Program for FY 2021-2022 with Security Requirements

### REQUEST FOR PROPOSAL

Supply and Delivery of One (1) New Single Axle Plow Truck  
RFP PW-2021-06

Request for Proposal 2021-0300  
Construction of Outdoor Washroom and Changing Facilities

RFP – RCHC 21-18 – Front Canopy Replacement Vimy Family Area

Fuel Tank Storage System

2021-EC-001 Building Condition Assessments

Community Services Master Plan

RFP-IT-2021-01 Digital Strategy

### REQUEST FOR QUOTATION

Municipal Office HVAC Removal and Installation RFQ  
PW 2021-11

### TENDERS

Tender # PW-11-2021 Surplus Equipment and Vehicles

Technical Advisory Services for Highway 17 Widening Project – Arnprior to Renfrew

W0107-19M048/A – Cable TV Services

*For full tenders and results, visit [www.ovbusiness.com](http://www.ovbusiness.com)*

## Looking To Attract Some Women Customers?

Promote your business or organization to women as a sponsor of the first-ever Country Girl Women's Golf Day!

Sponsor a hole which includes a team of four golfers for \$1,000

Contribute a product or coupon to 100 swag bags that go to all women participants

Contribute a raffle prize

Email [jenn@fwdthink.net](mailto:jenn@fwdthink.net) or call 613-732-7774 for more information or to donate



**Sunday, August 22nd**

**Location: Pembroke Golf Club**

The NEW women's only event is helping raise funds towards the Jason Blaine Charity fundraiser, supporting local community causes.

Register at [jenn@fwdthink.net](mailto:jenn@fwdthink.net) or call 613-732-7774  
\$100 per golfer

# By The People, For The People

## Being honest about how you convey your message



**By: Jennifer Layman**  
jenn@fwdthink.net

There had been a lot of media attention surrounding the decline in people getting vaccinated for COVID-19. Much of the blame from government officials - in Canada and in the U.S. - has been levelled towards social media companies for allowing "misinformation" to be spread. Many in government think media businesses (which also include radio and newspapers) should take on the responsibility of vetting information and only allowing the pro-government messaging to be communicated. To some extent, they have been successful in that request, but it is not a long-term solution. If the government wants to achieve its goal, they need to be accountable for how they communicate.

Getting the word out to people is the foundation of marketing. How do you get people to pay

attention to what you have to say, and then act on it? It starts with being honest.

A few years ago, an organization decided to produce a SWOT report internally. SWOT (strengths, opportunities, weaknesses and threats) is an evaluation of what the organization does well, what they don't do well and things that can impact how they move forward. The challenge with doing this work internally is that it was skewed by the views of people who worked for the organization, not the public that they were trying to reach. In this case, the analysis returned no negative attributes whatsoever - they were doing an amazing job and it was the fault of others they were not succeeding. The problem with this conclusion is that it wasn't impartial; it did not take into account how the public viewed the organization. So, it wasn't an honest assessment.

There are no perfect organizations - everyone has things they do well and not so well. The gem of the SWOT exercise is that it gives you an opportunity to make massive strides forward by turning a weakness into a strength. If you do a SWOT and have no weaknesses, you're missing the

greatest opportunities.

The problem for the government is that they have had a difficult time being consistent in their messaging. Spokespersons have had different views. Some have made key communication errors. The direction has changed many times - get two of the same dose, don't get this one, it's ok to get this one, mix the doses, take an expired dose, throw out the expired doses, mix and match only these two, mix and match any of them - and it is hard for the general public to keep up with the direction they are supposed to follow. If the government had been more invested in how the public would perceive the information, they could have done a better job communicating.

The problem with blaming social media is that the Facebook company doesn't create posts - people do. So the government is actually blaming its own citizens for the problems in their communication strategy which we had no role in creating. How on earth is that going to help them achieve their goal?

*Jennifer is the president of Forward Thinking Marketing Agency. Her column appears in every issue.*

## Deadlines

### OTTAWA VALLEY BUSINESS

Publishes: August 3, 2021  
Deadline: July 28, 2021

-----  
Publishes: August 17, 2021  
Deadline: August 10, 2021

-----  
Publishes: September 7, 2021  
Deadline: September 1, 2021

### 101 THINGS TO DO IN THE VALLEY

July-August 2021

A link to this issue is included in your Ottawa Valley Business email and is available at [www.travelourbackyard.com](http://www.travelourbackyard.com)

-----  
September-October 2021  
Publishing: August 17, 2021  
Deadline: August 13, 2021

### HEALTH MATTERS

Summer 2021 Edition  
This issue has been distributed. Need copies for staff? Contact us at: [behealthy@ovhealth.ca](mailto:behealthy@ovhealth.ca)

-----  
Fall 2021 Edition  
Publishing: October 8, 2021  
Deadline: September 17, 2021

## Don't Leave Change to Chance

When you take control of changes to your business, you can better impact the outcomes; leaving it to chance let's someone else control your business.



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Phone: 613-732-7774  
[jenn@fwdthink.net](mailto:jenn@fwdthink.net)

**forwardthinking**  
MARKETING AGENCY

## Biz Quiz Answers

- 1) 0.25%
- 2) 3.4%
- 3) Subway
- 4) mandatory country-of-origin labelling (MCOOL)
- 5) A global shortage of semiconductors
- 6) \$0.89
- 7) Three years
- 8) Coffee
- 9) 336,000
- 10) It is entirely underwater



## 600 Jobs Coming To McNab Braeside Minister's zoning order will speed up development

By: Jennifer Layman  
[jenn@ovbusiness.com](mailto:jenn@ovbusiness.com)

A July 30, 2021 press release from the Ontario government is announcing 600 new manufacturing jobs to be located in the Township of McNab Braeside.

At the request of the township, the Minister of Municipal Affairs and Housing issued two Minister's Zoning Orders (MZOs) that will speed up approvals to allow manufacturing facilities to be built in the township. Firms involved in the construction and fabrication of modular agricultural buildings are expected to locate at the two sites, which would create up to 600 new full-time local jobs.

"MZOs are a fantastic tool we are using, in partnership with municipalities, to get important projects like these manufacturing buildings open for business quickly," said Steve Clark, Minister of Municipal Affairs and Housing. "We are proving time and time again that our



government is taking swift action to address growth and bring good jobs online."

Ontario is balancing responsible growth with protecting the environment for future generations. These Minister's Zoning Orders will only apply to parts of the land that do not include environmentally significant features, such as streams. The Minister of Municipal Affairs has also committed to adding two acres of protected and enhanced green space for every acre of land developed through the use of a Minister's Zoning

Order.

Municipalities are expected to complete all due diligence, including any consultations with communities and stakeholders, before requesting a Minister's Zoning Order.

"We are bringing up to 600 jobs to McNab Braeside, and I am proud to be part of the government that is making that happen more quickly," said John Yakabuski, MPP for Renfrew-Nipissing-Pembroke. "I am thankful to Minister Clark for supporting our council's request, and for helping to cut red tape and enable this

important investment in our community."

"I cannot overestimate the importance of these MZOs in expediting getting this important project underway," said Tom Peckett, Mayor, Township of McNab/Braeside. "The proposed agricultural manufacturing plants will go a long way in helping bring economic prosperity to McNab/Braeside and will have a long-lasting positive impact on the quality and quantity of jobs in our community."

### Quick Notes

The sites for the potential manufacturing facilities are located at 664 Campbell Drive and 2424 Russett Drive in the Township of McNab/Braeside.

A recent third-party study conducted by Deloitte found that projects helped with an MZO are contributing up to \$3.1B into Ontario's GDP and are helping to create up to 26,000 full-time jobs.



Work Matters is an Employment Ontario funded project designed to bring together job seekers, incumbent workers, employers and community partners to develop and improve human resources and recruitment practices in Lanark and Renfrew Counties.

Learn more at [www.work-matters.ca](http://www.work-matters.ca)



# Ottawa Valley BUSINESS

## ABOUT US

Ottawa Valley Business (OVb) publishes on the first and third Tuesday of every month. OVb covers business news and events throughout Renfrew, Lanark and Pontiac counties as well as the surrounding areas. OVb is published by Forward Thinking Marketing Agency.

## WHO READS US

Ottawa Valley Business is delivered by email to 3,600 subscribers in businesses, organizations and local and regional government.

## HOW TO SUBSCRIBE

Subscriptions are free. Send an email to [jenn@ovbusiness.com](mailto:jenn@ovbusiness.com) to be added to our distribution list.

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2/3 Page .....	\$325
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## CONTENT & SUBMISSIONS

Submissions on items related to business are welcome. This includes news, events, new hires, tender and letters to the editor. Content will be edited to fit the space available. If you have an event that is not business-related, please consider 101 Things To Do in the Valley at a cost of \$25. [101things@travelourbackyard.com](mailto:101things@travelourbackyard.com)

## CONTACT US

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[www.facebook.com/OVBbusiness](http://www.facebook.com/OVBbusiness)

## MAILING ADDRESS

2113 Petawawa Boulevard,  
Pembroke, Ontario K8A 7G8

## Events

### August 4, 2021

**A Successful Return To work:** Strategies to ensure the well-being of your team. 11:30am-12:30pm. Hosted by Volunteer Ottawa. \$145. Contact Monja at [education@volunteerottawa.ca](mailto:education@volunteerottawa.ca).

