

Town of Arnprior Regular Meeting of Council: August 28th, 2023

Correspondence Package No. I-23-Aug-14

Recommendation:

That the Correspondence Package No. I-23-AUG-14 be received as information and filed accordingly.

General Information Items:

1. Correspondence from the Ontario Newsroom

- a) Canada and Ontario Bolstering Honey Bee Health
- b) Ontario Connecting Children and Youth to Care Close to Home
- c) Ontario Expanding Access to Midwifery Services
- d) Ontario Expanding Self-Serve Online Vehicle Registration
- e) Ontario Fostering Economic Growth with Thousands of New Jobs
- f) Ontario Investing in Digital Justice Platform
- g) Ontario Launches Free Job Training for Newcomers
- h) Ontario Launching Mobile Skilled Trades Classrooms
- i) Ontario Launches New Indian Residential School Community Engagement Fund
- j) Ontario Protecting Workers by Requiring Temporary Help Agency Licences
- k) Ontario Providing Free Training for Construction Workers
- I) Ontario Providing More Affordable and Supportive Housing in Ottawa
- m)Ontario Providing More Affordable Housing in Smith Falls
- n) Ontario Reducing Wait Times in Emergency Departments
- **o)** Ontario Simplifying Process to Authenticate Official Documents Such as Birth Certificates Required for International Use
- p) Ontario Training More Dairy Farmers
- **q)** Province Launches Plan to Power Ontario's Growth

2. Correspondence from the County of Renfrew

- a) Introduction the 2023 Summer Company Participants
- b) Starter Company Plus Spring Grads and Autumn Intake Open
- c) Zencity Engage Tool Allows County, Local Municipalities to Gather Feedback on Important Projects

3. Correspondence from the Arnprior Regional Hospital

- a) Hospital Eases Masking Requirements
- **b)** Men's Shed Leads National Grassroots Effort to Build Toys for Kids Impacted by Wildfires

4. Correspondence from the Pembroke Regional Hospital

a) August 2023 Newsletter

5. Correspondence from the Association of Municipalities of Ontario

- a) Watch File July 6th, 2023
- b) Watch File July 13th, 2023
- c) Watch File July 20th, 2023
- d) Watch File July 27th, 2023
- e) Watch File August 3rd, 2023
- f) Watch File August 10th, 2023
- g) Watch File August 17th, 2023
- h) 2022 Annual Report
- i) Notice of the 2023 AGM of the Association of Municipalities of Ontario
- j) LAS Energy Symposium Program Update
- k) Professional Development Line up for Fall 2023

6. Correspondence from the City of Ottawa

a) Motion re Ambulance Donation

7. Correspondence from the Federation of Canadian Municipalities

- a) Government of Canada and FCM Support Creation of CAANZero
- 8. Correspondence from the Municipal Property Assessment Corporation
 - a) Property Assessment Update

9. Correspondence from the Algonquins of Ontario

a) Introduction Letter

Canada and Ontario Bolstering Honey Bee Health

Governments investing over \$1.3 million to help beekeepers improve their operations

August 08, 2023

Agriculture, Food and Rural Affairs

TORONTO – The governments of Canada and Ontario are investing over \$1.3 million through the Sustainable Canadian Agricultural Partnership (Sustainable CAP) to help improve the resiliency and competitiveness of beekeeper operations in Ontario.

"Honey bees and the producers who care for them play a vital role in the production and diversity of high-value agricultural crops in Ontario," said the Honourable Lawrence MacAulay, federal Minister of Agriculture and Agri-Food. "Through this initiative, beekeepers will be able to access tools specific to their unique needs so they can continue building successful and sustainable beekeeping operations."

The new Honey Bee Health Initiative will help Ontario beekeepers maintain healthy honey bee colonies and will support them as they grow their number of colonies. Eligible activities also include equipment purchases or modifications of equipment that prevents the spread of disease and analysis work to support best management practices.

"Ontario beekeepers play an important role in honey production and maintaining healthy bee colonies which in turn, contributes to the pollination of Ontario crops," said Lisa Thompson, Minister of Agriculture, Food and Rural Affairs. "Our government is committed to working with our beekeepers to address sector challenges, explore new markets and ensure the sector remains competitive."

This funding builds on previous programs, such as the 2021 back-to-back Honey Bee Health Management initiatives offered under the Canadian Agricultural Partnership (CAP).

This initiative will be delivered by the Ontario Soil and Crop Improvement Association (OSCIA) and will directly contribute to the goals outlined in our Grow Ontario Strategy. The outcomes of this Initiative will contribute to increasing the amount of food grown and prepared in Ontario by 30 per cent by 2032.

Sustainable CAP is a five-year (2023-2028), \$3.5-billion investment by federalprovincial and territorial governments to strengthen competitiveness, innovation, and resiliency of the agriculture, agri-food and agri-based products sector. This includes \$1 billion in federal programs and activities and a \$2.5 billion commitment that is cost-shared 60 per cent federally and 40 per cent provincially/territorially for programs designed and delivered by the provinces and territories.

Quick Facts

- The application intake for the Honey Bee Health Initiative will open on September 15, 2023, and will remain open until funding for the initiative is allocated.
- Up to 50 per cent of the costs of approved projects may be funded under the initiative. Ontario beekeepers with fewer than 50 hives are eligible for up to \$4,500 total on approved projects and beekeepers with more than 50 hives are eligible for up to \$25,000.
- Eligible applicants will be required to provide evidence of completing a pest management course related to Ontario honey bees from a recognized institution.
- The Grow Ontario Strategy is the province's plan to strengthen the agri-food sector, support economic growth and ensure an efficient, reliable and responsive food supply for Ontarians.

Additional Resources

Sustainable Canadian Agricultural Partnership

Agriculture and Agri-Food Canada

Ontario Ministry of Agriculture, Food and Rural Affairs

Grow Ontario



Related Topics

Rural and North

https://news.ontario.ca/en/release/1003356/canada-and-ontario-bolstering-honey-bee-health

Information about the province's Far North and rural communities. Get connected to business improvement organizations and learn more about funding and programs that support rural, northern and Indigenous communities. Learn more

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Ontario Connecting Children and Youth to Care Close to Home

\$330 million annual boost in spending expands pediatric services in communities across the province

July 19, 2023 Office of the Premier

OTTAWA — The Ontario government is investing an additional \$330 million each year in pediatric health services to connect children and youth to more convenient and high-quality care close to home at hospitals, clinics and community-based health care facilities across Ontario. With this new investment, over 100 highpriority initiatives will be quickly implemented to ensure children and youth in every corner of the province can connect to emergency care, surgeries, ambulatory services, diagnostic imaging, and mental health services.

"This new funding will provide our frontline health care partners with the tools they need to immediately provide more children with the care they need close to home," said Premier Doug Ford. "We're tackling wait times, adding new beds, and building up our health care workforce to ensure everyone in Ontario, including and especially our children and youth, have access to the care they need, when and where they need it."

This consistent and stable funding increase will also allow pediatric hospitals to make significant increases to staffing to ensure they have the people and resources needed to prevent backlogs and improve access to care.

"Our record investments are making it easier and faster for Ontarians of all ages to connect to the care they need closer to home," said Sylvia Jones, Deputy Premier and Minister of Health. "Increasing our investments for pediatric services will ensure children and youth in Ontario can depend on a strong health care system that is there for them now and in the future."

Some examples of the over 100 initiatives across the province include:

• hiring more pediatric surgical staff to increase the number of additional day surgeries and increase access to diagnostic imaging for children;

- increasing the number of people that can be seen, triaged and cared for on-site in emergency departments by investing in rapid access clinics that people can access instead of going to emergency departments during respiratory illness season;
- reducing wait times for children and youth to connect to mental health services in hospitals and community settings, including indigenous youth mental health programs and adding five new youth wellness hubs to the 22 that are already being implemented or operating in communities across Ontario to help fill the gap in youth addictions services and deliver a range of other services, such as vocational support, education services, housing and recreation and wellness;
- increasing access to both psychosocial supports for kids with cancer and eating disorder programs in hospitals and community settings, and expanding intensive live-in treatment programs for children with complex mental health issues; and
- implementing an immunization catch-up program for children and youth in Eastern Ontario with the Children's Hospital of Eastern Ontario and Ottawa Public Health.

This investment includes up to \$45 million from the Ministry of Children, Community and Social Services for children's rehabilitation services, including occupational therapy, physiotherapy and speech and language services. The additional funding will also help providers hire and retain more staff to reduce wait times to give children and families more timely access to clinical assessments, early intervention and school-based rehabilitation for children with special needs.

"Our government's significant investment in expanding pediatric care across Ontario demonstrates our dedication to the safety and well-being of children and youth," said Michael Parsa, Minister of Children, Community and Social Services. "This funding will reduce waitlists, enhance access to critical services, and ensure families receive the specialized care their children require when they need it most."

Through <u>Your Health: A Plan for Connected and Convenient Care</u>, the Ontario

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government is providing significant financial support to hospitals, clinics and

communities to improve how they deliver pediatric care – ensuring that Ontarians of all ages can access care easier, faster, and closer to home in their communities.

Quick Facts

- For the current fiscal year, funding is prorated to \$240 million.
- Recently, Ontario has also expanded One Stop Talk, a virtual walk-in mental health counselling service for children, youth and families.

• 22 <u>SmartStart Hubs</u> are already operating across the province. SmartStart Hubs provide improved access to front-line rehabilitation services for children and youth, including speech and language pathology services, occupational therapy and physical therapy.

Quotes

"Ontario's hospitals thank the Government of Ontario for the pediatric health care investments announced today, which will help ensure that children and their families receive faster access to emergency department care, surgery, diagnostic imaging as well as mental health services. As hospitals continue to recover from the COVID-19 pandemic and prepare for an anticipated fall and winter surge, Ontario's hospitals are grateful for the Government's continued commitment to addressing longstanding capacity challenges across the health care system. Hospitals are here to serve, and targeted investments will equip hospitals with the resources needed to plan for new and growing demand."

> - Anthony Dale President and CEO, Ontario Hospital Association

"Ontario's doctors welcome this significant investment in health care for our children, which will help clear the backlog of surgeries and other pediatric care built up during the pandemic. The past three years have been especially challenging for children who are still developing physically, mentally and socially, so the new funding for mental health supports is particularly important."

> - Dr. Andrew Park OMA President

"Ontario's welcome investment is the first of its kind—a broad strategy and multi-pronged investment in children's hospitals and in community-based care. We're ready to do things differently—to look at the whole system of care, not just certain elements of it. Empowered Kids Ontario is a proud partner in this collaborative effort that is a game changer for kids and families." - Jennifer Churchill CEO, Empowered Kids Ontario "We applaud today's announcement and the new investment that will impact a generation of children. This unprecedented funding will help families in Ontario access the care they need, when and where they need it. Kids Health Alliance is proud to work with partners across children's health care – in hospitals and communities across Ontario – to deliver innovative care that improves the lives of kids and families"

- Lauren Ettin Executive Director, Kids Health Alliance

"Today's funding announcement from the Government of Ontario is a critical step forward in prioritizing the health and wellbeing of children and families from across the province. It is through strong and essential partnerships that we can better care for our most vulnerable families. At Ronald McDonald Houses across Ontario, we are proud to stand alongside our pediatric hospital partners and be part of the network of support for sick children and their families when it's needed most."

> - Kate Horton CEO, Ronald McDonald House Charities Canada

"This is an important investment into the pediatric health system. These funded initiatives will allow us to effectively manage surges and maintain a stabilized and integrated system of care."

> - Matthew Anderson President and CEO of Ontario Health

- Your Health: A Plan for Connected and Convenient Care
- Ontario Expanding Mental Health Services for Children and Youth in Every
 <u>Corner of the Province</u>

Related Topics

Government

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https://news.ontario.ca/en/release/1003298/ontario-connecting-children-and-youth-to-care-close-to-home

Ontario Expanding Access to Midwifery Services

\$8.2 million investment making it faster and easier to connect to midwifery care close to home

August 10, 2023 <u>Health</u>

TORONTO — The Ontario government is investing \$8.27 million for new and expanded midwifery services across the province that will connect thousands of families to faster care in their own community. This funding includes \$4.82 million to expand midwifery services in community health centres, hospitals, family health teams and existing midwifery practices, as well as \$3.45 million to support future initiatives put forward by health care providers to expand midwifery services in their community.

"Our government is building a more convenient and better connected health care system that puts people at its centre and improves their access to services in every corner of the province," said Sylvia Jones, Deputy Premier and Minister of Health. "Strengthening and adding new midwifery services will ensure expectant families and their newborns have access to care closer to home."

Services are being expanded in every region of the province and will:

- increase access to low-risk pregnancy and newborn care in both hospital and at home;
- build better integration between midwifery, newborn care and primary care to improve transition through every stage of care; and
- connect people to more culturally appropriate health care options including traditional Indigenous health services – and improve outcomes.

Starting today, health care providers can also submit proposals to receive funding to expand access to midwifery service in hospitals or through primary health, teambased comprehensive prenatal and postpartum care. Up to \$3.45 million is available, including \$1.45 million for the province's Indigenous Midwifery Program, which includes Indigenous Midwives working within interprofessional primary health care teams to expand Indigenous-led midwifery services in urban, rural, northern and on-reserve Indigenous communities.

Through the <u>Your Health Plan for Connected and Convenient Care</u>, Ontario continues to deliver convenient care where people need it most, right in their own communities.

Quick Facts

- The \$4.82 million in new and one-time funding is available immediately, supporting midwifery services and Indigenous midwifery programs across the province.
- The \$3.45 million, available through the new call for proposals, will continue to support expansion of midwifery services in Ontario, providing more low-risk expectant families with access to midwifery care.
- A call for proposals launched today will provide \$2 million for Expanded Midwifery Care Models for community-based midwifery services in hospitals and in primary care team-based settings and \$1.45 million to support the Indigenous Midwifery Program models. Applications are available for distribution starting Thursday, August 10, 2023. Please send an email to <u>midwifery@ontario.ca</u> and indicate in the subject line which application you are requesting.

Additional Resources

Your Health: A Plan for Connected and Convenient Care

Related Topics

Government

Learn about the government services available to you and how government works.

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Get help navigating Ontario's health care system and connecting with the programs or services you're looking for. <u>Learn more</u>

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Ontario Expanding Self-Serve Online Vehicle Registration

Used car dealerships can now register vehicles and issue licence plates right from the showroom.

July 12, 2023 Public and Business Service Delivery

OAKVILLE — The Ontario government is making it easier and more convenient to buy and sell vehicles. The province is expanding the online Digital Dealership Registration (DDR) system to include used cars. Now, new and used vehicle sales can be registered online by dealerships participating in DDR.

"Our government created Digital Dealership Registration to help business save time and money by making it easier to sell and purchase a vehicle in Ontario – and now used cars are included with this new, exciting expansion to the system," said Kaleed Rasheed, Minister of Public and Business Service Delivery. "Providing self-serve vehicle registration to car dealerships is a win for businesses and a win for consumers who can drive their car right off the lot."

Launched in March 2022, DDR was first made available for new car registrations, then for trade-ins and now, DDR enables registrations for used cars. Participating dealerships complete online registration of passenger vehicles with ServiceOntario and issue permits and licence plates immediately to the purchaser. The system provides more accurate and error-free registrations with reduced paperwork and protects the security and safety of data. No visit to a ServiceOntario centre is required, but in-person registration is still available for dealerships who choose this option.

"The Digital Dealership Registration initiative is an example of how technology can assist modern Ontario dealerships in business. Enabling car dealerships to register vehicles online and issue permits and licence plates directly to purchasers reduces paperwork, delays and red tape for dealers and consumers," said James F. Hamilton, Interim Manager and Legal Services Director at the Used Car Dealers Association of Ontario (UCDA). "This government deserves recognition for bringing this project, with years of planning and piloting behind it, to fruition. The expansion of DDR to used vehicle dealerships, is a milestone the Used Car Dealers Association of Ontario is proud to be part of."

"The Ontario government is shifting the Digital Dealership Registration program into high gear by expanding its services to include used vehicle transactions. Auto retailers can now save time and money when transacting used vehicle sales," said Frank Notte, Director of Government Relations at the Motor Vehicle Retailers of Ontario (MVRO). "By eliminating paperwork and outdated processes, Ontario is cutting red tape and making the auto retail sector worthy of the digital age we live in. We are thankful Minister Rasheed is offering auto retailers more digital services to make it easier to do business and better serve Ontarians."

"We are delighted to see the expansion of the Digital Dealership Registration initiative to include used car dealerships and their customers across Ontario," says Maureen Harquail, CEO and Registrar of the Ontario Motor Vehicle Industry Council (OMVIC). "OMVIC regulates dealerships in Ontario with a focus on consumer protection by maintaining a fair, safe and informed marketplace for motor vehicle sales. We are proud to support this initiative as it will not only make it quicker and easier for Ontarians to drive their new vehicle straight off the lot, but it will also reduce red tape and save time and money for dealerships which is a winwin."

Quick Facts

- Since the launch of the online Digital Dealership Registration system, more than 4,200 transactions have been completed through DDR and more than 380 dealerships are registered currently, with more onboarding daily.
- More than 7,000 Ontario dealerships selling new and used passenger vehicles now have access to DDR.
- Dealership transactions account for 4.7 million of ServiceOntario's total 58 million annual interactions.
- To participate in DDR, <u>dealerships must be registered with Ontario Motor</u> <u>Vehicle Industry Council (OMVIC)</u> and meet regulatory and other criteria.

Additional Resources

• Dealerships can learn about DDR at ontario.ca/DigitalDealership.

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https://news.ontario.ca/en/release/1003267/ontario-expanding-self-serve-online-vehicle-registration

STATEMENT

Ontario Fostering Economic Growth with Thousands of New Jobs

Ninety-three per cent of jobs created in Canada in June were in Ontario

July 07, 2023 Economic Development, Job Creation and Trade

TORONTO — Vic Fedeli, Minister of Economic Development, Job Creation and Trade, issued the following statement on today's monthly employment release by Statistics Canada showing jobs in Ontario increased by 55,800 in June 2023.

"Ontario is once again leading the nation in job creation with more than 700,000 jobs created across the province since June 2018. All job gains last month were full-time employment.

Our government continues to promote Ontario as the top destination for investment, and companies are taking notice, with 93 per cent of the nation's job growth taking place in our province. From strengthening current relationships and forging new partnerships to cutting red tape and training the next generation of world-class workers, we're working across our government to attract new investments that will create more, good-paying jobs for workers and families.

Over the last two-and-a-half years, Ontario has attracted over \$25 billion in auto and electric vehicle (EV) battery-related investments. This includes a <u>\$102.3 million</u> investment by Mitsui High-tec (Canada), Inc., creating 104 new jobs in Brantford. Earlier this week, Canada and Ontario agreed to <u>a new auto pact</u> to help build a stronger auto sector. This joint support for EV and battery projects will secure projects by Stellantis-LG Energy Solutions and Volkswagen Group and its subsidiary PowerCo SE that will create thousands of good-paying jobs.

Our government is taking a regional approach to strengthening Ontario's manufacturing sector through our \$140 million <u>Regional Development Program</u>. The program has supported a number of projects, including a recent <u>\$645,000</u> investment by Airbus Helicopters Canada in Fort Erie to secure new equipment and technology, a <u>\$39.9 million investment by Numesh</u> to expand their operations to Brantford and Brant County, a <u>\$3.5 million investment by Shimco North America</u> in

Cambridge to double manufacturing capacity, and a <u>\$4.5 million investment by</u> <u>Veritas Tools</u> in Ottawa to meet growing global demand. Together, these four projects will create nearly 150 new jobs for people across the province.

No matter what the future may hold, our province will be ready with our plan to build a strong economy and a strong Ontario."

Related Topics

Business and Economy

Information about Ontario's economy and how to do business here. Includes economic development opportunities, research funding, tax credits for business and the Ontario Budget. <u>Learn more</u>

Government

Learn about the government services available to you and how government works. <u>Learn more</u>

Jobs and Employment We've got the resource and supports to help connect job seekers with employers.

Learn more

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https://news.ontario.ca/en/statement/1003250/ontario-fostering-economic-growth-with-thousands-of-new-jobs

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https://news.ontario.ca/en/statement/1003250/ontario-fostering-economic-growth-with-thousands-of-new-jobs

Ontario Investing in Digital Justice Platform

Province making it easier and faster to resolve legal matters by moving more services online

July 18, 2023 Attorney General

TORONTO —The Ontario government is investing \$166 million to deliver more legal services online, replacing outdated paper-based procedures with a digital platform that will support access to the Superior Court of Justice and the Ontario Court of Justice.

"Ontario is one step closer to a digital justice system that helps people resolve legal matters easier and faster," said Doug Downey, Attorney General of Ontario. "Today marks a significant new chapter in our government's plan to build a more modern, accessible and effective justice system now and into the future."

<u>Thomson Reuters</u> has been awarded the contract to deliver the new digital justice platform which will allow court users to:

- file documents quickly and easily online
- digitally access court case information online
- pay fees online
- connect virtually to hearings
- manage court appearances online
- receive decisions electronically

The Courts Digital Transformation initiative was first announced in November 2021

and is a major part of the province's <u>Justice Accelerated Strategy</u>, a multi-year plan to harness new and existing technology to break down barriers in the justice system and speed up access to services – remotely, in-person and online.

Quick Facts

- Ontario's Justice Accelerated Strategy was first announced in March 2021.
- In February 2022, the <u>Ontario government announced an investment of \$65</u> <u>million over five years</u> to ensure more courtrooms across the province are

equipped with technology to enable people to access hearings through video or audio.

• As of June 2023, court users can electronically submit over 700 different types of court documents for family, civil, divisional and small claims court matters.

Quotes

"We applaud the government's investment and support towards the modernization of court processes, procedures and technology. The Ontario Court of Justice and the Superior Court of Justice remain committed partners in this critical modernization project and to collaborating with our justice partners to replace several antiquated technology programs with a more seamless and streamlined system to support both courts and across business lines."

- Geoffrey Morawetz and Sharon Nicklas Chief Justice, Ontario Superior Court of Justice and Chief Justice, Ontario Court of Justice

"Together, Ontario and Thomson Reuters will transform Ontario's courts into one of the most modern and accessible justice systems in North America. As a Canadian company, we are proud that our technology will help improve access to justice in our home province"

> - David Wong Chief Product Officer, Thomson Reuters

Related Topics

Law and Safety

Ontario's laws and related information about our legal system, emergency services,

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https://news.ontario.ca/en/release/1003292/ontario-investing-in-digital-justice-platform

Ontario Launches Free Job Training for Newcomers

New projects will help more than 300 people find meaningful work in their communities

July 11, 2023

Labour, Immigration, Training and Skills Development

OTTAWA — The Ontario government is investing \$2.6 million in four free training projects to help more than 300 newcomers, including displaced Afghans and Ukrainians, find meaningful jobs with local employers. Ontario welcomes more immigrants than any other province each year, and <u>research has shown</u> that helping internationally-trained newcomers work in the professions they studied for could increase Ontario's GDP by up to \$100 billion over the next five years.

"The Canadian dream is alive and well in Ontario, and we need all hands on deck to build it," said Monte McNaughton, Minister of Labour, Immigration, Training and Skills Development. "Under the leadership of Premier Ford, our province was <u>the</u> <u>first in Canada to ban</u> discriminatory Canadian work experience requirements so newcomers can work in the fields they've studied for. Our government will continue our mission to spread good jobs and opportunity to every corner of the province. Working together, we are building a stronger Ontario that leaves no one behind."

Led by <u>Newcomer Women's Services Toronto</u>, <u>Matthew House Ottawa</u>, <u>Toronto</u> <u>Artscape</u>, and <u>UTIMUS</u>, the programs announced today will prepare jobseekers for well-paying careers in manufacturing, finance, administration, communications, hospitality and the arts. Participants will have the chance to explore a range of employment and training options through paid internships, job placements,

language training and digital literacy courses.

"Ontario will always welcome newcomers from all corners of the globe," said Michael Ford, Minister of Citizenship and Multiculturalism. "Under the leadership of Premier Ford and Minister McNaughton, this \$2.6 million investment will help newcomers, including displaced Afghans and Ukrainians, access free job training and resources to find meaningful work in well-paying industries and in the fields they studied in. This will help them reach their full potential and build a solid foundation for themselves and their families as they begin their new chapter in Ontario."

Jobseekers will also have access to help with resume writing, improving interview skills, and other tailored support to help them find and retain long-term employment. Training – including for Afghan and Ukrainian arrivals – will be delivered in Ottawa, Toronto, Hamilton and online and will match participants' skills with the needs of businesses hiring in their communities.

The projects are funded through the government's Skills Development Fund, an over \$700 million initiative, which supports ground-breaking programs that connect jobseekers with the skills and training they need to find well-paying careers close to home. For more information on how to register, contact one of the participating organizations.

Quick Facts

- The Ontario government is leading the country with <u>first-in-Canada changes</u> to help internationally-trained immigrants work in the fields they've studied in.
- Newcomer Women's Services Toronto is receiving \$1,522,396 for their project, which will prepare 230 newcomer women with employment readiness, career coaching and a paid internship.
 - Apply online for the August training cohort <u>here</u>.
- UTIMUS is receiving \$833,626 to prepare 60 unemployed or underemployed Afghan and Ukrainian newcomers for work in the manufacturing sector in Ontario.
 - UTIMUS is offering four cohorts of training throughout 2023 and those interested can apply <u>here</u>.
- Matthew House Ottawa is receiving \$137,850 for their project, which will hire and train 15 newcomers at the Refugee Services and Furniture Bank for eight to 10 weeks and assist them in finding longer-term employment opportunities.
 - Training is being offered until March 2024 and those interested can apply <u>here</u>.
- Toronto Artscape Inc. is receiving \$123,190 to provide 30 Ukrainian artists with the tools and experience needed to find jobs with local employers in the arts industry.
 - Artscape training will begin September 6, 2023. A call for participants will be posted <u>here</u>.
- Through its first three funding rounds, the Skills Development Fund has supported 596 projects, to help almost 522,000 people around the province

take the next step in their careers.

- The Ontario government <u>launched the new \$224 million capital stream for the</u> <u>Skills Development Fund on June 30</u> to support the building of new training centres and the renovation or expansion of existing ones.
- Ontario's Skills Development Fund is supported through labour market transfer agreements between the Government of Canada and the Government of Ontario.

Quotes

"Thanks to the generous funding received from the MLITSD, Newcomer Women's Services Toronto (NEW) will be providing skills development training and job placements to 230 racialized immigrant and refugee women in Ontario through our Advanced Leadership program. In partnership with the top business schools in Canada and a network of employers from different industries, we will create pathways to labour market inclusion for immigrant women, and will support them in building purpose-driven careers. This invaluable funding allows us to reach out to those in need, provide essential services, and bring about positive change in the lives of countless immigrant women."