### August 5, 2021

**How To: Master LinkedIn.** Free webinar. 1:00pm-2:30pm. Learn how to develop an ongoing engaged audience with the LinkedIn community using status updates, LinkedIn publishing platform, groups, etc. <https://tinyurl.com/ytkvcvhy>

### August 6, 2021

**Employee Engagement.** One day training. 9:00am-5:00pm. Define and recognize employee engagement, design jobs to motivate and engage. Create an engaging work environment. Retain your talent. \$620.96. <https://tinyurl.com/7r355b7k>

### August 10, 2021

**eCommerce 101:** What, why and how. Why eCommerce is important, platform options, basics of inventory management and more. 10:00am-11:30am. Hosted by Digital Main Street. [www.digitalmainstreet.ca](http://www.digitalmainstreet.ca)

### August 11, 2021

**Debt Management for Small Business.** 11:00am. Free virtual workshop hosted by Community

**Futures Development Corporation Renfrew County.** Does the repayment of COVID-19 loans have you worried? Learn tips to managing debt. <https://debtmanagementseminar.eventbrite.ca>

### August 12, 2021

**Bookkeeping 101:** What Business Owners Need to Know. 9:00am-11:00am. Free. The difference between bookkeeping and accounting, setting up filing systems, payroll best practices a Q&A period and more. Small Business Advisory Centre. Phone: 613-283-7002 ext.108 or [cjames@smallbizcentre.ca](mailto:cjames@smallbizcentre.ca)

### August 12, 2021

**Volunteer Ottawa Workshop on Volunteer Recruitment.** 9:30am-12:00pm. This workshop will take you through the recruitment process, from developing good job descriptions, to identifying motivation, getting out your message, and the application process. \$145. Contact Monja at [education@volunteerottawa.ca](mailto:education@volunteerottawa.ca)

### August 12, 2021

**Microsoft 365 Tools You Don't Know About.** 11:00am via Zoom. In this workshop you learn some uncommon Microsoft 365 tools like Microsoft Planner, Microsoft Todo, Microsoft Lists. Hosted by Invest Ottawa. Free. <https://tinyurl.com/2yazrp2u>

### August 18, 2021

**Use the Power of Story to Grow Your Business.** 10:00am. Free seminar. Learn the seven core components of a powerful message that gets customers to

engage. Hosted by Small Business Advisory Centre. Phone: 613-283-7002 ext.108 or [cjames@smallbizcentre.ca](mailto:cjames@smallbizcentre.ca)

### August 24, 2021

**Freelance 101 Masterclass.** 10:00am-11:00am. Stop wasting time on Google or Facebook, fumbling through your freelance business, and start setting up processes to streamline and scale your business. Hosted by Invest Ottawa. Free. <https://tinyurl.com/4x32356p>

### August 25, 2021

**How To Save Money and Time with a Sales Funnel That Works.** 10:00am-11:00am. Free. A five-part marketing plan to engage customers and grow businesses. Capture customers attention and compel them to buy. Hosted by Small Business Advisory Centre. Phone: 613-283-7002 ext.108 or [cjames@smallbizcentre.ca](mailto:cjames@smallbizcentre.ca)

### September 1, 2021

**Going Back to the Office:** Compliance checklist for a safe reopening. 10:00am-11:00am. Hosted by Volunteer Ottawa. \$145. Contact Monja De Luca at [education@volunteerottawa.ca](mailto:education@volunteerottawa.ca).

### September 15, 2021

**Volunteer Ottawa Workshop:** Write Successful Grant Proposals. 9am-12pm. There are millions of dollars of grant money available to Canadian charities and non-profits. Learn the skills and knowledge to access this revenue source. \$145. Contact Monja De Luca at [education@volunteerottawa.ca](mailto:education@volunteerottawa.ca)

## Our 25th Anniversary Event!

Registration  
Holly Molenaar  
Phone: 613-735-0659 ext.220  
[hmolenaar@cluov.ca](mailto:hmolenaar@cluov.ca)

**Golf Day 2021**  
COMMUNITY LIVING  
Upper Ottawa Valley

Friday, September 17th  
Tee Times: 8:30am-12:30pm  
Oaks of Cobden Golf Course

\$100 includes 18 holes, cart, lunch and more

A safe, outdoor activity to support local businesses and people with intellectual disabilities. COVID-19 protocols will be in place.



# Business News Around The Valley

## Perth Waives Parking Fees

The Town of Perth has waived all parking fees in downtown lots until October 31, 2021. Street parking downtown has been changed from a two-hour limit to a one-hour limit.

## Horton Personnel News

Mike Fortier is the new Deputy Fire Chief for Horton Township. He was hired in 2005 and has been with the fire department for 16 years as a firefighter. Also, Nikky Dubeau is the new Executive Assistant for the municipality. She was hired as Receptionist-Clerk in 2015 and moved up to the Administration-Planning Assistant in 2019.

## Renfrew Hydro Hosts Minister

On July 20, 2021, Ontario's Minister of Energy, the Hon. Todd Smith met with Renfrew Hydro staff to express his appreciation for their efforts throughout the entire COVID pandemic.

## Ash Grove Inn Sells

The Ash Grove Inn in Barry's Bay has been sold. Owners Wendel and Beth Henry, Annice and Gord Pratt and Rose and Camryn Shulist have sold the business to Pravin and Neeta Patel. The Henry, Pratt and Shulist families owned the business for 26 years.

## Deep River

### Development Survey

The Town of Deep River has embarked on a west end secondary plan project. This project undertakes a review of specific properties in the west end of Deep River that have been identified for residential development. The west end secondary plan area encompasses approximately 108.7 acres of land surrounding Grouse Park and includes 80.2 acres of town-owned land and 28.5 acres of privately owned land. Council invites residents to submit opinions on the development. The survey is open to Deep River residents only. Visit [www.deepriver.ca](http://www.deepriver.ca) for the survey.

## Pembroke Closes Riverside Park

The City of Pembroke has closed Riverside Park Beach until further notice due to high levels of E. Coli. Lifeguards will not be on duty until the water quality improves. It is not recommended that people swim at the beach at this time.

## Whitewater Region Grants

The Township of Whitewater Region is now accepting proposals for the Community Recreation Grant. For more information or to view application forms, please email [grants@whitewaterregion.ca](mailto:grants@whitewaterregion.ca). Grants are available for programs, fee waivers and one-time capital grants.

## Hospital Receives \$540K Donation

The Pembroke Regional Hospital Foundation has received a planned gift of \$540,000 from the estate of Harold Smallpiece. The funds will go towards equipment that

the provincial government does not provide funding to acquire. The donation was presented by Mr. Smallpiece's children, Connie and Marvin.

## Motel Location Of Stabbing

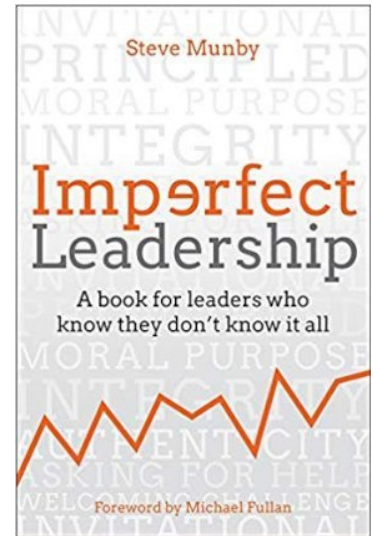
The Pine Tree Motel in Eganville was the scene of a stabbing incident on July 21. A 40-year old man was not able to be revived by the Renfrew County paramedics.

## Arnprior Turns Parking Spaces Into Dining Spaces

The Town of Arnprior is trying out a new dining space: parking spaces! At a July 12 council meeting, restaurants can set up patios in two parking stalls in front or to the side of their location where space allows. While indoor dining is currently allowed, it is also at a reduced capacity which makes it more difficult for eateries to reach their full potential.

*Continued on Page 4*

## Book Club



A book for leaders who know they don't know it all, Steve Munby eloquently reflects upon and describes a leadership approach that is strong on self-awareness and positive about the importance of asking for help.

This book is the antidote to that flawed perception.

*Imperfect Leadership* is an honest reflection upon leadership. It is about Steve's journey and ultimately how he learned to refine and improve his leadership. It is about messy, trial-and-error, butterflies-in-the-stomach leadership and about thoughtful and invitational leadership - and the positive impact it can have.

Steve's account covers some fundamental shifts in the English education system over this 12-year period and describes how school leaders altered their leadership as this context changed. Furthermore, it delves into how his own leadership developed as his personal context changed, and explores how the notion that a leader needs to be good at all aspects of leadership is not only unrealistic, but is also bad for the mental and physical health of leaders - and will do nothing to attract new people into leadership positions.

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[www.laymanfireandsafety.com](http://www.laymanfireandsafety.com)

# Business News Around The Valley

*Continued from Page 3*

## Carlin's Lodge Changes Ownership

Carlin's K/O River Lodge in Deep River is under new ownership. Peter and Shannon MacLaggan are the new owners and have given the property a new name: Anupaya Cabin Co. The ownership change happened in June. The website is [www.anupayacabinco.ca](http://www.anupayacabinco.ca)

## COVID Outbreak

### To No Known Cases

On July 24, the region hit national news headlines when CTV reported that there was an outbreak of COVID-19 in Barry's Bay. The Renfrew County and District Health Unit (RCDHU) reported three new cases and 21 high-risk contacts. Due to the outbreak, there was a forced closure of The Ash Grove Inn, resulting in a \$20,000 loss in revenue according to the previous owner, Wendell Henry. The announcement also drew some unfavourable discussion about Our Lady Seat of Wisdom Academy with the RCDHU saying the local college was not taking the pandemic seriously,

and the COVID cases included "some students" from the college. This has resulted in anger throughout the town with RCDHU Medical Officer of Health calling the college "a challenge from the word go in terms of recognizing the pandemic in terms of distancing in the community, masking, and certainly the vaccination rate." In response, the college's interim president, Christine Schintgen, told CTV News that "We do have a divergence in views, but we unite under the need to follow the regulations and enforcing them on campus. So we find common ground on that, but people are free. They have academic freedom to express their different views on the subject." On July 27, the RCDHU reported that there were no known active cases in Renfrew County.

## AB Building Permits

The Township of Admaston Bromley has issued 41 permits from January to the end of June 2021. The total construction value is \$4,195,500.00. This is more than double the construction value of the same

period in 2020.

## Smiths Falls OPP

**Decommissioning Delayed**  
As recently communicated to police services boards in East Region, the Ontario Provincial Police (OPP) has determined that Provincial Communications Centre (PCC) Smiths Falls will be decommissioned via a phased process in 2022. Phase 1 of this realignment will see call-taking and dispatching for the OPP Highway Safety Division shift from PCC Orillia to PCC London, while Phase 2 will see call-taking and dispatching for East Region shift from PCC Smiths Falls to PCC Orillia. The OPP had intended for Phase 1 of this operational realignment to begin on January 17, 2022, with Phase 2 following on February 21, 2022. However, many PCC Smiths Falls employees identified concerns regarding the timing of this operation. A number of the concerns brought forward were around the challenge of relocating families with school-aged children in the middle of the academic year, after much uncertainty and adverse impacts for children

who have already been affected by school closures due to COVID-19 in the 2019-20 and 2020-21 academic years. Accordingly, the OPP has agreed to delay the decommissioning of PCC Smiths Falls by five months, until the summer of 2022. Phase 1 will now begin on June 20, 2022, followed by Phase 2 on July 18, 2022.

## Electrical Connection Approved

Laurentian Hills has approved a Weesoe Community Communication Technologies (WCCT) request for an electrical connection to the Chalk River Fire Hall to be used to operate the equipment on a 96-foot communications tower to be installed on municipal property adjacent to the fire hall.

## Mattawa Hires

Chelsey Grant has been hired by the Town of Mattawa as their Digital & Strategy Media Coordinator. Allison Maxwell has also been hired by the municipality as the Records Management Coordinator.



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**Sunday, August 22nd**

**Location: Pembroke Golf Club**

Be part of the group of 100 women who are joining together to raise funds in support of the Jason Blaine Charity Fund at the inaugural Women's Golf Day!

Be part of this day as a participant or get your product or service in front of some women consumers as a sponsor. Plenty of ways to become involved in this unique event that focuses on women - on and off the golf course.

### Register A Team!

Register your team for this inaugural event! The cost is \$100 per player and includes 9 holes of golf, a power cart, awesome swag bag, raffle prizes and a special food and/or drink item on every hole! 24 spots remain so get a group of girls together and plan to participate in this unique event!

Pay in advance by etransfer or pay the day of by cash or cheque.

### Be A Sponsor!

Get your business in front of 100 women at this unique golf event! Here's how:

#### Sponsor A Hole

There are five hole sponsorship remaining at \$1,000. This includes a foursome for golf. No golfers? No problem. Sponsor a hole for \$600. Recognition provided.

#### Contribute To The Swag Bag

Product samples, discount coupons and more can be part of our 100 swag bags!

#### Raffle Prizes

Contribute a raffle prize from your business.

For more details, to register a team or become a sponsor contact:  
Marianne Minns (marianne.minns@hotmail.com) or Jennifer Layman (jenn@fwdthink.net)



## It's A Fact

### 2019 Federal Election Statistics

**40**

Days of the 2019 electoral calendar (43rd federal election)

**338**

Number of electoral districts

**27,373,058**

Number of electors on final list

**\$438 Million**

Cost for preparation, conduct and post-event activities

**\$64.4 Million**

Reimbursement of election expenses to parties/candidates

**\$502 Million**

Total estimated cost of the federal election

**\$18.35**

Estimated cost per elector

**67%**

Voter turnout in the election

**21**

Number of registered parties

**2,146**

Confirmed candidates

**\$30.7 Million**

Increased cost from the 2015 to the 2019 election

**\$130,588.61**

Expense limits for candidates in the Pontiac

**\$112,784.66**

Expense limits for candidates in Lanark-Frontenac-Kingston

**\$117,869.63**

Expense limits for candidates in Renfrew-Nipissing-Pembroke

Final Election Expenses Limits For Registered Political Parties (43rd election)

**\$1,535,597.09**

Animal Protection Party of Canada

**\$6,938,926.15**

Bloc Québécois

**\$591,255.27**

Canada's Fourth Front

**\$217,847.57**

Canadian Nationalist Party

**\$4,342,399.70**

Christian Heritage Party of Canada

**\$2,757,217.68**

Communist Party of Canada

**\$29,060,308.97**

Conservative Party of Canada

**\$29,060,308.97**

Green Party of Canada

**\$29,060,308.97**

Liberal Party of Canada

**\$2,185,762.44**

Libertarian Party of Canada

**\$340,709.61**

Marijuana Party

**\$4,439,834.15**

Marxist-Leninist Party of Canada

**\$278,980.94**

National Citizens Alliance of Canada

**\$29,060,308.97**

New Democratic Party

**\$1,243,828.74**

Parti pour l'Indépendance du Québec

**\$3,380,776.69**

Parti Rhinocéros Party

**\$27,574,528.95**

People's Party of Canada

**\$301,113.86**

Progressive Canadian Party

**\$192,436.15**

Stop Climate Change

**\$323,866.80**

The United Party of Canada

**\$2,239,616.67**

Veterans Coalition Party of Canada

Source: Elections Canada

# Business Signage

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# Employment Insurance Review: May Increase of 83,000 on EI over April 2021

## Source: Statistics Canada

Approximately 1.7 million Canadians received regular Employment Insurance (EI) benefits in May, up 83,000 (5.2 per cent) from a month earlier. May EI statistics reflect labour market conditions as of the week of May 9 to 15. Ahead of the reference week, tighter public health measures continued or were introduced in several provinces. In Ontario, a stay-at-home order implemented on April 8 continued, affecting many non-essential businesses.

According to the Labour Force Survey (LFS), employment fell by 68,000 in May, while unemployment at 1.7 million, including 1.4 million Canadians who were looking for work and 200,000 who had a connection to a job, either because they were on temporary layoff or had arrangements to begin a new job in the near future.

### Young Women Impacted

In late September 2020, temporary changes to the EI program, including a reduction in the number of insured hours required to qualify for benefits, were introduced to increase EI eligibility. In May, 16.2 per cent of regular EI recipients, including 28.1 per cent of

women aged 15 to 24, qualified under these new criteria. Nineteen per cent of regular EI recipients who last worked in retail trade qualified for the program under the new rules.

The number of regular EI beneficiaries rose in eight provinces in May, but there were fewer regular EI beneficiaries in Ontario with a decrease of 7,000.

In May, 88,000 (10.5 per cent) more women received regular EI benefits compared with a month earlier, while there was little change among men.

Employment among women fell by 54,000, while there was little change among men. Women accounted for more than half of regular EI beneficiaries, compared with about one-third in February 2020.

### Specific Industries Impacted

In May, 41.8 per cent of regular EI recipients last worked in one of four industries providing in-person services, including 18.1 per cent in accommodation and food services; 12.7 per cent in retail trade; 5.7 per cent in other services; and 5.3 per cent in information, culture and recreation. Further illustrating the impact of the pandemic response measures, May LFS results showed that employment

in these same industries was below pre-COVID levels by a total of 664,000.

### Long-Term Unemployment Continues To Increase

May results indicated that the number of long-term unemployed Canadians continued to increase in May, as many of those who lost their jobs in the spring, summer or fall of 2020 remained unemployed. Almost one-third (28.9 per cent) of all unemployed in May had been without work for 27 weeks or more, compared with 15.6 per cent in February 2020.

The challenges faced by many workers in returning to employment are also reflected in EI data. In May, almost two-thirds (65.4 per cent) of regular EI recipients had received regular EI benefits or the Canada Emergency Response Benefit (CERB) in at least 7 of the last 12 months, up from 16.1 per cent in February 2020.

Among these longer-term regular EI recipients, 50.6 per cent were women and 57.9 per cent were aged 25 to 54 years.

## Biz Quiz

- 1) Shelter and transportation costs have caused inflation to rise. What was the inflation rate in June?
- 2) This First Nation community is asking that Ottawa no longer collect any money on its behalf for oil and gas royalties and return \$50 million collected from oilpatch activity on its territory.
- 3) Almost all of this company's retail stores will close in Canada (as part of the closure of 60 retail locations in North America) due to the consumer shift to online shopping. Who is it?
- 4) What Canadian broadcaster holds the rights to broadcast the Olympics in Canada?
- 5) This province's refusal to approve a liquefied natural gas facility has put an end to a \$14 billion project to ship natural gas overseas. What province is it?
- 6) The land border between Canada and the U.S. has been closed to non-essential travel since what date?
- 7) A July hack of the Microsoft Exchange email server has impacted 400,000 servers in Canada. Who is the Canadian government blaming for the hack?
- 8) How much in sales does Pfizer expect its COVID-19 vaccine to generate in sales for 2021?
- 9) How much does Moderna predict they will have in sales for 2021 from its COVID-19 vaccine?
- 10) Second quarter revenues for AstraZeneca increased by what percentage compared to the end of June 2020?