> - Sara Asalya Executive Director, NEW

"UTIMUS is thrilled to be working with Minister McNaughton and the Government of Ontario to help Afghan and Ukrainian new arrivals earn Canadian credentials, and thus get better jobs where Ontario needs the workers. These programs will help them build better lives for themselves and their families, and build a stronger workforce in Ontario."

- Brian Macdonald

CEO, UTIMUS

"We are grateful to Minister McNaughton and the Ministry of Labour, Immigration, Training and Skills Development for this funding to continue our meaningful and effective employment program. Our Newcomer Training and Employment Program provides an important avenue to support refugees and newcomers on their path to long-term, stable, sustainable employment and it is making a big impact in the lives of program participants, local businesses and our broader community."

> - Allan Reesor-McDowell Executive Director, Matthew House Ottawa

"Artscape is thrilled to support Ukrainian creatives during this critical time, thanks to the generous funding from the Skills Development Fund. The program will provide professional artists and designers who have sought refuge in Canada with in-depth Creative Entrepreneurship training, aimed at enhancing their career sustainability and employability in Canada."

> - Grace Lee Reynolds CEO, Artscape

Additional Resources

- Skills Development Fund
- <u>Employment Ontario: Free Programs and Services for Job Seekers, Workers and</u> <u>Employers</u>
- <u>Skills Development Fund: Capital Stream</u>
- <u>Newcomer Settlement Program</u>
- Ontario Immigrant Nominee Program
- Ontario Bridge Training Program for Internationally-Trained Immigrants
- <u>Work in your profession or trade: Resources for Ontario workers who were</u>

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Ontario Launching Mobile Skilled Trades Classrooms

Interactive Trades & Tech Trucks will bring simulators and hands-on activities to nearly half a million people across the province

July 25, 2023

Labour, Immigration, Training and Skills Development

TORONTO — The Ontario government is investing \$5.4 million to design and build three mobile tech classrooms that will travel across the province and teach students and young people about the skilled trades. The classrooms, built and operated by Skills Ontario, will feature hands-on learning stations and simulators for electrical systems, welding, crane operation, auto-painting, tire and brake work, heavy machinery and more. Over three years, they will let nearly half a million people explore the skilled trades and will help tackle the labour shortage the province faces in a critical industry.

"By 2025, one in five jobs in Ontario will be in the skilled trades. These are rewarding, well-paying careers that you can build a family and a life around," said Monte McNaughton, Minister of Labour, Immigration, Training and Skills Development. "That's why our government will continue to invest in cutting-edge programs that give students the chance to experience the 144 trades and lifechanging opportunities available to them."

To help deliver the Province's ambitious infrastructure plans, including building 1.5 million homes by 2031, Ontario will need over 100,000 new skilled trades workers this decade. These three 12-metre-long Trades & Tech Trucks will travel across the province, providing students an opportunity to explore the skilled trades and speak

with industry members, while learning about local training opportunities, colleges and employers.

"Since rolling out our first Trades & Tech truck last year, our mobile classroom has provided thousands of students with hands-on learning experiences," said lan Howcroft, CEO of Skills Ontario. "This program ignites an awareness of opportunities in the skilled trades and tech field that inspires more young people to pursue these careers. We want to thank and recognize Minister McNaughton and Premier Ford for the leadership and investments they have provided to build the skilled workforce of tomorrow."

Last month, the government announced <u>apprenticeship registrations increased by</u> <u>24 per cent in the last year</u> – from 21,971 to 27,319 – as more people decide to pursue rewarding, well-paying careers in the industry. This increase, including a 28 per cent jump among women, follows more than \$1 billion in investment in the skilled trades over three years, along with the launch of the new government agency, Skilled Trades Ontario.

"I recently announced that starting in September of 2024, all high school students will take at least one technology education course to create pathways to exciting jobs of the future," said Stephen Lecce, Minister of Education. "Ontario's new mobile tech classroom will support 150,000 students every year in learning those critical skills that will set them up for success in a good-paying job."

The province helped launch the Trades & Tech Truck pilot program in 2022. The first truck reached over 40,000 students and young people, visiting more than 50 events across the province from Toronto to Ottawa and Thunder Bay.

This project is funded through the government's Skills Development Fund, an over \$700 million initiative, which supports ground-breaking programs that connect jobseekers with the skills and training they need to find well-paying careers close to home.

Quick Facts

- The new mobile classrooms will be fully operational by the summer of 2024 and will accommodate 150,000 visitors a year.
- 1.3 million people are working in skilled trades-related occupations in Ontario.
- In 2021, about one in three workers in Ontario with an apprenticeship or trade certificate were aged 55 or over and nearing retirement.

- In total, there were 93,866 apprentices active in Ontario as of July 2023.
- Through its first three funding rounds, the Skills Development Fund has supported 596 projects, to help over half a million people around the province take the next step in their careers.
- The Ontario government launched the new \$224 million capital stream for the Skills Development Fund on June 30 to support the building of new training centres and the renovation or expansion of existing ones.

 Ontario's Skills Development Fund is supported through labour market transfer agreements between the Government of Canada and the Government of Ontario.

Quotes

"Investing provincial dollars to design and build mobile tech classrooms is exactly the out-of-the-box thinking Ontario needs to attract the next generation to the skilled trades. By bringing the trades directly to students, parents and teachers, Minister McNaughton is embodying the 'all hands on deck' approach required to close the skilled trades labour shortage we are facing."

- Frank Notte Director of Government Relations, Motor Vehicle Retailers of Ontario

"This latest investment by the Government of Ontario into the Skills Ontario mobile tech units will provide the all-important initial exposure to our youth by bringing hands-on learning stations and leading-edge simulators directly to their doorstep. This is a wonderful initiative and a great investment into the future of the province."

> - Jonathan White International Representative – CSO, International Brotherhood of Boilermakers

"Today's announcement is important in supporting people who are interested in exploring opportunities in the trades and finding a fulfilling and rewarding career path. Recruiting a new generation of trades people will allow us to build the homes, roads and infrastructure this province desperately needs, while

opening up a door to a rewarding career and financial security for more of Ontario's young people."

- Mike Gallagher

Business Manager, IUOE Local 793

"Mobile Tech Classrooms serve as a catalyst for opportunity while working to advance accessibility, education and promotion of rewarding careers in the skilled-trades. LiUNA looks forward to continuing to work together with Minister McNaughton and Skills Ontario to invest in a comprehensive skilled trades strategy, attract talent and highlight skilled trades as a viable, first choice career path through the continuation of outreach, education and hands-on skills development programs."

- Victoria Mancinelli

LiUNA Director Public Relations, Marketing, Strategic Partnerships

"These mobile tech classrooms are another example of Premier Ford and Minister McNaughton's commitment to showcase the skilled trades to all corners of Ontario. UA Local 787 HVACR supports the Ontario government's policies and investments to bring the best out of Ontario's trades and to attract today's generations into tomorrow's promising future of building Ontario."

> - Andrew Tarr Business Manager, UA Local HVACR 787

"The Provincial Building and Construction Trades Council of Ontario supports the Government of Ontario's investment in building and deploying mobile training trailers with Skills Ontario. The skilled trades offer a lifelong career opportunity and the more people that can learn about jobs that exist within the sector, the better our province will be for it."

- Marc Arsenault Business Manager, Provincial Building & Construction Trades Council of Ontario

Additional Resources

- <u>Skills Development Fund</u>
- Trades and Tech Truck
- <u>Employment Ontario: Free Programs and Services for Job Seekers, Workers and</u> <u>Employers</u>

Related Topics

Business and Economy

Information about Ontario's economy and how to do business here. Includes economic development opportunities, research funding, tax credits for business and the Ontario Budget. <u>Learn more</u>

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https://news.ontario.ca/en/release/1003314/ontario-launching-mobile-skilled-trades-classrooms

Ontario Launching New Indian Residential School Community Engagement Fund

New fund supporting ongoing burial investigations and mental health supports

July 31, 2023 **Indigenous Affairs**

TORONTO – The Ontario government is continuing to take action to support Indigenous communities in the province by launching the \$7.1 million Indian Residential School Community Engagement Fund (IRSCEF). The new fund will enable additional communities and organizations to support Survivors and their families impacted by ongoing burial investigations at former Residential Schools. Funding can be used for mental health and addictions supports, research and public education.

"Ontario has heard from Indigenous partners and leadership that more support is needed for the broader network of communities and organizations involved in or impacted by investigations at Indian Residential School sites," said Greg Rickford, Minister of Indigenous Affairs. "Our government is directly responding to Indigenous feedback, and the IRSCEF will allow us to fund Indigenous-led and Survivor-centered programs and services that are flexible and respond to the needs of Survivors and their families."

Applications can be submitted through the Ontario government's Transfer Payment Ontario website beginning Monday, July 31, 2023 until Tuesday, September 5 at 4:00 p.m. EDT. Eligible activities to receive funding include:

- Community engagement
- Mental health and addictions support
- Research activities
- Public education and awareness
- Staffing supports
- Commemoration initiatives

Eligible applicants may receive up to \$150,000 for the 2023-24 fiscal year (April 1, 2023, to March 31, 2024). Funding is expected to be released beginning in Fall 2023. Those interested in applying for funding can <u>click here</u> for more information.

The new Indian Residential School Community Engagement Fund is part of the \$25.1 million announced in the 2023 Budget to support burial investigations at former Indian Residential Schools (IRS) which includes \$10.1 million to support Indigenous communities with work related to planned and ongoing burial investigations and \$15 million to support Indigenous communities in responding to the mental health and addictions and trauma impacts of this difficult work

To date, Ontario has committed \$62.3 million to support IRS burial investigations.

As we continue to advance meaningful reconciliation, the province is also working with Indigenous partners to explore opportunities that strengthen Ontarians' collective awareness and understanding of the legacy of these institutions.

Related Topics

Government

Learn about the government services available to you and how government works.

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Ontario Protecting Workers by Requiring Temporary Help Agency Licences

Agencies and recruiters who exploit workers will face the toughest penalties in Canada

July 05, 2023 Labour, Immigration, Training and Skills Development

AMHERSTBURG— The Ontario government is protecting vulnerable and temporary foreign workers by requiring temporary help agencies (THAs) and recruiters to have a licence to operate in the province as of January 1, 2024. Inspections by Ministry of Labour, Immigration, Training and Skills Development officers have shown that multiple temporary help agencies in Ontario are illegally paying people below the minimum wage and denying other basic employment rights to gain an unfair competitive advantage over law-abiding agencies by undercutting rates.

"While temporary help agencies are vital to Ontario's businesses and jobseekers looking to get their foot in the door, for too long they have operated in a grey zone that allows criminals to prey on vulnerable workers," said Monte McNaughton, Minister of Labour, Immigration, Training and Skills Development. "Our government's licensing system will ensure law-abiding businesses can have confidence in the THAs and recruiters they work with and that those who abuse workers face the harshest fines in Canada and are banned from operating in our province."

Many businesses and jobseekers in Ontario are often unaware if an agency or recruiter they are working with is meeting their employment standards obligations or has a history of violations. They will now be able to check the ministry's online database before working with one, to see if they have met the province's stringent licensing requirements. It will be against the law for companies to knowingly use unlicensed businesses for staffing, and those who hire deceitful recruiters will be required to repay workers for any illegal fees charged to them.

To operate their businesses, THAs and recruiters will need to provide \$25,000 in the form of an irrevocable letter of credit that can be used to repay owed wages to employees. Offenders could face up to a \$50,000 penalty based on repeat violations – the highest amount in Canada.

In 2022, the government launched a task force to work with law enforcement agencies and community partners to detect and address illegal practices and recover unpaid wages for exploited employees. Their work has resulted in multiple investigations helping remove hundreds of vulnerable and migrant workers from hazardous working situations. Ontario also recently introduced legislation to strengthen <u>penalties for withholding worker passports</u>.

Quick Facts

- THAs and recruiters can find more information and apply <u>here</u>.
- Those that apply for a licence before January 1, 2024, may continue operating until they receive a decision from the ministry on their application.
- If a licence or licence renewal is refused, the applicant has 30 days to cease operating as a THA or recruiter.
- Applicants have to apply to renew their licence each year.
- There were approximately 2,300 placement agencies and temporary help business locations operating in Ontario in December 2022 according to Statistics Canada.
- There were about 114,000 full-time employees employed by temporary help agencies in 2022.
- In 2020-21, ministry inspections on THA use in farms, food processing, storage and warehousing and retirement homes found \$4.2 million was owed to more than 10,000 employees.

Quotes

"This licensing system is welcome news for all of Ontario's temporary foreign workers, including our International Agri-food workers. These changes will ensure all workers have access to resources that protect them, while facilitating growth and prosperity in industries across the province."

- Trevor Jones

MPP for Chatham-Kent—Leamington

"This is one more way that the Doug Ford government is working for workers."

- Anthony Leardi MPP for Essex "Recruiters and temporary help agencies are critical to helping tourism and hospitality businesses access the skilled workers they need to thrive in Ontario year-round. This new and robust licensing system is a welcome tool to protect some of the most essential workers in our industry and to support businesses in choosing reputable recruitment partners. We congratulate Minister McNaughton on this critical step forward and look forward to continued collaboration with the Ministry of Labour, Immigration, Training and Skills Development to advance worker protections and elevate the standard of recruitment practices in Ontario. "

> - Chris Bloore President and CEO of the Tourism Industry Association of Ontario

"ACSESS strongly endorses the establishment of a licensing regime ensuring that all temporary help agencies comply with their legal obligations. This initiative creates a level playing field and results in a fairer industry for THAs, their clients and assignment employees alike. We applaud the government for taking a bold approach that includes enforcement initiatives against THAs that operate illegally and the client companies that use them."

- Mary McIninch Executive Director, Government Relations of the Association of Canadian Search, Employment and Staffing Services

"The Ontario Greenhouse Vegetable Growers are pleased to see the steps taken to legitimize temporary help agencies (THAs) and protect a key component of our workforce. These workers are essential to the operations of greenhouse vegetable farms, and ensuring their safety and protections are vital to the continued operations of our sector."

- George Gilvesy

Chairman of the Board, Ontario Greenhouse Vegetable Growers (OGVG)

"We applaud the Government of Ontario for today's announcement to protect vulnerable and temporary foreign workers from unscrupulous companies who sidestep their essential responsibilities by exploiting workers and denying them their labour rights. This announcement is another important step toward achieving our common goals of protecting workers and ensuring companies are competing on a level playing field."

> - Jonathan Blackham Director, Policy and Public Affairs Ontario Trucking Association

"The Canadian Centre to End Human Trafficking supports Ontario's efforts to bring greater accountability to the recruitment industry. The new registry will help instill transparency and ensure the government has more information to protect foreign nationals from fraudulent recruiters. This initiative is one of many important steps that we need to take to combat labour trafficking and abusive labour practices in this province."

> - Julia Drydyk Executive Director, The Canadian Centre to End Human Trafficking

Additional Resources

- Your Guide to Employment Standards Act
- *Employment Protection for Foreign Nationals Act, 2009*
- <u>Working for Workers Act, 2021, Backgrounder</u>

Related Topics

Law and Safety

Ontario's laws and related information about our legal system, emergency services, the Ontario Provincial Police and victim services. <u>Learn more</u>

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https://news.ontario.ca/en/release/1003244/ontario-protecting-workers-by-requiring-temporary-help-agency-licences

Ontario Providing Free Training for Construction Workers

New projects will introduce women and young people to well-paying careers in one of the province's most in-demand industries

August 08, 2023

Labour, Immigration, Training and Skills Development

ETOBICOKE — The Ontario government is investing \$3.6 million to support three innovative projects to help over 2,200 women and young people across Ontario prepare for meaningful and well-paying careers in the construction trades. Led by the Provincial Building and Construction Trades Council of Ontario (PBCTCO), these free programs will focus on increasing female participation in the industry, providing online training tools and exclusive employment opportunities to jobseekers, and giving grade 12 students a first-hand look at life-changing careers in construction.

"Under the leadership of Premier Ford, our government will continue to invest in training programs that spread life-changing opportunity to anyone who wants a hand up to a bigger paycheque and a better life," said Monte McNaughton, Minister of Labour, Immigration, Training and Skills Development. "We are proud to support these new projects that help women and young people enter the trades and find purpose-driven careers."

Women make up less than five per cent of Ontario's construction workforce, meaning many are missing out on a lucrative and in-demand sector. That is why the first PBCTO project will help 700 tradeswomen gain the leadership, communications, health and safety training, and networking opportunities they

need to start and advance rewarding careers in the industry. It will also include the development of a speaker's bureau to partner tradeswomen with speaking opportunities with schools, employment agencies, trade shows and other events across the province to mentor and attract more women into the skilled trades.

"The Provincial Building and Construction Trades Council of Ontario appreciates the support of the Government of Ontario to invest in and expand three important projects with the organized skilled trades and our employer partners," said Marc Arsenault, Business Manager at PBCTCO. "These projects, while all unique, together focus on developing the workforce of the future and expanding opportunities within the skilled trades for equity-seeking groups. As we move forward, this investment supports a fact-based approach to workforce development that will create opportunities for more Ontarians to embark on a great career to build the province we live in."

The second project will provide 1,500 people with access to online resources and training tools where they can explore the skilled trades, build core skills and find apprenticeship opportunities in their profession of choice, connecting them directly with local employers. People interested in learning more about unionized career opportunities in the skilled trades can visit www.ctaontario.ca/explore for more information.

Additionally, PBCTCO's Tomorrow's Trades program is returning to provide 60 grade 12 students in London and Ottawa with hands-on learning opportunities, behindthe-scenes access to high-profile construction projects and training so they can prepare for life-changing jobs in the industry.

These projects are funded through the government's Skills Development Fund, an over \$700 million initiative, which supports ground-breaking programs that connect jobseekers with the skills and training they need to find well-paying careers close to home.

Quick Facts

- Tradeswomen interested in PBCTCO's programs can apply on www.OBCTradeswomen.com.
- For more information on the Tomorrow's trades program, visit https://www.tomorrowstrades.ca/.
- New this year, the Tomorrow's Trades program is also responding to the current and future needs of the industry by developing a forecasting program to project the number of skilled trades workers needed for all major construction and

maintenance projects across Ontario. It will improve the program's ability to stream young people into high-demand skilled trades opportunities by region.

- Through its first three funding rounds, the Skills Development Fund has supported 596 projects, aiming to help almost 522,000 people around the province take the next step in their careers.
- The Ontario government launched the new \$224 million capital stream for the Skills Development Fund on June 30 to support the building of new training centres and the renovation or expansion of existing ones.

- Ontario's Skills Development Fund is supported through labour market transfer agreements between the Government of Canada and the Government of Ontario.
- To help deliver the province's ambitious infrastructure plans, including building 1.5 million homes by 2031, Ontario will need over 100,000 new skilled trades workers this decade.

Quotes

"Starting in 2024, every student will take at least one Technological Education course, creating pathways to good jobs for every student that wants one. We are working together to ensure skilled trades learning in the classroom leads to good-paying jobs across our economy."

> - Stephen Lecce Minister of Education

"Our province - and my Riding of Etobicoke-Lakeshore - are facing unprecedented challenges when it comes to managing the significant economic and population growth most experts expect for Ontario in the years to come. Chief among them are the housing crisis and a corresponding shortage of skilled labour. Today's announcement will go a long way toward addressing both, by opening new opportunities for young people in new home construction, while increasing the participation of young women in a field in which they have traditionally been under-represented."

> - Christine Hogarth MPP of Etobicoke-Lakeshore

"UA Local 787 HVACR is excited to support Premier Ford and Minister McNaughton as they announce investments to facilitate training for thousands of more workers. Working with PBCTCO, these youth will encounter meaningful training opportunities that get them ready for building our communities and Ontario's economy."

> - Andrew Tarr Business Manager, HVACR 787

"This support for apprenticeship training is long overdue and a great way to open the door to meaningful careers and long-term financial security for more young people, new Canadians, women and Indigenous people."

> - Mike Gallagher Business Manager, IUOE Local 793

"The Ontario Government's commitment to promoting careers within the trades is once again evident from today's announcement and their willingness to invest in developing the workforce that will be needed to build and to service our province. The support provided through the Skills Development Fund comes at a perfect time as we continue to grow economic opportunities for those interested in learning a trade."

> - Jonathan White International Representative - CSO, International Brotherhood of Boilermakers

"On behalf of LiUNA, we applaud the continued collaboration and commitment of Minister McNaughton and the Ford Government to empower opportunities for women in skilled trades. We look forward to working together with industry, labour and government partners to not only attract women to the industry through outreach and training programs, but working together to strengthen retention, mentorship and pathways for advancement."

> - Victoria Mancinelli LiUNA Director Public Relations, Marketing, Strategic Partnerships

"The IBEW Construction Council of Ontario applauds Premier Ford's and

Minister McNaughton's genuine efforts to support and grow Ontario's unionized construction labour force. A stronger construction labour force with good enforcement, salaries, pensions, and benefits is good for Ontario."

- James Barry

Executive Secretary Treasurer, IBEW Construction Council of Ontario

Additional Resources

- <u>Skills Development Fund</u>
- <u>Skills Development Fund: Capital Stream</u>
- <u>Employment Ontario: Free Employment Services and Training Programs for Job</u> <u>Seekers, Workers and Employers</u>

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Ontario Providing More Affordable and Supportive Housing in Ottawa

July 11, 2023 Municipal Affairs and Housing

OTTAWA — The Ontario government is providing \$10 million to create 53 housing units in Ottawa to support individuals and families experiencing homelessness.

Ontario is investing \$4 million to create 13 out of 32 units at 505 and 515 Branch Street (previously known as 3380 Jockvale Road). Managed by Ottawa Community Housing, this project will provide affordable housing for families exiting the city's shelter system. The building is designed and built to accommodate future solar energy and includes 21 parking spots and communal bike racks. Public transit is available within 600 meters.

Ontario is also investing \$6 million to create 40 housing units for the chronically homeless in a mixed-use modular building. Located at 399 and 401 Bell Street South, the building includes bachelor units, six of which are accessible. The building also includes 29 parking spaces and offices on the ground and second floor. Supportive programs and services are being provided by the John Howard Society. Supports for residents also include employment, training and counselling, educational programing, and medication management.

"Our government is working hard to ensure Ottawa's housing needs are met, with historic levels of funding in housing and homelessness prevention that recognizes the city's unique needs," said Steve Clark, Minister of Municipal Affairs and Housing. "Supportive and affordable housing are critical components of our commitment to build 1.5 million new homes by 2031, which will help all Ontarians, especially our most vulnerable, find a home that meets their needs and budget."

The Ontario government is also investing an additional \$202 million each year in homelessness prevention programs – the Homelessness Prevention Program and Indigenous Supportive Housing Program – bringing the province's total annual investment to close to \$700 million. This funding is in addition to the province's Social Services Relief Fund, which provided over \$1.2 billion of support throughout the COVID-19 pandemic, to help municipal service managers and Indigenous program administrators create longer-term housing solutions and help vulnerable people in Ontario, including those who are homeless or at-risk of homelessness.

Quotes

"Both of these projects exemplify our government's major commitment to homelessness relief in 2023, with a \$10 million commitment that will create 53 homes for families and individuals," said Goldie Ghamari, MPP for Carleton. "The Bell Street South project will provide 40 units enhanced by programs and services provided by the John Howard Society. The Branch Street project is only a few hundred metres from the Carleton riding that I represent as MPP. Although Carleton is considered a rural riding, homelessness does not discriminate between urban and rural residents who are struggling. These projects are important for everyone in the City of Ottawa."

"Our government's \$10 million investment in affordable and supportive housing in Ottawa – including \$4 million in Nepean – will make a life-changing difference for residents," said **Lisa MacLeod, MPP for Nepean**. "I want to thank Ottawa Community Housing and the John Howard Society for their continued work in our community, and reiterate our government's continuing support and efforts to ensure all Ontarians can find a home that meets their needs and budget."

"Every Ontarian deserves a safe place to call home," said **Stéphane Sarrazin**, **MPP for Glengarry-Prescott-Russell.** "These investments will help us build stronger communities by making life more affordable for those most in need. Our government is proud to invest in the creation of new affordable housing in Ottawa and across Ontario. These 53 new units will meet our growing community's housing needs, in line with our government's plan to increase housing supply so more people are able to find a home they can afford."

"Thank you to our Provincial and Federal governments for their continued support. This investment helps to lay the foundation for positive change in our

communities. With 40 compassionate supportive housing units at 399 and 401 Bell Street South and an additional 32 affordable housing units soon to be established at 505 and 515 Branch Street, we are actively fortifying our commitment to our vulnerable families and residents. Together, we are taking strides towards eradicating homelessness in Ottawa. This is the kind of progress that we hope will help revitalize these communities." - **City of Ottawa Mayor Mark Sutcliffe**

"Our Branch Street development in Barrhaven is another great example of how OCH works innovatively and collaborates with all orders of government to address the need for affordable housing. The provincial Social Services Relief Funding (SSRF) is a significant contribution towards the 32 affordable homes for individuals and families who need them. We look forward to welcoming tenants to this modern, sustainable, and vibrant community." - Stéphane Giguère, CEO of Ottawa **Community Housing Corporation**

Quick Facts

- The City of Ottawa was allocated over \$100.4 million through all phases of the Social Services Relief Fund (SSRF) to deliver critical services such as shelters, food banks and emergency services.
- Through the Homelessness Prevention Program (HPP), service managers have the flexibility to allocate provincial funding to programs and services that address and prevent homelessness in their communities, such as rent supplements, homeless shelters, and supportive housing including capital projects. The HPP was launched in April 2022, combining three programs: Community Homelessness Prevention Initiative, Home for Good, and the Strong Communities Rent Supplement Program.

Additional Resources

- Learn more about <u>affordable housing in Ontario</u> and find your local <u>service</u> manager to see what housing supports are available in your community.
- Read the 2023 Ontario Budget: Building a Strong Ontario.

Related Topics

Home and Community

Information for families on major life events and care options, including marriage, births and child care. Also includes planning resources for municipalities. Learn

more



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https://news.ontario.ca/en/release/1003261/ontario-providing-more-affordable-and-supportive-housing-in-ottawa

Ontario Providing More Affordable Housing in Smiths Falls

Provincial investment will support low-income households in the community

July 12, 2023 Municipal Affairs and Housing

SMITHS FALLS — The Ontario government is providing over \$1.63 million to create five affordable housing units in Smiths Falls to support low-income households on the rent-geared-to-income housing waiting list.

Located at 188 Chambers Street, the brand-new building has four one-bedroom apartments and one bachelor apartment. The building and all five units are accessible, with wide doors and hallways. The building is also energy efficient with modern upgrades, including a steel roof. The building opened its doors to residents on June 1, 2023. Residents will be very close to all local amenities, including schools, parks, grocery stores and pharmacies.

The funding was announced by Steve Clark, Minister of Municipal Affairs and Housing.

"Our government is committed to tackling the housing supply crisis to ensure more Ontarians are able to find a home that meets their needs and their budgets," said Minister Clark. "Today's announcement is a good indication of our commitment to support affordable housing that reflects the needs of the community, including here in Lanark County."

This announcement is a result of the province's Social Services Relief Fund, which

has provided over \$1.2 billion of support throughout the COVID-19 pandemic, to help municipal service managers and Indigenous program administrators create longer-term housing solutions and help vulnerable people in Ontario, including those who are homeless or at-risk of homelessness.

The Ontario government is also investing an additional \$202 million each year in homelessness prevention programs – the Homelessness Prevention Program and Indigenous Supportive Housing Program – bringing Ontario's total yearly investment to close to \$700 million. This includes an increase of \$990,100 through the Homelessness Prevention Program for Lanark County, which provides housing services in Smiths Falls, bringing the total to \$2.5 million annually.

Quick Facts

- Lanark County was allocated \$7.4 million through all phases of the Social Services Relief Fund to deliver critical services such as shelters, food banks and emergency services during the COVID-19 pandemic.
- Service managers and Indigenous program administrators have the flexibility to allocate provincial funding to programs and services that address and prevent homelessness in their communities, such as rent supplements, homeless shelters, and supportive housing including capital projects.

Quotes

"The investments made in Affordable Housing have a very real impact on the future of communities throughout Lanark Frontenac Kingston. The residents of 188 Chambers Street will have a safe, welcoming place to call home and that can make all the difference in addressing the challenges and opportunities that each new day brings. 188 Chambers Street is the result of a collaborative effort with the support of Minister Clark and provincial funding that keeps affordable housing projects moving ahead in communities throughout Ontario."

- John Jordan Member of Provincial Parliament for Lanark Frontenac Kingston

"Housing options, like 188 Chambers Street is a much-needed asset for Lanark County. Affordable Housing is a significant issue across the country and in our community. Lanark County Council remains committed to increasing affordable housing options for individuals and families."

- Peter McLaren

Warden of the Township of Lanark Highlands

"As Service Manager, Lanark County remains focused on achieving its goals outlined in the 10-year housing and homelessness plan. Completion of this project is one step in that process. We believe that partnering with other levels of government, non-profit organizations, and developers is the necessary path forward. This project was made possible due to a partnership which included a provincial capital investment and the County's long-term operational commitment. Lack of housing is a nation-wide crisis; the County is dedicated to doing its part to increasing affordable housing options for the local community."

> - Kurt Greaves, Service Manager CAO Lanark County

Additional Resources

- Learn more about <u>affordable housing in Ontario</u> and find your local <u>service</u> <u>manager</u> to see what housing supports are available in your community.
- Read the 2023 Ontario Budget: Building a Strong Ontario.

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https://news.ontario.ca/en/release/1003255/ontario-providing-more-affordable-housing-in-smiths-falls

Ontario Reducing Wait Times in Emergency Departments

\$44 million investment helping people get faster access to care in EDs across the province

July 20, 2023

<u>Health</u>

OTTAWA — The Ontario government is investing an additional \$44 million this year in 165 high volume and smaller emergency departments to reduce wait times and provide people with faster and easier access to timely care close to home.

This funding is in addition to the \$90 million Ontario invests each year to reward emergency departments that put in place innovative solutions to reduce ED wait times including hiring additional health care staff, accessing more transportation to help transfer medically stable patients out of emergency departments, and creating new beds.

"When someone experiences a medical emergency, it is vital that they get the urgent attention they need quickly," said Sylvia Jones, Deputy Premier and Minister of Health. "By offering more funding for hospitals who show the greatest success in reducing wait times in their emergency departments, we are providing more support for them to deliver faster emergency care to the communities they serve."

Hospitals have the flexibility to decide how to spend this funding on local solutions that will help people receive care faster and reduce their length of stay in an emergency department. Prior to the COVID-19 pandemic, this annual funding helped emergency departments connect people to care sooner by decreasing the average time spent in emergency departments by 12.2 per cent.

To continue building on this success, Ontario is investing an additional \$29 million this year to 75 high volume emergency departments across the province to increase their capacity to help more patients and reduce the amount of time people have to wait to access care.

An additional \$15 million will also expand the number of smaller hospitals now eligible to receive this funding. This will help support up to 90 hospitals across the province that provide emergency care to fewer than 30,000 patients a year, so they can hire and retain the staff they need to keep their emergency departments open. With Your Health: A Plan for Connected and Convenient Care, the province is continuing to find innovative ways to reduce wait times and make it faster and easier for Ontarians to access timely emergency care, closer to home.

Quick Facts

- Annual funding is currently offered to 75 large hospitals with emergency departments seeing more than 30,000 patient visits a year.
- During the 2022/23 fiscal year, to support Ontario's pandemic recovery the government allocated \$93.4 million using additional one time-funds for initiatives to reduce the time patients spend in emergency departments.

Additional Resources

- Your Health: A Plan for Connected and Convenient Care
- Ontario Health
- Health811

Related Topics

Government

Learn about the government services available to you and how government works.

Learn more

Health and Wellness

Get help navigating Ontario's health care system and connecting with the programs or services you're looking for. Learn more

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https://news.ontario.ca/en/release/1003300/ontario-reducing-wait-times-in-emergency-departments

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https://news.ontario.ca/en/release/1003300/ontario-reducing-wait-times-in-emergency-departments

Ontario Simplifying Process to Authenticate Official Documents Such as Birth Certificates Required for International Use

Expansion of in-person services saving time and money

July 18, 2023 Public and Business Service Delivery

OTTAWA — The Ontario government is making it easier and more convenient for people and businesses to authenticate documents such as birth certificates, corporate powers of attorney and diplomas for use outside of Canada. The province is expanding this vital service to four additional ServiceOntario locations across the province.

In-person document authentication services are now available in:

- Ottawa: 110 Laurier Avenue West
- <u>Sault Ste. Marie:</u> 101-420 Queen Street East
- Thunder Bay: 113-435 James Street South
- <u>Windsor</u>: 205-400 City Hall Square East

"Whether someone is preparing for a major life event, a new job or an adventure abroad, authenticating documents for international use is often a crucial and timesensitive matter," said Kaleed Rasheed, Minister of Public and Business Service Delivery. "Expanding this service to four additional ServiceOntario locations across the province is yet another example of our government putting customers first and saving people time and money."

When a public document is to be used in another country, proof of authentication for documents such as birth and marriage certificates, educational diplomas and corporate documents is often required for people doing business, studying, or travelling abroad, people applying for international visas or people participating in international adoptions.

This expansion of authentication services adds to the services already available inperson and by mail at the <u>Official Documents Services</u> office located at 222 Jarvis Street in Toronto, and helps better serve the millions of Ontarians who live outside

of the Greater Toronto Area.

This change enables more individuals and businesses to have their documents authenticated via same-day service in addition to our standard mail-in options which often require up to 15 business days to complete.

Expanding services also lays the groundwork to respond to an anticipated surge of document authentication requests as a result of <u>Canada joining the Hague Apostille</u> <u>Convention</u> in January 2024. Once the Convention comes into effect, the province will be solely responsible for authenticating Ontario-issued public documents.

Quick Facts

- Customers can use the <u>online document authentication portal</u> to check if their document is eligible for authentication at any in-person location or by mail before proceeding.
- Between April 1, 2022, and March 31, 2023, the Official Documents Services office processed nearly 67,000 document authentications and served more than 29,000 in-person clients.

Additional Resources

- Learn how to <u>get an Ontario-issued public document authenticated for use</u> <u>abroad</u>.
- Find <u>official document authentication services in other Canadian provinces and</u> <u>territories</u>.

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https://news.ontario.ca/en/release/1003290/ontario-simplifying-process-to-authenticate-official-documents-such-as-birth-certificates-required-for-international-use

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https://news.ontario.ca/en/release/1003290/ontario-simplifying-process-to-authenticate-official-documents-such-as-birth-certificates-required-for-international-use

Ontario Training More Dairy Farmers

New program at University of Guelph Ridgetown campus will bring distance learning to students and farms across Ontario

August 09, 2023

Labour, Immigration, Training and Skills Development

RIDGETOWN — The Ontario government is investing over \$300,000 to help young people prepare for meaningful and well-paying careers in the dairy industry. In partnership with Dairy Farmers of Ontario (DFO), the University of Guelph Ridgetown Campus' Dairy Herdsperson Apprenticeship (DHA) program will be expanding to offer a hybrid, distance education option for students who are not able to study in person full-time or are already working on farms around the province.

"Ontario's dairy farmers are everyday heroes who work tirelessly to keep milk and dairy products on the table for families across our province and country," said Monte McNaughton, Minister of Labour, Immigration, Training and Skills Development. "Our government is proud to invest in a homegrown training program to help jobseekers get the skills they need to provide quality food to the people of Ontario for generations to come."

Participants will learn about animal health, routine herd maintenance and nutrition, and operating farm equipment. They will complete 480 hours of classroom training, hearing directly from industry experts about milking, feeding, animal health, reproduction, and other dairy-related skills.

"As a long-standing partner, we are proud to support the University of Guelph's commitment to the dairy industry through programs, such as the Dairy Herdsperson Apprenticeship," said Murray Sherk, Board Chair at DFO. "We are thrilled to work alongside Ridgetown Campus, with support from Minister McNaughton and the Skills Development Fund to virtually expand the program, reach more students and meet the needs of Ontario's dairy producers."

Students in the DHA program will also complete 5,520 hours of on-farm training as part of a paid work placement, where they learn hands-on skills, including operating and maintaining farm machinery, working directly with animals and processing milk. All this will prepare them for rewarding and in-demand careers in Ontario's agricultural industry.

"Ontario's dairy sector has the ability to provide rewarding careers that can last a lifetime," said Lisa Thompson, Minister of Agriculture, Food and Rural Affairs. "With this investment our government is attracting the best talent to the agriculture and food industry while supporting a key pillar in our provincial Grow Ontario Strategy."

This project is funded through the government's Skills Development Fund, an over \$700 million initiative, which supports ground-breaking programs that connect jobseekers with the skills and training they need to find well-paying careers close to home.

Quick Facts

- Ontario's dairy industry contributes \$7.7 billion to Ontario's gross domestic product.
- The University plans for the distance learning program will be available in 2024. For more information on the Dairy Herdsperson Apprenticeship program, visit <u>https://www.ridgetownc.com/future/adh/</u>.
- Through its first three funding rounds, the Skills Development Fund has supported 596 projects, aiming to help almost 522,000 people around the province take the next step in their careers.
- The Ontario government <u>launched the new \$224 million Skills Development</u>
 <u>Fund: Capital Stream (Bricks and Mortar) on June 30</u> to support the building of new training centres and the renovation or expansion of existing ones.
- Ontario's Skills Development Fund is supported through labour market transfer agreements between the Government of Canada and the Government of Ontario.

Quotes

"This program is a great step forward to meet what students need, especially when balancing work and school. Online learning will be combined with on-site modules offering more students the opportunity to complete the dairy apprentice training. We are excited to be working with DFO on building industry expertise across the province."

- Brett Shepherd

Director, Ridgetown Campus

"This expansion of the Dairy Herdsperson Apprenticeship program is a testament to our government's commitment to nurturing young talent and equipping them with the skills necessary for success. Together, we're shaping a generation of skilled professionals who will carry on the rich tradition of dairy farming and contribute to the sustenance of families and communities across Ontario. This partnership signifies a brighter future for our youth, family farms, and the dairy sector, highlighting the boundless opportunities that lie ahead."

> - Trevor Jones MPP for Chatham-Kent-Leamington

Additional Resources

- Skills Development Fund
- <u>Skills Development Fund: Capital Stream</u>

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Province Launches Plan to Power Ontario's Growth

Building clean electricity generation, storage and transmission key to meeting energy demands for 2030 and beyond

July 10, 2023

<u>Energy</u>

WINDSOR – The Ontario government released the *Powering Ontario's Growth* plan, outlining the actions the province is taking to meet the increasing demand for electricity driven by strong economic growth and electrification through the 2030s and 2040s. These actions, which include new zero-emissions electricity generation, long duration storage and transmission lines will provide families and industries with the reliable, low-cost and clean power they need and power our future.

"Our government's open for business approach has resulted in unprecedented investments and job creation, from electric vehicles and battery manufacturing to critical minerals to green steel," said Todd Smith, Minister of Energy. "*Powering Ontario's Growth* lays out the province's plan to build the clean electricity generation, storage, and transmission we need to power the next major international investment, the new homes we are building, and industries as they grow and electrify."

For the first time since 2005, Ontario's electricity demand is on the rise. The province is quickly becoming a leader in building electric vehicles (EVs) and batteries with historic investments from Stellantis, Volkswagen and Umicore. The province is also working with the steel industry to end coal use and electrify their operations to support the production of green steel in Hamilton and Sault Ste.

Marie. These investments alone will increase electricity demand in the province by 8 terawatt hours, the equivalent of doubling the energy use of the Ottawa region every year.

While the government has implemented its plan to meet increasing electricity demand from these and other investments through the end of this decade, the Independent Electricity System Operator (IESO) has recommended the province start planning early to ensure the Ontario is able to meet its energy demands for 2030 and beyond in the most cost-effective way possible. *Powering Ontario's Growth* outlines the actions the province is taking to meet electricity demand over the long-term, including:

- Nuclear Energy Advancing reliable, affordable and clean nuclear power through pre-development work at Bruce Power and three additional small modular reactors at Darlington
- **Competitive Procurements** Starting to plan for the next long-term competitive procurement of non-emitting electricity resources including wind, solar, hydroelectric, batteries and biogas
- New Transmission Infrastructure Designating and prioritizing three new transmission lines that will power Algoma Steel and job creators in Northern Ontario, and one new transmission line to power growth in the Ottawa region and across Eastern Ontario.
- Hydroelectric Power Asking OPG to optimize hydroelectric generation from current sites and working with IESO to assess two proposed pumped hydroelectric storage projects in Marmora and Meaford to improve grid efficiency
- Keeping Costs Down Starting planning for the future of energy efficiency programming in Ontario to help reduce demand and supporting the deployment of distributed energy resources (DER) such as rooftop solar and the EV batteries
- **Planning for Future Transmission** Directing IESO to report back to the Minister with transmission options to address system bottlenecks between Toronto and northern Ontario, and into downtown Toronto, to enable growth

These initiatives will advance a diverse supply mix, positioning Ontario to support electrification and energy affordability while competing for international investments which are looking for jurisdictions that provide access to clean, reliable electricity.

"Ontario has attracted billions of dollars in investments from both domestic and international companies over the last two and a half years," said Vic Fedeli, Minister

of Economic Development, Job Creation and Trade. "*Powering Ontario's Growth* ensures that the province will be able to build on that success and continue to attract major investments that will create more good-paying jobs. As our province moves toward an electric future with a strong end-to-end EV supply chain, there has never been a greater need for clean, affordable energy that companies can rely on. This plan brings us one step closer to being a world-leading energy powerhouse." This work builds on previously announced actions, including re-contracting existing electricity generation resources going off contract, <u>increasing energy efficiency</u> <u>programming</u>, supporting the <u>continued safe operation of Pickering Nuclear</u> <u>Generating Station</u>, <u>procuring 4,000 megawatts (MW) of new generation and</u> <u>storage</u>, as well as approving construction of North America's <u>first grid-scale small</u> <u>modular reactor</u>.

"Today's announcement is a critical step in supporting our commitment to build 1.5 million homes by 2031," said Steve Clark, Minister of Municipal Affairs and Housing. "As our policies continue to get more shovels in the ground, our government is ensuring that we have the right energy mix in place to power these homes and support Ontario's ongoing and unprecedented population growth."

This early planning will build on Ontario's clean electricity advantage and ensure the province has the power to maintain its position as a leader in job creation and a magnet for the industries of the future.

Quick Facts

- Powering Ontario's Growth is the government's official response to the Independent Electricity System Operator's Pathways to Decarbonization report published in December 2022, which forecasted future energy demands as a result of electrification and economic growth.
- The IESO Pathways to Decarbonization report forecasts in one scenario that electricity demand could double by 2050, increasing from 42,000 MW today to 88,000 MW.
- Pathways to Decarbonization provides "no-regret" recommendations that would build on existing actions and ensure Ontario is positioned to build the infrastructure necessary to maintain a reliable and affordable electricity system for Ontarians and power the province's growth. These recommendations include a focus on beginning work on long-lead time projects including newnuclear development, long-duration storage and new electricity transmission

projects.

- Through public consultations conducted in Spring 2023 the government received 271 submissions on the IESO's "no-regret" actions which expressed a wide range of themes including support for nuclear expansion, as well as support for more indigenous-led projects and participation.
- Ontario has one of the cleanest electricity systems in the world with about 90 per cent of our electricity generation coming from non-emitting sources in 2022.

Quotes

"The province's Plan to Power Ontario's Growth ensures we have the necessary energy capacity to fuel the massive and exciting new projects planned for Windsor-Essex. We will continue working hand in hand to create jobs, build homes, and foster the growth in Windsor and Ontario. Time and again, the Ford government has delivered on their promises, demonstrating the understanding of how complex puzzle pieces fit together to unlock the true potential of our region's economy."

> - Drew Dilkens Mayor of Windsor

Additional Resources

Ontario Launches Peak Perks and Expanded Energy-Efficiency Programs

<u>Governments of Canada and Ontario Working Together to Build Largest Electricity</u> <u>Battery Storage Project in Canada</u>

Ontario Breaks Ground on World-Leading Small Modular Reactor

Small Modular Reactors

Ontario Building More Electricity Generation and Storage to Meet Growing Demand

Ontario Supports Plan to Safely Continue Operating the Pickering Nuclear Generating Station

Related Topics

Environment and Energy

Learn more about how Ontario protects and restores wildlife and the environment. Includes information on conservation and the electricity system. <u>Learn more</u>

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https://news.ontario.ca/en/release/1003253/province-launches-plan-to-power-ontarios-growth



Introducing the 2023 Summer Company Participants

Posted on Monday, July 31, 2023



RELEASE DATE:

July 31, 2023

Pembroke, (ON): Enterprise Renfrew County (ERC) is pleased to announce the five creative and eager students who have been exploring the world of entrepreneurship this summer by starting their own businesses through the Summer Company program.

Congratulations to Daniel Pomery of 3D Directions, Chalk River (3D printing); Grace Ding of Aster's Boutique, Deep River (wire wrap jewelry and sewing repairs); Arden Miller of Arden Miller Studios, Deep River (custom paintings and hand painted accessories); Amber Gilchrist of Charms and Trinkets, Pembroke (pottery) and Logan Stuart of Viking Metal Works, Eganville (Junior blacksmith). All Summer Company participants are high school students returning to school in the fall.

The Summer Company program is a unique opportunity for students aged 15 to 29 to create their own business and become their own boss. Summer Company helps students learn what it takes to be an entrepreneur and provides funding to get started. Students receive an initial financial award of up to \$1,500 to start their

business after completion of the training program, and up to an additional \$1,500 in financial support upon successfully operating their business for the summer.

"The Summer Company program is a fantastic opportunity for youth entrepreneurs to learn new skills in marketing, sales, and financial management while being supported by a team of mentors with first-hand business expertise," states Lindsay Debertin, Program Officer with Enterprise Renfrew County.

The public is encouraged to meet the Summer Company participants on August 18, 2023 at the Petawawa container market where they will be displaying and selling their creations.

The Summer Company program is delivered by Enterprise Renfrew County on behalf of the Province of Ontario. Interested students are encouraged to reach out for information and apply at the earliest opportunity. The next application deadline is May 2024 for the 2024 summer season. For more information on the program, participants, and how you can support these entrepreneurs, visit <u>www.enterpriserenfrewcounty.com</u>.

Enterprise Renfrew County is a non-profit government organization funded by the Government of Ontario, County of Renfrew, Town of Renfrew and the City of Pembroke. Its mandate is to encourage and contribute to the enterprising spirit and economic development of Renfrew County by assisting entrepreneurs with the development of new or existing companies.

FOR MORE INFORMATION CONTACT:

Lindsay Debertin Tina Peplinskie



Program Officer, ERC Media Relations Coordinator 613-735-7288 613-735-7288

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By GHD Digital (http://www.esolutionsgroup.ca)



Starter Company Plus – Spring Grads and Autumn Intake Open

Posted on Thursday, July 20, 2023



RELEASE DATE:

July 20, 2023

Pembroke (ON): The Starter Company Plus program, delivered by Enterprise Renfrew County (ERC), supports entrepreneurs wishing to start, expand or purchase a business in the County of Renfrew and the City of Pembroke. This spring several motivated entrepreneurs embarked on a journey of business development with eight participants successfully earning a combined total of \$28,000 in grant awards. Congratulations to: Adrienne Brown of Moth and Moon Tattoo (Chalk River), Ben MacMurchy of BM Audioworks (Renfrew), Yvonne Nobbs of Highlands Outfitters (Combermere), Karen Ramsden of Bake My Day Bakery (Renfrew), Tammy Reimer of Valley Angels (Wilno), Kathryn Stuart of Northern Viking Farm (Eganville), Michelle Tierney of Mackie's Golden Meals (Golden Lake) and Divya Vivekanandan of Nala's Kitchen (Killaloe).

This program has proven to be valuable for entrepreneurs with new business ideas and for owners of businesses that have been operating for five years or less. Starter Company Plus provides three months of business coaching, business plan and cash flow projection development, mentoring and instruction from staff and professional Starter Company Plus - Spring Grads and Autumn Intake Open - County of Renfrew

trainers, in addition to information sessions with insurance, legal and accounting professionals. At the end of the Starter Company Plus program there is an opportunity for participants to compete, by pitching their business plan, for a grant of up to \$4,000 to be applied to their business operations.

"I am so much more prepared to start a business thanks to this amazing, wellorganized team of teachers," states Tammy Reimer, Founder of Valley Angels.

"The Starter Company Plus program is designed to support new and start-up entrepreneurs on their business journey," says Heather Inwood-Montrose, Small Business Advisor with Enterprise Renfrew County. "Through a combination of coaching, training and mentorship, as well as the potential for financial support, participants are provided with the tools and resources to be successful."

Enterprise Renfrew County is hosting two information sessions for entrepreneurs wishing to participate in the 2023 autumn intake of the Starter Company Plus program, which is funded by the Government of Ontario. Interested entrepreneurs may email <u>Heather Inwood-Montrose</u>, Small Business Advisor, to book an appointment to discuss their business idea and obtain an invite to register for an information session. Additionally, entrepreneurs are encouraged to follow Enterprise Renfrew County on Facebook and Instagram and watch for posts with the registration link. Participants must attend one information session to obtain an application to the program. Options are either Tuesday, August 15, 10-11 a.m. or Thursday, August 17, 12-1 p.m. via Zoom.

At the end of the information session when participants are familiar with the Starter Company Plus program requirements, benefits and timelines, they will be invited to apply to the program. The deadline for applications for the 2023 autumn intake is Friday, August 25, 2023. Starter Company Plus is a highly competitive program with limited spaces available.

Enterprise Renfrew County is a non-profit government organization funded by the Government of Ontario, County of Renfrew, Town of Renfrew and the City of Pembroke. Its mandate is to encourage and contribute to the enterprising spirit and economic development of Renfrew County by assisting entrepreneurs with the development of new or existing companies.

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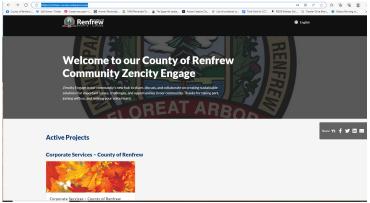
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By GHD Digital (http://www.esolutionsgroup.ca)



Zencity Engage tool allows County, local municipalities to gather feedback on important projects

Posted on Monday, July 17, 2023



RELEASE DATE:

July 17, 2023

The County of Renfrew is thrilled to offer local municipalities access to a one-stop online platform to gather feedback from area residents on ongoing projects.

Zencity Engage is the community's new hub to share, discuss, and collaborate on creating sustainable solutions for critical issues, challenges, and opportunities across Renfrew County. It allows residents to make their voices heard about projects within their communities.

The Town of Arnprior was the first local municipality to embrace the Zencity tool and currently has four projects highlighted on its page – Recreation and Parks Master Plan, Sign By-law Review, Waterfront Trail Design and Caruso and Legion Parks Design.

1/2

The County of Renfrew is using Zencity to chart the progress of the new Affordable Housing build at the corner of Lea and Douglas Streets in the City of Pembroke; share information on a number of development projects within the Planning Division; highlight the recently approved 2023-2025 Strategic Plan; and outline the Public Works and Engineering Department's planned road, bridge and culvert projects for 2023.

The web-based program is available to all County departments and local municipalities for public engagement through the sharing of information and data and providing transparency to the public for County projects and initiatives.

"We are pleased to be able to offer this platform to County departments the local municipalities and offer an opportunity for residents throughout the County of Renfrew to provide input and engage in discussions about important projects in their communities," said Jason Davis, the County's Director of Development and Property.

The Town of Renfrew also have two active projects – Official Plan Review and Master Servicing Plan.

We look forward to seeing how other local municipalities will take advantage of this available engagement tool to present concise and transparent overviews of ongoing projects.

To explore and engage in the projects throughout the County of Renfrew, visit <u>renfrew-county.civilspace.io/en</u>.

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FOR MORE INFORMATION CONTACT:

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The Hospital eases masking requirements

Effective July 31st, 2023, we have further eased mask requirements at The Hospital.

We made this decision in alignment with regional hospitals and based on the current risk level in the community of COVID-19 and other respiratory illnesses.

What is NOT changing:

Masks continue to be required for all staff, patients, and families in the **Emergency Department**.

We will continue to have masks available throughout the hospital for all who need or want them. We will support those who choose to wear a mask.

What is changing:

Masks will no longer be required in clinical or public areas outside of the Emergency Department.

When are masks required?

Masks are required:

- When someone coming for an outpatient appointment is unwell.
- If a patient or visitor is asked to wear a mask by their healthcare provider.
- If there is signage that indicates masks are required to enter the patient care space.
- In all areas of the Emergency Department.

Arnprior Regional Hospital staff and physicians will mask based on these 5 scenarios:

1. If a patient asks staff to wear a mask.

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Thank a Staff Member

Send a special thank you message to one of our departments, staff members, physician's or volunteers.

Send A Message

Provide Feedback

Share any concerns or an experience you had while accessing our services, we welcome your feedback.