Answers on Page 10

## 101 Things To Do in the Valley

SEPTEMBER-OCTOBER EDITION

Deadline: August 13  
Publishing: August 17

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# Renfrew, Lanark June Real Estate Report

## Source: Canadian Real Estate Association

### Renfrew County Real Estate Board

The number of homes sold through the MLS System of the Renfrew County Real Estate Board totalled 218 units in June 2021. This was a decline of 30.8 per cent compared to June 2020 but is in line with the average for this time of year.

Home sales were 11.7 per cent below the five-year average and 1.3 per cent above the 10-year average for the month of June. Home sales totalled a record 1,367 units over the first six months of 2021, a gain of 40.2 per cent from the same period in 2020. The average price of homes sold in June 2021 was \$414,783, an increase of 39 per cent from June 2020. The year-to-date average price was \$394,330, up 36 per cent from the first six months of 2020. The dollar value of all home sales in

June 2021 was \$90.4 million, a decrease of 3.8 per cent from June 2020.

There were 287 new residential listings in June 2021, a reduction of three per cent from June 2020, 7.5 per cent below the five-year average and 9.4 per cent below the 10-year average for the month of June.

Active residential listings numbered 312 units on the market at the end of June, a reduction of 30.2 per cent from June 2020. Active listings haven't been this low in June in more than 15 years. Active listings were 58.6 per cent below the five-year average and 69.5 per cent below the 10-year average for June.

Months of inventory (the number of months it would take to sell current inventories at the current rate of sales activity) numbered 1.4 at the end of June 2021, unchanged from June 2020 and below the average of 5.2 months for this time of year.

### Rideau-St. Lawrence Real Estate Board

The number of homes sold through the MLS System of the Rideau-St. Lawrence Real Estate Board totalled 157 units in June 2021, an increase of 6.8 per cent from June 2020. Residential sales haven't hit this level in June in five years.

Home sales were 9.5 per cent above the five-year average and 10 per cent above the 10-year average for the month of June. Home sales totalled 719 units over the first six months of 2021, a jump of 47.3 per cent from the same period in 2020. The average price of homes sold in June 2021 was \$498,798, a gain of 42 per cent from June 2020. The year-to-date average price was \$473,931, an increase of 49.4 per cent from the first six months of 2020. The dollar value of all home sales in June 2021 was \$78.3 million, up by 51.6 per cent from June 2020. This was a new record for June.

There were 228 new residential listings in June 2021, an increase of 39.9 per cent from June 2020, the largest number of new listings added in the month of June in five years. New listings were 11.8 per cent above the five-year average and 4.2 per cent below the 10-year average for the month of June.

Active residential listings numbered 171 units on the market at the end of June, a decline of 12.8 per cent from the end of June 2020. Active listings haven't been this low in the month of June in more than two decades. Active listings were 51.9 per cent below the five-year average and 74.9 per cent below the 10-year average for June.

Months of inventory numbered 1.1 at the end of June 2021, down from the 1.3 months recorded at the end of June 2020 and below the average of 4.9 months for this time of year.



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# Pandemic Aid Extended

## Includes EI, CEWS and more

On July 30, the federal government extended pandemic aid programs. A finance department press release notes the following extensions:

- Extending the eligibility period for the Canada Emergency Wage Subsidy, the Canada Emergency Rent Subsidy and Lockdown Support until October 23, 2021, and increasing the rate of support employers and organizations can receive during the period between August 29 and September 25, 2021.

- Extending the Canada Recovery Benefit (CRB), the Canada Recovery Caregiving Benefit (CRCB), and the Canada Recovery Sickness Benefit (CRSB) until October 23, 2021.

- Increasing the maximum number of weeks available for the CRB, by an additional 4 weeks, to a total of 54 weeks, at a rate of \$300 per week, and ensuring it is available to those

who have exhausted their employment insurance (EI) benefits.

### Quick Facts

- Since September 2020, there have been over 1 million CRB applications with the program paying out over \$23 billion in income support
- All the recovery benefits will continue to be available to eligible individuals until October 23, 2021
- The minimum weekly benefit rate payable to Employment Insurance (EI) claimants will be set at \$300 per week, matching the current rate paid under the CRB for new claimants. The EI minimum \$300 benefit rate will apply to EI claims established between September 26, 2021 and November 20, 2021.
- The Canada Emergency Wage Subsidy has paid out \$87 billion to employers to hire and re-hire employees

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ISSUE**

Issue No. 300 Published by Howard Phillips August 30, 2021

**"Not Much They Can Take Anymore"**  
Small business owner rallies "We Are All Essential"

By Jennifer Layman  
jlayman@ovbusiness.com

Elizabeth Davis was part of a protest in Ottawa last week where she and others picketed on foot against the third lockdown of small businesses. This was before the extended lockdown measures announced on Friday. Davis owns a small business that is not essential, even by her own definition. But her protest was not about whether her business should be allowed to remain open. It was about ensuring equal treatment for all businesses and allowing the right to choose if they go to the business.



Davis and the others who joined the protest are some of the few who have had the courage to stand publicly for what they believe in. In the past, Davis has been denied the right to earn an income for months and that isn't sustainable, for her or the other small business owners who work with her, even in the government's CRB funds.

"To actually make a stand, it's really hard," she said, still emotional about the government decisions that have affected her business. Davis and several

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PW2021-04 Surface Treatment of Upper Perth Road

RFP No. 2021-32 Growth Readiness, Zoning Update and Development Standards

RFP-SSRF Phase 2-03 Privacy Fence Installation

RFP – RCHC 21-18 – Front Canopy Replacement Vimy Family Area

Audit Services

### REQUEST FOR QUOTATION

Municipal Office HVAC Removal and Installation RFQ PW 2021-11

### TENDERS

Wireless Network Upgrade-Replacement Project

Construction of New Schroeder Road Tender 2021-0100

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Construction d'une nouvelle école élémentaire catholique (M-8)

Mattawa Plains Janitorial Services

Commercial Cleaning Services

Recapitalization of 10 Residential Housing Units

Garrison Petawawa Janitorial Services

Air Conditioner Installation – Various RHUs

WWTP PLC Upgrades Contract 21-PW-017 E

Admin-01-2021 Janitorial Services

Drummond Street Bridge Rehabilitation ES-2021-19

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# Keep Going For Gold

## Go after the results you want with a solid plan



MARKETING

**By: Jennifer Layman**  
jenn@fwdthink.net

Many employers are struggling with being able to fill open positions in their workplaces. This was an issue before the pandemic, but it has only been exasperated with the pandemic decisions that employers are forced to work with as health restrictions and "stay at home" funding continues. Among the challenges it has caused for employers, one is that you may have to change the way you have always done things if you want to keep moving forward. But how do you implement something new when you're already in a race to just keep up?

When you implement something new, there will always be a time when it's clumsy and awkward. This has likely happened to you before at some point in your business so while it's uncomfortable, it's not un-doable. Focus on the result

that you want to achieve and put in place a plan that will get you there. Work the steps backwards.

### What's the Result?

What are you looking to achieve? It might be that you need to increase sales or that you have changed suppliers and need to introduce a new product. It might also be internal - being unable to fill a position you need to disperse the responsibilities of a job to others, without overloading their schedules. It might be a consistent recruiting strategy that allows you to be more impactful in attracting employees. Whatever it is, write it down as your starting point.

### Who Do I Need To Reach?

What kind of people do you need to get in front of in order to achieve your result? If you are working on increasing sales, what kind of people are your customers? If you are recruiting, what kind of skill sets do you need? While you're likely willing to take anything and everything, the more specific you can be here, the better. You might have different categories of people - best option, second option, etc. Make that list.

### How Can I Reach Them?

Now that you know who you need to help you achieve your result, you need to know how

you're going to reach them. This is where most of your change is going to happen. The tactics you have always used before likely need to be tweaked so you can expand on your marketing. If you're focussed on sales, how are you going to get people to pay attention? If you're recruiting, how will you position your workplace above others who are also vying for employees?

Pull information from resources you are already connected to in your business. Ask your managers and staff for their thoughts. Ask your suppliers for any trends they are seeing or experiences they have had. Talk to your accountant or bookkeeper, a colleague in your network or someone in another industry that is achieving the results you want to achieve. Use the information that applies to you and discard what doesn't in order to craft your own plan for success.

Clumsy and awkward doesn't last. A plan to achieve results can be a game-changer.

*Jennifer is the president of Forward Thinking Marketing Agency. Her column appears in every issue.*



## Do you need some new options for marketing your business?

Sometimes, the things you have always done to market your business reach a point where they just don't move you forward anymore. Some new ideas can boost your marketing for the future.