Provide Feedback

- 2. If a staff member's point of care risk assessment (PCRA) suggests they should be wearing a mask to protect their mucous membranes from splash or spray of blood or body fluids, or to protect a vulnerable patient from their respiratory secretions.
- 3. If there is signage, such as a droplet/contact precautions sign that indicates masks are required to enter the patient care space.
- 4. If a unit is on outbreak, requiring all patient care to be delivered wearing a mask.
- 5. If a staff member is on Work Self Isolation.

When you visit the Hospital, you'll find updated signs to help inform you where and when masks are required. **Please note these changes do not apply to the Grove Long-Term Care Home.**



Creating a thriving community together.

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Men's Shed leads national grassroots efforts to build toys for kids impacted by wildfires

July 6, 2023 – When Andy Tamas, a member of the Arnprior-McNab-Braeside Men's Shed, learned about the devastating wildfires in Nova Scotia, he checked in on a former local Men's Shed member, Denis St. Pierre, who had recently moved from the Arnprior area to Nova Scotia to be closer to family.

"Denis shared with me that his daughter's home had burned to the ground in the fires and that he was looking for design plans to build a rocking horse to replace the one his granddaughter lost in the fire," explained Andy. "I told him I would let the guys at the Shed know and asked if his grandchildren might like to receive a few wooden toys, which I had been making for a while."

Denis liked the idea, so Andy shipped the toys to Denis' granddaughters. When the toys arrived, Denis thanked him and shared that his granddaughters, Josie and Eloise, loved them.

"Denis mentioned that many other families in Nova Scotia had lost their homes in the fires and would benefit from the wooden toys. The one problem was the shipping costs," said Andy, who has been a member of The Men's Shed for two years.

Andy wondered if the toy project was an opportunity for Men's Sheds across Canada to collaborate to support the numerous families who lost their homes to wildfires across several provinces.

Andy shared: "When we reached out to Men's Sheds Canada, they agreed this was an initiative worth pursuing for several reasons: to be of service to communities in need, the potential benefit to families whose homes had gone up in smoke, and to generate better awareness of how the Men's Shed movement is part of the solution to the country's inadequate policy framework and programs addressing social and health-related needs of older men."

What's New @ ARH Media releases Publications

Thank a Staff Member

Send a special thank you message to one of our departments, staff members, physician's or volunteers.

Send A Message

Provide Feedback

Share any concerns or an experience you had while accessing our services, we welcome your feedback.

Provide Feedback

Robert Goluch, President of Men's Shed Canada, said: "Every child deserves a sense of joy and normalcy, especially in the face of adversity. Men's Sheds believe in making a positive impact in the lives of children where homes have been devastated by fire. We hope these toys provide a glimmer of hope and happiness during challenging times."

Back home, the Arnprior Lion's Club began working with the local Men's Shed to support the transportation and distribution of the toys via the St. Margarets Toy Library in Nova Scotia. By the end of June, the Arnprior-McNab-Braeside Men's Shed had produced dozens of toys ready to ship out to Nova Scotia, and the Squamish Men's Shed committed to providing 50 toy locomotive kits as well as marble runs for distribution in both eastern and western Canada.



The Men's Shed and Lions Club members with the toys ready to be shipped to kids affected by the wildfires in Nova Scotia.

"The Arnprior Lions Club is very proud to work with the Arnprior-McNab-Braeside

Men's Shed on this amazing project," shared Don Gougeon, Secretary, Arnprior Lions Club. "The members of the Men's Shed have used their talents to create these wonderful toys for wildfire survivors in Nova Scotia. We were honoured to be asked to help by shipping the toys to the St. Margarets Bay Toy Library. We hope these toys bring pleasure to these children who have lost so much."

Jill Crowe, Secretary, St. Margarets Bay Toy Library, echoed the Men's Shed efforts' impact: "Toys made with such love and care are so special to our children. Many children lost their favourite toys, and these new handmade ones will bring them comfort and help them begin the healing process by making happy memories. Thanks for all the hard work that was put into this. Our children are lucky so many wonderful people across the country have stepped up to help. We are forever grateful."

Andy explained that the Men's Sheds' efforts have just begun: "Our toy story continues to develop and build momentum, and we hope to bring more Men's Sheds on board to reach more families who have lost their homes to the wildfires."

The Arnprior-McNab-Braeside Men's Shed opened its doors in 2018 as an Arnprior Regional Health community program. It is a place where senior men connect to their community through social interaction and woodworking projects.

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About Arnprior Regional Health

Arnprior Regional Health (ARH) is a progressive 140-bed organization with a fully accredited community hospital, nursing home, primary health care centre, and extensive community

programs. ARH is a regional hub with a strong history of providing exemplary care to West Ottawa, McNab/Braeside, Arnprior, and Mississippi Mills residents. As your partner in health, ARH commits to listening and responding to those we serve to create a thriving community together.

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Creating a thriving community together.

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Board Member Login

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August 4, 2023

Hello. I am pleased to share with you the 2022-2023 Annual Report edition of our Community Connection public newsletter.

Prior to the pandemic, our summertime edition provided the perfect opportunity to highlight some of the achievements of the past year, and while we were still doing great things at PRH over the past several years, COVID put a pause on the work required to pull everything together.

Now, with some reprieve, we've returned to production in this format as a way of celebrating the great work being done.

Featured in this edition are reports from our Chief of Staff and myself, along a selection of quality improvements achieved in the past year, some impactful improvements that came from the re-implementation of Lean methodologies and an overview of some of the technological advancements being made.

In addition we've chosen to highlight a selection of the more recent partnerships that have been formed and the collaborative work that is being done.

While much of the content is a retrospect, there are always current news stories about our construction projects, Mental Health Services and more.

Should you wish to access the French translation of our newsletter, this will be available on our website soon. (www.pembrokeregionalhospital.ca).

Sincerely,

Sabine Mersmann, President and CEO Pembroke Regional Hospital



Leading, Learn



Hôpital Régional de Pembroke **Regional Hospital**

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CEO Acknowledges Importance Of Accreditation And Offers Insight Into Future Plans



During my last update, our care team: health care team was preparing for the April 3rd to 6th visit by a four-member survey team from Accreditation Canada. not-for-profit а organization that sets quality and safety standards in healthcare, and accredits health organizations in Canada and around the world.

Sabine Mersmann

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I am now very pleased to share the outcome, that Pembroke Regional Hospital was accredited, having met 98.7% or 1,811 out of 1,834 of the total number of standards against which we were measured. This is actually the highest number of standards we have ever met throughout our Accreditation journey and that is all thanks to the work of everyone within our organization and with our partners.

As part of the survey team's final debrief, they shared with us some of their overall impressions of Pembroke Regional Hospital and our health

- Caring and committed staff and physicians
- · Finds ways to be fiscally responsibility
- · Provides strong community support
- Promotes a positive culture
- Offers patient-centered care
- · Communicates in multiple ways
- · Has adapted to innovative models of care

The fact that they saw this from an objective perspective is testament to the fact that we are all doing our part to stay strong despite the challenges we face, and that, ultimately, we are working together, supporting each other and doing the best for patients and families during their health care journey. In addition to the accolades, we were provided with some great feedback on areas we can improve and our teams will be taking this away to action.

Much of our accreditation preparation revolved around quality improvement and we will keep that momentum going. In fact, we have attributed a good deal of our pandemic recovery to the quality improvement work that had to take place – much of which had been paused at the height of the pandemic.

ACCREDITED

Improvements at the hospital are also forging ahead in terms of construction and upgrades to our physical facilities. With this in mind, I wanted to provide a bit of an overview on some of the major projects taking place:

Cancer Care Project

With the recent opening of our inpatient Pharmacy's new sterile and chemotherapy rooms, that marks the completion of Phase One of the Cancer Care Project. Additional work on the fifth floor of Tower A will result in additional storage and office space for that department.

Phase Two of this project will begin this fall on the 1st floor of Tower D involving the upgrade of the Medical Day Care / Systemic Therapy unit where patients receive their chemotherapy treatment.

Continued on Page 2

Construction Work Nears Half-Way Mark In Surgical Redevelopment Project

With one year's worth of work now complete, the Pembroke Regional Hospital is marking the half-way point of its Surgical Redevelopment Project with commencement of a new phase that will see the temporary move of its inpatient Surgical program to another area of the hospital.

Over the past year, work on this Surgical patients, project which primarily affects the third floor of Tower A has included demolition of the old operating

will still have the same health care team, the same equipment, the same layout and the same quality patient experience. It will just take place on a different floor."

Brownlee Ms. noted that, in order to make it easier for those visiting wayfinding signs in the building have been temporarily



More Masking Mandates Are Lifted At PRH

To align with regional partners, the Pembroke Regional Hospital has lifted more mask mandates in most areas of the hospital.

As of June 19th, masks are only mandatory for visitors and patients:

- In the Emergency Department
- In the Emergency Department waiting room

· When visiting a patient in their room or in a common area on a clinical unit

- When someone coming for an outpatient appointment is unwell
- If a patient is asked to wear a mask by their health care provider

· Patients and visitors can expect staff to wear a mask for all patient encounters.

rooms and the building's original updated and next chapel in order to make way for the of kin are being new Surgical Day Care wing and an clearly informed area that will house a new endoscopy suite, multi-procedural room and the hospital's medical device scope reprocessing area.

According to Beth Brownlee, Vice-President of Clinical and Support Mersmann said that while the Services, the project has now moved into a new phase which required the relocation of the Surgical inpatient wing so that upgrades to that area can take place.

"Effective June 8th, our inpatient Surgical program was moved to the second floor of Tower A where it will remain for approximately one year," Ms. Brownlee said.

"From a patient perspective, very little will change," she said. "They

Beth about the location Brownlee of their loved ones

when they are brought in for their procedures.

PRH President and CEO Sabine hospital recognizes the impact construction has on the patient environment in terms of noise and changes like this, the end result will be well worth it.

"For our patients, completion of this project next summer will mean a refreshed and upgraded inpatient environment with four additional private rooms, new washrooms, air conditioning upgrades and more. We thank everyone for their patience as we work towards this result," Mrs. Mersmann said.

• In other areas of the hospital, staff will wear a mask at their discretion based on an assessment of risk

In all other areas of the hospital, masking is recommended, but is not required and masks will remain easily accessible at all hospital entrances and on all clinical units for anyone who needs or wants one.

To assist patients and visitors on site, signage will clearly indicate where masking is mandatory.

"This marks another step in our pandemic recovery journey, while continuing to protect the health and safety of our patients," said PRH President and CEO Sabine Mersmann.

"While we will continue to monitor and adjust our policies based on the circumstances and in line with public health recommendations, it's nice to see that practices which became standard during the pandemic are now coming to an end," Mrs. Mersmann said.

As a reminder, everyone is asked to stay home if they are experiencing symptoms of illness, unless they need to receive care.



CEO Offers Insight Into Future Plans For PRH...Continued From Front

This phase is scheduled to be completed next spring with the end result decisions and steps will have to be taken before this is finalized. being increased capacity to accommodate 10 chairs, two exam rooms, a large meeting space and a waiting room.

Surgical Redevelopment Project

Almost a full year into this project and we are happy to report that we have come a long way!

While pandemic-related supply chain issues have caused some delays in the delivery of vital equipment for this project, the hospital and our contractor, Hein Construction, have reworked the phasing in order to try and ensure that we are still on track for a late spring/summer 2024 completion date.

Tower C Ground Floor Renovations

Scheduled for completion next summer, the revitalization of the Tower C main entrance will completely change traffic flow into our buildings by creating a new "main" entrance. As part of this project, Mulvihill Drug Mart will be relocated to the current lobby area and the Auxiliary's Sunshine Gift Shop will relocate to the present location of the pharmacy. The PRH Foundation office will also be moving to space at the new main entrance.

New Electronic Medical Record

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In our last newsletter you will have read that we are working towards implementation of a new electronic medical record (EMR) system. Many have asked if we will be adopting the EPIC system that features MyChart and I can share that EPIC is the only EMR vendor we are pursuing at this time. Full implementation of this new EMR will take upwards of two-and-ahalf years and will represent a significant financial investment. Many

In the meantime, we continue to invest in our digital transformation journey which will soon include the purchase of an Automated Medication Dispensing Unit (ADU) for our Pharmacy. This will change the way we order, package and dispense medications and will improve the safety of the medication management and delivery processes. Lots more to come on this!

As you can see, both with regards to these and other projects, and the overview in this newsletter of some of the technological advancements that are coming to fruition, the Pembroke Regional Hospital is making significant financial investments that will benefit our patients and their families for years to come.

In fact, as we not only stabilize our workforce through a variety of innovative means, some of which we have described in this publication, we also recognize the benefits that these investments will have on the recruitment and retention of health care professionals.

Speaking of the future, this fall, the hospital will embark on the development of a new five year strategic plan. The process will be extensive with broad community consultation that will touch on such topics as value for patients and families, the engagement of stakeholders and the provision of connected and coordinated health care.

With such rapid changes occurring in health care and, as we learned with COVID, the speed with which our system can be impacted, having a clear, practical plan for the years ahead will enable our teams to develop annual operating goals while recognizing the importance flexibility plays in those plans in order to be able to react to the unprecedented.

We look forward to having you all on board as this journey continues.

Pembroke Regional Hospital Fast Facts - 2022/2023

Total # of Staff 928 Nurses (RNs/RPNs) 348	Admitted patients 5,663	Births 678		
Active/Associate Physicians and Midwives 95	Emergency Department visits 29,952	Surgical procedures (Day Surgery) 5,367		
Allied Health Professionals 108	Ambulatory Clinic visits 32,001	Surgical procedures (Inpatient) 1,208		
Support Staff 442 Volunteers 180	Community Mental Health visits 54,698	Diagnostic test 76,639 Lab tests 546,691		
Trainees throughout our organization 300+	(Includes both virtual and in-person visits)	(Includes 14,618 MRIs and 12,617 CTs)		

Mental Health Services Of Renfrew County And Other Regional Service Providers Team Up With Pleo To Offer Mobile Support Group

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A group that supports parents and caregivers of youth who struggle with addictions and mental health is reaching out to Renfrew County families in a new way.

As part of a pilot project which launched in April, Parents Lifeline of Eastern Ontario (Pleo) has teamed up with health care providers in Renfrew County to offer a Mobile Support Group which meets the third Tuesday of each month from 6:30-8 p.m.

To date, sessions have been held in Eganville, Petawawa, and Cobden in partnership with the Pembroke Regional Hospital, the Petawawa Centennial Health Centre, and ConnectWell respectively.

On July 18th, Pleo will partner with North Renfrew Family Services for a session at the Deep River Public Library and then additional dates are scheduled for the remainder of the year in Barry's Bay, Renfrew, Golden Lake, Pembroke and Arnprior. Additional information and locations for each month can be found by visiting pleo.on.ca.

Pleo Peer Parent Supporter Bonnie Schryer said the support group offers a safe, confidential place for parents and caregivers to talk and connect with others who are facing similar struggles while sharing what has worked for

the Acute Mental Health unit which, among other things, has helped connect families with a peer supporter who can assist in setting realistic goals for care and recovery.

"Caring for patients also means supporting their families," said Mireille Delorme, Director for Mental Health Services of Renfrew County. "By collaborating with Pleo, we are supporting families with self-help and selfcare, boundary setting, service navigation and education. Connecting with families who are also supporting loved ones living with mental illness reduces the feeling of isolation and validates one's experience in unique ways."

She added that the introduction of Pleo on the unit significantly improved families' access to care.

Assuming there is enough uptake of the support group opportunities in Renfrew County, Pleo plans to continue scheduling these with community partners beyond 2023.

"What has really re-emerged is the importance of having the parents and caregivers directly involved and engaged in the recovery plan which is why it's important that we involve them every step of the way," Ms. Schryer said.

them that could offer an unexplored avenue for others.

"This is really a place for families to find support when they feel that they have exhausted all options and, by partnering with local health care services, we are also providing them with a liaison to other resources in their own community," Ms. Schryer said.

She noted that the struggles families are facing today take many forms, adding that mental health doesn't just mean mental illness and that addictions aren't only drug related and instead could include additions to alcohol, school refusal, gaming, or pornography just to name a few.

"The bottom line is that when a child is not well there is a common feeling of fear that overwhelms a family as they try to figure out next steps and navigate what this means. Having a place to go for help where there is no stigma and where families can speak with others who have lived experience helps to take the weight off," Ms. Schryer said.

In addition to the Mobile Support Groups being trialed, Ms. Schryer said Pleo offers a range of other services, all free of charge to parents and caregivers in need.

This includes the Parents' Helpline (613-321-3211 or 1-855-775-7005), the Pleo website (pleo.on.ca), Family Peer Support and One-On-One Mobile Services.

Last year, Pleo and the Pembroke Regional Hospital also partnered to offer one-on-one services with parents and caregivers of youth admitted on

Pleo and Partners Mobile Support Group

For parents/caregivers of youth up to age 25 who are living with mental health/addiction challenges



Chief Of Staff Reflects On Success Of Physician Recruitment Efforts



Over the past year, our professional staff consisting of 189 physicians, dentists, midwives, nurse practitioners and physician assistants have come together to support the hospital in its work and endeavours, while providing the best possible health care to all those who need it.

Dr. Tom Hurley

Recruitment

As you've heard time and time again, we continue to face challenges when it comes to the recruitment of all health professionals, so a good deal of effort has been spent supporting this for both specialists and primary care physicians within the community. One of our most notable areas of need is Mental Health Services where our current team consists of only one full time and two part-time psychiatrists who are working hard to meet the region's needs.

For the past several years, our region has benefitted from the expertise of recruiter Debbie Robinson to bring new family doctors to our area. In support of her efforts, myself and other members of the professional staff regularly assist with community site visits, recruitment tours and other ways of communicating with those who may consider relocating to our area, as we all recognize the impact that additional primary care in our communities has on health and wellness.

For many potential recruits, it's the work-life balance they want to hear about first-hand from those already practicing, and we all have no difficulty sharing our experiences of not only interesting and varied professional work, but a work environment, beautiful collegial surroundings, and a welcoming community.

In addition, thanks to these efforts and the work of our hospital's recruiting committee, PRH has succeeded in hiring a number of specialist physicians who have joined us on a full time basis including:

New internists Dr. Pierre Zakko and

Dr. Weiwei Beckerleg

Otolaryngologist Dr. Nadarajah Sanjevaan

· Urologists, Dr. Zulfiqar Butt and Dr. Kristina Garrels (part-time)

• Emergency physicians Dr. Svetlana Cakarevic and Dr. Alison Wookey

And Hospitalist Dr. Keri Ladd

In the coming months, the hospital also hopes to hire one more urologist and another internist.

I can also share that our Medical Affairs team is in regular communication with 11 physicians who we hope will choose PRH when the time is right. These individuals represent specialties in internal medicine, intensive care, urology, paediatrics, and family medicine (hospitalist). More specifically:

· As we continue to recruit for our Intensive Care Unit (ICU), a number of Intensivists have shown interest and will be seen throughout the summer completing trial periods.

 A Urologist interested in establishing a full time practice at PRH recently came for a site and community recruitment visit.

Recruitment efforts continue with a Neurologist and Internal Medicine Specialist from Dublin Ireland who plans to relocate to our area this summer and begin supporting the Internal Medicine Department on a full time basis this fall.

And we are very pleased to share that, after a year of ongoing recruitment efforts, our ICU will be welcoming Dr. Hakeem Al Hashim, an Intensivist from Oman who has arrived at PRH for a three-month trial. Dr. Al Hashim completed his Internal Medicine and ICU training in Toronto before heading back to Oman where he has since been working at the Sultan Qaboos University Hospital where he assisted in the development of their ICU program.

As noted, the community, together with the hospital, have also worked closely to recruit primary care providers. While those who provide comprehensive care are in short supply across the province, some have expressed interest in our community.

A special thank you to Dr. Richard Johnson and his Family Medicine Teaching Unit team for bringing additional Medical Residents to the area. This has proven to be one of the county's most successful recruiting strategies to date.

Thanks To Our Long-Standing Physicians

As new professional staff members arrive, some of the hospital's long-standing physicians, many of whom have dedicated the majority of their professional lives to the Pembroke Regional Hospital, have left full time practice and we have appropriately honoured them for their years of service.

These include Otolaryngologist Dr. Jeff Jones (33 years), Psychiatrist Dr. Michael Ferri (26 years), Emergency Department / Family physician Dr. Daniel Plante (28 years) and Family Physician Dr. Judith Plante (29 years). Far from retiring however, these physicians and others continue to provide service in other ways. Dr. Judith Plante transitioned from family practice to become the President of the College of Physicians and Surgeons of Ontario, and Dr. Scott Murray moved away from a full time urology practice to support palliative care needs within our community.

Emergency Department Wait Times

Before concluding, I wanted to share that our hospital's leadership team is looking forward to working with our new Emergency Department physician lead. Dr. Anna Cakarevic on opportunities to improve the patient experience throughout their Emergency Department visit.

While we continue to serve the most ill patients quickly, such as those who require admission or critical care, we recognize that those patients with less urgent problems are still experiencing significant waits.

Thankfully, the county's Virtual Triage and Assessment Center (VTAC) has helped our region's unattached patients avoid having to use the ED for care, but many conditions still require an in-person assessment, so improvement work in this area continues to be a priority.

PRH Makes Advancements In Care Delivery And Invests In State-Of-The-Art Technology

Critical Care Program

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In 2022, our hospital launched the expansion of our Critical Care Program which has increased our capacity through additional beds in our Intensive Care Unit, and also ensures that most of our county's critically ill patients may be looked after here in a setting closer to home. Our team has participated in many professional development opportunities and we continue to focus our efforts to recruit Intensivists and nurses who specialize in this area of care.

orthopaedics program with the introduction of same-day surgery and discharge for elective knee and hip surgery patients.

With an increasing demand for hip and knee replacements, transitioning to Day Surgery for eligible candidates is helping to ensure that patients receive the operations they need in a timely and safe manner.

Automated Medication Dispensing Units

We are currently on track for full

PRH Auxiliary Combines Fashion And Fundraising



Rapid Access Internal Medicine Clinic

Clinical expansion at the hospital has not been limited to care for the critically ill. Another important addition has been the Rapid Access Internal Medicine Clinic. This referral-based program enables those from our Emergency Department to access a specialist in an outpatient clinic on an urgent basis, often within seven days of an Emergency Department visit, while also supporting our inpatients requiring postdischarge follow up.

Overall, this clinic has reduced the number of required hospital admissions and has allowed many patients to access a specialist locally. As our Internal Medicine team expands over the next year, we anticipate that the scope, frequency and number of clinics will increase.

Same-Day Surgery In Orthopaedics

We have also made huge progress in our

implementation of the new Automated Medication Dispensing Units and the new processes that will transform the way we deliver medications to our patients by next spring.

At a cost of \$2.2 million, these new units will help transform our medication delivery system to:

· Ensure that medications are readily available

Improve medication safety

And streamline medication inventory

Staff input and feedback throughout the planning and purchase process has been very valuable.

Other work taking place includes a review of bar coding technology to ensure that medication information can be captured for inventory and tracking purposes, and our Pharmacy team is looking at efficiencies in medication packaging.

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In the photo from left, PRH President and CEO Sabine Mersmann, Auxiliary Treasurer Helene Giroux, Mural Café Assistant Manager Pam Etmanskie, Auxiliary President Diana Gagne, Sunshine Gift Shop Manager Brenda Long and Auxiliary Secretary Harlene Buske

The PRH Auxiliary's Sunshine Gift Shop hosted a successful Unleash Your Spring Fashionista fashion show April 28th at Our Lady of Lourdes Church Hall. With approximately 100 in attendance, all the latest fashions, footwear and accessories were on display at the event which also featured music by Peter Boczar and an assortment of refreshments, and light desserts.

Early in the evening, the Auxiliary presented a total of \$28,000 (\$16,300 Operating Fund and \$11,700 from Delta Bingo and Gaming) to the hospital representing another payment towards their \$500,000 commitment in support of the orthopaedics program and improvements to our inpatient Surgical unit. Forty thousand dollars remains to be paid off, an amount the Auxiliary hopes to donate to PRH by the end of this year.

Quality Improvement Work At Pembroke Regional Hospital 2022/2023

Through our annual quality improvement plan and use of our Lean Management System, improvements are made every day that directly link to our strategic goals for the hospital. Our teams and departments have worked together to support these goals.

Here's just a sample of some of the goal-oriented initiatives from the past year.

Patient and Family Experience

Acute Mental Health

• Created an information sharing board on the unit to educate patients and families about resources available in the community.

• Provided education to staff around the involvement of families in care planning.

Human Resources

• Implemented a digital process for the identification of French-speaking staff to better serve French speaking patients.

Materials Management

• Stored surplus beds that are flagged for donation are donated, where possible and appropriate, to patients and families needing a bed upon discharge.

Medical Unit

• Redesigned whiteboards in patient rooms to include more information so that patients and families are better informed about their condition and treatment.

• Created a French version of the *Bereavement Resource Package* for families.

Mental Health Services of Renfrew County

• Introduced *The Ontario Perception of Care Survey* to clients and families in the Recovery Outreach and Family Support programs. The feedback collected helps us to make clientcentred improvements to our services.

Obstetrics

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• Created a virtual tour video of the labour and delivery floor and uploaded this to the PRH website so that expectant mothers can view this ahead of time.



Vascular Health

• Created standard work for paediatric consultation referrals resulting in more timely and standardized follow-up.

Provider Experience

Emergency Department

• Installed a camera in Zone B to improve visibility and enhance patient and staff safety.

Inpatient Rehabilitation

• Created a standard form to help Health Care Aides make notes throughout the day and better manage their workflow.

Obstetrics

• Created a list of daily duties to share with staff from other departments who are helping out on the unit.

Systemic Therapy

• Updated our telemedicine system for an improved provider and patient experience.

Value and Efficiency

Acute Mental Health

• Created a transfer envelope with a prepopulated checklist for patients being transferred to other facilities.

Environmental Services

• Relocated supplies that are needed every day to a more easily accessible storage area.

Intensive Care Unit

• Combined two different storage locations into one space to improve accessibility and reduce the time it takes to search for items.

Obstetrics

• Added a digital whiteboard to track and display outpatient procedures on the unit.

Information Technology

• Implemented a new voicemail message to indicate to staff that the department is aware of hospital-wide IT issues when they occur in order to reduce the number of voicemails received about the same issue.

Best Possible Health Outcomes

Obstetrics

• Worked with Pharmacy to improve the identification of two medications which have very similar packaging in order to prevent errors.

Outpatient Rehabilitation

• Added distance markers in the Intensive Care Unit in order to better assess a patient's stability and mobility.

Vascular Health

• Re-implemented fall prevention surveys and identification bracelets in order to meet fall prevention guidelines.

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Lean Re-implementation Results In A Significant Number Of Impactful Improvements

In June 2022, as part of our hospital's pandemic recovery journey, we made it a priority to revitalize our Lean Management System which, since 2013, had supported a culture of continuous quality improvement throughout our organization. Since doing this, our teams have identified, prioritized and implemented over 200 improvements that impact the goals of our hospital and improve the patient experience.

Here are just some of those that have improved patient care and the behind-the-scenes processes for our teams.

Hospital-wide Wheelchair Roll-out

M ider add loca hos of w pati whil

Many of our frontline staff identified the need for additional wheelchairs in locations throughout the hospital, noting that the lack of wheelchairs was impacting patient care and efficiency while staff searched for them.

Food Services

Staff identified that the cafeteria often runs out of hot meals on busy days, with no back-up to serve to hungry staff and visitors. In order to ensure that there is always sufficient food available, the cafeteria started stocking additional salads and carb-rich items like bagels and bread on a daily basis. They also began tracking busier days of the week so that they can ask the kitchen drinks include medication.

Emergency Department

Previously, patients who required outpatient follow up after a visit to the ED were given no indication of wait times and, as a result, the department was getting calls from patients concerned they hadn't received an appointment.

This process was improved with the creation of



Rehab Assistant Jordan Schoenfeldt and Registered Practical Nurse Kristie Warren

A working group was formed to evaluate which type of wheelchairs are used most often, to determine the best way to label and track their location, and to find ways to improve the process for having them serviced. To date, 25 new wheelchairs have been purchased and deployed to the Emergency Department, Rehabilitation

Unit, the Medical floor, the Surgical program, the Acute Mental Health unit and the hospital's main entrances.

Intensive Care Unit (ICU) Spring Cleaning

Staff identified a lack of efficiency in supply storage due to having multiple storage locations, a labelling process that wasn't standardized, and expiry of supplies that were in storage for too long. To improve this, the team worked together to reorganize, categorize, declutter and properly identify everything in a common storage room. staff to prepare some extra hot meals.

Acute Mental Health

After identifying the need for a standard process to ensure that all required patient information is collected and shared during a patient transfer to another facility, an inter-facility transfer package was created that includes important, easy to access information on the outside of the package envelope as well as a checklist for what is included in the package. This new process has resulted in improved communication with paramedics and the receiving facility and most importantly, improved continuity of care for the patient.

Inpatient Rehab

Previously, patient beverages that contained medication were given to a patient in a plain cup. As a result, staff weren't able to accurately track whether or not the beverage was consumed in its entirety and often, following clean up of a patient's bedside, the medicated drinks were thrown out along with other cups. Now, an identifying sticker is added to those cups so that it is clear which

an Outpatient Referral Information Sheet that is now given to patients requiring an outpatient referral. This new information sheet includes the phone numbers and approximate wait times for the outpatient service to which the patient has been referred. ED staff regularly connect with the services listed on the sheet in order to ensure they are communicating the most accurate wait times to patients.

Medical Department

The Medical team is excited to share that it has re-implemented bedside rounding. Bedside rounding was standard practice pre-COVID and the team, patients and families have benefitted from its reimplementation.

Bedside rounding involves a patient's entire team; Nurse, Clinical Care Discharge Nurse, Occupational Therapist, Dietitian or Dietetic Aide, Spiritual Care, Physiotherapist, Rehabilitation Assistant, Social Worker, Resource Nurse, and Home and Community care Support Services -Champlain.

Continued on Page 5

Lean Re-implementation Supports Improvement Work...Continued From Page 4

As the name implies, this rounding takes place right at the patient's bedside and the patient's family and doctor are encouraged to participate in order to promote open communication, engagement, planning and decision-making with all those involved in the care. Some of the topics covered at bedside rounding include mobility, interdisciplinary referrals and patient goals.

Since reimplementation of bedside rounds, the team has seen many positive outcomes for patients including: improved engagement resulting in better discharge planning, improved understanding of the patient's condition, earlier identification of discharge barriers, increased family involvement, and earlier identification of changes to a patient's clinical status.



Some of the team involved in bedside rounding include, from left, Becky Richardson-Sack (Dietitian Assistant), Dr. Mylene Gagné (Hospitalist), Jen Maitland (Occupational Therapist), Physiotherapy student Meagan Milton, Nancy Spilchen (Physiotherapist), Diane Leeder (Home and Community Care Coordinator) and Kelly Malley (Clinical Clinical Care Discharge Resource Nurse)

Obstetrics

An outpatient clinic for newborns that had been standard practice prior to the pandemic has been relaunched.

During the last several years, all babies coming to the Obstetrics unit for an outpatient assessment were required to wait there until all results were received and reviewed in order to determine if any additional follow up or readmission was required. This resulted in a long wait for families and babies, and if readmission was needed, families would have to go home to retrieve some belongings.

To improve the patient experience, the team created a new process that allows most families and babies to go home while they await results. Results are given by phone and families are advised of any next steps.

Surgical

The Surgical program recently made improvements to their Discharge Teaching Sheets that are sent home with patients after surgery.

With physician feedback and input, the team updated the General Surgery and Gynaecological teaching sheets to include the most up-to-date and best practice post-surgery care.

In order to ensure the new teaching sheets are improving the patient experience, the team tracks their distribution and connects with patients 24 hours post-surgery to ensure they have all the information they require and see if they have any questions.

Teaching sheets for other procedures are also being updated and uploaded to the hospital's website (www.pembrokeregionalhospital.ca) for electronic access.

Consider Joining Our Patient And Family Advisory Council

Patient advisors give us feedback and ideas to help us improve the quality and safety of the care we provide. Your skills and experience might make this the right fit for you!



To apply, or learn more, please call (613) 732-2811, extension 6161 or email laurie.tomasini@prh.email

Improving The Care And Services We Provide By Partnering With Others

There is tremendous value in working with others – not only does this allow us to maximize the expertise and resources we have available, but it also enables a group of providers to identify patient needs and determine the best way to meet those in a coordinated fashion.

Working with partners clearly enables us to move forward and do more for our patients than we could otherwise do on our own.

AccessMHA.ca - Mental Health Services of Renfrew County have partnered with AccessMHA to provide two staff who assist with online intake for mental health and substance use inquiries and ensure that individuals are supported and referred to the appropriate services in a timely manner. AccessMHA connects individuals with free mental health and/or substance use/addiction support, services, and care.

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Advanced Care Paramedics in the Emergency Department - Last year, our Emergency Department partnered with the County of Renfrew Paramedic Service and welcomed a number of Advanced Care Paramedics to the ED team. Given the health human resource challenges in that department, this initiative has not only helped to provide valuable support to our patients and staff but it has also provided the paramedics with an opportunity to use their skillset and expertise in a different setting. Algonquin College for both the Practical Nursing Program and the BScN Collaborative Program with Ottawa University, a partnership with Nipissing University in the RPN to RN bridging program, and a Memorandum of Understanding with the Department of National Defense for placements in the Military Clinical Readiness Program. Year-round we have over 300 trainees on site.

Mental Health First Aid Training - Caregivers are an integral part of a person's mental health journey and it's important that they have the knowledge and preparation to respond to a loved one in crisis. In partnership with our Family Support Worker, Parent's Lifeline of Eastern Ontario (Pleo) and the Renfrew County and District Health Unit (RCDHU), 11 caregivers in Renfrew County were offered this training free of charge in May. Mental Health First Aid is offered to those with an emerging mental health problem or someone experiencing a mental health crisis until under the care of a family physician yet require opioids for pain control have limited access to prescriptions. In order to ensure safe prescribing and treatment to help patients reach their pain management goals, community pharmacists, addictions treatment services, public health, Mental Health Services of Renfrew County's Crisis Team, Pathways, and community withdrawal services joined together to develop a care pathway.

Supportive Housing - Mental Health Services of Renfrew County has partnered with Carefor Health and Community Services to offer two supportive housing programs at Carefor Mackay. The Community Homes for Opportunity and SIL Mackay programs offer a total of 20 supported living opportunities for clients who are experiencing or have experienced a severe mental illness and require 24/7 support in order to live as independently as possible.

The Virtual Critical Care Program - The

Central Cuba Cultural Exchange Tour 2023 -Our Materials Management team was able to respond to a request for surplus, unused supplies, providing the delegation with five large suitcases full of items to help those in need.

Our Materials Management team has also supported **The Grind**, offering a variety of surplus kitchen items and a few office-style furnishings for their new location in downtown Pembroke.

Champlain Health Supply Services (CHSS) -Our Materials Management department continues to partner with and support hospitals within our region in order to ensure everyone has the supplies they need. During the pandemic, it was not uncommon to work collaboratively with a local hospital to transport supplies to and from locations where the need was greatest. Where challenges continue to exist, we continue to partner with one another to support day-to-day operations.

Education - PRH currently has 40 active affiliation agreements with Ontario universities and colleges as well as a few from other provinces. This includes an active agreement with

appropriate treatment is found or a situation is resolved.

Ottawa Valley Ontario Health Team (OHT) -Pembroke Regional Hospital is proud to be a key partner of the OVOHT. Ontario Health Teams are a new way of organizing and delivering care that is more connected to patients, families, and caregivers in their local communities. Under OHTs, hospitals, physicians, homecare, social service providers and community health work as one coordinated and integrated team - no matter where they provide care. Patients will be able to more easily access and navigate the health care system and be supported as they transition from one health care provider or setting to another.

Post-Stroke Community Paramedic Program - Facilitated by paramedics with special training, this program provides patients who have experienced a stroke and been discharged from inpatient or outpatient hospital care with follow up assessments and post-stroke management.

Safe Prescribing of Opioids in the Emergency Department - Patients who are not

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Virtual Critical Care Program is a partnership with The Ottawa Hospital that offers access to specialist consultation in critical care. Physicians and nurses throughout PRH can access urgent, unscheduled input from critical care physicians, nurses, and respiratory therapists for patients under our care. This partnership helps patients stay in the region while being provided with exceptional care through increased collaboration, and access to resources.

Vocational Support Program - Gaining and maintaining employment may present a challenge for the person living with a serious and persistent mental illness, yet it is a vital component for recovery and wellbeing. To support clients in their employment goals, Mental Health Services of Renfrew County has partnered with local businesses including The Pembroke Farmer's Market, The Grind and the Thrift Mission Store to offer meaningful opportunities to clients who wish to enter the workforce and gain invaluable skills. In the near future, this program will be expanding to the Renfrew and Arnprior communities.



Annual Report

2022-2023 Keeping Healthcare close to home



Wow! What a year it has been for all of us!



Board Chair

First off, may I start by saying a HUGE "THANK YOU" to everyone who was front line/back line/side line ...everyone in our health care community...who stepped up, pivoted and worked together to make a difference for the good of all our families. Thank you for all that you do. You do it in your own special, quiet way, and I admire your dedication to the well-being of others.

Thank you to everyone in our community who found a way to donate both time and money to our local Hospital Foundation. I am humbled by how our region gives back. I rest easy knowing that my family and yours are in good hands at the Pembroke Regional Hospital.

I thank you, sincerely, for helping us keep health care closer to home.





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Foundation Team Message

We wanted to first thank all of our donors who have made donations over the past few years, as the Foundation and our Volunteer Team work hard towards the completion of our *Cancer Care Campaign*. Your contributions are making a difference! This campaign, which is near and dear to us all, started in early 2020 at the start of what we now look back on as a once-in-a-lifetime world crisis! The pandemic not only kept our families apart, and took us away from gatherings, but it also changed the way many of us think about how much our hospital needs our support. YOU provided that support during one of the most difficult times in your life so that we can provide the hospital with the funds they need to take care of our loved ones during their cancer journey. We have now doubled the amount of Chemotherapy medications produced right here at PRH and soon, we will be completing renovations to the treatment area so that we can provide more patients with life-saving care while keeping cancer CARE close to home! Thank you so much! Roger Martin, Executive Director, Pembroke Regional Hospital Foundation









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		7408 or email: foundation@prh						

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July 6, 2023

In This Issue

- Provide your feedback on AMO's digital communications.
- MPAC Board positions Call for expressions of interest.
- Input sought on revisions to Cannabis Standards.
- Off-road vehicle consultation.
- Electrification and Energy Transition Panel Call for feedback.
- Housing accelerator portal open with interactive webinars.
- Register for the AMO 2023 Annual General Meeting and Conference.
- Register for in-person Land Use training at the AMO Conference.
- Councillor training: Fall dates.
- Human Rights and Equity Training: November workshop.
- LAS & IPE 2023 Risk Symposium, October 4-5, Casino Rama Orillia.
- Registration for AMO-LAS Energy Symposium is now open!
- Mini workshop: Uncovering Savings in Water/Wastewater Plants.
- Deadline extended for BPS energy reporting.
- Canoe vendor spotlight: Radiomobile, L3Harris, Getac, Whelen.
- Careers: AMO, Ministry of Transportation, MMAH, London, Malahide.

AMO Matters

Please complete this <u>six-minute survey</u> on AMO's brand and digital communications. Help AMO shape our future brand and member engagement!

AMO has issued a call for expression of interests for building the AMO 2024 list of nominees for the Municipal Property Assessment Corporation (MPAC) Board of Directors. Application deadline has been extended - <u>apply now</u>.

Provincial Matters

The Alcohol and Gaming Commission of Ontario (AGCO) is looking for input on proposed revisions to the Registrar's Standards for Cannabis Retail Stores. The deadline is July 11. <u>Register</u> to provide feedback.

The Ministry of Transportation is seeking feedback on Off-Road Vehicle safety enhancement proposals in a session on July 17. Materials will be distributed in advance. To register email <u>kemar.palmer@ontario.ca</u>.

Organizations are invited to provide submissions to the <u>Electrification and Energy</u> <u>Transition Panel</u> via email at <u>energypanel@ontario.ca</u> until June 30 at 5:00 pm. Feedback will inform the Panel's report to the Minister of Energy.

Federal Matters

Learn more about the <u>Housing Accelerator Fund</u> by attending a virtual information webinar on July <u>13</u> or <u>18</u>. Applications are due August 18.

Eye on Events

AMO is excited about this year's Conference hosted by the City of London at RBC Place London and DoubleTree by Hilton, August 20-23. View the preliminary <u>program</u> and <u>register</u> now for this important event.

We are offering a number of training opportunities focused on both the fundamentals of land use planning and strategic decision making at this years conference, Saturday, August 19 and Sunday, August 20. <u>Register today</u> for one of the limited spots.

Secure your spot in AMO's iconic councillor training this fall. This training provides councillors in all stages of their careers information, insights, and the necessary tools to be an effective local leader. <u>Register today</u>.

Understanding your role and responsibilities as an elected official when it comes to <u>Human Rights & Equity</u> is critical. This training examines your legislative responsibilities and understanding what equity means and how it can be implemented. <u>Register today</u> to build your knowledge in these complex areas.

Join Local Authority Services (LAS) and Intact Public Entities (IPE) in discussion on Navigating the Road to Resilience in examination of critical municipal risk issues such as climate resiliency, cyber security, risk data management and more. <u>Register today</u> as space is limited. Deadline to Register: September 27.

The AMO and Local Authority Services (LAS) are pleased to be hosting the 2023 Municipal Energy Symposium on November 2- 3 at the Novotel Centre Toronto. <u>Registration</u> is now open. Space is limited.

LAS

Does your water/wastewater treatment plant use a lot of energy? <u>Register</u> for a free virtual mini-workshop with LAS and Stephen Dixon. We'll show you how you can identify energy conservation opportunities at your plant using RETScreen. <u>Contact</u> <u>Christian Tham</u> for further details.

The Ministry of Energy has extended the reporting deadline for 2021 energy usage data under O. Reg 25/23 until October 31, 2023. Watch for additional Ministry-hosted webinars in September. For any questions related to MOE's energy reporting requirements, please email <u>BPSsupport@ontario.ca</u>.

The Canoe Procurement Group continues to expand! Our <u>Enforcement Solutions</u> category is growing with the addition of Radiomobile, L3Harris, Getac, and Whelen Engineering. Simplify procurement while keeping your community safe. <u>Contact Sarah</u> to learn more.

Careers

<u>Senior Manager, Policy - AMO</u>. This is a leadership role as a key contributor to AMO's overall policy and government relations strategy and activities. Submit cover letter and CV via confidential email to: <u>careers@amo.on.ca</u>, subject: Senior Manager, Policy by July 7.

<u>Senior Advisor - AMO</u>. Advise Senior Management and Board of Directors on policy and government relations strategies related to housing, LUP and natural resource / environmental management. Submit cover letter and CV via confidential email to: <u>careers@amo.on.ca</u>, subject: Senior Advisor by July 7.

<u>Director, Standards and Contracts Branch - Ministry of Transportation</u>. Provides technical, operational and strategic leadership to a team that leads the planning, development, implementation and delivery of the ministry's highway engineering and construction standards, specifications and policies. Please <u>apply online only</u>, by July 11.

<u>Municipal Policy Specialist - Ministry of Municipal Affairs and Housing</u>. Lead and coordinate policy and program development initiatives and projects related to local government strategies, policies, programs, and research activities. Please <u>apply</u> <u>online</u> only, by August 1.

<u>Deputy City Manager, Legal Services - City of London</u>. The DCM is responsible for providing the vision, strategic direction, and overall management of the Legal Services Service Area. Applications should be submitted <u>online</u> ideally by August 4.

<u>Chief Administrative Officer - Township of Malahide</u>. The CAO will be instrumental in the completion and execution of the strategic plan. Apply to <u>hr@malahide.ca</u> by July 26.

About AMO

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AMO Contacts

AMO Watchfile Tel: 416.971.9856 <u>Conferences/Events</u> <u>Policy and Funding Programs</u> <u>LAS Local Authority Services</u> <u>MEPCO Municipal Employer Pension Centre of Ontario</u> <u>ONE Investment</u> <u>Media Inquiries</u> <u>Municipal Wire, Career/Employment and Council Resolution Distributions</u>

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July 13, 2023

In This Issue

- ROMA encourages rural municipalities to apply for Housing Accelerator Fund.
- Provide your feedback on AMO's digital communications.
- MPAC Board positions Call for expressions of interest.
- Off-road vehicle consultation.
- AMO 2023 is just over a month away Register today!
- Take advantage of Land Use Planning Training at the AMO Conference.
- LAS & IPE 2023 Risk Symposium Are you safe?
- Registration for the one of a kind AMO-LAS Energy Symposium is now open!
- BLOG: Accelerating Digital Services.
- Mini workshop: Uncovering Savings in Water/Wastewater Plants.
- Canoe supplies for your summertime activities.
- Webinar: Aging Well and Financial Security.
- No Hot Pets campaign.
- Careers: LAS, Niagara Region, King, Simcoe, Ottawa, and Greater Madawaska.

AMO Matters

The Rural Ontario Municipal Association (ROMA) wants to make sure that rural, small and northern communities consider applying for the <u>Housing Accelerator Fund</u> by August 18. Don't miss this opportunity! Questions, call CMHA 1-800-668-2642 or <u>email</u>. ROMA is interested in <u>hearing</u> from members who will be and are considering submitting an application. Learn more about the <u>Housing Accelerator Fund</u> by attending a virtual information webinar on July <u>13</u> or <u>18</u> at 1 pm.

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August 19 and Sunday, August 20. Register today for one of the limited spots.

Join Local Authority Services (LAS) and Intact Public Entities (IPE) in discussion on Navigating the Road to Resilience in examination of critical municipal risk issues such as climate resiliency, cyber security, risk data management and more. <u>Register today</u> for all you need to know on municipal risk management - deadline: September 27.

AMO and Local Authority Services (LAS) are pleased to be hosting the 2023 Municipal Energy Symposium on November 2- 3 at the Novotel Centre Toronto. <u>Registration</u> is now open. Space is limited.

LAS

The day-to-day reality of how digital solutions will impact citizens and municipal workers is not always made clear. <u>Read three cases</u> that municipalities may encounter before going fully digital.

LAS and Stephen Dixon are hosting a 1-hr virtual workshop on July 19 at 10am. Find out how to determine energy savings potential at your Water/Wastewater Treatment Plants using RETScreen Expert. Attendees receive a 14-day RETScreen trial license. It's less than a week away - <u>Register today</u>!

Ontario municipalities rely on the <u>Canoe Procurement Group</u> to supply their most needed summertime activities. From fitness to playgrounds and lawncare to heavy construction, Canoe makes it easy to buy products and services you use every day. Take some time to review the 250+ approved vendors and save time with your purchase. <u>Contact Sarah</u> to get started!

Municipal Employer Pension Centre of Ontario (MEPCO)

OMERS and the National Institute on Aging are hosting a webinar on July 21 on income security and maintaining good health and well-being. Register <u>here</u>.

Municipal Wire*

The Ontario SPCA and Humane Society, and participating SPCAs and humane societies across the province have launched a summer <u>No Hot Pets campaign</u>. As a part of this campaign, individuals are encouraged to contact their municipality to request they enact a bylaw to protect animals from being left unattended in vehicles.

Careers

<u>Program Manager - Local Authority Services (LAS)</u>. Responsible for the overall administration, marketing, and growth of programs (ONE Investment, Natural Gas, Electricity), management of customer relationships, and supervision of the Client Relations Specialists, Energy Billing/Settlement team and the Board Coordinator. Apply to <u>careers@amo.on.ca</u> by August 4.

<u>Director Asset Management - Niagara Region</u>. Accountable for leading and providing management, guidance and direction in developing and sustaining the corporate Asset Management program. Submit online application by August 2.

<u>Manager of Communications & Public Engagement - King Township</u>. Provides expert counsel to Council/Senior Management on issues related to communications and media, public relations and outreach. Apply by July 21.

<u>Manager, Early Learning & Childcare Services - County of Simcoe</u>. Work alongside an innovative team of professionals responsible for system planning and management of

the licensed child care and early years sector. Submit your <u>application online</u> by July 14.

<u>Payroll Technical Analyst - City of Ottawa</u>. Manages the payroll system and is responsible for the delivery of pay, time entry, pension and benefit services, and reimbursements. Apply by July 28.

<u>Chief Administrative Officer - Township of Greater Madawaska</u>. Works collaboratively with the senior management team to provide the best possible advice to the Mayor and Council. Apply to <u>finance@greatermadawaska.com</u> by July 21.

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July 20, 2023

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- Municipal Information & Data Analysis System (MIDAS) upgrade.
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- Blog: LAS Goes on a Road Trip.
- Careers.

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AMO is pleased to, in the coming weeks, launch a refresh of the <u>Municipal Information</u> <u>& Data Analysis System</u> (MIDAS). For current users, login will remain the same, however, you will need to save any reports you have saved in the current system as they will not be migrated to the new MIDAS.

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for all you need to know on municipal risk management - deadline: September 27.

AMO and Local Authority Services (LAS) are pleased to be hosting the 2023 Municipal Energy Symposium on November 2-3 at the Novotel Centre Toronto. <u>Registration</u> is now open. Space is limited.

LAS

LAS' Municipal Program Specialist writes about his spring outreach road trip visiting many scenic municipalities in Ontario. Read more <u>here</u>.

Careers

<u>Program Manager - Local Authority Services (LAS)</u>. Responsible for the overall administration, marketing, and growth of programs (ONE Investment, Natural Gas, Electricity), and management of customer relationships. Apply to <u>careers@amo.on.ca</u> by August 4.

<u>Strategic Initiatives Manager - Niagara Region</u>. Responsible for providing quality business, policy and strategic analysis and consultation to advance corporate priorities. <u>Apply online</u> by July 26.

<u>Director of Planning - Township of Georgian Bay</u>. Involved in departmental goal setting and budget preparation and monitoring, Council report creation and presentation. Apply to jobs@gbtownship.ca by August 6.

<u>Chief Administrative Officer - Township of Russell</u>. Responsible for providing strategic leadership and direction in the development and execution of administrative and operational policies, procedures and initiatives. Apply to <u>jobs.emplois@russell.ca</u> by August 4.

<u>Chief Administrative Officer - Town of Fort Frances</u>. Responsible for the strategic planning, development, coordination, and leadership in the delivery of services. Apply to jobs@fortfrances.ca by August 20.

<u>Commissioner, Community and Operations Services - City of Oshawa</u>. Responsible for providing innovative vision and strategic direction to the Community and Operations Services Department. <u>Apply online</u> by August 18.

<u>Supervisor, Stores - Town of Oakville</u>. Supervises all activities of the Central Stores functions. <u>Apply online</u> by July 29.

<u>Chief Administrative Officer/Clerk - County of Haliburton</u>. Perform all duties pursuant to the provisions of the *Municipal Act*, the Procedural Bylaw and Delegation of Authority By-law. Apply to <u>shume@haliburtoncounty.ca</u> by August 17.

<u>Director, Business Intelligence & System Planning - County of Simcoe</u>. Responsible for leading the strategic policy development, service planning, data and quality assurance, and risk management. <u>Apply online</u> by July 26.

<u>Engineering Technician II - County of Simcoe</u>. Conduct engineering reviews including, but not limited to, environmental assessments, traffic control, storm water management, road design and more. <u>Apply online</u> by August 1.

About AMO

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AMO Watchfile - July 20, 2023

government as a vital and essential component of Ontario's and Canada's political system. Follow <u>@AMOPolicy</u> on Twitter!

AMO Contacts AMO Watchfile T Conferences/Eve Policy and Fundi LAS Local Autho MEPCO Municip ONE Investment	e <u>nts</u> ng Programs rity Services		<u>of Ontario</u>			
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July 27, 2023

In This Issue

- Municipal Information & Data Analysis System (MIDAS) upgrade.
- MPAC Board positions Call for expressions of interest.
- Ontario Anti-Hate Security and Prevention Grant.
- Release of public information service.
- Housing Accelerator Portal now open.
- AMO 2023 is less than a month away Register today!
- LAS & IPE 2023 Risk Symposium Are you safe?
- Registration for the one of a kind AMO-LAS Energy Symposium is open!
- LAS and Partners at the AMO Conference.
- The heat is on!
- Gravel road assessments now available through LAS.
- Careers: LAS, Durham Region, Drummond/North Elmsley and Brampton.

AMO Matters

AMO is pleased to, in the coming weeks, launch a refresh of the <u>Municipal Information</u> <u>& Data Analysis System</u> (MIDAS). For current users, login will remain the same, however, you will need to save any reports you have saved in the current system as they will not be migrated to the new MIDAS.

AMO has issued a call for expression of interests for building the AMO 2024 list of nominees for the Municipal Property Assessment Corporation (MPAC) Board of Directors. Application deadline has been extended - <u>apply now</u>.