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## Deadlines

### OTTAWA VALLEY BUSINESS

Publishes: August 17, 2021  
Deadline: August 10, 2021

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Publishes: September 7, 2021  
Deadline: September 1, 2021

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Publishes: September 21, 2021  
Deadline: September 15, 2021

### 101 THINGS TO DO IN THE VALLEY

July-August 2021

A link to this issue is included in your Ottawa Valley Business email and is available at [www.travelourbackyard.com](http://www.travelourbackyard.com)

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September-October 2021  
Publishing: August 17, 2021  
Deadline: August 13, 2021

### HEALTH MATTERS

Summer 2021 Edition

This issue has been distributed. Need copies for staff? Contact us at: [behealthy@ovhealth.ca](mailto:behealthy@ovhealth.ca)

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Fall 2021 Edition  
Publishing: October 8, 2021  
Deadline: September 17, 2021

## Biz Quiz Answers

- 1) 3.1%
- 2) Bears paw First Nation in Alberta
- 3) Disney
- 4) CBC
- 5) Quebec
- 6) March 21, 2020 (and extended every 30 days since)
- 7) China's Ministry of State Security
- 8) \$33.5 billion
- 9) \$19.2 billion
- 10) 31%: \$8.22 billion



## Tips For Employers When Hiring

### A little more communication can go a long way in recruiting

By: Jennifer Layman  
[jenn@ovbusiness.com](mailto:jenn@ovbusiness.com)

Hiring is no easy task right now. As government funding continues to be offered so people can be financially comfortable staying home, employers have to use all the tools available to convince someone to work for them. Here are some tips for employers that various employment recruiting websites and agencies have noted in their experience with candidates.

#### Better Job Descriptions

Give applicants an idea of what is required for the job. Explain working conditions, the culture and provide some perks. Letting the candidate know what's in it for them can give them a reason to apply.

#### Managing The Ask

Does your job description provide too much detail? Be reasonable in what you're asking for, considering the salary that accompanies the position. If you have flexibility on the qualifications, note it so that you can appeal to a candidate who



may not have everything you are seeking.

#### Be Prepared at the Interview

The first time you see the applicant's resume shouldn't be during their interview. Take some time to review it in advance, make notes and show that you're interested in the applicant. Interviews can be stressful for people so when an employer is engaged with the applicant, it can provide for a better experience.

#### Reply to Applications

Acknowledge that a resume has been received, even if you use an auto-responder and even if the

applicant is not at the top of your list. When there is no communication to the applicant, they're left wondering if their resume was even received. This is your first opportunity to make an impression with someone who might work for you one day, or could refer someone else to you. "Your resume has been received" is enough.

#### Reply After Interviews

When you reach the interview stage, applicants deserve to be made aware if they didn't get the job. Give them a call or send an email thanking them for their time and let them know you've

selected another candidate. Again, you never know when this person might be a future applicant as well.

#### References

Only ask for references if you plan to call them. Applicants take time to confirm with their references so it's just a courtesy if you aren't planning to make contact.

#### Your First Impression

The person applying to your job opening is going to share their experience with other people. Whether it's a positive or a negative experience, it can have a positive impact on your future recruiting. It might seem tedious to keep in contact with everyone who applies, especially if they are not the kind of person you are hoping to attract, but each applicant has their own network. When you make a good impression on an applicant, even if you don't hire them, you can benefit from positive word of mouth because you were respectful and courteous in their application.

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# Ottawa Valley BUSINESS

## ABOUT US

Ottawa Valley Business (OVb) publishes on the first and third Tuesday of every month. OVb covers business news and events throughout Renfrew, Lanark and Pontiac counties as well as the surrounding areas. OVb is published by Forward Thinking Marketing Agency.

## WHO READS US

Ottawa Valley Business is delivered by email to 3,600 subscribers in businesses, organizations and local and regional government.

## HOW TO SUBSCRIBE

Subscriptions are free. Send an email to [jenn@ovbusiness.com](mailto:jenn@ovbusiness.com) to be added to our distribution list.

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Submissions on items related to business are welcome. This includes news, events, new hires, tender and letters to the editor. Content will be edited to fit the space available. If you have an event that is not business-related, please consider 101 Things To Do in the Valley at a cost of \$25. [101things@travelourbackyard.com](mailto:101things@travelourbackyard.com)

## CONTACT US

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## MAILING ADDRESS

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## Events

### August 18, 2021

Use the Power of Story to Grow Your Business. 10:00am. Free seminar. Learn the seven core components of a powerful message that gets customers to engage. Hosted by Small Business Advisory Centre. Phone: 613-283-7002 ext.108 or [cjames@smallbizcentre.ca](mailto:cjames@smallbizcentre.ca)

### August 24, 2021

Freelance 101 Masterclass. 10:00am-11:00am. Stop wasting time on Google or Facebook, fumbling through your freelance business, and start setting up processes to streamline and scale your business. Hosted by Invest Ottawa. Free.

<https://tinyurl.com/4x32356p>

### August 25, 2021

How To Save Money and Time with a Sales Funnel That Works. 10:00am-11:00am. Free. A five-part marketing plan to engage customers and grow businesses. Capture customers attention and compel them to buy. Hosted by Small Business Advisory Centre. Phone: 613-283-7002 ext.108 or [cjames@smallbizcentre.ca](mailto:cjames@smallbizcentre.ca)

### August 25, 2021

Doing Business With The Government of Canada. Webinar. 12:00pm-2:00pm. The Government of Canada buys billions of dollars worth of goods and services each year to help deliver programs and services to Canadians. Find out whether the Government of Canada buys your goods or services. Call: 873-355-9796 to register.

### September 1, 2021

Going Back to the Office: Compliance checklist for a safe reopening. 10:00am-11:00am. Hosted by Volunteer Ottawa. \$145. Contact Monja De Luca at [education@volunteerottawa.ca](mailto:education@volunteerottawa.ca).

### September 9, 2021

Google Advertising: The Business Owner's Starter Guide. Google Advertising can be very powerful, but only if it's done properly. This webinar is designed specifically for business owners who want to

learn more about how Google Ads work. 10:00am-11:30am. Free. Call 613-828-6274. [www.investottawa.ca](http://www.investottawa.ca)

### September 15, 2021

Volunteer Ottawa Workshop: Write Successful Grant Proposals. 9am-12pm. There are millions of dollars of grant money available to Canadian charities and non-profits. Learn the skills and knowledge to access this revenue source. \$145. Contact Monja De Luca at [education@volunteerottawa.ca](mailto:education@volunteerottawa.ca)

### September 16, 2021

Estate Planning Considerations For Entrepreneurs. 12:00pm-1:00pm. You work hard to build your business and its value. But what would happen to your business if you became ill or died unexpectedly? Call 403-506-6305 or [katie.knopp@hotmail.com](mailto:katie.knopp@hotmail.com)

### September 21, 2021

Five Behaviours of a Cohesive Team. Cohesive teams make better, faster decisions, tap into skills and opinions of all members, and avoid wasting time and energy on politics, confusion, and destructive conflict. And they are more fun to be on! This session will move you and your team toward higher performance and better team results. 11:30am-1:00pm. \$145. Contact Monja De Luca at [education@volunteerottawa.ca](mailto:education@volunteerottawa.ca).

### September 22, 2021

Mental Health 101: Warning signs and self-care. In this interactive workshop we will explore the warning signs that can indicate someone we care about is experiencing poor or worsening mental health. 10:00am-11:00am. Hosted by Volunteer Ottawa. \$145. Contact Monja De Luca at [education@volunteerottawa.ca](mailto:education@volunteerottawa.ca).

### September 23, 2021

Legal Considerations For Consultants & Solopreneurs. 12:00pm-1:00pm. Practical and legal perspectives for reducing legal risks and helping you better manage your consulting business. Free webinar. Call 403-506-6305 or [katie.knopp@hotmail.com](mailto:katie.knopp@hotmail.com)

### September 28, 2021

Legal Check-Up: duties and liabilities of directors and

officers of charities and not-for-profits. Understand duties and liabilities so you can comply with those obligations and reduce exposure to liability. Hosted by Volunteer Ottawa. \$145. Contact Monja De Luca at [education@volunteerottawa.ca](mailto:education@volunteerottawa.ca).

### September 29, 2021

Mental Health 101: Active Communication. Participants will learn practical skills they can bring into their workplace and personal lives to de-escalate someone who is in crisis or distress, deepen connections and decrease stigma. Hosted by Volunteer Ottawa. \$145. Contact Monja De Luca at [education@volunteerottawa.ca](mailto:education@volunteerottawa.ca).

### October 7, 2021

Volunteer Recruitment. This workshop will take you through the recruitment process, from developing good job descriptions, to identifying motivation, getting out your message, and the application process. \$145. Hosted by Volunteer Ottawa. Contact Monja De Luca at [education@volunteerottawa.ca](mailto:education@volunteerottawa.ca).

### October 12, 2021

How To Read Financial Statements. Balance sheets, income statements, year-on-year and budget variances, what auditors look for and more. \$145. Hosted by Volunteer Ottawa. Contact Monja De Luca at [education@volunteerottawa.ca](mailto:education@volunteerottawa.ca).

### October 20-21, 2021

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# Business News Around The Valley

## Howard Moves to Petawawa

Colin Howard is the new Clerk for the Town of Petawawa. Howard joins the municipality September 13th. He will be moving from Community Living Upper Ottawa Valley where he was the Director of Human Resources and Administration.

## NAW Purchases Building

The Township of North Algonia Wilberforce is in the process of purchasing the former Carl's Auto building in Golden Lake. The sale will be finalized at the end of the month. The building will be used to house public works equipment that was formerly accommodated in the Golden Lake Fire Hall. Also, the township plans to utilize the office space in the building to provide satellite services a day or two a week for the convenience of Golden Lake and area residents. It is hoped that tax payments, dog tags, garbage tags, and other services can be accommodated at the location.

## Improve Transportation in Eastern Ontario

Ontario has launched an online survey to gather local input on regional transportation needs and priorities in Eastern Ontario. Feedback from the survey will be used to help develop a long-term plan that will improve the transportation network in the region. The survey will remain open until September 23, 2021. Fill out the survey at: <https://tinyurl.com/4pykr4x5>  
A hard copy of the survey can be mailed by contacting [easterntransportationplan@ontario.ca](mailto:easterntransportationplan@ontario.ca) or by calling 416-585-7305.

## Dr. Baxter Office Closure

As of August 30, Dr. Brian Baxter will be closing his office doors. Patients can order medical records by calling his office at 613-735-3188 or email [drbaxterpembroke@outlook.com](mailto:drbaxterpembroke@outlook.com). If you've already ordered your chart but have not been scheduled to pick it up, please call or email the office as there have been difficulties reaching some via phone. After August 30th, the office will be closed,

and emails will only be received and checked periodically.

## New Store Joining Pembroke

Downtown Pembroke will be welcoming a new store in early September: Scotch + Spruce Apparel and Lifestyle. Ti is a men's store and will be located at 163 Victoria Street (the former location of Wilkie's Bakery).

## Building Permits

The Town of Bancroft has issued 77 building permits in 2021 as of July 31. Total building permit value is \$8,435,613.00 and total permit fees are \$83,040.03. This is nearly double over the same period in 2020. Greater Madawaska has issued 118 building permits through the end of July 2021. The total construction value is \$20,649,665.00. Petawawa has issued 284 building permits for 2021 through the end of July. The total construction value is \$29,182,300.00 and the municipality collected \$599,789.39 in permit fees.

## Hastings County Homes See Cuts

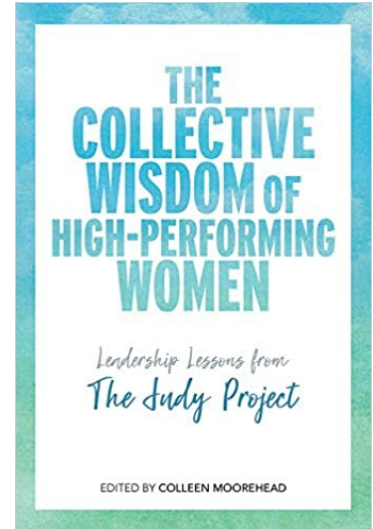
Hastings County Warden Rick Phillips along with Paul Jenkins, chair of Hasting County's long-term care committee has called on Rod Phillips, Minister of Long-Term Care to reverse his ministry's decision to cut annual operating funding to Hastings Manor in Belleville and Centennial Manor in Bancroft. Hastings Manor will lose \$202,984 annually and Centennial Manor is being cut by \$48,213 annually.

## St. Francis Herb Farm Receives \$1 Million

The Ontario government will be investing \$1 million into St. Francis Herb Farm in Barry's Bay. The funds are in support of their new \$12.7 million facility to help strengthen local manufacturing, create jobs and attract investment in Barry's Bay and surrounding area.

*Continued on Page 6*

## Book Club



How can women become effective leaders in large organizations without sacrificing who they are, as women and as mothers? They should live out the 10 characteristics of today's winning leaders.

These characteristics - honesty, compassion and authenticity, for example - were once seen as feminine weaknesses in the command-and-control corporate world. But today, in an inclusive and connected world, they define the leader who strengthens organizations rather than undermines them.

This book comes from the experience of over 70 women who participated in The Judy Project, a 16-year-old leadership forum for women leaders who are aiming for the top.

In compelling, first-person stories, they talk about ambition, courage, and the hard choices they've made to manage personal and professional lives in the real world of business. They tell stories about how they put into action the 10 leadership traits, and they offer sage advice to young people - especially young women - about how they can move up in organizations while remaining true to themselves and to their families.

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# RNP Federal Election Candidates

## Primeau, Mills, Gallant, Ainsworth and Epps



**Jodie Primeau**  
**NDP**

Jodie is a lawyer, mother, amateur triathlete and owner of a law firm in her hometown of Deep River. After an impressive legal career in the Kingston area, Jodie brought her legal talents

home to support her true passion for providing accessible legal services, particularly in rural communities. As a small business owner, she has firsthand knowledge of the challenges facing small businesses during this pandemic, as well as their potential to create jobs in the province, with the right support.

In 2019, she founded Primeau Law Professional Corporation. A year later, she bought her first commercial building and gave birth to her daughter, whom she is proudly single-parenting. By

2021, she tripled her firm size while creating opportunities and jobs for high school, post-secondary and law school students.

Jodie is an avid volunteer and community member. She competed for Canada in the 2017 World Triathlon Championships and created local not-for-profit coaching and training groups for novice runners and triathletes. She enjoys community theatre, playing with her band at local venues and writing articles for the local community newspaper.



**Cyndi Mills**  
**Liberal**

Cyndi Mills is passionate about community, business and youth. An active volunteer in the Ottawa Valley, she is the vice president of the Chamber of Commerce, communications director for the Petawawa Minor Soccer Club, volunteer co-

ordinator for the Petawawa Ski Club, and president of Wreaths Across Canada that honours Canadian veterans and families during the holiday season.

Cyndi has served on the board of directors of the Phoenix Centre for Children and Families and has volunteered at the Petawawa Military Family Resource Centre, her children's school, and with animal rescue groups. She also hosted Ottawa Valley Connection on Cogeco.

Having worked for newspapers and magazines in the riding and across the country, Cyndi owns and operates the Canadian

Military Family Magazine. In 2017, she received the Liz Hoffman Memorial Commendation, a recognition of exceptional skill in resolving conflict and contributing to the well-being of the defence community.

She is the oldest of seven children and is also a mother of four. Cyndi lives in the riding with her husband and three of their children, two of whom are teenagers. She and her husband are excited to welcome their first grandchild this September. She is a proud military mom and military spouse.

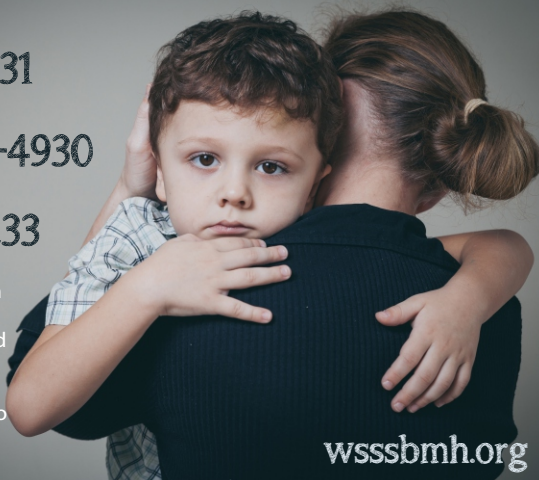
*More political candidate information on Page 5*

Local Area:  
**613-732-3131**

Toll Free:  
**1-800-267-4930**

Text:  
**613-639-1233**

Bernadette McCann House works for change that will end abuse, by providing safety, support and education to all who experience abuse.



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**The rate of violence has increased in the pandemic. If you or someone you know needs help, we're here.**

**Who we hear from:**

Women who are experiencing violence, men who are experiencing violence, children who witness violence or who feel unsafe, parents, grandparents, neighbours, family members, friend, co-workers, teachers, health professionals and **you**.

**Staying at home is not safe for everyone.**

 **Bernadette McCann House**

# Work Matters Project

## Lanark and Renfrew Offices Available

The Work Matters project focuses on two essential industries, each experiencing skills shortages that are impacting sustainability and growth: Early Childhood Education (ECE) and Skilled Trades.

We will focus on working with employers to develop solutions in recruitment and human resources (HR) capacity, to modernize and meet workforce challenges.

We will bring together employers, municipalities, employment services, economic development, social services, immigration partners, high schools and post-secondary institutions to drive economic growth and build workforce solutions in Lanark and Renfrew Counties.

Part 1: Roundtable Discussions  
Where is HR capacity? What needs to be learned to meet work demand? What HR best practices will deliver solutions?

Part 2: Future of Work Summit  
Delve into prioritized best practices identified. Learn from employer champions and industry leaders. Receive the HR ToolKit to implement best practices.

**Learn More:**

To learn more, reach out to your local contact:

**Lanark County**

Sonja Robert-Steeves

Phone: 613-283-7002 Ext. 107

[sonja@work-matters.ca](mailto:sonja@work-matters.ca)

91 Cornelia St W, Smiths Falls

**Renfrew County**

Erin Edwards

Phone: 613-312-7304

[erin@work-matters.ca](mailto:erin@work-matters.ca)

177 Alexander St, Pembroke

More information on these and other employer programs is available on their website: [www.work-matters.ca](http://www.work-matters.ca).

# RNP Federal Election Candidates

## Primeau, Mills, Gallant, Ainsworth and Epps



**Cheryl Gallant**  
**Conservative**

In the 2000 general election, Cheryl Gallant was one of two Canadian Alliance MPs elected in Ontario. She was the first female elected, federally or provincially to high office for the County of Renfrew.

As an MP, in addition to previously serving as Deputy House Leader of the Official Opposition, Cheryl has served as

a member on a number of standing committees of the House of Commons including National Defence and Veteran Affairs, Industry, Science and Technology, Canadian Heritage and Procedure and House Affairs. As a permanent member of the Defence Committee, Cheryl has had the privilege of travelling to Afghanistan to support the troops.