Provincial Matters*

The Ontario government is providing one-time grants of up to \$10,000 to help faithbased, cultural, 2SLGBTQQIA+, First Nations, Inuit, Métis and Urban Indigenous organizations and communities to enhance or implement measures to ensure community spaces remain safe and secure from hate-motivated incidents. <u>Applications are open for 2023-2024</u>. The deadline to apply: September 12, 11:59 p.m. EDT.

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Federal Matters

The CMHC Housing Accelerator Fund is now accepting applications! Details are on the <u>CMHC website</u>. Applications are due August 18.

Eye on Events

AMO is excited about this year's Conference hosted by the City of London at RBC Place London and DoubleTree by Hilton, August 20-23. View the preliminary program

and register now for this important event.

Join Local Authority Services (LAS) and Intact Public Entities (IPE) in discussion on Navigating the Road to Resilience in examination of critical municipal risk issues such as climate resiliency, cyber security, risk data management and more. <u>Register today</u> for all you need to know on municipal risk management - deadline: September 27.

AMO and Local Authority Services (LAS) are pleased to be hosting the 2023 Municipal Energy Symposium on November 2-3 at the Novotel Centre Toronto. <u>Registration</u> is now open. Space is limited.

LAS

LAS and our partners are excited to see you at the <u>AMO Conference</u> in less than a month. Come see us at booth 500 during the tradeshow and be sure to visit our 25 partners as well. See how many you can find! Stay tuned here to learn how else we are involved.

With colder fall temperatures approaching, it's time to think about heating budgets for your municipality. Take advantage of our <u>Natural Gas</u> program and stay warm this winter. <u>Contact Fern</u> for more information.

The <u>LAS Road & Sidewalk Assessment</u> program has expanded to include gravel roads! Keep your rural roads in good shape and meet your asset management obligations. <u>Contact Tanner</u> to learn more.

Careers

<u>Program Manager - Local Authority Services (LAS)</u>. Responsible for the overall administration, marketing, and growth of programs (ONE Investment, Natural Gas, Electricity), and management of customer relationships. Apply to <u>careers@amo.on.ca</u> by August 4.

<u>Director, Affordable Housing Development and Renewal - Durham</u> <u>Region</u>. Responsible for the development and implementation of projects and programs designed to increase the supply of affordable, suitable and sustainable supply of housing. <u>Apply online</u> by August 24.

<u>Public Works Manager - Township of Drummond/North Elmsley</u>. Take charge of strategic leadership, administrative management, and the overall operations of the Public Works Department. Apply to <u>jlaidlaw@dnetownship.ca</u> by August 10.

<u>Mechanical Inspector, Plumbing - City of Brampton</u>. Performs plumbing and on-site sewage inspections to ensure construction and installations meet all referenced standards set by the Ontario Building Code as well as plans, specifications, documents and applicable laws and by-laws. <u>Apply online</u> by August 9.

About AMO

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August 3, 2023

In This Issue

- Join ROMA meeting on Rural Drainage Act dispute with national railways.
- Municipal Information & Data Analysis System (MIDAS) upgrade.
- Ontario Anti-Hate Security and Prevention Grant.
- Release of public information service.
- Housing Accelerator Portal now open.
- AMO 2023 is less than a month away Register today!
- LAS & IPE 2023 Risk Symposium Are you safe?
- Registration for the one of a kind AMO-LAS Energy Symposium is open!
- LAS one step closer to speed camera program.
- Learn with LAS at the Conference!
- Mental health in later life: multilingual handouts.
- Careers: LAS, Simcoe, Sioux Lookout, Haliburton, and Niagara Region.

AMO Matters

On August 21 at 6 pm, join ROMA Chair and others, in London at the RBC Place, to discuss the ongoing dispute between rural municipalities CN, CP and VIA rail regarding the *Drainage Act*. Learn more <u>here</u>.

AMO is pleased to launch a refresh of the <u>Municipal Information & Data Analysis</u> <u>System</u> (MIDAS). MIDAS is a web-based tool that provides access to the Financial Information Returns (FIRs) to all Ontario municipalities. The FIR is the main data collection tool used by the Ministry of Municipal Affairs and Housing to collect financial and statistical information on municipalities.

Provincial Matters*

The Ontario government is providing one-time grants of up to \$10,000 to help faithbased, cultural, 2SLGBTQQIA+, First Nations, Inuit, Métis and Urban Indigenous organizations and communities to enhance or implement measures to ensure community spaces remain safe and secure from hate-motivated incidents. <u>Applications are open for 2023-2024</u>. The deadline to apply: September 12, 11:59 p.m. EDT.

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Eye on Events

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Place London and DoubleTree by Hilton, August 20-23. View the preliminary <u>program</u> and <u>register</u> now for this important event.

Join Local Authority Services (LAS) and Intact Public Entities (IPE) in discussion on Navigating the Road to Resilience in examination of critical municipal risk issues such as climate resiliency, cyber security, risk data management and more. <u>Register today</u> for all you need to know on municipal risk management - deadline: September 27.

AMO and Local Authority Services (LAS) are pleased to be hosting the 2023 Municipal Energy Symposium on November 2-3 at the Novotel Centre Toronto. <u>Registration</u> is now open. Space is limited.

LAS

LAS and the City of Barrie <u>partnering</u> to help more Ontario municipalities improve public safety and slow down motorists through the use of speed enforcement cameras in designated safety zones.

LAS staff are gearing up to bring you a busy day of sessions on the Tuesday at the <u>AMO Conference</u>. We'll start with a breakfast session on ASE, and then a lunch session on ESG. Throughout the event, we'll also be part of others on Energy, Cyber Security and Building Permits. Check out the <u>Conference program</u> for all the details.

Municipal Wire*

The 'Understanding mental health and well-being in later life' project team at CAMH has developed a series of evidence-based handouts for adults 65 and older to raise their awareness of mental health and addiction issues. These handouts are available in twelve languages. <u>Access here</u>.

Careers

<u>Program Manager - Local Authority Services (LAS)</u>. Responsible for the overall administration, marketing, and growth of programs (ONE Investment, Natural Gas, Electricity), and management of customer relationships. Apply to <u>careers@amo.on.ca</u> by August 4.

<u>County Clerk, Director of Statutory Services & Archives - County of Simcoe</u>. Supervises and directs programs and services, as well as the corporate records and information management, access and privacy under both MFIPPA and PHIPA, policy and accessibility programs. <u>Apply online</u> by August 11.

<u>Chief Administrative Officer/Clerk - County of Haliburton</u>. Responsible for the efficient and effective administration of all departments and resources of the County. Apply to <u>shume@haliburtoncounty.ca</u> by August 17.

<u>Chief Administrative Officer - Municipality of Sioux Lookout</u>. Responsible for the strategic leadership and efficient delivery of all the Municipality's administrative and operational services. Apply to <u>careers@waterhousesearch.net</u> quoting project SL-CAO by August 25.

<u>Legal Counsel - Niagara Region</u>. Responsible for providing legal advice and support on a wide variety of matters to the staff and Council of The Regional Municipality of Niagara. <u>Apply online</u> by August 25.

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AMO Watchfile - August 3, 2023

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AMO's Partners



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August 10, 2023

In This Issue

- 2022 AMO Annual Report now available.
- Join ROMA meeting on Rural Drainage Act dispute with national railways.
- ROMA needs your input on access to services in rural Ontario.
- Municipal Information & Data Analysis System (MIDAS) now upgraded.
- Ontario Anti-Hate Security and Prevention Grant.
- Release of public information service.
- Housing Accelerator Portal now open.
- Count down to AMO 2023 Register today!
- LAS & IPE 2023 Risk Symposium Are you safe?
- Registration for the one of a kind AMO-LAS Energy Symposium is open!
- Stop by at AMO 2023 and say Hi to LAS!
- Future Proofing Municipal Workplaces OMHRA Conference.

AMO Matters

AMO is pleased to provide its <u>2022 Annual Report</u>. It will form part of the Secretary-Treasurer's report at the AMO Annual Meeting on Monday, August 21, 2023.

On August 21 at 6 pm, join ROMA Chair and others, in London at the RBC Place, to discuss the ongoing dispute between rural municipalities CN, CP and VIA rail regarding the *Drainage Act*. Learn more <u>here</u>.

ROMA is undertaking research to develop effective policies and recommendations specific to access to health services in rural Ontario, including primary care, home care, hospitals, mental health, and addictions supports. To support this work, ROMA is seeking member input. Do not miss this important opportunity to have your say. You can <u>access the survey here</u> and have until September to submit your responses.

AMO is pleased to launch a refresh of the <u>Municipal Information & Data Analysis</u> <u>System</u> (MIDAS). MIDAS is a web-based tool that provides access to the Financial Information Returns (FIRs) to all Ontario municipalities. The <u>FIR</u> is the main data collection tool used by the Ministry of Municipal Affairs and Housing to collect financial and statistical information on municipalities. Please contact <u>MIDASAdmin@amo.on.ca</u> for more information.

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Federal Matters

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Eye on Events

In just over 2 weeks, over 2,000 participants will join together at the 2023 AMO Annual Conference in London, Ontario. If you haven't registered you have until August 10 to do so <u>online</u>. After that you can register in-person, onsite. Wondering what is on the program? You can find all of the dynamic educational and networking information <u>here</u>.

Join Local Authority Services (LAS) and Intact Public Entities (IPE) in discussion on Navigating the Road to Resilience in examination of critical municipal risk issues such as climate resiliency, cyber security, risk data management and more. <u>Register today</u> for all you need to know on municipal risk management - deadline: September 27.

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LAS

LAS is excited to once again host a booth at the AMO Conference with our partners: <u>ONE Investment</u> and the <u>Canoe Procurement Group</u>. Be sure to stop by booth 500 and say hi this year! We'd love to hear what you're up to.

Municipal Wire*

The Ontario Municipal Human Resources Association (OMHRA) Fall Conference and AGM - *Future Proofing Municipal Workplaces* - September 12-14 at Casino Rama. <u>Register today</u>!

About AMO

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AMO's Partners









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August 17, 2023

In This Issue

- ROMA needs your input on access to services in rural Ontario.
- Municipal Information & Data Analysis System (MIDAS) now updated.
- Ontario Anti-Hate Security and Prevention Grant.
- Release of public information service.
- Housing Accelerator Fund Applications due August 18.
- Registration for AMO 2023 available onsite beginning August 20.
- Municipal Cybersecurity 101 forum.
- LAS & IPE 2023 Risk Symposium Are you safe?
- Registration for the one of a kind AMO-LAS Energy Symposium is open!
- LAS Blog: Partners Have Been Improving CSAT with SLWC since 2014.
- Play a game with LAS at the AMO Conference.
- Future Proofing Municipal Workplaces OMHRA Conference.
- Careers: Simcoe County, Toronto, Ministry of Long-Term Care and Minden Hills.

AMO Matters

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Federal Matters

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Eye on Events

The 2023 AMO Conference is days away, being held August 21-23 in the City of London. Online registration is now closed so register onsite as of Sunday, August 20. Event information is <u>here</u>.

It's back! AMO and MISA ON's joint Municipal Cybersecurity 101 Forum returns this fall in time for Cybersecurity Month. Join us virtually on October 12 from 10am to 2pm to learn more about building a cyber resilient municipality. <u>Register today</u>.

Join Local Authority Services (LAS) and Intact Public Entities (IPE) in discussion on Navigating the Road to Resilience in examination of critical municipal risk issues such as climate resiliency, cyber security, risk data management and more. <u>Register today</u> for all you need to know on municipal risk management - deadline: September 27.

AMO and Local Authority Services (LAS) are pleased to be hosting the 2023 Municipal Energy Symposium on November 2-3 at the Novotel Centre Toronto. <u>Registration</u> is now open. Space is limited.

LAS

With the volume of water and the amount of money that can be lost to water leaks, customers and water providers find relief in having a plan in place for emergencies.

Read more in our latest blog.

Download the AMO Events app and play the AMO/LAS Partner Scavenger Hunt at the conference while you meet with our tradeshow partners. Top delegates will be entered into a draw to win a donation to your local library (a \$200 Value!). Hope to see you there!

Municipal Wire*

The Ontario Municipal Human Resources Association (OMHRA) Fall Conference and AGM - *Future Proofing Municipal Workplaces* - September 12-14 at Casino Rama. <u>Register today</u>!

Careers

<u>Supervisor, Accounting (Capital Assets) - County of Simcoe</u>. Responsible for supervising staff and performing financial requirements, including accounting, budgeting, forecasting and reporting. <u>Apply online</u> by August 30.

<u>Chief Financial Officer - City of Toronto</u>. Overseeing several divisions, coordinating City programs and services, ensuring compliance with fiscal and ethical standards, and providing strategic advice. <u>Apply online</u> by September 15.

<u>Project Manager - Ministry of Long-Term Care.</u> Implement policies and programs to support Ontario Health, Long-Term Care Homes (LTCHs) and health service providers. <u>Apply online</u> by August 28.

<u>Chief Administrative Officer - Township of Minden Hills</u>. Responsible for the efficient and effective administration and leadership of all departments and resources of the Township. . Apply to <u>muni.recruit@gmail.com</u> by September 5.

About AMO

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ANNUAL REPORT | 2022

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Message from the AMO President



I am very proud and grateful to have been elected as your AMO President at the 2022 AGM & Conference in Ottawa. I want to congratulate all of Ontario's municipal council members for their successful election to their respective positions in the fall. I also want to thank the municipal staff who steward local municipal and school board elections.

Over 40% of council members are new to their positions, and I want them all to know that AMO is here to be a resource and advocate for the municipal sector during their terms of office.

In 2022, Ontario and the world began to emerge from the COVID-19 pandemic. At the 2022 AMO Conference – the first in-person AMO Conference since 2019 – the AMO Board conferred an AMO Honour Roll Award to Ontario's municipal workers in recognition of their remarkable contribution to our communities and our province in responding to the pandemic. Ontario's municipal workers kept communities running, delivering essential services that people continued to rely on, even when many of us were staying home.

This provincial government has rightly made housing affordability a priority. We all see how the housing crisis is affecting residents of our communities – especially the underhoused. AMO has worked tirelessly to ensure that the municipal voice is heard by the provincial government and to show that Ontario's communities are not the source of housing supply and affordability challenges, but willing partners who are ready to implement solutions.

AMO is governed by a dedicated volunteer Board of municipal councillors, heads of council, and public servants from every part of Ontario. They bring local knowledge and experience to the table and remarkable understanding of the capacity, the needs, and aspirations of Ontario's \$60 billion municipal sector. Thank you to those who serve on the AMO Board.

I also want to thank AMO staff who continue to provide incredible advice and resources to the Board and our members. Through policy analysis and advocacy, member services, and our core administrative and business arm functions, AMO staff ensure our members are well served, represented, and informed.

AMO continues to be one of the most influential advocacy organizations in the country. Ontarians have come to expect that all levels of government work together to implement solutions to the challenges facing our communities. Your support and participation enable the municipal sector to speak with one common voice. None of the work we do would be possible without the support of AMO members.

Your membership in AMO makes a world of difference.

Olin And

Colin Best President, AMO Councillor, Region of Halton

Secretary-Treasurer's Report



I am pleased to provide you with my report on AMO's 2022 financial status and some highlights of the Association from a corporate lens.

A copy of the audited financial statements for the year ending December 31, 2022 is included in this report. The Association continues to be in good financial shape. The main sources of revenue for the Association are

membership fees and the annual conference. AMO's Audit Committee meets three times a year with the auditors as part of the Association's accountability framework.

The financial stability of the organization is demonstrated year-over-year. In 2022, the Board approved the deployment of \$2 million in financial reserves over the next four years for two priority projects: AMO's Healthy Democracy Project and its Municipal Workforce Development Project.

AMO's Finance and Operations Centre is the backbone of AMO's corporate operations and its affiliated organizations – LAS, MEPCO, and ONE Investment. It is responsible for accounting, financial systems, risk management, information technology, human resources, website and email communications management, information systems and data management.

AMO's own website had over 543,912 pageviews in 2022. Subscription to the weekly AMO Watchfile is currently at 7,800. Communicating with our members and keeping everyone up to date is just part of the value-added benefit of an AMO membership.

The work of the Finance and Operations Centre is important to AMO's success.

- hilance

Trevor Wilcox Secretary-Treasurer General Manager - Corporate Performance, County of Simcoe

The Value of AMO Membership









AMO is your organization.

AMO ensures the collective voice of municipal government in Ontario is heard loud and clear.

AMO works to make municipal governments stronger and more effective. Through AMO, Ontario's 444 municipalities work together to achieve shared goals and meet common challenges.

Through our policy development, advocacy, membership programs, conferences, and training, AMO provides municipal elected officials with the tools to succeed and maximize their finances.

AMO is a highly influential policy and advocacy organization, but it's also much more. Through our LAS – AMO's Business Services organization, there are many cost-saving programs and services designed to support municipalities. We also advance municipal employer interests in the OMERS Pension Plan as your sponsor representative through the Municipal Employer Pension Centre of Ontario (MEPCO). Through MEPCO, we ensure that your voice influences the governance and the administration of the \$124 billion OMERS plan.

AMO continues to have a strong membership base. In 2022, AMO had a membership of 422 municipal members – representing 95% of all municipalities.

AMO's membership is further strengthened by 41 organizations that are partners, associates, districts, and affiliates. We are pleased to have a working relationship with these unique members as we advance the interests of municipal government.

Message from the Executive Director



Over the course of the past three years, AMO has worked hard to support its members and the vitally important work they do to keep communities safe and to protect the services Ontarians rely on most. AMO is glad to continue this important work as our members focus on the social and economic recovery from the COVID-19 pandemic and other emerging priorities.

AMO is guided by an exceptional Board of municipal council members and municipal public servants. I am grateful to work with community leaders who care deeply about their residents, communities, and the province.

I am also grateful to work with the AMO staff who work hard to keep you informed and respond to your priorities. They provide the resources, programs, events, and training that AMO members rely on with skill and dedication. In 2022, Monika Turner, AMO's long-standing Director of Policy, retired after serving the AMO membership for 12 years and a distinguished career of public service. Lindsay Jones joined AMO in late 2022 as the new Director of Policy & Government Relations, with over 20 years of experience at the provincial and federal levels.

AMO staff and I know that you have been seized with the housing affordability crisis, which is affecting every community in Ontario. AMO's efforts have been to shine a bright light on the realities of this crisis and the challenges created by the government's response. Throughout the pandemic, Ontarians saw how collaboration among all orders of government leads to better policy and better outcomes. AMO will continue to call on the province and the federal government to work with municipalities to advance important work on housing supply and homelessness.

After two years of meeting virtually, AMO staff delivered an exceptional in-person conference, hosted by the City of Ottawa. We know how meaningful this event is to you – not only to learn, but to interact with your colleagues from across Ontario, many of whom have also become your friends. The 2022 AMO Conference was a resounding success, with over 2,000 registered delegates. AMO staff are truly grateful for your support. We look forward to welcoming you again at the 2023 AMO Conference.

I take seriously the significant role AMO has in shaping public policy and supporting members. These core objectives will continue to drive our efforts in the year ahead.

I want to thank all our members for your support. I also want to thank the many extraordinary municipal public servants who work with AMO staff to ensure our advocacy, member and business services reflect the best knowledge of your priorities, challenges, and aspirations.

Brian Rosborough Executive Director



Enterprise

AMO's Enterprise Centre works closely with LAS and ONE Investment to build strategic relationships with partners where there is shared value – the partner succeeds in achieving business goals while AMO/LAS maximizes benefits to members. The Enterprise Centre is led by Judy Dezell.

Finance and Operations

AMO's Finance and Operations Centre is responsible for managing AMO and AMO-related organizations' accounting, financial systems, risk management, information technology, human resources, website management, information systems and data management. Information is disseminated to the AMO membership and the public-at-large using our websites and other electronic tools by leveraging our membership database and other tools. The Finance and Operations Centre is led by Afshin Majidi.

Membership

AMO's Membership Centre supports AMO's membership through the development and delivery of events, education and training, and the management of the Canada Community-Building Fund (CCBF). The Membership team leads several AMO Board initiatives, including increasing diversity on municipal councils, enhancing understanding and engagement in municipal governance, and examining challenges with understanding and approaches to local democracy. The Membership Centre is led by Petra Wolfbeiss.

Policy

AMO's Policy Centre conducts research, government relations, policy analysis, and advocacy to ensure that provincial policies and programs respect municipal authority. The Policy Centre was led by Monika Turner until her retirement in 2022 and is now led by Lindsay Jones.



Provincial Election Strategy

Leading up to the June 2022 provincial election, AMO released our <u>2022 Provincial Election Strategy</u>. This document serves as a foundation for the next four years of provincial-municipal cooperation and accountability. The strategy is non-partisan, broadly focused, attainable within provincial responsibilities, and reflects sector-wide priorities. The strategy set out an eight-point plan with AMO's vision for economic recovery, prosperity, and increased opportunity. Throughout the provincial election, AMO shared how party platforms and announcements aligned with our eight-point plan.

Municipal Elections

Leading up to the October 2022 municipal elections, AMO launched the <u>We All Win campaign</u>. We All Win promotes the understanding that municipal governments better serve the public when they reflect the diversity of their communities. The campaign featured advice and experiences from elected officials who are making a difference through municipal government.

AMO also developed a website for all unofficial municipal election results. This comprehensive platform positioned AMO as the primary resource for media and the public to view unofficial elections results and key statistics such as voter turnout. This resource would not be possible without the support of Municipal Clerks and Returning Officers who take the time during a very busy period to provide this information. The 2022 Municipal Elections saw significant turnover in the composition of municipal councils, with over 40% of those elected being new to their positions.

Training Opportunities for Members of Council

Following each municipal election cycle, AMO plays an important role in onboarding newly elected and returning municipal councillors and heads of council. AMO modernized its training to reflect the realities, responsibilities, challenges, and opportunities of elected municipal officials in today's context. AMO's New Councillor Training and Head of Council Training are delivered by two experienced Chief Administrative Officers. The training also features subject matter experts where critical insights will be gained to help council members manage diverse issues and expectations throughout their term. The training continues through the 2022-2026 council term.

AMO also evolved its training offerings to ensure our members are supported in their role as local leaders. This includes topics such as: human rights and equity, Indigenous cultural competency, navigating conflict relationships, and foundational and advanced land use planning.

Housing & Homelessness Advocacy

2022 saw important shifts in the political environment with significant implications for municipal governments. The prominence of housing supply and affordability as an election issue for both the June provincial election and the new government's early legislative agenda fundamentally shifted the provincial-municipal relationship. Prior to the election, the release of <u>AMO's Housing</u> <u>Blueprint</u> outlined collaborative solutions across governments.

Following the introduction of legislation with profound fiscal, policy, governance, and operational implications for municipalities, AMO was front-and-centre in highlighting serious risks and providing ministries, the legislature, and the media with a critical counterpoint to the developer perspective. AMO's policy work also highlighted the homelessness crisis as an extension of the housing situation, calling for collaborative action across government.

Returning to the Property Reassessment Cycle

Municipal governments provide the services that people and businesses rely on most on a dayto-day basis. Municipal governments contribute approximately \$60 billion in public services and infrastructure, with \$41 billion raised primarily through property taxes and payments-in-lieu of taxes. Given that property tax is the single largest source of revenue for Ontario's municipal governments, AMO knows that a well-functioning, up-to-date assessment system is top of mind for our members; municipal councils need to make important taxation decisions and restore predictability and stability for property taxpayers.

AMO has heard that MPAC is ready to return to the property assessment cycle that was rightly paused during the pandemic. Throughout 2022, AMO encouraged the provincial government to restore the reassessment cycle and worked with MPAC to develop and implement and information campaign designed to dispel myths about the implications of an assessment update.

Healthy Democracy Project & Workforce Development Project

In late 2022, the AMO Board committed \$2 million over four years for two signature projects: the Healthy Democracy Project and the Municipal Workforce Development Project. These two projects respond to two pressing member priorities.

The Healthy Democracy Project builds on AMO's We All Win initiative to advance greater diversity, equity, and inclusion on municipal councils. The Healthy Democracy Project will promote the value and importance of municipal governments in Ontario and Canada's political system, identify ways that AMO can provide support and resources to candidates that will diversify municipal councils, and enhance understanding and encourage participation in municipal government.

The Workforce Development Project will help AMO and Ontario's municipalities better understand the municipal sector's workforce needs. Employee recruitment and retention is a major concern for municipal government and a large cohort of municipal employees are eligible to retire over the next decade. This means that Ontario's municipalities are faced with an impending leadership, knowledge, and skills gap. The Workforce Development Project will engage with municipal and post-secondary partners that will retain and develop our current workforce and prepare the next generation of community builders for careers in the municipal sector.

Electronic Permitting

AMO and LAS continue to explore opportunities in digital technology that helps members automate tasks to increase operational efficiencies, freeing municipal staff to focus on matters that require human abilities like problem solving and intuition. Electronic permitting (e-permitting) for building services, is one area that has helped municipal governments automate parts of the local development approval processes. In 2022, after a competitive procurement exercise, AMO announced a partnership with Cloudpermit, a company that specializes in e-permitting technology for building services. Prior to this partnership, many municipalities in Ontario had been using the Cloudpermit system within their building departments. They have seen the benefits of the software to local building service processes, including faster turnarounds of the issuance, inspection, and approval of permits.

Later in 2022, AMO announced that Cloudpermit's planning/development module and bylaw enforcement module are also available to interested members through the partnership agreement. 38 municipalities implemented Cloudpermit's building permit system, three implemented the planning module, and five implemented the by-law enforcement module.

Municipal Cybersecurity

Cyber security has quickly climbed up the ranks to become one of the biggest risks facing organizations today. Public sector organizations continue to operate in a rapidly changing environment. As cyber insurance becomes more costly and difficult, if not impossible, for municipalities to procure, LAS made the decision to create a program and secure a partner who could assist municipalities in the event of a cyber incident. A cyber alternative risk feasibility study was conducted in 2022. Twenty-five municipalities took part in the survey and offered critical data required to complete the study. This work has continued with a competitive procurement process, and the selection of ISA Cybersecurity as the LAS partner for this program.

Canada-Community Building Fund

In 2022, AMO's CCBF team delivered nearly \$700 million to municipalities across Ontario on behalf of the federal government in support of critical infrastructure projects. Since its launch in 2005, municipalities receiving Canada Community-Building funds through AMO have invested over \$9 billion from the Fund into over 12,000 local projects. Through the CCBF team, AMO also delivers programming that helps the municipal sector make further progress in asset management and better inform Councils in identifying infrastructure investment priorities.

ONE Investment

ONE Investment's Prudent Investment Program experienced growth in 2022 with three new municipalities joining the program. The Municipality of Neebing and Cities of Quinte West and Thunder Bay transitioned in early 2022. More and more Councils are seeing the increased revenue opportunities available with a more diversified portfolio that better manages risk. ONE Investment's Prudent Investment Program is a turnkey solution available to all municipalities across Ontario providing access to the broader investment powers allowed in the *Municipal Act*.