In addition to serving on the Defence and Industry, Science and Technology Committees, Cheryl was elected Chair of the Canadian-NATO Parliamentary Association, traveling abroad representing Canada capacity in the NATO Assembly.

Prior to elected office, Cheryl

was the chief administrative director in a family-owned small business with her spouse Jamie. Cheryl and Jamie have four daughters. She served as chair of the City of Pembroke's Downtown Development Commission and was a member of the economic advisory committee for the city.

Cheryl attended the University of Western Ontario, graduating with her Bachelor of Science in Chemistry. She did post-degree work in biochemistry, toxicology, pharmacology and environmental chemistry. She worked at the University of Toronto doing research in biochemistry.



**David Ainsworth**  
**People's Party**

David Ainsworth is a graduate

of Glendon College, York University with a Bachelor of Arts degree in political science and history. Most of David's career involved business start-ups and operations, primarily within the manufacturing sector, while serving clients across North America.

Honesty, integrity, professionalism and energy were

always characteristic of David's operating style. Treating people with respect has led to long-term relationships and positive outcomes. With an interest in history, David and his wife Linda have spent over twenty years restoring a heritage home in Renfrew. His observation is that looking back helps when looking forward!

available at the time of publication.

Renfrew-Nipissing-Pembroke candidate for the Green Party of Canada but no photo or bio was

**John Epps**  
**Green Party**  
John Epps is listed as the

# Registered Political Parties

## Animal Protection Party of Canada

[www.AnimalProtectionParty.ca](http://www.AnimalProtectionParty.ca)

## Bloc Québécois

[www.blocquebecois.org](http://www.blocquebecois.org)

## Canada's Fourth Front

[www.fourthfront.ca](http://www.fourthfront.ca)

## Canadian Nationalist Party

[www.nationalist.ca](http://www.nationalist.ca)

## Christian Heritage Party of Canada

[www.chp.ca](http://www.chp.ca)

## Communist Party of Canada

[www.communist-party.ca](http://www.communist-party.ca)

## Conservative Party of Canada

[www.conservative.ca](http://www.conservative.ca)

## Free Party Canada

[www.partilibrecanada.org](http://www.partilibrecanada.org)

## Green Party of Canada

[www.greenparty.ca](http://www.greenparty.ca)

## Liberal Party of Canada

[www.liberal.ca](http://www.liberal.ca)

## Libertarian Party of Canada

[www.libertarian.ca](http://www.libertarian.ca)

## Marijuana Party

[www.marijuanaparty.ca](http://www.marijuanaparty.ca)

## Marxist-Leninist Party of Canada

[www.cpcml.ca](http://www.cpcml.ca)

## National Citizens Alliance of Canada

[www.nationalcitizensalliance.ca](http://www.nationalcitizensalliance.ca)

## New Democratic Party

[www.ndp.ca](http://www.ndp.ca)

## Parti pour l'Indépendance du Québec

[www.quebecpays.com](http://www.quebecpays.com)

## Parti Rhinocéros Party

[www.partyrhino.ca](http://www.partyrhino.ca)

## People's Party of Canada

[www.peoplespartyofcanada.ca](http://www.peoplespartyofcanada.ca)

## Veterans Coalition Party of Canada

[www.veteranscoalitionpartyofcanada.com](http://www.veteranscoalitionpartyofcanada.com)

To find candidates in your riding for each of the registered political parties, visit [www.elections.ca](http://www.elections.ca). You can search by postal code.

## Our 25th Anniversary Event!

Registration  
Holly Molenaar  
Phone: 613-735-0659 ext.220  
[hmolenaar@cluov.ca](mailto:hmolenaar@cluov.ca)

**Golf Day 2021**  
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Upper Ottawa Valley

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Tee Times: 8:30am-12:30pm  
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**\$100 includes 18 holes, cart, lunch and more**

A safe, outdoor activity to support local businesses and people with intellectual disabilities. COVID-19 protocols will be in place.



## It's A Fact

### The Gaming Industry in Canada

**4,683**

Video lottery terminal sites  
across Canada

**34,000**

Video lottery terminals across  
Canada

**182,500**

Full-time equivalent jobs created  
by the Canadian gaming industry

**\$6.7 Billion**

Annual wages paid by the gaming  
industry

**\$9.2 Billion**

Revenues the Canadian gaming  
industry generates for  
governments and charities

**5.4%**

Revenues by Canadian gaming  
that go to charities

**3.1%**

Revenues by Canadian gaming  
that go to the federal  
government

**45.6%**

Revenues from Canadian gaming  
that go to provinces,  
municipalities and First Nations

**\$7.8 Billion**

Revenues spent to sustain  
gaming operations

**24.4%**

Canadian gaming purchases of  
goods and services

**15.4%**

Canadian gaming wages and  
subsidies

**6.1%**

Canadian gaming private  
operator profits, indirect taxes  
and subsidies

**\$10 Billion**

What Canadians spend annually  
on single sporting events as part  
of illegal betting (black market)

**\$4 Billion**

What Canadians spend annually  
in the grey market (offshore  
jurisdictions where such bets are  
legal)

**C-128**

Bill brought forward by  
Conservative MP Kevin Waugh  
where the federal government  
would allow provinces to regular  
sports betting

**August 27**

When Bill C-128 comes into  
force

**\$38 Million**

Value of wagers per day that  
Canadians spend on illegal and  
offshore gaming sites

Source: Canadian Gaming  
Association and CBC News

## Business News Around The Valley

*Continued from Page 3*

### Raddatz Joins County of Renfrew

Kevin Raddatz has been recruited to the position of Manager, Real Estate for the Real Estate Division for the County of Renfrew. Raddatz began his employment with the county on August 23. He had a career managing a large portfolio of blue-chip properties across Eastern Ontario and has experience in tenant relations and facility management.

### Benzie Joins County of Renfrew in Planning

Alex Benzie will be joining the County of Renfrew's planning division as a Junior Planner effective early 2022. Benzie has been with the county from the beginning of May as a planning intern. She will be heading back to school in the Fall to complete her master's degree in planning and will join her new role after the semester is completed.

### MB Employees Earn Certifications

Some employees for the Township of McNab Braeside have been busy earning certifications in the past few months. Kevin Murray has earned his Certified Road Supervisor certification from the Association of Ontario Road Supervisors (AROS). Angela Young is now able to perform civil marriages from the Association of Municipal Clerks Treasurers of Ontario (AMCTO). Lindsey Lee has earned a certificate in employment law and human resources plus a certificate in municipal accounting and finance from AMCTO which have earned her a diploma in municipal administration. Mandy Cannon has also taken the municipal accounting and finance program and has also completed her diploma in municipal administration.

## Business Signage

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**Arrows**  
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Issue No. 300 Published by forward thinking April 30, 2021

"Not Much They Can Take Anymore"  
Small business owner rallies "We Are All Essential"



Elizabeth Davis was part of a Facebook protest last week where she and others picketed - we feel upset - about the third lockdown of small businesses. This was before the extended lockdown measures announced on Friday. Davis wrote a social media post that is so essential, even by her own admission. But her protest was also about whether his business should be deemed essential. It was about allowing local business to operate lawfully and allowing Ontarians the right to choose if they go to the business.

Davis and the others who signed the petition are one of the few who have had the courage to stand publicly for what they believe to be unfair decisions by the provincial government. Many business owners feel the same, but are reluctant to do anything public for fear of loss, criticism or reprisal from the public. Davis said several

things: "People want to support local businesses, but over time, they just aren't able to do it."

Now in the third lockdown, there's no income. However, there are utility bills, internet fees and taxes which still have to be paid, even when the government has forced the closure of all legal business with new COVID-19 laws.

"I don't know how we're to do this," she sighs.

If you think surviving is such a dangerous situation in COVID-19, Davis shows some parallels with other sectors that are considered to operate and who die in a safe way. Lingering pandemic, for example, is similar to dental work in terms of being deadly, extremely smooth.

Manager therapy can touch a person's body with its gloves worn gloves at their work, even before COVID-19. Cosmetic facial procedures can often be more intrusive than tattoo work as a person sits or lies.

Continued on Page 3

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# Federal Workers Required To Be Vaccinated

## Also applies to federally-regulated sectors and air travellers

### Source: Treasury Board of Canada Secretariat

On August 13, the Government of Canada announced its intent to require vaccination as early as the end of September across the federal public service. For those who are unable to be vaccinated, accommodation or alternative measures, such as testing and screening, may be determined in each situation.

As the country's largest employer, the Government of Canada is committed to playing a leadership role by further protecting the health and safety of public servants and the communities where they live and work across Canada and around the world.

In addition, as soon as possible in the fall and no later than the end of October, the Government of Canada will require employees in the federally

regulated air, rail and marine transportation sectors to be vaccinated. The vaccination requirement will also extend to all commercial air travellers, passengers on interprovincial trains, and passengers on large marine vessels with overnight accommodations (cruise ships).

Further, the Government of Canada expects that Crown corporations and other employers in the federally regulated sector will also require vaccination for their employees. The government will work with these employers to ensure this result.

The Government of Canada is also calling on all organizations beyond the federally regulated sector to put in place their own vaccination strategies.

### List of Federally Regulated Industries and Workplaces

The Canada Labour Code (the Code) regulates the following

industries and workplaces:

- air transportation, including airlines, airports, aerodromes and aircraft operations
- banks, including authorized foreign banks
- grain elevators, feed and seed mills, feed warehouses and grain-seed cleaning plants
- First Nations band councils (including certain community services on reserve)
- most federal Crown corporations, for example, Canada Post Corporation
- port services, marine shipping, ferries, tunnels, canals, bridges and pipelines (oil and gas) that cross international or provincial borders
- radio and television broadcasting
- railways that cross provincial or international borders and some short-line railways
- road transportation services, including trucks and buses, that

cross provincial or international borders

- telecommunications, such as, telephone, Internet, telegraph and cable systems
- uranium mining and processing and atomic energy
- any business that is vital, essential or integral to the operation of one of the above activities
- the federal public service
- Parliament (such as, the Senate, the House of Commons and the Library of Parliament)
- Private-sector firms and municipalities in Yukon, the Northwest Territories and Nunavut

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Phone: 613-732-7774  
employers@ovjobs.ca



# Tender Results Around The Region

## Building Condition Assessment Contract #2021-EC-001. Tay Valley.

JLL Response  
McIntosh Perry  
Stephenson Engineering Limited  
J.S. Held  
Green PI Inc.  
Cambium Inc.  
Englobe Corp.  
Wood

## PWO-2021-28 – Supply and Delivery of Diesel Fuel, Gasoline, Heating Oil and Above Ground Storage Tanks. County of Renfrew.

W.O. Stinson - \$895,832.00  
MacEwen Petr. - \$935,212.00  
Ultramar - \$1,110,432.00

## PWO-2021-27 – Water Truck. County of Renfrew.

Eastway Tank  
Bid 1 - \$199,500.00  
Bid 2 - \$220,000.00

## Tender 18-2021 - Hot Mix Asphalt - Ginza Rink and Calabogie Sand Shed. Greater Madawaska.

GOA Paving - \$60,725.07

## Tender 19-2021 - Winter Sand. Greater Madawaska.

Matawatchan  
R.J. Selle - \$28,250.00  
Clouthier Const. - \$36,160.00  
Dacre  
R.J. Selle - \$14,633.50  
Clouthier Const. - \$16,950.00  
B.R. Fulton - \$18,645.00  
Calabogie  
Clouthier Cons. - \$86,840.50  
B.R. Fulton - \$90,400.00

## Brushing Tender PW 2021-03. Lanark Highlands.

Crains Const.  
\$190.00 per hour  
Total price: \$46,101.80

## RDS-2021-07 Roadside Mowing. Lanark Highlands. Lewis Farms - \$14,342.24

## RFP-PW-2021-06 Single Axle Plow Truck. McNab Braeside. Rush Truck Centres of Canada Francis Canada Truck Centre Cornwall Freightliner

## External Audit Service. McNab Braeside. KPMG

2021 - \$26,000  
2022 - \$26,800  
2023 - \$27,600  
2024 - \$28,400  
2025 - \$29,200  
MacKillican's & Associates  
2021 - \$19,000  
2022 - \$19,500  
2023 - \$20,000  
2024 - \$20,500  
2025 - \$21,000

## MV 2021-10 Supply, Deliver and Stacking of Winter Sand. Madawaska Valley. R.J. Selle - \$75,851.25 RGT Clouthier - \$70,935.75

## Engineering Services for City- Wide Flood Risk Assessment and Storm Outlet Review Request for Proposal No. P-21- 09. Pembroke. Aquafor Beech

Score: 91.1  
Price: \$307,870.00  
WSP  
Score: 81.2  
Price: \$387,424.27

## Tender #FD-02-2021, Supply and Delivery of One 3500 Series Four Wheel Drive Truck with Crew Cab. Petawawa. Urban Ford - \$61,687.00 Finch Chevrolet - \$48,899.00

## Tenders

### EXPRESSION OF INTEREST

Pre-Qualification of Heating,  
Ventilation, & Air Conditioning  
(HVAC) Contractors  
-----

Expression of Interest –  
Development of Commercial  
Building, 333 Main Street  
-----

APN – Petawawa Construction  
Program for FY 2021-2022 with  
Security Requirements

### FOR SALE

2005 Chevy Blazer, Blue

### REQUEST FOR PROPOSAL

Physiotherapy Services at  
Lanark Lodge  
-----

RFP – #2021-WM-001 Waste  
Management Master Plans  
-----

RFP 2021-33 – Roads Joint  
Operational Review  
-----

RFP-2021-02  
Roads Needs Study  
-----

2021-RFP-001 Sale &  
Development of Municipal Land  
-----

RFP-HR-2021-01 – Non-Union  
Compensation Review  
-----

RFP-HR-2021-02 – Council  
Compensation Review  
-----

Engineered Containment Mound  
Weather Cover Concept Design  
-----

RFP No. 2021-32 Growth  
Readiness, Zoning Update and  
Development Standards

### REQUEST FOR QUOTATION

RFQ Door Access Control  
Services  
-----

RFQ 221-34 Portable Fire  
Pumps  
-----

RFQ 221-35 Forestry Trailer  
-----

RFQ 450 Series Truck  
-----

RFQ Construction of a  
Municipal Walking-Cycling  
Trail – 4th Line Road to OVRT  
Trail  
-----

Municipal Office HVAC  
Removal and Installation RFQ  
PW 2021-11

### TENDERS

Lighting Retrofit at Various  
Buildings  
-----

Resurface Various Roads  
-----

Project No. 2021-06 Site  
Operations at the Mattawa  
Landfill Site  
-----

Construction of a Wheelchair  
Ramp at Hopetown  
Community Centre  
-----

PW-2021-05 Roadside Ditching  
-----

PWC-2021-34 Rehabilitation of  
County Structure C252  
-----

PW-2021-05 – Rooftop HVAC  
Unit Replacement  
-----

Wireless Network Upgrade-  
Replacement Project  
-----

Air Conditioner Installation –  
Various RHUs  
-----

WWTP PLC Upgrades  
Contract 21-PW-017  
-----

Admin-01-2021  
Janitorial Services  
-----

Construction of New Schroeder  
Road Tender 2021-0100  
-----

W0107-19M048/A – Cable TV  
Services

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# Choose The Most Effective Way

## Invest the time to get the better results



MARKETING

**By: Jennifer Layman**  
jenn@fwdthink.net

Last week, I had an in-person meeting with an organization. It was the first time we had met face-to-face (or mask-to-mask) in nearly two years. While we had communicated extensively by email and Zoom, being able to sit in the same physical space together reinforced how much more effective in-person meetings are when compared to virtual communications. We were able to accomplish more in the hour we spent together than we had in at least four months of emailing and Zoom meetings.

The other part of our meeting experience that really resonated with me was the ability to pick up on how everyone's body language contributed to the discussion. When communicating only by email, you are hindered by someone's proficiency in typing and it is not uncommon to misconstrue a

"tone" in the email. When on Zoom, people can turn their video off so you cannot see them at all, or they can be far less interactive and rapport is much less easy to build when there is a screen between you. When you're sitting across from someone, you can see if they are relaxed or tense about something and you have the opportunity to address it. Being able to see those visual cues can make for a more profitable end result.

This is not to say that virtual meetings should be abandoned - there are benefits to any kind of communication. What I hope to impress here is that for the best results, pursue the most effective option, even if it takes a bit more work. In the end, you will benefit from the effort.

The COVID protocols have certainly lessened our ability to make the most effective choice in communicating. The business community is also rebounding from an isolation factor that emerged from regulations that prohibited in-person communication. To some extent, this remains in place still today, and there are concerns that we may never get back to "the way things were." Some of those decisions will be out of our control, so as businesses and

organizations that need to communicate with people, we may have to rethink our strategy on how we can be most effective moving forward.

You need to know what method of communication drives the best results in different aspects of your business. Those methods can vary by customer and by the area of your business. Being able to communicate in more customized ways for customers or departments can be impactful on your bottom line and can assist in the sales (or awareness) process more than you might realize.

When you sort out your most effective communications option, you move more quickly towards a sale or customer commitment. When you have a positive experience with someone, they tell people about that positive experience, usually while referencing how refreshing it was when compared to other experiences. All of that creates a good foundation for future marketing initiatives.

*Jennifer is the president of Forward Thinking Marketing Agency. Her column appears in every issue.*

## Deadlines

### OTTAWA VALLEY BUSINESS

Publishes: September 7, 2021  
Deadline: September 1, 2021

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Publishes: September 21, 2021  
Deadline: September 15, 2021

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Publishes: October 5, 2021  
Deadline: September 29, 2021

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Publishes: October 19, 2021  
Deadline: October 13, 2021

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Publishes: November 7, 2021  
Deadline: October 27, 2021

### 101 THINGS TO DO IN THE VALLEY

September-October 2021

This edition is included as a link to email of this issue

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November-December 2021  
Publishes: October 19, 2021  
Deadline: October 15, 2021

### HEALTH MATTERS

Fall 2021 Edition

Publishing: October 8, 2021  
Deadline: September 17, 2021

## Biz Quiz Answers

- 1) He doesn't want Quebecers to be exposed to conspiracy theories
- 2) Fake vaccine passports
- 3) WE Charity
- 4) Manitoba Premier Brian Pallister
- 5) Maverick Party, whose interim leader is Jay Hill
- 6) Dr. Nathan Stall
- 7) 11 years in jail
- 8) \$1.44 billion
- 9) Indefinitely
- 10) Uber

## Do you need some new options for marketing your business?

Sometimes, the things you have always done to market your business reach a point where they just don't move you forward anymore. Some new ideas can boost your marketing for the future.

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