AMO Board of Directors

The governing body of the Association is the Board of Directors, elected every two years. The Board is comprised of elected and non-elected municipal representatives from across Ontario.

AMO Board of Directors (as of this Report)

Colin Best* AMO President Councillor, Region of Halton

Trevor Wilcox* AMO Secretary-Treasurer General Manager, Corporate Performance, County of Simcoe

Jamie McGarvey* Past President Mayor, Town of Parry Sound

Gary Dyke* Past AMO Secretary-Treasurer CAO, Municipality of North Grenville

Association Française des Municipalités de l'Ontario (AFMO)

Roger Sigouin Maire/Mayor, Ville de/Town of Hearst

County Caucus

Aina DeViet* Chair, County Caucus Councillor, Middlesex County

Barbara Dobreen Councillor, County of Grey

Peter Emon Chair, EOWC Warden, Renfrew County

Chris Gerrits Councillor, Dufferin County

Glen McNeil Chair, WOWC Warden, Huron County

Meighan Wark CAO, Huron County

Large Urban Caucus

Anna Hopkins* Chair, Large Urban Caucus Councillor, City of London

Dan Chapman CAO, City of Kitchener

Dawn Dodge Councillor, City of St. Catharines

Luke Dufour Councillor, City of Sault Ste. Marie

Marianne Meed Ward Mayor, City of Burlington

Bryan Paterson Mayor, City of Kingston

Northern Caucus

Wendy Landry* Chair, NW Caucus President, NOMA Mayor, Municipality of Shuniah (NW)

Danny Whalen* Chair, NE Caucus President, FONOM Councillor, City of Temiskaming Shores

John Curley Councillor, City of Timmins

Rick Dumas Mayor, Town of Marathon

Fred Mota Mayor, Municipality of Red Lake

Roger Sigouin Maire/Mayor, Ville de/Town of Hearst

Regional and Single-Tier Caucus

Riley Brockington* Chair, Regional & Single Tier Caucus Councillor, City of Ottawa

Marilyn Crawford Regional Councillor, Town of Ajax Robert Foster Councillor, Region of Niagara

* Indicates member of the AMO Executive Committee

Tammy Hwang Councillor, City of Hamilton

Rhonda Mulcahy Councillor, Region of Durham

Karen Redman Chair, MARCO Chair, Region of Waterloo

Paul Vicente Councillor, Region of Peel

Rural Caucus

Robin Jones* Chair, Rural Caucus Chair, ROMA Mayor, Village of Westport

Sandra Datars Bere City Manager, City of St. Thomas

Peter Emon Reeve, Town of Renfrew

Paul Latam Councillor, Town of Grand Valley

Rainey Weisler Deputy Mayor, Municipality of Bayham

Small Urban Caucus

Lynn Dollin* Chair, Small Urban Caucus Mayor, Town of Innisfil

Deb Doherty Councillor, Town of Collingwood

Bob Kwapis Councillor, Town of Newmarket

Hilda MacDonald Chair, OSUM Mayor, Municipality of Leamington

Denyse Morrissey CAO, Town of Shelburne

Association of Municipalities of Ontario Financial Statements For the year ended December 31, 2022

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Independent Auditor's Report

To the Directors of Association of Municipalities of Ontario

Opinion

We have audited the financial statements of Association of Municipalities of Ontario ("AMO"), which comprise the statement of financial position as at December 31, 2022, and the statements of operations, changes in net assets and cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of AMO as at December 31, 2022, and its results of operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of AMO in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing AMO's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate AMO or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing AMO's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

BDO Canada LLP, a Canadian limited liability partnership, is a member of BDO International Limited, a UK company limited by guarantee, and forms part of the international BDO network of independent member firms.



Auditor's Responsibilities for the Audit of the Financial Statements (continued)

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of AMO's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on AMO's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause AMO to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

BDO Canada LLP

Chartered Professional Accountants, Licensed Public Accountants Oakville, Ontario June 23, 2023

Association of Municipalities of Ontario Statement of Financial Position

December 31		2022	2021
Assets			
Current Cash Accounts receivable (Note 3) Investments (Note 4) Prepaid expenses	\$	572,686 635,438 23,054,958 500,712	\$ 526,365 1,077,446 19,889,273 502,289
Investment in LAS (Note 6(a)) Long-term investments (Note 5) Property and equipment (Note 7)	_	24,763,794 100 476,193 54,754	21,995,373 100 513,502 66,843
	\$	25,294,841	\$ 22,575,818
Liabilities and Net Assets			
Current Accounts payable and accrued liabilities (Note 9) Deferred revenue Deferred contributions - projects (Note 10)	\$	2,029,174 198,827 1,031,353	\$ 1,844,138 6,600 1,530,109
Deferred contributions - other	_	3,259,354 63,247	3,380,847 70,114
	_	3,322,601	3,450,961
Net assets Restricted funds General funds - unrestricted		10,455,825	8,895,270
Investment in LAS Other Conference self-insurance reserve Training reserve Invested in capital assets reserve Stabilization reserve		100 8,582,945 691,000 170,616 54,754 2,017,000	100 7,682,513 707,515 170,616 66,843 1,602,000
	-	21,972,240	19,124,857
	\$	25,294,841	\$ 22,575,818
On behalf of the Board:			
[Director		
	Viroatar		

Director

The accompanying notes are an integral part of these financial statements.

	As	Association of Municipalities of Ontario Statement of Operations	of Munic Sta	nicipalities of Ontario Statement of Operations	of Ontario Operations
For the year ended December 31				2022	2021
C	Canada Community- Building Fund	Other Restricted	Unrestricted	Total	Total
Revenue	÷				
Merribersmip rees	• •	۰ ۰		\$ 2,261,487 2,425 054	4 2,206,415 4 200 584
Competences and seminals Investment income			2,423,031 266 364	2,423,031	1,209,301 63 004
Administration and occupancy (Note 3)			5.168.166	5.168.166	5.102.310
Other Income	•	•	557,908	557,908	157,329
Funds received					
Canada Community-Building	677,383,084	•	•	677,383,084	1,325,314,730
Main Street revitalization (Note 10)	•	117,464		117,464	172,304
Municipal Asset Management Program	•	168,664		168,664	253,603
Community School Alliance (Note 10)	•	15,950	•	15,950	10,400
Continuous Improvement Fund Project (CIF) (Note 10)	•	291,032	•	291,032	354,875
Waste Diversion Project (Note 10)	•	352,167	•	352,167	325,235
Steward Obligation Project (Note 10)	•	11,111	•	11,111	60,688
Interest earned on funds received	775,809	4,022	•	779,831	312,691
Government subsidies	•				1,415,793
	678,158,893	960,410	10,678,976	689,798,279	1,336,958,958
Expenditures General - Administration			1 249 466	1 2AQ AGE	731 660
Dolicy - Administration	2 EN2 1 EQ	101 486	1 768 924	1 102 570	1 055 524
Corporate services - Administration	2,004,103		4.915.120	4.915.120	4,000,024
- Conference, seminars and membership centre		,	1.458.638	1.458.638	733.932
Funds distributed					
Canada Community-Building	673,996,169	•	•	673,996,169	1,321,927,815
Main Street revitalization	•	•	•	•	37,768
Municipal Asset Management Program	•	168,664		168,664	253,603
Community School Alliance (Note 10)	•	15,950		15,950	10,400
Continuous Improvement Fund Project (CIF) (Note 10)	•	291,032		291,032	354,875
Waste Diversion Project (Note 10)	•	352,167		352,167	325,235
Steward Obligation Project (Note 10)		11,111		11,111	60,688
	676,598,338	960,410	9,392,148	686,950,896	1,332,981,410
Excess of revenue over expenditures	\$ 1,560,555 \$	'	\$ 1,286,828	\$ 2,847,383	\$ 3,977,548

The accompanying notes are an integral part of these financial statements.

Association of Municipalities of Ontario | 2022 Annual Report

the year ended December 31	-									2022	2021
	Restricted Un Fund	Unrestricted Funds	ů – S	Conference Self- Insurance Reserve		Training Reserve	<u> </u>	nvested ר Capital Assets	Invested in Capital Stabilization Assets Reserve	Total	Total
ance, beginning of year	\$ 8,895,270	\$ 7,682,613	\$	707,515 \$ 170,616 \$	÷	70,616	÷	66,843	\$ 1,602,000	66,843 \$ 1,602,000 \$19,124,857 \$15,147,309	\$ 15,147,309
ses of revenue over penditures for the year	1,560,555	1,286,828				•		•		2,847,383	3,977,548
nsfers (Note 2)		(386,396)		(16,515)				(12,089)	415,000		'
ance , end of year	\$10,455,825 \$	8,583,045	↔	691,000 \$ 170,616 \$	-	70,616		54,754	\$ 2,017,000	54,754 \$ 2,017,000 \$21,972,240 \$ 19,124,857	\$ 19,124,857

Association of Municipalities of Ontario Statement of Changes in Net Assets

The accompanying notes are an integral part of these financial statements.

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Association of Municipalities of Ontario Statement of Cash Flows

For the year ended December 31		2022		2021
Cash provided by (used in)				
Operations Excess of revenue over expenditures Adjustment required to reconcile excess of revenue over expenditures with net cash provided by operating activities	\$	2,847,383	\$3,9	977,548
Amortization of property and equipment Unrealized loss (gain) on investments Changes in non-cash working capital balances		31,808 37,309		31,142 (13,502)
Accounts receivable Prepaid expenses		442,008 1,577		380,684 207,221)
Accounts payable and accrued liabilities Deferred revenue		185,036 192,227		226,185 (7,600)
Deferred contributions - projects Deferred contributions - other	_	(498,756) (6,867)		787,702) 45,616 <u>)</u>
		3,231,725	3,9	953,918
Investing activities Purchase of property and equipment Purchase of investments Purchase of long-term investments		(19,719) (3,165,685) -	(3,4	(20,613) 102,576) 500,000)
		(3,185,404)	(3,9	923,189)
Increase in cash during the year		46,321		30,729
Cash, beginning of year		526,365	2	195,636
Cash, end of year	\$	572,686	\$5	526,365

The accompanying notes are an integral part of these financial statements.

December 31, 2022

1. Basis of Presentation

Association of Municipalities of Ontario ("AMO") is a not-for-profit organization incorporated, without share capital, under Letters Patent on May 11, 1990 under the Corporations Act (Ontario). The mandate of AMO is to promote, support and enhance strong and effective municipal government in Ontario.

As a not-for-profit organization, AMO is exempt from income taxes provided certain requirements of the Income Tax Act (Canada) are met.

2. Significant Accounting Policies

These financial statements have been prepared in accordance with Canadian accounting standards for not-for-profit organizations. Accounting standards for not-for-profit organizations require entities to select policies appropriate for their circumstances from choices provided in the specific standards. The following are details of the choices selected by AMO and applied in these financial statements.

Funds

The Restricted fund represents the Canada Community-Building Fund which has specific external restrictions placed on its use by the funder.

The General funds account for AMO's operations and reports unrestricted and externally restricted resources without a specific fund that are not included in the Restricted funds.

The Conference Self-Insurance Reserve was set up to maintain an annual AMO conference self-insurance reserve at 80% of the AMO conference annual costs. The reserve will be adjusted annually based on the budget for the year. The Board approved a transfer of \$16,515 from the Conference Self-Insurance Reserve to the General funds - Unrestricted (2021 - \$707,515 from General funds - Unrestricted to the Conference Self-Insurance Reserve).

The Training Reserve covers the cost of the development of in-person and online/virtual courses. The Board approved a transfer of \$Nil (2021 - \$170,616) from the General funds - Unrestricted to the Training Reserve.

The Stabilization Reserve covers for a maximum of six months any costs incurred. Stabilization reserve allows for additional flexibility for the board to ensure continued operations in case of significant interruptions, difficult economic conditions, or in meeting unforeseen obligations. The reserve will be adjusted annually based on the current budget for the year. The Board approved a transfer of \$2,017,000 (2021 - \$Nil) from General funds - Unrestricted to the Stabilization Reserve.

The Invested in Capital Assets fund represents funds invested in capital assets and is adjusted annually with net increases and decreases in capital expenditures and amortization.

December 31, 2022

2. Significant Accounting Policies (continued)

Use of Estimates

The preparation of financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenditures during the year. Actual results could differ from those estimates.

Investment in Subsidiaries

Local Authority Services ("LAS") is a wholly owned subsidiary of AMO. The investment in LAS is stated at cost. A financial summary of LAS is presented and disclosed in Note 6(a).

Municipal Employer Pension Centre of Ontario ("MEPCO") is controlled by AMO. A financial summary of MEPCO is presented and disclosed in Note 6(b).

Financial Instruments

Financial instruments are recorded at fair value when acquired or issued. In subsequent periods, financial instruments are reported at cost or amortized cost less impairment, except long-term investments, which are measured at fair value. Financial assets are tested for impairment when changes in circumstances indicate the asset could be impaired. Transaction costs incurred on the acquisition, sale or issue of financial instruments are expensed for those items remeasured at fair value at each statement of financial position date and charged to the financial instrument for those measured at amortized cost.

Revenue Recognition

AMO follows the restricted fund method for all externally restricted contributions. Under the restricted fund method, externally restricted contributions of the restricted funds are recognized as revenue in the year of receipt. Externally restricted contributions of the general funds are deferred until the year in which the related expenses are incurred.

Unrestricted contributions are recognized as revenue when the amount is reasonably estimated and collection is reasonably assured.

Membership and administration and occupancy fees are recognized as revenue in the period to which the fees relate.

Conferences and seminar revenue is recognized in the period in which the event occurs, or the service is provided.

Fees received in advance of the period to which they relate are recorded as deferred revenue in the statement of financial position.

Investment income is recognized as revenue in the period it is earned. Realized and unrealized gains and losses on long-term investments are included in investment income in the period they arise.

December 31, 2022

2. Significant Accounting Policies (continued)

Property and Equipment

Property and equipment are recorded at cost less accumulated amortization. Amortization is provided on a straight-line basis over the assets' estimated useful lives as follows:

Computer hardware	-	4 years straight-line
Furniture and fixtures	-	5 years straight-line

Pension

AMO makes contributions on behalf of its employees to Ontario Municipal Employees Retirement System ("OMERS"), which is a multi-employer pension plan. The Plan is a defined benefit plan which specifies the amount of retirement benefit to be received by the employees based on the length of service and rates of pay. The plan has net assets of \$124.2 billion per 2022 annual report. As the amount AMO is obligated to contribute under the Plan is not quantifiable, the accounting, presentation and disclosures that would otherwise be required are not determinable. Due to this fact, AMO follows the standards for a defined contribution plan, the details of which are disclosed in Note 13.

3. Related Party Transactions

Included in accounts receivable are amounts due from related parties as follows:

	2022	2021
LAS MEPCO ROMA	\$ 339,726 35,817 -	\$ 334,644 20,891 3,787

These amounts are unsecured, repayable on demand and are non-interest bearing.

Included in administration and occupancy fees are administration and occupancy fees charged to:

	2022	2021
LAS MEPCO ROMA	\$ 957,569 443,280 128,072	\$ 866,106 466,704 119,999

These transactions are measured at the exchange amount, which is the amount of consideration established and agreed to by the related parties.

December 31, 2022

4. Investments

	2022	2021
One Investment High Interest Savings Account (HISA) bearing interest at bank prime rate less 2.235% (2021 - bank prime rate less 1.735%).	\$ 23,054,958	\$ 19,889,273

5. Long-Term Investments

AMO holds long-term investments in the following pooled funds:

	 2022	2021
ONE Canadian Equity Portfolio ONE Canadian Corporate Bond Portfolio ONE Canadian Government Bond Portfolio	\$ 289,364 91,389 95,440	\$ 314,316 99,731 99,455
	\$ 476,193	\$ 513,502

December 31, 2022

6. Subsidiaries

(a) Local Authority Services ("LAS")

LAS is a wholly owned subsidiary of AMO. The mandate of LAS is to work with municipalities, their agencies, boards and commissions, as well as other organizations of Ontario's broader public sector to assist them in reducing their expenditures and to increase their levels of non-tax revenues through the principle of joint or cooperative procurement efforts.

LAS has not been consolidated in AMO's financial statements. Financial statements of LAS are available on request. A financial summary of LAS as at December 31, 2022 and 2021 and for the years then ended is as follows:

	 2022	2021
Financial position Total assets Total liabilities	\$ 15,724,996 10,033,478	\$ 14,405,317 8,498,347
Net assets	\$ 5,691,518	\$ 5,906,970
Results of operations Total revenue Total expenditures	\$ 10,316,795 10,532,246	\$ 10,733,877 10,403,975
Excess (deficiency) of revenue over expenditures	\$ (215,451)	\$ 329,902
Cash provided by (used in) Operating activities Investing activities	\$ (2,068,353) 1,229,277	\$ 1,011,898 (479,236)
Net change in cash	\$ (839,076)	\$ 532,662

December 31, 2022

6. Subsidiaries (continued)

(b) Municipal Employer Pension Centre Ontario ("MEPCO")

AMO is the only member of MEPCO. The mandate of MEPCO is to fulfill the obligations of the Association and others under the Ontario Municipal Employees Retirement Systems Act, 2006.

MEPCO has not been consolidated in AMO's financial statements. Financial statements of MEPCO are available on request. A financial summary of MEPCO as at December 31, 2022 and 2021 and for the years then ended is as follows:

	 2022		2021
Financial position Total assets Total liabilities	\$ 1,082,689 54,990	\$	1,001,932 45,097
Net assets	\$ 1,027,699	\$	956,835
Net assets comprise: Internally restricted Unrestricted	\$ 767,441 260,258	\$	767,441 189,394
	\$ 1,027,699	\$	956,835
Results of operations Total revenue Total expenditures	\$ 673,973 603,109	\$	646,626 616,756
Excess of revenue over expenditures	\$ 70,864	\$	29,870
Cash provided by (used in) Operating activities Investing activity	\$ 91,935 (99,761)	\$	24,275 19,515
Net change in cash	\$ (7,826)	\$	43,790

December 31, 2022

7. Property and Equipment

		2022				2021
 Cost				Cost		Accumulated
\$ 1,392,727 66,336	\$	1,341,385 62,924	\$	1,373,008 66,336	\$	1,313,466 59,035
\$ 1,459,063	\$	1,404,309	\$	1,439,344	\$	1,372,501
	\$	54,754			\$	66,843
\$	\$ 1,392,727 66,336	Cost A \$ 1,392,727 \$ 66,336 \$ \$ 1,459,063 \$	Accumulated Cost Amortization \$ 1,392,727 \$ 1,341,385 66,336 62,924 \$ 1,459,063 \$ 1,404,309	Accumulated Cost Accumulated Amortization \$ 1,392,727 \$ 1,341,385 \$ 66,336 \$ 62,924 \$ 1,459,063 \$ 1,404,309 \$	Accumulated Cost Accumulated Amortization Cost \$ 1,392,727 \$ 1,341,385 \$ 1,373,008 66,336 62,924 66,336 \$ 1,459,063 \$ 1,404,309 \$ 1,439,344	Accumulated Cost Amortization Amortization Amortization \$ 1,392,727 \$ 1,341,385 \$ 1,373,008 \$ 66,336 \$ 66,336 \$ 66,336 \$ 66,336 \$ 66,336 \$ 66,336 \$ 66,336 \$ 8 \$ 1,439,344 \$ 8

8. Affiliate

Rural Ontario Municipal Association ("ROMA")

A number of AMO's Board members serve on ROMA's Board of Directors. ROMA brings the rural perspective to the policy work of AMO, focusing on matters which affect rural communities so that they are brought to the attention of provincial and federal governments.

ROMA has not been consolidated in AMO's financial statements. Financial statements of ROMA are available on request. A financial summary of ROMA as at December 31, 2022 and 2021 and for the years then ended is as follows:

	 2022	2021
Financial position Total assets Total liabilities	\$ 1,386,407 896,206	\$ 980,493 279,205
Net assets	\$ 490,201	\$ 701,288
Results of operations Total revenue Total expenditures	\$ 425,709 636,796	\$ 447,386 489,431
Deficiency of revenue over expenditures	\$ (211,087)	\$ (42,045)
Cash provided by (used in) Operating activities Investing activity	\$ 339,300 (288,468)	\$ (57,260) 20,990
Net change in cash	\$ 50,832	\$ (36,270)

December 31, 2022

9. Accounts Payable and Accrued Liabilities

Included in accounts payable and accrued liabilities are amounts payable to the government of \$853,772 (2021 - \$877,345).

10. Deferred Contributions - Projects

Deferred contributions – projects are amounts received from parties to carry out specific projects. Funds are recognized as revenue in the period in which the related expenses are incurred. If amounts are not expended, amounts may be refundable.

	Balance beginning of year	Received/ returned/ reallocated in the year	Disbursed and recognized in the year		Balance end of year
Community School Alliance Continuous Improvement	\$ 37,596	\$ 15,950	\$ 2,760	\$	50,786
Fund project (CIF)	44,786	445,000	291,032		198,754
Waste Diversion Project Waste Diversion Project	313,409	620,571	352,167		581,813
Wind-up	200,000	-	-		200,000
Steward Obligation Project Main Street Revitalization	131,681	(120,570)	11,111		
Fund Project	 802,637	(685,173)	117,464		-
2022	\$ 1,530,109	\$ 275,778	\$774,534	ę	\$ 1,031,353
2021	\$ 2,317,811	\$ 135,800	\$ 923,502	ç	\$ 1,530,109

The Main Street Revitalization Fund Project was completed during the year and unspent funds were returned to the funder. Unused funds for the Steward Obligation Project were transferred to the Waste Diversion Project.

December 31, 2022

11. Restricted Funds

Canada Community-Building Fund (formerly Federal Gas Tax Program)

On June 17, 2005, the Government of Canada, the Province of Ontario, AMO and the City of Toronto signed an agreement setting out new revenue sharing arrangements for federal gas tax revenues for investment in municipal infrastructure. AMO administers the fund on behalf of the federal government for all municipalities except Toronto. The agreement resulted in funds of \$1.453 billion flowing to municipalities from 2005 to 2010. Under the Agreement, AMO received 1% of the amounts received and distributed to administer the funds. In 2009, the agreement was extended with an additional \$2.361 billion of funds flowing to municipalities over the period 2010-2014. As part of the extended agreement, the administration fee was reduced to 0.5% to better reflect the related costs.

In 2014, the program was made permanent using a ten-year agreement model with a midterm review. \$3.849 billion flowed to municipalities in Ontario for 2014-2018 based on 2011 population data with AMO continuing to receive 0.5% of the amounts it received to administer the funds. In 2014, the AMO Board of Directors decided to establish a restricted reserve to hold \$5 million for wind up of the program and to distribute the balance of \$15,692,043 in surplus administration funds accumulated on a per capita basis to all municipalities AMO administers funds. In 2018, allocations of \$4.231 billion for 2019-2023 were confirmed to flow to Ontario municipalities based on 2016 population data.

In 2019, there was a one-time doubling of funds by the Government of Canada. Also in 2019, AMO distributed \$12,044,284 in surplus administration fees according to the established allocation model.

In 2021, there was another one-time doubling of the funds. As with the prior top-up, AMO did not take an administration fee. Also, in 2021 the program name was changed from Federal Gas Tax to the Canada Community-Building Fund. This was done to reflect the program's evolution over time and the fact that funds do not come directly from federal gas tax revenues.

12. Capital Disclosures

The capital structure of AMO consists of restricted and unrestricted net assets. The Association manages its capital and makes adjustments to it in light of economic conditions and the risk characteristics of the underlying assets.

AMO's main objective when managing capital is to safeguard its ability to continue as a going concern, so that it can continue to provide the appropriate level of services to the municipalities of Ontario. AMO is subject to externally imposed capital requirements for the Canada Community-Building and Main Street revitalization programs and the restricted funds included in the General funds. These funds are invested and administered according to these requirements.

December 31, 2022

13. Pension Plan

AMO contributed \$613,670 (2021 - \$590,823) to OMERS during the year. Of the amount contributed, \$167,022 (2021 - \$149,528) related to employees who worked for AMO's subsidiary, LAS.

The actuarially determined deficit of the OMERS plan on a going concern basis at December 31, 2022 was \$6.1 billion (2021 - \$69 million).

14. Allocation of Expenses

Salaries and benefits are allocated based on the percentage of time spent by staff for each program. Expenses such as rent and information technology costs are allocated based on the percentage of the work performed for each program.

Expenses allocated to various funds were as follows:

					2022
Bui	Canada Community- Iding program	ain Street italization	N CIF	ipal Asset nagement Program	Waste Diversion Project
Salaries and benefits Administration	\$ 1,168,226	\$ -	\$ 276,820	\$ 94,254	\$ 193,932
expenses	283,647	-	-	-	-
	\$ 1,451,873	\$ -	\$ 276,820	\$ 94,254	\$ 193,932
					2021
Bui	Canada Community- Iding program	ain Street italization	N CIF	ipal Asset nagement Program	Waste Diversion Project
Salaries and benefits Administration	\$ 1,124,765	\$ 136,503	\$ 344,166	\$ 151,103	\$ 161,905
expenses	257,307	2,083	-	-	-
	\$ 1,382,072	\$ 138,586	\$ 344,166	\$ 151,103	\$ 161,905

15. Commitments

Minimum annual payments payable under the terms of the operating lease for office space for the next year is \$236,082.

December 31, 2022

16. Financial Instruments Risks

Interest rate risk

Interest rate risk is the risk that the fair value or future cash flows from a financial instrument will fluctuate because of market changes in interest rates. AMO is exposed to interest rate risk on its investments.

Liquidity risk

Liquidity risk is the risk that AMO will encounter difficulty in meeting the obligations associated with its financial liabilities. AMO is exposed to this risk mainly in respect of its accounts payable and accrued liabilities. AMO reduces exposure to liquidity risk by ensuring that it maintains adequate cash reserves to pay its creditors.

Credit risk

Credit risk is the risk that one party to a financial instrument will cause a financial loss for the other party by failing to discharge an obligation. AMO's main credit risks relate to its accounts receivable and investments. Based on creditworthiness of AMO's counter parties, no allowance for doubtful accounts is required.

Other price risk

Other price risk is the risk that the fair value or future cash flows of a financial instrument will floutuate because of changes in market prices (other than those arising from interest rate risk or currency risk), whether those changes are caused by factors specific to the individual financial instrument or its issuer, or factors affecting all similar financial instruments traded in the market. AMO is exposed to other price risk through its investments in pooled funds.

It is management's opinion that AMO is not exposed to significant interest rate, liquidity, credit, or other price risk arising from its financial instruments.

17. Comparative Figures

Certain comparative figures have been reclassified to conform with the financial statement presentation adopted in the current year.



Association of Municipalities of Ontario (AMO)

200 University Ave., Suite 801, Toronto, ON M5H 3C6

 Telephone direct:
 416-971-9856

 Fax:
 416-971-6191

 Toll-free in Ontario:
 1-877-4-AMO-LAS (1-877-426-6527)

 E-mail:
 amo@amo.on.ca

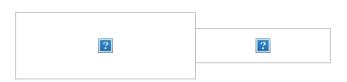
Websites:

www.amo.on.ca

From:	AMO Events
To:	Shelley Mackenzie
Subject:	AMO LAS Energy Symposium: Program Update
Date:	July 20, 2023 4:03:41 PM







AMO LAS Energy Symposium

November 2 – 3, 2023

Novotel Toronto Centre

Join the Association of Municipalities of Ontario (AMO) and Local Authority Services (LAS) for the 2023 **Energy Symposium**. This event is an opportunity for municipalities to showcase their innovation and initiative in addressing issues around net zero emissions, energy generation, consumption, and demand. From the development of building standards to deep energy retrofits and community engagement on energy issues, the AMO-LAS Energy Symposium is an opportunity to learn from your peers and contribute to energy sustainability/low carbon energy economy in your municipalities. This year's Symposium includes discussion on Indigenous matters and climate change.

Program Highlights:

Opening Keynote Speaker: James Jenkins, Executive Director, Indigenous Clean Energy

A former municipal clerk, James Jenkins is experienced in community engagements in energy consultation and net zero emissions initiatives with Indigenous communities. As a band manager of his community, he will share some of the exciting Indigenous carbon neutral projects that have been undertaken in his community and under his current role as Executive Director.

Indigenous Clean Energy is a not-for-profit organization comprised of a network of

indigenous leaders, clean energy experts and partners across Canada that have come together to drive change.

Unlocking the Electricity Potential in your Community

This session will discuss the significant transformation in Ontario's electricity sector, including the important role of municipalities in driving and responding to this change. The Independent Electricity Systems Operator (IESO) will explore the impact of unprecedented electricity demand due to electrification and economic development. Provincial solutions, including local energy solutions, will be discussed.

Carbon Neutral Today Decarbonizing through Fleet.

Enbridge Gas has successfully supported several municipalities in decarbonizing their fleets with Renewable Natural Gas (RNG). Enbridge will bring together partners to discuss experiences in decarbonizing their fleets, including the factors that influenced their choice of technology and future directions for their fleets. Panelists will include representatives from transit, refuse and public works fleets, who who make the business case for RNG.

Program updates will be posted here.

Registration

Register today as space is limited. Deadline to Register: October 26, 2023

<u>Sponsorship opportunities</u> are available. Please contact Municipal Energy Symposium Planning Committee at ctham@amo.on.ca.

Location

Novotel Toronto Centre 45 The Esplanade Toronto, ON M5E 1W2

Accommodations

To reserve a room please call or email 416-367-8900 or Marcos Barreto at Marcos.Barreto@accor.com.

Make sure to reference the AMO room block.

For any questions please contact: <u>events@amo.on.ca</u>







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To: She Subject: Not Am	O Communications <u>elley Mackenzie</u> ice of the 2023 AGM of the Association of Municipalities of Ontario - Notice includes Proposed By-law endments y 14, 2023 8:02:25 AM
	AMO Update not displaying correctly? <u>View the online version</u> Add Communicate@amo.on.ca to your safe list
AMO Policy Upd	ate
	2
July 14, 2023	
Municipalities of	neral Meeting (AGM) of the Members of the Association of Ontario will be held on Monday, August 21, 2023, commencing at Conference Plenary Hall, RBC Place London, 300 York St., London, 28.
the AMO Board	hat in addition to the tabling of the 2022 Secretary-Treasurer's Report, of Directors has directed that amendments to AMO By-law No. 2 be Association's membership for consideration.
(ONCA) coming	ts arise from the <i>Ontario Not-For Profit Corporations Act, 2010</i> into force in October 2021, which replaced the <i>Corporations Act</i> . Not- ations in Ontario have until October 2024 to modify by-laws to reflect ion.
AMO's governar wording. Rather ONCA. The prop	posed amendments to the AMO By-law is substantive. No aspect of nce, administration, rights or responsibilities is altered by the new , the changes in wording reflect new terminology consistent with the posed new wording was drafted by outside legal counsel and was a AMO Board of Directors at its June 23, 2023, meeting.
For example:	
 The termin "Head Offi "Annual G The requir Existing la The word ' Other, sim 	to the ONCA is added hology of "Letters Patent" is replaced by "Articles" ce" is changed to "Registered Office" eneral Meeting" is changed to "Annual Meeting" ement that a director consent to serve as a director is spelled out nguage relating to virtual Board meetings has been updated "association" is replaced by "corporation" ilar changes, including the use of lower-case and upper-case spelling.
found <u>here</u> .	

Qualified delegates at the Annual Gene member municipalities, are eligible to ve	ral Meeting, who are elected officials from ote on the business of the AGM.
Trevor Wilcox	Price Dechargurgh
AMO Secretary Treasurer	Brian Rosborough AMO Executive Director
) is unable to provide any warranty regarding the accuracy or completeness imply an endorsement of the views, information or services mentioned.
Please consider the environment before printing this.	Association of Municipalities of Ontario 200 University Ave. Suite 801,Toronto ON Canada M5H 3C6 Wish to Adjust your AMO Communication Preferences ? <u>Click Here</u>
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attachments unless you recognize the sender and know the content is safe.

From: To: Subject: Date:	AMO Events Shelley Mackenzie AMO Professional Development Line up for Fall 2023 July 14, 2023 10:02:15 AM
	AMO Update not displaying correctly? <u>View the online version</u> Add events@amo.on.ca to your safe list
AMO Onlir	ne Training's Banner
	2
July 14, 2023	

AMO Professional Development Line up for

Fall 2023

Register Today

AMO is pleased to provide additional training opportunities in fall of 2023. AMO has carefully developed its training to meet the needs of its membership and has been informed and designed by current and former municipal leaders as well as subject matter experts.

Plan your fall professional development now. For full information on each of the training sessions, click on the link provided.

Councillor Training

The demanding arena of municipal politics requires you to be up-to-date on issues (many!) and have the skills and insight to manage expectations and relations, while delivering on strategies and commitments in a relatively short period of time. This is a tall order. AMO's Councillor Training provides the foundations and insights to support you as you take on the role of local leader. AMO's training also provides the opportunity to meet, learn and grow with colleagues from across Ontario.

More information here.

Foundations in Planning for Elected Officials

AMO has revitalized its foundational planning training to provide an interactive and engaging session that familiarizes participants with legislation, processes and provides real life examples to give a deep understanding and insight into important planning matters.

Participants will learn and understand:

- The need and importance of planning
- The planning hierarchy (policy, legislation, regulations etc.)
- The process and timelines of planning.

More information <u>here</u>.

Advanced Land Use Planning – A Deeper Dive

Land Use Planning - A Deeper Dive, will develop your skill on addressing complex planning matters that rely on political acuity and how to apply this to the planning challenges you face at the local level. Building on AMO's Land Use Planning – The Fundamentals, this course examines, from a strategic perspective, the planning process, and the complexities that people can bring to the process. Over three hours, participants will engage in case studies and real-life examples that are analyzed and understood through instructor lead instruction and group discussion.

More information here.

Human Rights and Equity – Roles and Obligations of Elected Officials

In partnership, **Hicks Morley**, the **Kojo Institute**, and **Association of Municipalities of Ontario** (AMO), has developed training to support members in understanding your obligations under law specific to human rights and how to work towards creating equitable outcomes for your constituents. This in-demand training is a must attend session for all new and returning municipally elected officials.

More information <u>here</u>.

Navigating Conflict Relationships as an Elected Official

This training is an opportunity to gain skills in building collaborative relationships and negotiating difficult ones in your role as an elected municipal official.

However municipal life is very much a people-oriented business, meaning elected representatives must engage in and build a wide variety of relationships with constituents, municipal staff, other elected officials, other orders of government and community organizations to name a few.

Not all relationships are smooth sailing and conflicts are inevitable. Sometimes the waters become choppy especially when navigating challenging relationships and conflict situations.

Having conflict-free and collaborative relationships can play a significant role in helping locally elected officials carry out their collective responsibilities as decision-makers of their communities.

More information <u>here</u>.

AMO-OFIFC Indigenous Community Awareness Training

Building on the Memorandum of Understanding (MOU) shared by the **Association of Municipalities of Ontario** (AMO) and the **Ontario Federation of Indigenous Friendship Centres** (OFIFC), we are offering training to help build indigenous cultural competency in municipal government.

As the MOU brings both organizations to the table on issues that matter to our communities with the primary mandate to help strengthen the relationship between Ontario's Indigenous and non-Indigenous communities, the **AMO-OFIFC Indigenous Cultural Competency Training** will provide knowledge and tools to utilize in moving improved and stronger relations forward in Ontario.

More information here.

Inquires: events@amo.on.ca

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From: O'Connor, M. Rick <Rick.OConnor@ottawa.ca> Sent: July 28, 2023 11:19 AM To: amopresident@amo.on.ca Subject: City of Ottawa - Donation of Decommissioned Ambulance to St. John Ambulance

La version française suit.

Mr. Best,

Please find attached a letter to your attention.

Thanks,

--

Monsieur Best,

Vous trouverez en pièce jointe une lettre à votre attention.

Merci, Rick

M. Rick O'Connor, CMO, LLB|OMA, LL.B.

City Clerk | Greffier municipal Certified Specialist (Municipal Law: Local Government) | Spécialiste agréé (Loi sur les municipalités : administration locale) City of Ottawa | Ville d'Ottawa Tel.|Tél. 613.580.2424, ext.|poste 21215 rick.oconnor@ottawa.ca

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File Number: ACS2023-FCS-FLT-0002

July 18, 2023

Colin Best, President of the Association of Municipalities (AMO) 200 University Ave., Suite 801 Toronto, Ontario, M5H 3C6 amopresident@amo.on.ca

By e-mail

Re: Donation of Decommissioned Ambulance to St. John Ambulance

Mr. Best,

On behalf of Ottawa City Council, I am writing to advise that the City of Ottawa has approved the attached report from the Finance and Corporate Services Committee to donate a decommissioned ambulance to St. John Ambulance.

Additionally, I would like to draw to your attention to a motion Ottawa City Council approved at the City Council meeting of June 14, 2023, to donate a decommissioned ambulance to the Embassy of Ukraine:

MOTION 2023 16-16

Moved by: Councillor R. Brockington Seconded by: Mayor M. Sutcliffe

WHREREAS the City of Ottawa has previously donated surplus ambulances to specific causes or organizations, such as the Salvation Army Community and Emergency Response team, the Government of Nunavut as well as organizations doing work in Ghana and Ethiopia; and

WHEREAS the Embassy of Ukraine has expressed a need for a decommissioned ambulance to support their humanitarian efforts and provide medical aid in this growing emergency situations; and

WHEREAS the provision of an ambulance will pursue the goal of ensuring adequate conditions to provide urgent medical care and to further improve emergency response in the Ukraine; and WHEREAS Section 41(4) of the City's Procurement By-law 2000-50, as amended, states that: "the sale of surplus furniture, vehicles, equipment, stock, supplies and other goods and material shall be made to the highest responsive bidder and the sale shall be made in accordance with the provisions of this by-law where applicable;" and

THEREFORE BE IT RESOLVED that Council waive Subsection 41(4) of By-law No. 2000-50, as amended, and approved the donation of one ambulance to the Embassy of Ukraine.

Should you have any questions regarding this these actions, please do not hesitate to contact me.

Sincerely,

M. Rick O'Connor City Clerk, City of Ottawa

Encl (1)

c: Municipalities of Ontario amo@amo.on.ca

1. Donation of Decommissioned Ambulance to St. John Ambulance

Don d'une ambulance mise hors service à Ambulance Saint-Jean

Committee Recommendation

That Council waive Subsection 41(4) of the City's Procurement By-law 2000-50, as amended, and approve the donation of one decommissioned ambulance to St. John Ambulance, with the lost residual value to be funded from the Fleet Reserves.

Recommandation du Comité

Que le Conseil suspend l'application du paragraphe 41(4) du Règlement sur les approvisionnements de la Ville (no 2000-50), dans sa version modifiée, et d'approuver le don d'une ambulance mise hors service à Ambulance Saint-Jean, en récupérant la valeur résiduelle perdue dans les fonds du parc automobile.

Documentation/Documentation

 General Manager and Chief Financial Officer's Report (A), Finance and Corporate Services Department, submitted 22 June 2023 (ACS2023-FCS-FLT-0002)

Rapport du Directeur général et chef des finances (T), Direction générale des finances et des services organisationnels, daté le 22 juin 2023 (ACS2023-FCS-FLT-0002)

Subject: Donation of Decommissioned Ambulance to St. John Ambulance

File Number: ACS2023-FCS-FLT-0002

Report to Finance and Corporate Services Committee on 4 July 2023

and Council 12 July 2023

Submitted on June 22, 2023 by Cyril Rogers, General Manager and Chief Financial Officer (A), Finance and Corporate Services Department

Contact Person: Laila Gibbons, Director, Fleet Services, Finance and Corporate Services Department

613-580-2424 x23988, Laila.Gibbons@ottawa.ca

Ward: Citywide

Objet : Don d'une ambulance mise hors service à Ambulance Saint-Jean

Dossier : ACS2023-FCS-FLT-0002

Rapport au Comité des finances et des services organisationnel

le 4 juillet 2023

et au Conseil le 12 juillet 2023

Soumis le 22 juin par Cyril Rogers, Directeur général et chef des finances (T), Direction générale des finances et des services organisationnels

Personne ressource : Laila Gibbons, Directrice, Services du parc automobile, Direction générale des finances et des services organisationnels

613-580-2424 poste 23988, Laila.Gibbons@ottawa.ca

Quartier : À l'échelle de la ville

REPORT RECOMMENDATION

That the Finance and Corporate Services Committee recommend that Council waive Subsection 41(4) of the City's Procurement By-law 2000-50, as amended, and approve the donation of one decommissioned ambulance to St. John Ambulance, with the lost residual value to be funded from the Fleet Reserves.

RECOMMANDATION DU RAPPORT

Que le Comité des finances et des services organisationnels recommande au Conseil de suspendre l'application du paragraphe 41(4) du *Règlement sur les approvisionnements* de la Ville (n° 2000-50), dans sa version modifiée, et d'approuver le don d'une ambulance mise hors service à Ambulance Saint-Jean, en récupérant la valeur résiduelle perdue dans les fonds du parc automobile.

BACKGROUND

City Council, at its meeting on 31 August 2022, approved the following Motion (2022-81/20):

WHEREAS St. John Ambulance (Ambulance St-Jean) supports events and festivals in the City of Ottawa by supporting the Ottawa Paramedic Service, including but not limited to opioid harm reduction; and

WHEREAS St. John Ambulance is seeking the donation of a surplus ambulance to provide training to employees and volunteers and to replace the one currently used for service the public in sports, arts, cultural festivals and major events.

WHEREAS the City of Ottawa has approximately 85 to 90 ambulances in its fleet at any given period and the expected life cycle of an ambulance is estimated at 54 months and between 200,000 to 230,000 kilometers; and

WHEREAS the City of Ottawa usually disposes of roughly 10 to 12 ambulances per year and the next replacement cycle for ambulances in Ottawa is scheduled for June, 2023 (31 new ambulances on order); and

WHEREAS the residual value of a used ambulance averages between \$20,000 to \$23,000; and

WHEREAS Section 41(4) of the City's Procurement By-law 2000-50, as amended, states that: "the sale of surplus furniture, vehicles, equipment, stock, supplies and other goods and material shall be made to the highest responsive bidder and the sale shall be made in accordance with the provisions of this by-law where applicable." And

WHREREAS Ottawa City Council has previously waived this provision in order to donate of surplus ambulances to specific causes or organizations (for example, the Salvation Army Community and Emergency Response team, and organizations doing work in Ghana and Ethiopia);

THEREFORE BE IT RESOLVED that staff report back to Council when the next ambulance is ready for disposal, and,

BE IT FURTHER RESOLVED that at the time of the report, Council consider waiving Subsection 41(4) of By-law No. 2000-50, as amended, and consider the donation of one ambulance to St. John Ambulance, with the lost residual value be funded from the Fleet Reserves.

The City's Disposal of Fleet Vehicles and Equipment Policy includes the following provision on Donation:

"Through donation to an eligible person group or body where Council considers the donation to be in the interest of the City, as set out in the *Municipal Act*. This option is initiated by a sponsoring Councillor. The report or motion brought forward to Committee, Transit Commission or Council must waive section 41(4) of the procurement by-law to allow the donation."

DISCUSSION

St. John Ambulance has requested the donation of a decommissioned ambulance to provide training to employees and volunteers and to replace the one currently used to service the public in sports, arts, cultural festivals and major events.

The City of Ottawa has, over the years, donated decommissioned vehicles to non-profit charitable organizations that serve the public interest. St. John Ambulance is a charitable organization that provides first aid and emergency medical services to the community. A decommissioned ambulance from the City of Ottawa would be a valuable asset for St. John Ambulance, as it would allow them to continue to support sports, arts, cultural festivals and major events in collaboration with the Ottawa Paramedic Service to provide medical coverage and assistance to event attendees and organizers. A decommissioned ambulance has been used in the past for training and education purposes, as well as opioid harm reduction. By donating a decommissioned ambulance to St. John Ambulance, the City of Ottawa would be supporting a worthy cause that benefits the health and safety of its residents.

The City of Ottawa roughly disposes of 10 to 12 ambulances per year and the next replacement cycle for ambulances in Ottawa is anticipated in Q3 2023 (31 new ambulances on order). The residual value of a used ambulance averages between \$20,000 to \$23,000. The Procurement By-law provides that "the sale of surplus furniture, vehicles, equipment, stock, supplies and other goods and material shall be made to the highest responsive bidder and the sale shall be made in accordance with the provisions of this by-law where applicable," which also applies to used/decommissioned vehicles. Ottawa City Council has previously waived this provision in order to donate surplus ambulances to specific causes or organizations (for example, the Salvation Army Community and Emergency Response team, and organizations doing work in Ghana and Ethiopia).

FINANCIAL IMPLICATIONS

Should Council approve waiving Subsection 41(4) of By-law No. 2000-50, as amended, the lost residual value of donating one ambulance, estimated between \$20,000 to \$23,000, will be funded from the Fleet Reserve.

LEGAL IMPLICATIONS

There are no legal impediments to approving the recommendation in this report.

COMMENTS BY THE WARD COUNCILLOR(S)

This is a citywide report.

CONSULTATION

Staff from the Finance and Corporate Services Department and Fleet Services Branch were consulted in the preparation of this report and support the donation of the decommissioned ambulance to the St. John Ambulance.

ACCESSIBILITY IMPACTS

No accessibility impacts have been identified.

RISK MANAGEMENT IMPLICATIONS

No risk management implications have been identified.

TERM OF COUNCIL PRIORITIES

This report aligns with the following objective in the 2019-2022 City Strategic Plan and Term of Council Priorities:

• Thriving Communities priority in promoting safety for our residents

DISPOSITION

Fleet Services will arrange for donation of the decommissioned ambulance upon Council approval. Legal Services will complete the Donation Agreement and any documents required to transfer the ownership of the decommissioned ambulance. Join Careers Contact us Sign in Français Search



FEDERATION FÉDÉRATION OF CANADIAN CANADIENNE DES MUNICIPALITIES MUNICIPALITÉS

<u>HOME</u> > <u>NEWS & MEDIA</u> > <u>NEWS RELEASES</u> > GOVERNMENT CANADA AND FCM SUPPORT CREATION CAANZERO ENABLING MUNICIPALITIES TO ADVANCE CLIMATE ACTION

Government of Canada and FCM support creation of CAANZero, enabling municipalities to advance climate action



July 6, 2023

Toronto, Ontario – Innovation is helping communities to become more sustainable and inclusive. To support Canadians in delivering economic opportunities and clean air, the Government of Canada and the Federation of Canadian Municipalities (FCM) are investing in initiatives that will help municipalities reach net-zero from coast-to-coast-tocoast.

Today, the Honourable Jonathan Wilkinson, Minister of Natural Resources, and FCM President Scott Pearce announced an investment of up to **\$175,000, through the Green Municipal Fund, to support a "Municipal Impact Investment Fund" initiative led by MaRS Discovery**

District.

Many small and medium-sized municipalities are seeking access to the financing, capacity and expertise to undertake retrofit projects of sufficient scale to achieve their climate targets.

Based on similar European funding models, MaRS' Climate Action Accelerator to Net Zero (CAANZero) will assist cohorts of municipalities in maximizing their greenhouse gas (GHG) emissions reduction strategies and in accelerating climate action through retrofit projects, including updates to commercial, industrial and residential buildings, wastewater treatment infrastructure and public lighting.

Today's announcement will help MaRS develop a governance and operational structure for CAANZero, including helping administrators explore approaches to aggregating retrofit projects to attract private capital investment into these projects.

The Green Municipal Fund (GMF), administered by the Federation of Canadian Municipalities, is funded through an endowment by the Government of Canada. GMF helps local governments switch to sustainable practices faster. Its unique mix of funding, resources and training gives municipalities the tools they need to build resiliency and reduce greenhouse gas emissions.

Quotes

"The Government of Canada is pleased to support the MaRS' Climate Action Accelerator to Net Zero through the Green Municipal Fund. This important initiative will support Canadian municipalities to accelerate job-creating retrofit projects, while reducing emissions and delivering clean air across the country."

- The Honourable Jonathan Wilkinson, Minister of Natural Resources

"Municipalities are on the front lines of climate change. The partnership of the Federation of Canadian Municipalities and the Government of Canada through the Green Municipal Fund is helping communities transition to a healthy, net-zero emissions future. With smart investments, and active collaboration, our communities can aspire to a more sustainable and prosperous way of living. I applaud efforts by the MaRS Discovery District as they help lead the way to a sustainable future."

- The Honourable Steven Guilbeault, Minister of Environment and Climate Change

"Whether it be reducing greenhouse gas emissions or retrofitting a variety of buildings, the Federation of Canadian Municipalities is proud to continue supporting projects like the one being announced here today through the Green Municipal Fund. The MaRS' initiative will help small and mid-sized municipalities achieve their net zero goals. Together in partnership with the federal government, local communities are on the path to greater sustainability and affordability."

- Scott Pearce, FCM President

"Canada will need to spend about \$400 billion in the next 20 years to retrofit infrastructure to meet its climate goals and more than half of that infrastructure falls within cities. It's a huge burden. Through CAANZero, municipalities can access the expertise and financial support they currently lack to quickly identify achievable highimpact projects and get them done."

- Tyler Hamilton, MaRS Senior Director of Climate

Associated links

Federation of Canadian MunicipalitiesGreen Municipal Fund2030 Emissions Reduction Plan: Clean Air, Strong Economy

Contacts

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From: Carmelo Lipsi Date: August 17, 2023 To: Robin Paquette Subject: MPAC: Property Assessment Update



Good afternoon Robin,

On August 16, the Ontario government filed Regulation 261/23 under the Assessment Act to extend the current assessment cycle, and the valuation date of January 1, 2016, through to the end of the 2024 taxation year.

This means that property taxes for the 2024 taxation year will continue to be based on the January 1, 2016 valuation date. Property assessments will remain the same as they were for the 2023 tax year, unless there have been changes to the property.

In addition to the recent Regulation, the government will conduct a review of Ontario's property assessment and taxation system.

MPAC shares the government's interest in ensuring the accuracy, transparency, and fairness of property assessments and we are committed to the continuous improvement of the property assessment and taxation system for the benefit of all Ontarians. While MPAC is not responsible for setting tax rates or collecting property taxes, we welcome the opportunity to work with the Province to ensure the property assessment process is optimal for both property owners and municipalities.

If you have any questions, please reach out to your local MPAC Account Manager.

Sincerely,

Carmelo Lipsi Vice President, Valuation & Customer Relations Chief Operating Officer

mpac.ca Municipal Property Assessment Corporation 1340 Pickering Parkway, Suite 101 L1V 0C4



To Mayor Lisa McGee and Council.

The Town of Arnprior is located within the traditional unceded and un-surrendered territory of The Algonquins of Ontario (AOO). The purpose of this letter is to generate support in helping us to build positive relationships throughout the AOO settlement area.

To that end, we are hopeful of working with your community to both promote and build a mutually beneficial relationship that will eventually extend throughout the entire settlement area (via each community's individually elected representatives). This will work to the advantage of each and every resident throughout Eastern Ontario. The AOO is committed to this goal.

The province of Ontario recognizes the importance of consulting with Aboriginal communities on planning matters that may affect their section 35 Aboriginal or treaty rights. Planning authorities are encouraged to build constructive, cooperative relationships through meaningful engagement with Indigenous communities to facilitate knowledge-sharing in land use planning processes and informed decision-making.

The AOO are on a journey of survival, rebuilding and self-sufficiency - a journey of reconciliation. This journey began over 250 years ago when the first Algonquin Petition was submitted to the Crown in 1772 and will ultimately find resolution in a treaty involving all ten of the following Algonquins of Ontario communities:

- Algonquins of Pikwakanagan First Nation
- Antoine
- Bonnechere
- Greater Golden Lake
 - Kijicho Manito Madaouskarini
- Mattawa/North Bay
- Ottawa
- Shabot Obaadjiwan
- Snimikobi
- Whitney & Area

The AOO Settlement Area includes an area of 9 million acres within the watersheds of the Kichisippi (Ottawa River) and the Mattawa River in Ontario, an unceded territory that covers most of eastern Ontario. More than 1.2 million people live and work within the Settlement Area. There are 87 municipal jurisdictions fully and partially located within the Settlement Area, including 75 lower and single tier municipalities and 9 upper tier counties.

Given this, it is imperative that any projects in your municipality impacting natural heritage (including land rights, trails, wildlife, waterways, water resources, environment and archaeological history) be given due consideration before commencement or development of any kind. The crown has the legal duty to consult with the Algonquins where actions may adversely impact the rights of First Nation Communities and property owners.

The Algonquin Treaty will provide finality and certainty on longstanding issues (dating back to 1772) about the use and management of Algonquin lands and natural resources for the Algonquin people and the residents of the AOO Settlement Area.

We greatly value you joining us on this historic mission. If you have questions or would like to meet to discuss any aspect of our journey forward, please feel free to get in touch with me at any time.

Sincerely,

8-22

Jim Meness Executive Director

jmeness@tanakiwin.com

The Algonquins of Ontario Consultation Office

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